

Macquarie Life Super Protector

Macquarie Life



Product Disclosure Statement issued by:
Macquarie Life Limited ABN 56 003 963 778 AFSL 237 497
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FORWARD thinking

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Important Information

This Product Disclosure Statement (PDS) contains important information about insurance products issued by Macquarie Life Limited (Macquarie Life) for members of the following superannuation plans, called *eligible superannuation plans*:

- Macquarie SuperOptions, Macquarie Super Accumulator, Macquarie Super Manager collectively referred to as *Macquarie Superannuation*. The Trustee of *Macquarie Superannuation* is Macquarie Investment Management Limited ABN 66 002 867 003 AFSL 237 492 (MIML);
- any other superannuation fund for which MIML acts as trustee;
- any self managed superannuation fund which invests in Macquarie Investment Manager or Macquarie Investment Accumulator, (*Macquarie Wrap*).

Macquarie Life and MIML are not authorised deposit-taking institutions for the purposes of the Banking Act (Cth) 1959, and their respective obligations do not represent deposits or other liabilities of Macquarie Bank Limited ABN 46 008 583 542. Macquarie Bank Limited does not guarantee or otherwise provide assurance in respect of the obligations of Macquarie Life or MIML.

Information contained in this PDS can change from time to time. If the change is not materially adverse, the updated information will be available on our website, www.macquarielife.com.au. A paper copy of any updated information will be given to you on request without charge.

Applications for a Super Protector policy can be made via the electronic application available through Macquarie Life's online insurance platform or a current paper application form. It is important that you consider this PDS before completing the application form.

This PDS has been prepared by Macquarie Life and does not take into account your objectives, financial situation or needs. Before acting on this PDS you should consider whether it is appropriate to your situation. We recommend you obtain financial, legal and taxation advice before making any financial investment decision.

When reading this PDS a reference to the 'Trustee' is a reference to MIML, or the trustee of the self managed fund. "We", "our" and "us" means Macquarie Life. Any reference to "you" or "your" means the applicant for insurance, being either:

- a member of a superannuation fund for which MIML is Trustee; or
- a trustee of a self managed superannuation fund;
- in the case of a Super Protector Extra Benefits policy, the insured person.

There are also some terms used which have a special meaning. These terms are shown in *italics* and are explained in the Glossary at the end of this PDS.

The importance of insurance

By choosing to invest in superannuation you have recognised the importance of saving for a financially secure future. Insurance allows you to ensure that you and your family are looked after in the event of the unexpected.

That is why Macquarie Life has developed a range of insurance covers called Macquarie Super Protector that enable you to safeguard against the often unexpected short and long-term impacts caused by disablement or death.

Super Protector summary

Super Protector provides insurance solutions that allow you to select from a range of Insurances that provide the right combination of benefits to meet your needs.

Super Protector offers you the choice of the following types of Insurance:

- Life Insurance
- Total and Permanent Disablement (TPD) Insurance
- Disability Income Insurance

Other types of Insurance such as Trauma Insurance are available outside of superannuation through FutureWise, which is issued by Macquarie Life, and may be linked to your Super Protector policy. Please refer to the FutureWise PDS for information on this product.

The benefits provided under these Insurances are only briefly described in this summary. The terms and conditions applying to each type of benefit are set out in the next section of this PDS. These types of Insurance are available to members and trustees of *eligible superannuation plans*.

Life Insurance

Life Insurance provides a lump sum (called the Life sum insured) if the insured person dies or is diagnosed with a *terminal illness*.

Total and Permanent Disablement (TPD) Insurance

TPD Insurance provides a lump sum (called the TPD sum insured) if the insured person suffers *total and permanent disablement*.

Disability Income Insurance

Disability Income Insurance provides a monthly benefit that replaces *income* if the insured person is *disabled*, in most cases, for longer than the specified waiting period.

Member of a superannuation fund for which MIML is Trustee

You can apply for cover under Super Protector on your own life as a member of a the Macquarie Superannuation Plan. The Trustee, MIML, will own the policy on your life and any insured benefits that are payable will be paid by Macquarie Life to the Trustee.

The payment of any benefit from Super Protector by the Trustee to you or your beneficiaries is subject to superannuation laws current at the time of payment, except in the case of the Super Protector Extra Benefits policy.

Trustee of a self managed superannuation fund

If you are the trustee of a self managed superannuation fund, you may apply for Super Protector insurance as the trustee in respect of a member or members of your self managed superannuation fund.

It is your responsibility as trustee of a self managed superannuation fund to consider the appropriateness of providing each type of insurance cover within superannuation as well as the superannuation law that operates to limit the release of benefits.

For each of the types of Insurance cover, the payment of any benefit from the superannuation fund that owns the policy is subject to superannuation and related tax laws current at the time of payment. There may be circumstances in which the trustee of the fund will be unable to release the benefit at the time of claim under superannuation law. There may also be circumstances where the benefit paid from Macquarie Life to the trustee is included in the superannuation fund's assessable income for tax purposes, in which case, the benefit paid from the fund will be net of any tax payable by the fund. We recommend you seek advice before you apply for this insurance.

Structuring your Insurance

Each of the Insurances is provided under a policy. If you are taking more than one type of Insurance you can do this in the following ways:

- Separate policies; or
- Linked Insurance by:
 - including it under the same policy; or
 - taking it under separate policies that are connected through Flexible Linking.

Separate policies

If you take Insurance under separate policies, the cover operates independently and a claim under one Insurance will not affect Insurance under any other policies, unless Flexible Linking applies or a Super Protector Extra Benefits policy is attached to Disability Income Insurance.

Linked Insurance

Linked Insurance means that the Insurance interacts with some or all of the other Insurances you hold. A claim made under any one Insurance reduces the sums insured of any other Insurance with which it is linked.

The premium you pay will generally be lower when compared to holding insurances under separate policies that are not linked.

Included in the same policy

Linked Insurance can be included in the same policy where the policy owner for the Insurance is the same person or entity.

Flexible Linking

Flexible Linking is a way of structuring your cover so that Insurance for the same insured person can be held under separate policies with different policy owners but still be treated as linked Insurance. For example, insurance may be held under one Super Protector policy that is owned by the trustee of a superannuation fund and be connected to a FutureWise policy owned by the insured person outside of superannuation.

Only one policy can be connected through Flexible Linking to one other policy at a time.

TPD and Trauma Insurance provided under a policy that is connected to another policy through Flexible Linking are referred to as Flexible TPD Insurance and Flexible Trauma Insurance respectively.

A Super Protector policy can be connected under Flexible Linking to a FutureWise policy, which is also issued by Macquarie Life. Please refer to the FutureWise PDS for information on this product. It is important that you read the PDS before making a decision to obtain the insurance. Your adviser can provide you with a copy of the FutureWise PDS.

Below is a table showing the policies that are available for each type of Insurance and the other types of Insurance that can be linked to each policy.

	Primary Super Protector Insurance under the policy	Optional linked Insurance – included in the same policy	Optional linked Insurance – Flexible Linking to a FutureWise policy
Life Insurance Policy	Life Insurance	TPD Insurance	<ul style="list-style-type: none"> ■ TPD Insurance ■ Trauma Insurance
TPD Insurance Policy	TPD Insurance	Not available	<ul style="list-style-type: none"> ■ TPD Insurance (via Superannuation Optimiser)
Disability Income Insurance Policy	Disability Income Insurance	Not available	Not available

The key characteristics of the types of insurance cover available are summarised in the following tables.

For each type of Insurance, when a benefit is payable is explained in the section titled 'Super Protector terms and conditions'.

Life Insurance

Provides a lump sum if the insured person dies or is diagnosed with a <i>terminal illness</i> .	
Entry ages	15 – 70 stepped premium 15 – 60 level premium
Expiry age	no expiry
Sum Insured	Minimum \$50,000 No maximum
Included features	<ul style="list-style-type: none"> ■ Indexation Increases ■ Future Increases

Total and Permanent Disablement (TPD) Insurance

Provides a lump sum if the insured person suffers <i>total and permanent disablement</i> .	
Entry ages	15 – 60 15 – 65 for <i>modified TPD</i> with stepped premium
Expiry age	99 TPD definition changes at age 65
Type of cover	<ul style="list-style-type: none"> ■ <i>own occupation</i> ■ <i>any occupation</i> ■ <i>superannuation optimiser</i> ■ <i>domestic duties</i> ■ <i>modified TPD</i>
Sum Insured	Minimum \$50,000 Maximum: <ul style="list-style-type: none"> ■ \$5 million for any combination of different types of cover; ■ \$3 million (or \$5 million for persons to be insured in certain occupations) <i>own occupation, any occupation or superannuation optimiser</i>; ■ \$2 million <i>modified TPD</i>; or ■ \$1 million <i>domestic duties</i>
Included features	<ul style="list-style-type: none"> ■ Indexation Increases ■ Future Increases ■ Life Insurance Buy Back

Disability Income Insurance

Provides a benefit if the insured person is unable to work due to <i>illness</i> or injury and is <i>totally disabled</i> or <i>partially disabled</i> for longer than the specified waiting period.	
Entry ages	19 – 60
Expiry age	65
Monthly insured amount	The monthly equivalent of 75% of the first \$320,000, 50% of the next \$240,000, and 20% of the balance of the annual <i>income</i> of the person to be insured subject to a: <ul style="list-style-type: none"> ■ Minimum \$1,250 per month ■ Maximum \$30,000 per month, up to \$40,000 for the first 2 years of selected benefit period.
Type of cover	<ul style="list-style-type: none"> ■ Indemnity
Waiting periods available	<ul style="list-style-type: none"> ■ 30 days ■ 60 days ■ 90 days ■ 2 years
Benefit periods available	<ul style="list-style-type: none"> ■ 2 years ■ 5 years ■ To age 65
Included benefits and features	<ul style="list-style-type: none"> ■ <i>Total disability</i> ■ <i>Partial disability</i> ■ Rehabilitation Expenses benefit ■ Death benefit ■ Indexation Increases ■ Premium Waiver ■ Involuntary Unemployment Premium Waiver
Available options	<ul style="list-style-type: none"> ■ Accident option (available with 30 day waiting period only) ■ Claims Escalation option ■ TPD Commutation option ■ Super Protector Extra Benefits policy (Includes Specific Injury benefit, Trauma benefit, Bed Confinement benefit, Home Care benefit, Accommodation benefit, Future Increases, Cover Extension)

Super Protector terms and conditions

If you are a member of an *eligible superannuation plan* for which MIML is Trustee, you can apply for cover on your own life. If you are the trustee of a self managed superannuation fund which is an *eligible superannuation plan*, you can apply for cover on the life of a member or members in the fund. The person to be insured must be within the entry ages for the type of cover applied for.

Macquarie Life will assess your application and, if accepted, will issue a Super Protector policy, detailing the Insurance cover provided. A Certificate of Insurance will also be issued to the insured person, as the member of the superannuation fund.

The terms and conditions applying to each type of Insurance included in your Super Protector policy are set out in this section of the PDS. Words or expressions shown in italics have the meaning explained in the Glossary at the end of the PDS.

Life Insurance

Applying for Life Insurance

The person to be insured must be aged between 15 and 70 for stepped premiums and between 15 and 60 for level premiums.

You apply for a specified amount of cover. This is known as the Life sum insured. The minimum amount you can apply for is \$50,000 and, while there is no maximum, the sum insured must be reasonable for the financial position of the person to be insured.

There may be circumstances in which the trustee will be unable to release the benefit at the time of claim under superannuation law. We recommend you seek advice on taking this insurance cover within superannuation before you apply.

Increases in Life Insurance

If your Super Protector policy includes Life Insurance, you can apply to increase the existing Life sum insured at any time while the insured person is aged between 15 and 70, by completing an application and providing any additional information requested by Macquarie Life. The minimum amount of any increase is \$10,000 and is subject to acceptance by Macquarie Life.

When the Life sum insured is payable

If your Super Protector policy includes Life Insurance, the Life sum insured will be paid if the insured person:

- is diagnosed with a *terminal illness*; or
- dies,

after the Life Insurance cover start date shown in your policy and before the Life Insurance ends, explained in the section titled 'When cover ends' on page 17.

When the Life sum insured is reduced

The Life sum insured will be reduced by the following:

- the amount paid for *terminal illness*;
- the amount of any TPD Insurance paid, when TPD Insurance is:
 - included in a Life Insurance Policy; or
 - connected to a Life Insurance Policy through Flexible Linking; and

- the amount of any Trauma Insurance paid, when Trauma Insurance is connected to a Life Insurance Policy through Flexible Linking.

If the Life sum insured is reduced, but part of the sum insured remains, the premium for your policy is adjusted by applying our then current premium rates to the amount of the sum insured that remains. The premium can otherwise be altered as set out in this PDS on page 19.

Your policy or Certificate of Insurance will show whether TPD Insurance is included in your Super Protector Life Insurance Policy or if another policy is connected to it through Flexible Linking.

When we won't pay

A Life Insurance claim will not be payable if death or *terminal illness* is caused directly or indirectly by an intentional self inflicted act, within 13 months of:

- the cover start date;
- the date cover is reinstated, including under the Life Insurance Buy Back (but only in respect of the reinstated cover). The Life Insurance Buy Back feature is explained on page 9; or
- the cover start date for any increase in cover that you applied for (but only in respect of that increase).

This exclusion does not apply to the policy issued by Macquarie Life if it replaces other similar insurance under a policy issued by another insurer or another policy issued by Macquarie Life (the other policy) and:

- the level of cover being issued by Macquarie Life is the same amount or less than the existing cover being replaced;
- we were specifically told about the intended replacement of the other policy in your answer to the relevant question in your application and we agreed to issue this policy on the basis that it replaced the other policy (as shown in your policy document or Certificate of Insurance);
- the other policy was continuously in force for 13 months immediately prior to the issue of this policy;
- the other policy was cancelled immediately after the issue of this policy; and
- no claim is pending or payable under the other policy.

Total and Permanent Disablement (TPD) Insurance

Applying for TPD Insurance

The person to be insured must be aged between 15 and 60, or 15 and 65 if applying for the *modified TPD* definition with stepped premiums.

You apply for a specified amount of insurance. This is known as the TPD sum insured. The minimum amount you can apply for is \$50,000. The maximum amount depends on the type of cover and the occupation of the person to be insured:

- \$5 million for any combination of different types of cover;
- \$3 million (or \$5 million for persons to be insured in certain occupations) for the *own occupation, any occupation or superannuation optimiser* definitions;
- \$2 million for the *modified TPD definition*; or
- \$1 million for the *domestic duties* definition.

If TPD insurance is to be linked to Life Insurance the amount of linked cover is limited to the sum insured of the Life Insurance to which it is to be linked.

These limits may be affected if you have existing cover with us or with another insurer.

Type of cover

You can apply for TPD Insurance on the basis of the following definitions of *total and permanent disablement*:

- if the person to be insured is *gainfully employed* for a minimum of 20 hours per week at the time of application:
 - *any occupation*;
 - *own occupation*;
 - *superannuation optimiser*;
- if the person to be insured is engaged in *domestic duties* at the time of application:
 - *domestic duties*; or
- *modified TPD* definition.

For some occupations, the *own occupation* definition may not be available. The *superannuation optimiser* definition is subject to certain conditions, explained in the section titled '*Superannuation optimiser*' on this page.

If covered for TPD Insurance, your Super Protector policy or Certificate of Insurance will show whether the insured person is covered on the basis of the *own occupation, any occupation, superannuation optimiser, domestic duties, or modified TPD* definition.

There may be circumstances in which the trustee will be unable to release the benefit at the time of claim under superannuation law. We recommend you seek advice on taking this insurance cover within superannuation before you apply.

When the TPD definition changes

The *own occupation, any occupation, superannuation optimiser* or *domestic duties* definition will convert to the *modified TPD* definition at the cover anniversary when the insured person is aged 65. The TPD sum insured after the cover anniversary when the insured person is aged 65 is limited to \$3 million across all policies issued by Macquarie Life. Where multiple policies are issued by Macquarie Life providing TPD insurance for the same insured person we will apply any reduction to the sum insured based on the cover start date of each policy (or the start date of any increases, other than indexation increases), reducing the most recently commenced policy (or approved increase) first.

When the insured person is covered on the basis of the *domestic duties* definition of *total and permanent disablement*, the *any occupation* definition applies if, at the time of the injury or *illness* for which the claim for *total and permanent disablement* is made, the insured person has been in *gainful employment* for at least 20 hours per week continuously during the preceding six months.

Superannuation optimiser

Under this feature the *own occupation* definition of TPD can be applied for with the part of the TPD Insurance that meets the Superannuation Industry Supervision Act (SIS) definition of permanent incapacity (applied as if Macquarie Life was the trustee of the relevant superannuation fund) held within superannuation and the remainder of the cover held outside of superannuation.

If the *superannuation optimiser* definition of TPD is chosen, two policies which are connected by Flexible Linking must be applied for. You will be required to read the PDS applicable to each policy and complete two applications. One of the policies will be issued to the trustee of a superannuation fund (referred to as the superannuation policy), and the TPD cover provided under this policy called the 'superannuation component' while the remainder of the cover will be issued under a FutureWise policy outside superannuation (referred to as the non-superannuation policy), called the 'non-superannuation component'.

The TPD sum insured with the *superannuation optimiser* definition under each of the policies must always be the same and if any reduction to the sum insured is applied, it will be applied to the TPD Insurance with the *superannuation optimiser* definition under both policies. In the event that the TPD Insurance is cancelled under one of the policies, the TPD Insurance under the connected policy will immediately end.

In the event of a claim, TPD will first be assessed under the 'superannuation component' part of the definition. If the insured person satisfies this definition, the benefit will be paid to the trustee and will be subject to superannuation and related taxation laws current at the time of payment. If the definition

is not satisfied under the 'superannuation component', the claim will then be assessed under the 'non-superannuation component'. If the insured person satisfies this definition, the benefit will be paid under the non-superannuation policy (and hence not be subject to superannuation laws).

As the two policies will be connected through Flexible Linking, a *superannuation optimiser* TPD benefit payment under one policy reduces the sum insured of the *superannuation optimiser* TPD under the connected policy, as well as reducing the sums insured of any other linked insurance under the two policies.

It is important to note that the 'non-superannuation component' part of the definition only provides cover for TPD when the 'superannuation component' part of the definition cannot be satisfied. We will assess under which policy a benefit is payable based on the information available to us at the time the decision is made by us.

As explained in the section titled 'When the TPD definition changes', the definition of *superannuation optimiser* converts to the *modified TPD definition* at the cover anniversary when the insured person is aged 65 and this TPD cover with the *modified TPD* definition will be held under the superannuation policy. The TPD cover under the non-superannuation policy will end at the cover anniversary when the insured person is aged 65.

Increases in TPD Insurance

If your Super Protector policy includes TPD Insurance, you can apply to increase the TPD sum insured at any time while the insured person is aged between 15 and 60 (or between 15 and 65 if applying for the *modified TPD* definition with stepped premiums). You can do this by completing an application and providing any additional information requested by Macquarie Life.

The minimum amount of any increase is \$10,000 and is subject to acceptance by Macquarie Life.

When the TPD sum insured is payable

If your Super Protector policy includes TPD Insurance, the TPD sum insured will be paid if the insured person suffers *total and permanent disablement* after the TPD Insurance cover start date shown in your policy and before the TPD Insurance ends, explained in the section titled 'When cover ends' on page 17.

If you make a claim for TPD because the insured person has suffered:

- a permanent impairment of at least 25% of whole person function;
- *loss of limbs*; or
- *loss of independent existence*

the insured person must be living (and not declared brain dead) for 14 days from the date the insured person satisfies the definition.

If you make a claim for TPD under any part of the *total and permanent disablement* definition not referred to above, the requirement to survive 14 days from the date the definition is satisfied does not apply.

When the TPD sum insured is reduced

The TPD sum insured will be reduced by the following:

- the amount of any Life Insurance paid for *terminal illness*, if TPD Insurance is:
 - included in a Life Insurance Policy; or
 - connected to a Life Insurance Policy through Flexible Linking;
- in cases where the *superannuation optimiser* definition of TPD applies, the amount of any TPD Insurance paid in part under the TPD Advancement benefit under a FutureWise policy to which it is connected through Flexible Linking;
- in cases where the *superannuation optimiser* definition of TPD applies, the amount of any TPD Insurance with the *superannuation optimiser* definition paid under another policy to which it is connected through Flexible Linking; and
- the amount of any Trauma Insurance paid, if TPD Insurance is connected through Flexible Linking to another policy which includes Trauma Insurance.

Your policy or Certificate of Insurance will show what other types of insurance are included in it, and whether it is connected to another policy through Flexible Linking.

If TPD Insurance is included in a Life Insurance policy or connected to one through Flexible Linking, and the Life Insurance is reduced or cancelled, the TPD sum insured will be reduced or cancelled so that it is not more than the Life sum insured.

If the *superannuation optimiser* definition of TPD applies and the TPD insurance is reduced or cancelled under one of the policies connected through Flexible Linking, the TPD sum insured under the connected policy will also be similarly reduced or cancelled.

If the TPD sum insured is reduced, but part of the sum insured remains, the premium for your policy is adjusted by applying our then current premium rates to the amount of the sum insured that remains. The premium can otherwise be altered as set out in this PDS on page 19.

When we won't pay

A TPD Insurance claim will not be payable if *total and permanent disablement* is caused directly or indirectly by an intentional self inflicted act.

Features and options applicable to Life and TPD Insurance

Indexation Increases

So that your cover retains its value over time in line with inflation, on each cover anniversary before the insured person reaches age 65, we will increase the sum insured by the greater of 3% and the increase in the *consumer price index*.

We will tell you the proposed indexation increase before it applies and you can choose not to accept the increase. If you decline an increase it will not affect future increase offers. To decline an increase, we must receive your notice of decline before the applicable cover anniversary.

Future Increases

Under this feature, after certain events you can apply to increase your existing Life and/or TPD sums insured until the insured person turns 55, and we will accept the increase without the need for medical underwriting. However, satisfactory evidence of the personal or business event or change in financial position for which the increase is sought will be required. The application for an increase under this feature must be made on the appropriate form, available from your adviser.

The table sets out the events and the maximum amounts by which you can apply to increase the sum insured.

Only increases of \$10,000 or more are eligible for applications under the Future Increases feature. An increase under this feature cannot be made until 12 months after the cover start date for the applicable insurance cover. The increase in cover must be requested within six months of the event and only one increase may be applied for in any 12 month period under this feature. The maximum amount by which the applicable sum insured can be increased under the Future Increases feature on your Super Protector policy is \$1 million.

The TPD Insurance cannot be increased above \$3 million for the *own occupation*, *any occupation* and *superannuation optimiser* definitions combined; \$2 million for the *modified TPD* definition and \$1 million for the *domestic duties* definition. These maximum limits apply inclusive of all cover for the insured person held with Macquarie Life or another insurer.

If included in a Life Insurance Policy or connected to a Life Insurance Policy through Flexible Linking the TPD sum insured cannot be increased to an amount greater than the Life sum insured.

Personal events	Maximum increase
Marriage of the insured person The insured person or their partner gives birth to or adopts a child	The lesser of: <ul style="list-style-type: none"> ■ 25% of the applicable sum insured when your policy started; and ■ \$200,000.
The insured person takes out a new mortgage or increases an existing mortgage (excluding refinance or draw down)	The lowest of: <ul style="list-style-type: none"> ■ 25% of the applicable sum insured when your policy started; ■ \$200,000; and ■ the increase in the size of the mortgage.
The <i>income</i> of insured person increases by 15% or more in a 12 month period	The lowest of: <ul style="list-style-type: none"> ■ 25% of the applicable sum insured when your policy started; ■ \$200,000; and ■ five times the increase in <i>income</i>.
Business events	Maximum increase
An increase in the insured person's value to the business (if the insured person is a key person in your business)	The lowest of: <ul style="list-style-type: none"> ■ 25% of the applicable sum insured when your policy started; ■ \$200,000; and ■ the increase in the value of the insured person's value to the business.
An increase in the value of the insured person's interest/share in the business (if the insured person is a partner, shareholder or similar principal in the business and this policy supports a buy/sell, share purchase or business succession agreement)	The lowest of: <ul style="list-style-type: none"> ■ 25% of the applicable sum insured when your policy started; ■ \$200,000; and ■ the increase in the value of the insured person's interest/share in the business.
Increase in the size of a business loan where the insured person has an interest in the business or is a key person for the business	The lesser of: <ul style="list-style-type: none"> ■ 25% of the applicable sum insured when your policy started; ■ \$200,000; and ■ the increase in the size of the loan

Any premium adjustments, exclusions or special conditions which apply to the Life or TPD Insurance will also apply to any increases made to each of these insurances under this feature.

This feature is not available for each insurance if:

- the Insurance was issued with a premium adjustment in the form of a medical loading of 75% or more; or
- a claim has or can be made for the insured person under any policy of Life or TPD Insurance provided by us.

If an event or condition giving rise to a claim occurs during the first six months after an increase in the sum insured under this feature, we will only pay a claim in respect of the increased cover if:

- the condition for which the claim is being made is due to an *accident*; and
- the *accident* occurs after the date of the increase.

Life Insurance Buy Back

This feature only applies if TPD Insurance is included in a Life Insurance Policy or connected to a Life Insurance Policy through Flexible Linking.

This feature allows you, up until the cover anniversary when the insured person is aged 65, to reinstate the Life sum insured after it was reduced by the payment of the TPD sum insured in full, without the need for medical underwriting, 12 months after the date a valid claim form is lodged with Macquarie Life. A valid claim form for this purpose is one which resulted in a claim payment and where we determine

the definition of TPD was met within 30 days of the claim form being lodged. If there is no valid claim form, the relevant date for reinstatement is 12 months from the date the TPD sum insured was paid in full.

We will give you at least 30 days notice prior to the expiry of the 12 month period and must receive your acceptance within 30 days of the date on which the option to reinstate the Life Insurance falls. We will then tell you the date cover was reinstated or, if your policy has terminated because the Life sum insured was reduced to nil, we will issue a new policy for the reinstated cover.

If the premium can no longer be funded through the *eligible superannuation plan*, you can request us to transfer the reinstated cover to the insured person to be held directly under a FutureWise policy.

The premium for the reinstated Life Insurance will be based on the applicable premium rates applying at the time of reinstatement. Any premium adjustments, exclusions or special conditions, which applied to the original Life Insurance, will also apply to the reinstated cover.

The Future Increases feature is not available for cover reinstated under Life Insurance Buy Back.

The Indexation Increases feature will apply to the reinstated Life sum insured. Life Insurance Buy Back cannot be exercised if a claim for *terminal illness* (or similar benefit) is in progress, or has previously been paid, for the insured person by Macquarie Life or any other insurer.

Disability Income Insurance

Applying for Disability Income Insurance

The person to be insured must be aged between 19 and 60 and *gainfully employed* for a minimum of 20 hours per week.

You apply for a specified amount of cover. This is known as the monthly insured amount. The minimum amount you can apply for is \$1,250 per month. The maximum amount is the monthly equivalent of a percentage of the annual *income* of the person to be insured, worked out as follows:

- 75% of the first \$320,000;
- 50% of the next \$240,000; and
- 20% of the balance;

subject to the following limits:

- \$40,000 per month if the benefit period is 2 years; or
- \$30,000 per month for other benefits periods (plus an additional \$10,000 per month for the first two years of the benefit period).

These limits may be affected if the insured person has existing cover with us or with another insurer.

There may be circumstances in which the trustee will be unable to release some of the benefits at the time of claim under superannuation laws. There may also be circumstances where the benefit paid from Macquarie Life to the superannuation fund trustee is included in the assessable income of the fund for tax purposes, in which case any benefit payable from the fund will be net of any tax payable by the fund. We recommend you seek advice on taking this insurance cover within superannuation before you apply.

Type of Disability Income Insurance

If you have a Super Protector Disability Income Insurance Policy, it will be provided on an indemnity basis.

This means that the benefit payable in the event of a claim is based on the insured person's *pre-disability income* to a maximum of the monthly insured amount.

It is important to note that, while the benefit payable will never exceed the monthly insured amount, in some cases it may be less than the monthly insured amount.

Increases in Disability Income Insurance

If you have a Super Protector Disability Income Insurance Policy, you can apply to increase the monthly insured amount at any time while the insured person is aged between 15 and 60, by completing an application and providing any additional information requested by Macquarie Life. The minimum amount of any increase is \$500 per month and is subject to acceptance by Macquarie Life.

Waiting period

The majority of benefits under Disability Income Insurance are subject to a waiting period before the benefits become payable.

The following waiting periods are available:

- 30 days
- 60 days
- 90 days
- 2 years

The 2 year waiting period is only available with a benefit period to age 65.

The waiting period that applies is shown in the policy or Certificate of Insurance issued to you.

The waiting period begins the day the insured person is *disabled* due to *illness* or injury and has consulted a *medical practitioner*.

On the basis of medical and other evidence acceptable to us, we will reduce the waiting period by the number of continuous days for which the insured person was absent from *gainful employment* due to *illness* or injury prior to first consulting a *medical practitioner* in relation to their *disability*, to a maximum of seven days.

If a Super Protector Extra Benefits policy is attached to the Disability Income Insurance policy and a Specific Injury benefit or Trauma benefit is paid for longer than the waiting period, the waiting period will be extended to end when the payment period for the Specific Injury benefit or Trauma benefit ends.

Return to work during the waiting period

The insured person can return to work (and not be *disabled*) during the waiting period for up to:

- five consecutive days if your waiting period is 30 days;
- 10 consecutive days if your waiting period is 60 days, 90 days or 2 years; or
- six consecutive months if your waiting period is 2 years and the insured person is also covered by a type of disability income insurance with a benefit period of two years provided through membership of a regulated superannuation scheme in Australia before we will restart the waiting period.

The waiting period will be extended by the number of days worked while the insured person is not disabled.

Waiting period reduction

If you have a Super Protector Disability Income Insurance policy with a 2 year waiting period, it can be reduced without medical underwriting to 90 days if the insured person also has salary continuance cover provided through their employer and that cover terminates because the insured person leaves their employer. This is not available if the insured person:

- elects to take up any continuation of cover option on the salary continuance cover;
- is on claim or eligible to claim at the time of applying to reduce the waiting period; or
- is not engaged in *gainful employment* of at least 20 hours per week with a new employer.

You must apply to change the waiting period within 30 days of the insured person ceasing employment with the employer through which the salary continuance cover was provided. Evidence of the cover, cessation of employment and other information necessary to assess eligibility is required at the time of applying to reduce the waiting period.

The premium will be adjusted accordingly for any change made to the waiting period under this feature.

Benefit period

The benefit period is the maximum period for which a claim for a *disability* is payable.

The following benefit periods are available:

- 2 years
- 5 years
- to age 65

For some occupations, the maximum benefit period available may be 5 years.

The benefit period that applies is shown in the policy or Certificate of Insurance issued to you.

The benefit period for an individual claim starts at the end of the waiting period and continues until the earlier of:

- the end of the selected benefit period (if the benefit period selected is 'to age 65', the benefit period ends at the cover anniversary when the insured person is aged 65); and
- the date when cover ends (see the section, 'When cover ends' on page 17).

If the benefit period under the Disability Income Insurance policy is 2 or 5 years, and a Super Protector Extra Benefits policy has also been issued, the benefit period for a *disability* due or related to an injury or *illness* for which we have paid the Specific Injury benefit or Trauma benefit is reduced by the number of months for which we have paid the Specific Injury benefit or Trauma benefit, as applicable.

Recurrent Disability

If the benefit period under your Super Protector Disability Income Insurance policy is to age 65, any claim for a *disability* arising from the same or a related cause as a previous claim within 12 months of the previous claim ending, will be treated as a continuation of the previous claim and the waiting period will be waived. If the claim is made more than 12 months after the previous claim ended it will be treated as a new claim and a new waiting period will apply.

If the benefit period under your Super Protector Disability Income Insurance policy is 2 years or 5 years, or this insurance has been extended beyond the cover anniversary when the insured person is aged 65 under the terms of the Cover Extension on page 16, any claim for a *disability* arising from the same or a related cause as a previous claim within six months of the previous claim ending, will be treated as a continuation of the previous claim and the waiting period will be waived. If the claim is made more than six months after the previous claim ended a new waiting period will apply. A new benefit period will apply only if the insured person made a successful return to *gainful employment* of at least 20 hours per week for a continuous period of six months.

Total Disability

If you have a Super Protector Disability Income Insurance Policy, a benefit is payable if, after the cover start date shown in your policy and before the Disability Income Insurance ends, the insured person:

- has been continuously *disabled* during the waiting period and *totally disabled* for at least five consecutive days during that time; and
- is *totally disabled* after the end of the waiting period, or after a period during which a benefit for *partial disability* has been paid for the same *disability*.

The benefit payable is the *monthly benefit*, adjusted to take into account any:

- offsets which apply, as explained in the section titled 'When the *monthly benefit* is reduced' on page 16; and
- increases under the Claims Escalation option, if it applies, as explained on page 12.

The *monthly benefit* for *total disability* is payable monthly in arrears for each day of *total disability* after the end of the waiting period (1/30th of the *monthly benefit* per day if the benefit is only payable for part of a month), but not beyond the end of the benefit period for that *disability*.

Partial Disability

If you have a Super Protector Disability Income Insurance Policy, a benefit is payable if, after the cover start date shown in your policy and before Disability Income Insurance ends, the insured person:

- has been continuously *disabled* during the waiting period; and
- is *partially disabled* after the end of the waiting period, or after a period during which a benefit for *total disability* has been paid for the same *disability*.

The benefit payable is a proportion of the monthly benefit, calculated as follows:

$$\frac{\text{pre-disability income} - \text{post-disability income}}{\text{pre-disability income}} \times \text{monthly benefit}$$

adjusted to take into account any:

- offsets which apply, as explained in the section titled 'When the *monthly benefit* is reduced' on page 16; and
- increases under the Claims Escalation option, if it applies, as explained on page 12.

The *monthly benefit* for *partial disability* is payable monthly in arrears for each day of *partial disability* after the end of the waiting period (1/30th of the *monthly benefit* for *partial disability* per day if the benefit is only for part of a month) but not beyond the end of the benefit period for that *disability*.

Indexation Increases

So that your cover retains its value over time in line with inflation, on each cover anniversary we will increase the monthly insured amount by the increase in the *consumer price index*. If the change in the *consumer price index* is zero or negative, the monthly insured amount won't change.

We will tell you the proposed indexation increase before it applies and you can choose not to accept the increase. If you decline an indexation increase it will not affect future Indexation Increases offers. To decline an indexation increase, we must receive your notice of decline before the applicable cover anniversary.

You should consider whether, by accepting an increase, your monthly insured amount will exceed the *monthly benefit*.

Rehabilitation Expenses benefit

If a benefit for *total disability* is payable, we will pay all or part of any rehabilitation expenses or costs associated with a rehabilitation programme for the insured person that we have approved in advance. A maximum payment of 12 times the *monthly benefit* applies under this benefit. This benefit is in addition to any benefit payable for *total disability* or *partial disability*.

Death benefit

If you have a Super Protector Disability Income Insurance policy and the insured person dies after the cover start date shown in your policy and before the Disability Income Insurance ends, we will pay an amount equal to four times the monthly insured amount, to a maximum of \$75,000 on receipt of the death certificate.

Premium Waiver

We will waive the premium payable under your Disability Income Insurance policy, and Super Protector Extra Benefits policy if applicable, while a benefit under either policy is payable.

Involuntary Unemployment Premium Waiver

If your Disability Income Insurance policy has been continuously in force for six months preceding *involuntary unemployment* of at least 10 days, we will waive the premium payable under your policy (and Super Protector Extra Benefits policy if applicable) for up to three months at a time for the period while the insured person is *involuntarily unemployed* and registered with a recognised employment agency.

The premium will be waived due to *involuntary unemployment* for a maximum of 3 months in any 12 month period and a total maximum of 6 months inclusive of all cover held with Macquarie Life for the insured person over the life of the policy. If you pay your premium on an annual basis, we will provide a pro rata refund of the premium that has already been paid for each month that you are eligible for the Involuntary Unemployment Premium Waiver.

Claims Escalation option

This is an option for which an additional premium is charged.

If the Claims Escalation option applies, it will be shown in the Disability Income Insurance policy or Certificate of Insurance issued to you.

While a benefit for *total disability* or *partial disability* is being paid, we will increase the *monthly benefit* by any increase in the *consumer price index* at the cover anniversary.

Accident option

This is an option for which an additional premium is charged. It is only available if a 30 day waiting period applies. For some occupations, the Accident option may not be available.

If the Accident option applies, it will be shown in the Disability Income Insurance policy or Certificate of Insurance issued to you.

If the insured person is *totally disabled* for at least four consecutive days within 30 days of suffering an *accident* the *monthly benefit* for *total disability* will be payable during the waiting period.

The *monthly benefit* is payable in arrears for each day of *total disability* including the first four consecutive days (1/30th of the *monthly benefit* per day if the benefit is only payable for part of the month), but not beyond the end of the waiting period for that *disability*.

TPD Commutation option

This is an option for which an additional premium is charged. It is only available if your Disability Income Insurance Policy has a waiting period of 30, 60 or 90 days and the Claims Escalation option has been selected, and can only apply to that portion of the monthly amount insured with a 'to age 65' benefit period.

If the TPD Commutation option applies, it will be shown in the policy or Certificate of Insurance issued to you.

After benefits for *total disability* have been paid for at least 12 months, this option allows you to elect to receive a lump sum amount in place of the ongoing *monthly benefit* if the insured person suffers *total and permanent disablement* that meets the *any occupation* definition and meets the definition of permanent incapacity as defined in the SIS Act and as amended from time to time.

The option will not apply if the insured person has a *terminal illness*.

The benefit payable under this option is the lesser of:

- \$3 million; and
- The relevant multiple of that portion of the *monthly benefit* which would otherwise be payable under the 'to age 65' benefit period less any offsets which apply, as explained in the section titled 'When the *monthly benefit* is reduced' on page 16, where the multiple is:

Age next birthday	Multiples:
less than 40 years	180
40 to 44	156
45 to 49	132
50 to 55	108
more than 55 years	65 minus age next birthday, multiplied by 12

The relevant multiple is based on the age of the insured person at the date the lump sum becomes payable, not when the request is received.

The lump sum that you receive under this option will be treated in the same way as TPD Insurance for tax purposes, as explained in the section titled 'Tax treatment of benefits'.

Cover ends and all benefits cease under your Disability Income Insurance policy and the attached Super Protector Extra Benefits policy (if applicable) when a benefit is paid under the TPD Commutation option.

Super Protector Extra Benefits policy

This is an optional package of additional income benefits and features for which an additional premium is charged. If the Super Protector Extra Benefits policy applies, a Super Protector Extra Benefits policy will be issued to the insured person on their own life.

The income benefits are paid directly to the policy owner (outside of superannuation) and are not subject to superannuation law. The premium for the Super Protector Extra Benefits policy will be charged separately to the Disability Income Insurance premium.

The Super Protector Extra Benefits policy must be attached to a current Disability Income Insurance policy and the monthly insured amount under both policies must be the same. If the monthly insured amount under the Disability Income Insurance is altered, the Super Protector Extra Benefits policy will be similarly altered and the premium adjusted accordingly. If the Disability Income Insurance is cancelled, the Super Protector Extra Benefits policy will also be cancelled. The terms and conditions of 'When we won't pay' and 'When cover ends' that are applicable to the Super Protector Disability Income Insurance policy also apply to the Super Protector Extra Benefits policy.

The Super Protector Extra Benefits policy includes the following income benefits and features:

- Specific Injury benefit
- Trauma benefit
- Bed Confinement benefit
- Home Care benefit
- Accommodation benefit
- Future Increases
- Cover Extension

Specific Injury benefit

If you have a Super Protector Extra Benefits policy and the insured person suffers one of the injuries listed below after the cover start date shown in your policy and before the Super Protector Extra Benefits policy ends, we will pay the Specific Injury benefit for the number of months indicated, regardless of whether the insured person is *totally disabled*. Payments will be made during the waiting period applying to the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached.

The Specific Injury benefit is calculated as the *monthly benefit*.

Injury	Payment period
Paralysis	60 months*
Total and permanent loss of any two of: <ul style="list-style-type: none"> ■ the use of a foot from the ankle joint ■ the use of a hand from the wrist ■ the sight in an eye that is irreversible 	24 months
Total and permanent loss of any one of: <ul style="list-style-type: none"> ■ the use of a foot from the ankle joint ■ the use of a hand from the wrist ■ the sight in an eye that is irreversible 	12 months
Total and complete severance of the thumb and index finger from the phalangeal joint of the same hand	6 months
Fracture of thigh or pelvis	3 months
Fracture of the leg (between the knee and foot) or knee cap	2 months
Fracture of the upper arm (including elbow and shoulder bone)	2 months
Fracture of the skull (except bones of the nose or face)	2 months
Fracture of the lower arm (including wrist, but excluding elbow, hands or fingers)	1 month
Fracture of the jaw or collarbone	1 month

* If the benefit period under the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached, is two years, the payment period for paralysis under this feature is 24 months.

If the benefit period under the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached, is two or five years, the benefit period for a *disability* due or related to an injury for which we have paid the Specific Injury benefit is reduced by the number of months for which we have paid the Specific Injury benefit.

If the insured person suffers more than one specific injury at the same time, we will only pay for one specific injury, being the one with the longest payment period.

If we are paying benefits under the Specific Injury benefit, payments will cease if the Super Protector Extra Benefits policy ends, explained in the section titled 'When cover ends' on page 17.

Trauma benefit

If you have a Super Protector Extra Benefits policy and the insured person suffers one of the Trauma Conditions listed below after the Trauma benefit starts and before the Super Protector Extra Benefits policy ends, we will pay the Trauma benefit for six months, regardless of whether the insured person is *totally disabled*. Payments will be made during the waiting period applying to the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached.

The Trauma benefit is calculated as the *monthly benefit*.

- aortic surgery[#]
- aplastic anaemia
- bacterial meningitis or meningococcal septicaemia
- benign brain tumour
- cancer[#]
- cardiomyopathy
- chronic kidney failure
- chronic liver disease
- chronic lung disease
- cognitive loss
- coma
- coronary artery bypass surgery[#]
- dementia including Alzheimer's disease
- encephalitis
- heart attack[#]
- heart valve surgery[#]
- loss of hearing
- loss of independent existence
- loss of limbs
- loss of sight
- loss of speech or total aphasia
- major head trauma
- major organ transplant
- medically acquired HIV
- motor neurone disease with impairment level
- multiple sclerosis with impairment level
- muscular dystrophy with impairment level
- occupationally acquired HIV
- out of hospital cardiac arrest[#]
- paralysis
- Parkinson's disease with impairment level
- primary pulmonary hypertension
- severe burns
- stroke[#]
- triple vessel angioplasty[#]

Except for the Trauma Conditions marked #, the Trauma benefit starts on:

- the cover start date shown in your Super Protector Extra Benefits policy;
- the date the Super Protector Extra Benefits policy is reinstated (but only in respect of the reinstated cover); or
- the cover start date for any increase in the monthly insured amount that you applied for (but only in respect of that increase).

For the Trauma Conditions marked #, the Trauma benefit starts 90 days after the applicable date referred to above.

We will only pay once for each Trauma Condition under this benefit.

If the benefit period under the Disability Income Insurance to which the Super Protector Extra Benefits policy is attached, is 2 or 5 years, the benefit period for a *disability* due or related to a condition for which we have paid the Trauma benefit is reduced by number of months for which we have paid the Trauma benefit.

If the insured person suffers more than one Trauma Condition, we will only pay for one Trauma Condition at a time.

If we are paying benefits under the Trauma benefit, payments will cease if the Super Protector Extra Benefits policy ends, explained in the section titled 'When cover ends' on page 17.

Bed Confinement benefit

If you have a Super Protector Extra Benefits policy and the insured person is *totally disabled*, confined to bed, as confirmed by a *medical practitioner*, and is under the care of a registered nurse for 72 hours or more during the waiting period applying to the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached, we will pay the Bed Confinement benefit for each day of such bed confinement during the waiting period. The Bed Confinement benefit is calculated as 1/30th of the *monthly benefit*.

The Bed Confinement benefit is payable for a maximum of 90 days.

Home Care benefit

If you have a Super Protector Extra Benefits policy and a benefit for *total disability* has been paid for at least 30 days under the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached, and the insured person is confined to bed as a result of continuing *total disability*, as confirmed by a *medical practitioner*, we will reimburse:

- the forgone *income* of an *immediate family member* who provides satisfactory evidence to Macquarie Life that they were *gainfully employed* for at least 20 hours per week prior to the insured person suffering the *disability* and have ceased to be *gainfully employed* to care for the insured person; or
- the cost of employing a registered nurse or housekeeper.

We will reimburse the above to a limit of the lesser of \$5000 or the amount equivalent to the *monthly benefit*, per month for a maximum of six months. This benefit starts to accrue on the first day all of the above requirements are met and is paid monthly in arrears.

This benefit is in addition to any benefit payable for *total disability*.

Accommodation benefit

If you have a Super Protector Extra Benefits policy and the insured person is *totally disabled* and confined to bed, as confirmed by a *medical practitioner*, and an *immediate family member* requires accommodation at a location more than 100km from their home to be closer to the insured person, we will reimburse the costs of accommodation up to \$250 per day for a maximum of 30 days in any 12 month period.

The Accommodation benefit is payable during the waiting Period applying to the Disability Income Insurance policy to which the Super Protector Extra Benefits policy is attached. This benefit is in addition to any benefit payable for *total disability*.

Future Increases

If you have a Super Protector Extra Benefits policy, under this feature, applications can be made to increase the Disability Income Insurance and Super Protector Extra Benefits monthly insured amount can be made on each cover anniversary until the insured person turns 55, and we will accept the increase without the need for medical underwriting.

Only increases to the monthly insured amount above \$500 are eligible for applications under the Future Increases feature.

The monthly insured amount cannot be increased under the Future Increases feature:

- by more than 15% at any cover anniversary; or
- above the maximum amounts allowable, explained in the section titled, 'Applying for Disability Income Insurance' on page 10.

The combined total of all increases to the monthly insured amount made under this feature cannot exceed the monthly amount insured originally issued.

Financial evidence is required in the event of a claim to support the increased cover, which cannot exceed the maximum amounts allowable, explained in the section titled, 'Applying for Disability Income Insurance' on page 10. You should consider whether, by increasing cover under this feature, your monthly insured amount will exceed your *monthly benefit*.

The increase in cover must be requested within 30 days of the applicable cover anniversary and must be made on the appropriate form, which is available from your adviser.

Any premium adjustments, exclusions or special conditions which apply to the insurance will also apply to any increases made under this feature.

This feature is not available if:

- the policy was issued with a premium adjustment in the form of a medical loading of 75% or more; or
- if a claim has or can be made for the insured person under any policy of Disability Income or Business Expenses Insurance provided by us.

Cover Extension

If you have a Super Protector Extra Benefits policy, this feature applies if the occupation category shown on your policy is 1E, 1M, 1L or 1P.

Under this feature we will offer to continue Disability Income Insurance beyond the cover anniversary when the insured person is aged 65, if the insured person is employed in an occupation which we insure under our standard underwriting guidelines at the time the offer is made.

This offer will not apply if:

- we originally offered cover with a limitation on the term of the policy so that cover expires earlier than the cover anniversary when the insured person is aged 65;
- we originally offered cover with a premium adjustment due to medical reasons; or
- the insured person was eligible to receive a *disability* claim in the preceding 12 month period.

Cover under this feature will be provided under the Disability Income Insurance policy on the following modified terms:

- a benefit period of 12 months;
- benefits will only be payable for *total disability*, *partial disability* and the Death benefit;
- the Claims Escalation option and Accident option will not apply;
- the Super Protector Extra Benefits policy will not continue;
- Indexation Increases will not apply; and
- the maximum *monthly benefit* we will pay is \$15,000.

Cover can continue on the modified basis until the earlier of:

- the cover anniversary when the insured person is aged 70; and
- the insured person has not been in *gainful employment* of at least 20 hours a week for 6 consecutive months.

When the *monthly benefit* is reduced

The *monthly benefit* payable for *total disability* or *partial disability* may be reduced by any of the following payments the insured person receives:

- legislated compensation schemes and Workers Compensation (unless your Super Protector policy shows the insured person is categorised with an occupation class of 1E, 1M, 1L or 1P); and
- any other insurance that provides income payments due to sickness or injury, unless we have expressly agreed not to apply a reduction.

If a lump sum is received from any of the above sources, we will convert that lump sum to a monthly payment at the rate of 1% of the lump sum paid per month.

The benefit we will pay will only be reduced to ensure that, when combined with the payments from any of the above

sources, it does not exceed the monthly equivalent of 75% of *pre-disability income* (100% for *partial disability*).

More than one benefit payable

If the insured person is eligible for one or more of the *monthly benefit* for *total disability*, *monthly benefit* for *partial disability* or the Accident option under the Disability Income Insurance policy or the Specific Injury benefit, Trauma benefit or Bed Confinement benefit under the Super Protector Extra Benefits policy (if applicable) at the same time, only one benefit is payable, being the benefit which provides the highest payment.

When portions of the monthly insured amount are subject to different terms

Where we agree, your Disability Income Insurance policy may be set up so that separate portions of the monthly insured amount are subject to different waiting periods, benefit periods and/or options. Details of each portion of the monthly insured amount, and the waiting periods, benefit periods and options that apply to each portion, will be shown in the policy or Certificate of Insurance issued to you.

In determining the *monthly benefit* to be used as the basis for the payment of any benefit(s) under the policy in any given month, we will consider the sum of only those portions of the monthly insured amount for which the particular benefit is payable, having regard to the waiting period, benefit period and options that are applicable.

When we won't pay

A benefit will not be payable under a Disability Income Insurance policy or a Super Protector Extra Benefits policy for a claim which is caused by or attributed to:

- an intentional self inflicted act;
- normal or uncomplicated pregnancy or childbirth;
- war or an act of war;
- intentional criminal activity; or
- elective surgery that occurs within six months of:
 - the cover start date;
 - the date any cover is reinstated (but only in respect of the reinstated cover); or
 - the cover start date for any increase in cover that you applied for (but only in respect of that increase).

We will not pay for any period while the insured person is in jail.

Benefits are only payable for up to three months while the insured person is outside Australia. Upon return to Australia, benefits can continue if otherwise payable.

The payment of benefits under the Disability Income policy or Super Protector Extra Benefits policy will end if the insured person unreasonably refuses to undergo recommended medical treatment including rehabilitation to treat their *disability*.

Your policy

When cover starts

Subject to any special conditions noted on your policy, cover starts for each type of insurance from the cover start date shown for that cover in the policy issued or the Certificate of Insurance issued to you. Cover for some benefits provided in Disability Income Insurance under the Super Protector Extra Benefits policy starts 90 days after the cover start date.

If we accept your application, we will issue a policy (or policies) or Certificate of Insurance detailing:

- policy owner(s);
- insured person;
- type of cover provided;
- type of policy under which cover is provided (and hence whether cover is provided on a linked basis);
- whether the policy is connected to another policy through Flexible Linking (and hence whether cover is provided on a linked basis);
- sum insured/monthly insured amount for the insurance(s) provided;
- if TPD Insurance is included, whether the insured person is covered on the basis of the *own occupation*, *any occupation*, *superannuation optimiser*, *domestic duties* or *modified TPD* definition;
- if TPD Insurance is included on the basis of the *superannuation optimiser definition*, whether the policy includes the “superannuation component” or the “non-superannuation” component of the definition;
- if Disability Income Insurance is included, the waiting period, the benefit period and whether a Super Protector Extra Benefits policy is attached;
- if a Super Protector Extra Benefits policy is included, the Disability Income Insurance policy to which it is attached and the waiting period;
- any options that apply;
- cover start date;
- cover anniversary;
- any premium adjustments which apply;
- any special conditions which apply; and
- the premium payable for the first year and when it is payable.

Your Super Protector policy is referable to our No 4 Statutory Fund and any claims paid under the policy will be paid from this fund.

Macquarie Life may, when lawfully entitled to do so, avoid or adjust your cover if you have breached your duty of disclosure (or you or the person to be insured have made a misrepresentation) in your application for Super Protector or when applying for an increase in cover.

When cover ends

Insurance cover provided under a Super Protector policy ends on the earliest of:

- the cover anniversary following the expiry age shown in the table following;
- the death of the insured person;
- payment of the sum insured for that Insurance in full;
- the sum(s) insured for all insurance(s) included under the policy is reduced to nil;
- cancellation of the cover upon the written request of the policy owner;
- cancellation of the cover by Macquarie Life due to non-payment of the premium when due;
- any other date applied under a special condition shown in your policy;
- for the Super Protector Extra Benefits policy, when cover ends for any reason under the Disability Income Insurance policy to which it is attached;
- 30 days after the insured person has left the *eligible superannuation plan* or becomes ineligible for membership of the *eligible superannuation plan* under law; or
- if the *eligible superannuation plan* is a self managed superannuation fund, 30 days after the *eligible superannuation plan* ceases to invest in *Macquarie Wrap*.

Cover type	Expiry age
Life Insurance	No expiry
TPD Insurance	99
Disability Income Insurance	65*
Super Protector Extra Benefits	65

* Disability Income Insurance may be extended beyond the cover anniversary when the insured person is aged 65 subject to the terms of the Cover Extension feature (see page 16 for details).

Flexible Linking

Flexible Linking allows you to connect two policies to each other, in order to link together Life, TPD and/or Trauma Insurances covering the same insured person.

The Macquarie Life products through which Flexible Linking of Insurance is possible are:

- FutureWise;
- FutureWise Super; and
- Super Protector.

Where Flexible Linking applies, a claim paid under any one Insurance reduces the sums insured of the other linked insurance held under the policy that is connected through Flexible Linking, as well as the insurance under the same policy.

TPD and/or Trauma Insurance linked to other Insurance in another policy through Flexible Linking are referred to in the policy issued to you as Flexible TPD Insurance or Flexible Trauma Insurance. Each policy will identify the other policy to which it is connected through Flexible Linking.

TPD Insurance provided on the basis of the *superannuation optimiser* definition of TPD is provided through two policies which are also connected through Flexible Linking.

If either of the two connected policies is cancelled, we will recalculate the premiums for the continuing policy using the premium rates applicable at the time of the calculation, taking into account that the remaining insurance is no longer linked to the cancelled insurance.

If the sum insured of the Insurance provided under either of the two connected policies is reduced, we will reduce (by the same amount) the sum insured for any linked Insurance provided under the other policy that is connected through Flexible Linking. We may decide that either or both of the recalculation of premiums or reduced sum insured should not apply in particular circumstances. If we do, we will contact you to offer an alternative.

FutureWise policies can be connected to Super Protector policies. The FutureWise policies are policies issued by Macquarie Life under a separate PDS. The terms and conditions of those policies are explained in the relevant PDS current at the time of issue of the FutureWise policy. It is important that you read the terms and conditions applying to a FutureWise Policy before applying to a link a Policy to it, as the terms and conditions that apply to FutureWise may differ from those that apply to Super Protector. It will also be necessary to complete a separate application for the issue of a FutureWise Policy.

Guaranteed upgrades to your cover

We will automatically pass on any future improvements we make to Super Protector when they do not result in an increase in the premium rates. Where they do result in an increase in the premium rates, you have the option to take up the offer of the upgrade.

Improvements will not apply to a claim resulting from an *illness* which first occurs (or symptoms leading to the condition occurring or being diagnosed first became reasonably apparent), or an injury or event which occurred, before these improvements took effect.

Guaranteed renewable

Provided you continue to pay your premiums when due, your Super Protector policy is guaranteed renewable until the policy anniversary after the expiry age, shown in the table in the section titled 'When cover ends'. This means that we cannot cancel or alter the terms of the cover because of changes in the insured person's health, occupation or pastimes.

If you request to extend, vary or reinstate your cover, your duty of disclosure applies but only in respect of the cover that is being extended, varied or reinstated.

World wide cover

Your policy covers the insured person 24 hours a day, anywhere in the world.

Transferring ownership of your policy

You can request the Trustee to transfer the policy to you on your life subject to superannuation laws.

Continuation of cover

If your cover ceases because:

- the insured person leaves *Macquarie Superannuation* or any other fund for which MIML is trustee; or
- the *eligible superannuation plan* is a self managed superannuation fund, and it ceases to invest in Macquarie Wrap,

but the insured person would like to retain the insurance cover, Macquarie Life may agree to transfer the cover to a FutureWise policy. This option is not guaranteed and is subject to the availability of an equivalent stand alone product and normal assessment criteria being met. Any new policy issued will be based on the premium rates and policy conditions applying to the stand alone product that is available at the time, and will continue to be subject to any special conditions or loadings applying to the cover being transferred.

To make an application to Macquarie to continue cover:

- we must receive the applicable transfer form within 60 days of you ceasing to be a member of the current eligible superannuation fund; and
- the cover that will be set up under the stand alone policy must not exceed the level of cover (or the waiting period or benefit period, if applicable) of the cover being transferred.

You must not be receiving, or eligible to receive benefits under this Policy or any policy issued by us.

Keeping us informed

To ensure that our records are kept up to date and correct, we request that you advise us in writing:

- of a change in your address or contact details; or
- of a change in banking or credit card details.

Premiums and other costs

How the premium is calculated

The premium that you pay for your Super Protector policy is calculated as at the cover start date and each subsequent cover anniversary, by applying our Super Protector premium rates to the sum insured/monthly insured amount for each type of insurance.

The factors upon which the premium will depend include, the sum insured/monthly insured amount, the options which apply, the premium payment frequency, the premium type and the insured person's:

- age (premiums generally increase with age);
- gender;
- general health;
- smoking status (premiums are higher for smokers);
- recreational pursuits;
- occupation; and
- state of residence.

The premiums for each type of insurance also depend on the following additional factors:

- for TPD Insurance, the TPD definition which applies;
- for TPD, the other types of insurances to which they are linked, and whether they are linked within the same policy or connected through Flexible Linking;
- for Disability Income Insurance, the waiting period and benefit period; and
- any options that apply.

The premium is calculated on a 'stepped' premium type which means that, generally, each year the premium increases based on insured person's age, or a 'level' premium type which means that the premium remains the same (except for sum insured increases and changes to the premium, as explained in 'Changes to the premium' on this page), until the policy anniversary when the insured person is aged 65, at which time the 'level' premium automatically converts to a 'stepped' premium. If the sum insured changes then the premium will also change. Before each cover anniversary, we will notify you of the premium for the period to the next cover anniversary.

As part of the application process, an indicative premium will be provided to you. You can also request a copy of our Super Protector premium rates. The actual premium could increase if the person to be insured has a birthday after the indicative premium is provided and before the cover start date. We may also only be able to offer you cover if you agree to a higher premium.

Payment of the premium

Your premium is calculated on an annual basis and can be paid yearly or monthly in advance. However, if you choose to pay it monthly, a loading of 8% will apply.

Your premium will be deducted in advance from your *eligible superannuation* plan account. If you are a member of *Macquarie Superannuation*, your premium will be deducted from the cash component of your Macquarie Super Manager or Super Accumulator account. Premium deductions from Macquarie Super Options are generally made from the investment option with the highest value.

For the Super Protector Extra Benefits policy, the premium is not deducted from above sources but can be paid by credit card or direct debit from an Australian bank account. You, or your adviser acting as your agent, must provide us with a valid premium deduction authority to enable us to deduct the premium when due for payment.

The premium payable for the first year is shown in the policy. If you pay annually, we will deduct the premium on the cover anniversary each year.

If you pay monthly, we will deduct the premium every month on the same day of the month as the cover anniversary. If the date shown falls on a weekend or public holiday, the premium will be deducted on the next business day following the due date.

All payments to us must be in Australian dollars.

Non-payment of premium

If a premium payment is not made, we will notify you advising the date on which the policy will end if the amount due is not paid. If a payment sufficient to meet the amount due is not made by that date, we will cancel the policy.

We will give at least 20 business days notice before the policy is cancelled because of non-payment of premiums.

Changes to the premium

We can change the Super Protector premium rates but only if we do this for all policies in a defined risk group.

Any changes to premium rates will come into effect for your policy on the next cover anniversary after we make the change.

We reserve the right to pass on any government taxes and charges which may be introduced or increased during the life of your policy.

If we increase premium rates we will usually provide 30 days prior notice before the increase comes into effect for your policy.

Surrender value

Your Super Protector policy does not have a surrender value.

A pro-rata refund will be made where a premium is paid annually and cover is cancelled prior to the next cover anniversary.

Making a claim

Notifying us of a claim

Please contact Macquarie Life on 1800 208 130 or insuranceclaims@macquarie.com if you think you are eligible to make a claim, or are unsure and would like some assistance. It is important that you notify us as soon as possible after any event that may lead to a claim. If you do not notify us within 30 days of an event, we may be able to adjust the benefit payable if we have been prejudiced by the delay.

We will send you a claim form and explain in detail our requirements and what the next steps are.

Assessing a claim

Macquarie Life will pay a benefit only after all our claim requirements have been met and we admit liability. To assess the claim, and ongoing payments in the case of Disability Income Insurance, we will require some or all of the following (to be provided at your expense), in a form that is satisfactory to us:

- a completed claim form;
- your policy;
- proof of age of the insured person (unless previously provided);
- a certified copy of the death certificate (for death claims only);
- evidence of *terminal illness*, *total and permanent disablement*, Trauma Condition or *disability*, whichever is applicable for the claim being made, including test results and medical attendant statements;
- financial evidence including evidence of other insurance cover on the insured person's life;
- evidence of *pre-disability income* and *post-disability income* and any payments received while on claim (for Disability Income Insurance claims).

Macquarie Life may also require medical and occupational assessments and other information where relevant to assess or finalise payment of the claim. Reasonable co-operation from the insured person and /or claimant is required.

All claim payments may be subject to an appropriate specialist physician approved by Macquarie Life verifying the diagnosis.

Where we request an examination, assessment or financial audit by a person we nominate, Macquarie Life will meet the cost. Otherwise you must meet the cost of satisfying our claim requirements.

For Insurance linked to Life Insurance, if the insured person dies while a TPD or *terminal illness* claim is being assessed, we will finalise assessment of the claim in progress if we have sufficient evidence at the time of death to establish whether the insured person met the definition for which the original claim was being assessed. If we do not have sufficient evidence at that time to finalise assessment of the claim in progress, the claim will be assessed under the policy terms relating to Life Insurance.

Payment of a claim

We will pay the claim to the Trustee, or policy owner in the case of the Super Protector Extra Benefits policy, as soon as possible once it has been approved. The Trustee must distribute the insured benefit in accordance with the governing rules of your *eligible superannuation* plan and superannuation laws. It is important to note that there may be circumstances in which the Trustee will be unable to release the insured benefit at the time of claim under superannuation law. There may also be circumstances where the benefit paid from Macquarie Life to the superannuation fund trustee is included in the assessable income of the fund for tax purposes, in which case any benefit payable from the fund will be net of an tax payable by the fund.

All claims will be paid in Australian dollars.

Macquarie Life understands that at the time of claim it is not only financial support that is needed and so for severe claims, up to 3 free counselling sessions may be available for the claimant and/or their immediate family.

General information

Your adviser

This product is available through licensed financial advisers who can assist you with advice in considering Super Protector and help you determine the amount and type of cover you require considering your personal circumstances.

Your adviser is your main point of contact for your insurance so, if you have any questions about your Super Protector cover, please talk to your adviser. Your adviser may act as your agent and lodge your application with us on your behalf.

If your application for Super Protector is accepted, we may pay your adviser a commission for selling this product. The commission is paid by Macquarie Life and does not affect your premium. You can obtain details from your adviser of any commission paid.

How to apply

To apply for cover, an application needs to be lodged with us, which your adviser can assist you with. We will accept a paper application signed by you, and we will also accept an online application lodged electronically by your adviser. Generally, the application will include an application for Super Protector, a detailed questionnaire about your health, occupation and pastimes and a number of declarations and authorisations we will rely on in deciding whether or not to issue (and the terms on which we issue) the insurances being applied for, and to administer any policies we issue. If you are applying for two policies connected through Flexible Linking, a FutureWise application will also be required.

If your adviser lodges an online application on your behalf, the adviser is required to confirm that they have your authorisation to act as your agent and that you have made a number of declarations and authorisations. It is your responsibility to ensure that the information provided to us by your adviser is accurate and complete. We will rely on the accuracy of the information provided to us via the online application as we would if a paper application was signed and submitted by you. We may contact you to verify that the information we have received from your adviser is accurate and complete.

If you are the policy owner, but are not also the insured person under the policy we issue, it will be necessary for personal and health information to be collected from the person to be insured. This can be provided on a paper application submitted to us, and signed by the person to be insured. Alternatively, it may be supplied to us via the online application process described above. In these cases, the adviser will also be acting as the agent of the person to be insured in submitting the information.

After an online application is lodged with us electronically by your adviser, you will receive a copy of the information disclosed in your application that is relied upon by us in assessing the application. We request that you review the information provided carefully to ensure it is accurate or complete and notify us as soon as possible if any corrections are required. If a policy has already been issued and the corrected information would have been relevant in our

assessment of the application, we may seek to enforce our remedies for non-disclosure and cancel or vary the insurance to take account of the corrected information.

If the person to be insured has a birthday after the application is submitted and before cover commences, the premium will be adjusted to reflect the rate applicable for their age at cover commencement and in these cases the premium may differ from any indicative quotes provided to you prior to the issue of the policy.

Your duty of disclosure

Before entering into a contract with Macquarie Life Limited you have a duty, under the Insurance Contracts Act, to disclose to us every matter you know, or could reasonably be expected to know, that is relevant to our decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to us before your cover is extended, varied or reinstated. Your duty, however, does not require disclosure of a matter:

- that diminishes the risk to be undertaken by us;
- that is of common knowledge;
- that we know or, in the ordinary course of our business, ought to know; or
- as to which compliance with your duty is waived by us.

Non-disclosure

If you fail to comply with your duty of disclosure and we would not have entered into the contract on any terms if the failure had not occurred, we may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, we may avoid the contract at any time.

If we are entitled to avoid a contract of life insurance, we may, within 3 years of entering into it, elect not to avoid it but reduce the amount that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to us.

Please note, your duty of disclosure continues until a written contract of insurance has been issued by Macquarie Life.

Underwriting

We will promptly notify you or your adviser of any additional information needed to underwrite your application. If you do not want your adviser to receive information relating to the underwriting assessment of the person to be insured, you must inform us in writing at the time of application.

We may seek additional information about the medical and financial circumstances of the person to be insured, as well as any hazardous pursuits or pastimes, occupational duties and other information that may assist with assessment of your application.

Macquarie Life may ask the person to be insured to undergo a medical examination and/or blood tests. This will usually be arranged through our nominated pathology provider, who may be able to arrange the services to be undertaken at the

workplace or home of the person to be insured or at medical centres across Australia. On request, we can send medical examination and blood test results to a doctor nominated by the person to be insured. We will cover the associated costs of any tests required.

The tests and requirements vary depending on the age and occupation of the person to be insured and the amount and type of cover applied for.

The application

In accepting an application of insurance, we will be relying on declarations and authorisations made by you, either directly or via your agent, relating to the following matters:

Your adviser

- you have appointed your adviser to act on your behalf in relation to this insurance and, if we receive online applications, you have appointed your adviser as your agent to complete and lodge an application for insurance as your agent;
- you have received a Super Protector PDS and agree to be bound by it;

Disclosure obligations

- you and the person to be insured (if different) have read and understood the duty of disclosure as explained in this PDS and understand the duty continues until we have issued a contract of insurance;
- you and the person to be insured confirm the information supplied in connection with the application is true and correct and no information material to the application has been withheld;
- you acknowledge that we are entitled to rely on the information provided in the application, including online applications lodged on your behalf, in determining an application and assessing future claims, and that we may be entitled to vary or avoid the insurance if there has been non-disclosure, misrepresentation or fraud;
- you and the person to be insured agree that you will review the information provided on an online application and agree to inform us immediately if there are any errors or omissions and understand that we may seek to vary or avoid the insurance if errors or omissions are identified;

Authorisations

- you and the person to be insured authorise and consent to the collection of medical information and its use by us;
- you authorise the collection of premiums from the account designated in the application;

Other declarations

- you have read the Privacy Statement contained in the PDS;
- you have read the anti-money laundering terms and conditions in the PDS;
- you acknowledge that Macquarie Bank Limited has no obligations in respect of Super Protector policies issued by us.

Who should authorise the application

Both you as the policy owner and the person to be insured (if not you) must authorise the application, payment authority and various other declarations and authorisations that are required to be completed for an application. As noted above, where an online application is lodged by your adviser electronically these authorisations will be provided to us by the adviser acting as your agent.

Cooling-off period

You have a 21 day cooling-off period after your Super Protector policy commences during which time you can cancel your policy if you decide that the insurance cover does not meet your needs. You will receive a refund of the premium that you have paid into the account from which the premium was deducted. If you wish to use the cooling-off period, you must not have made a claim and must notify us within 21 days of the earlier of:

- the date you receive your policy; or
- the end of the 5th day after we issue the policy.

Privacy

Your privacy and that of the insured person, is important to Macquarie Life and the Trustee. This statement explains how personal information can be used or disclosed and provides information about your privacy rights.

By completing the application you and the person to be insured agree to allow Macquarie Life and the Trustee to use the personal information of you and the person to be insured to:

- assess and process the application for insurance;
- communicate with you and your nominated adviser about the application and any cover Macquarie Life supplies to you;
- monitor, audit, evaluate and otherwise administer your policy; and
- assess, process and investigate any claims.

Unless you notify Macquarie Life and the Trustee otherwise, the personal information may be used by us or other companies in the Macquarie Group to offer products or services which may be of interest to you.

If you, or the person to be insured, do not supply Macquarie Life and the Trustee with the personal information requested, Macquarie Life may not be able to provide the cover applied for.

Health information

The references in this Privacy Statement to personal information include sensitive information such as medical and health related details of the person to be insured.

If required to assess your application, administer your policy or process any claims, Macquarie Life and the Trustee may seek further information from any medical attendant consulted by the insured person.

Disclosure of personal information

You and the person to be insured also agree that other companies in the Macquarie Group and our external service providers (including for example, reinsurers and mailing houses) may access personal information when appropriate to assess your application, administer your policy or process any claims.

Macquarie Life and the Trustee may also disclose the personal information of you and the person to be insured:

- if acting in good faith, we believe that the law requires or permits us to do so;
- if you or the person to be insured consent; or
- to the doctor identified in the application of the person to be insured in the event that any medical tests that we have requested return an abnormal result.

The personal information will also be provided to your adviser in connection with the application for insurance and on-going management of your policy, unless you instruct us not to supply your adviser with any detailed medical information received by us. You can do this in the declaration that forms part of your application, or by writing to us.

Your rights and responsibilities

If you do not supply all of the personal information requested, Macquarie Life may not be able to provide you with the cover for which you apply. You also have a duty of disclosure (explained on page 21) under the Insurance Contracts Act.

Under the Privacy Act, you may request access to your personal information held by Macquarie Life and the Trustee.

You can contact us to make such a request or for any other reason relating to the privacy of your personal information. Contact details are shown in the section titled 'Who to contact'.

Direct Debit Service Agreement

Where you have elected to have your Extra Benefits policy premium deducted from your account by direct debit, you agree to the terms detailed below.

1. I/we have requested Macquarie Life Limited, ABN 56 003 963 773 AFSL No. 237497, (User ID 145096) to deduct my nominated account with:
 - any amounts that become payable in relation to my FutureWise policy; or
 - any amount needed to cover contributions to FutureWise Super, through the BECS (Bulk Electronic Clearing System).
2. The financial institution may, in its absolute discretion, at any time by notice in writing to me terminate this request as to future debits.
3. Macquarie Life may, by notifying me within 14 days, vary the timing of future debits.
4. Where the due date does not fall on a business day and I am uncertain whether sufficient cleared funds will be available to meet the direct debit, I will contact my financial institution directly and ensure that sufficient cleared funds are available.
5. I can modify or defer this regular Direct Debit Request at any time by giving Macquarie Life 14 days notice.
6. I can stop or cancel the regular Direct Debit Request at any time by giving Macquarie Life or my financial institution 14 days notice.
7. If at any time I feel that a direct debit against my nominated account is inappropriate or wrong it is my responsibility to notify Macquarie Life or my financial institution as soon as possible.
8. If I believe there has been an error in debiting my account, I will notify Macquarie Life or my financial institution and confirm that notice in writing with Macquarie Life as soon as possible.
9. Direct debiting through BECS is not available on all accounts. I can check my account details against a regular statement or check with my financial institution as to whether I can request a direct debit from my account.
10. It is my responsibility to ensure that there are sufficient cleared funds in my nominated account to honour the Direct Debit Request. I understand that the Direct Debit Request will be automatically cancelled if two debit payments are dishonoured because of insufficient funds. Macquarie Life will give me 14 days notice in writing if they intend to cancel my Direct Debit Request. Macquarie Life will also charge the cost of dishonoured direct debits against my account. Macquarie Life may cancel my Extra Benefits policy if the Direct Debit Request is cancelled because of dishonours.

11. It is my responsibility to ensure that the authorisation given to debit the nominated account is identical to the account signing instruction held by the financial institution where the account is held.
12. Macquarie Life may need to pass on details of my direct debit request to their sponsor bank in BECS to assist with the checking of any incorrect or wrongful debits to my nominated account.

Who to contact

We are here to help with any questions you have about your cover. The contact details for Macquarie Life are:

General enquiries

Telephone: 1800 005 057
Fax: 1800 812 175
Email: insurance@macquarie.com
Post: Macquarie Life
GPO Box 5216
Brisbane QLD 4001

Claims

Telephone: 1800 208 130
Email: insuranceclaims@macquarie.com

You should be aware that we record all of our telephone conversations with you or your adviser relating to your policy.

What to do if you have a complaint

Macquarie Life has procedures in place to properly consider and deal with your enquiries and complaints within 45 days of a complaint being made. If you have a complaint you may contact the Complaints Officer of Macquarie Life on the contact details shown above.

If your complaint is not resolved to your satisfaction within 90 days and your Trustee is MIML, you may refer it to the Superannuation Complaints Tribunal on 1300 780 808.

If your *eligible superannuation plan* is a self managed superannuation fund you may refer your complaint to the Financial Ombudsman Service on 1300 780 808.

Tax

Tax treatment of premiums

Macquarie recommends you consult your tax adviser with regard to the tax treatment of premiums and the overall tax effectiveness of insurance purchased through superannuation.

The premiums for your cover are deducted from the relevant account balance in your *eligible superannuation plan*. For Life Insurance, the whole of the premium is normally an allowable deduction to the trustee of your *eligible superannuation plan*.

For TPD Insurance, whole or part of the premium may be an allowable deduction to the trustee of your *eligible superannuation plan*, depending on the type of cover you have selected. For example, the policy terms for the *superannuation optimiser* definition of TPD have been designed to meet tax law requirements enabling the Trustee to claim a full deduction for the portion of the premium payable by the fund, being the 'superannuation component'. The portion of the premium relating to the 'non-superannuation component' is not payable under a superannuation policy and therefore is not a deductible expense to the trustee. Premiums paid by the Trustee that relate to other TPD definitions may only be partially deductible to the fund.

For Disability Income Insurance, the premiums may be an allowable deduction for your *eligible superannuation plan* if certain conditions are met. For the Super Protector Extra Benefits policy attached to Disability Income Insurance, the cover is not held within superannuation and therefore the premium is not an allowable deduction to the fund, however the premium may be a tax deductible expense to the policy holder.

If you obtain insurance cover through Macquarie Super Protector as a member of *Macquarie Superannuation*, the account from which the premium was deducted will be credited for the tax effect of any tax deduction that is able to be claimed by the fund in respect of those insurance premiums.

Tax treatment of benefits

Because the insurance cover is provided through an *eligible superannuation plan*, if an insurance benefit is payable it is subject to the superannuation and related tax laws current at the time of payment, except in the case of the Super Protector Extra Benefits policy.

If an insured benefit becomes payable, Macquarie Life pays the insurance proceeds to the Trustee, who in turn will be responsible for paying the benefit in accordance with the rules of your *eligible superannuation plan* and superannuation laws after allowance for any fund tax liability.

There may be circumstances where the benefit paid from Macquarie Life to the trustee is included in the superannuation fund's assessable income for tax purposes, in which case the benefit paid from the fund will be net of any tax payable by the fund.

Special tax treatment may apply to payments that are made from the superannuation fund as a result of the insured person's death, diagnosis of a terminal illness or permanent incapacity.

A lump sum benefit received in the event of the insured person's death is tax free when the benefit is paid to one or more of their tax dependants (either directly or via the estate). For tax purposes, a dependant includes a spouse (including an opposite or same-sex de facto partner), a child under the age of 18 years (including adopted children, step-children and children of a de facto partner of yours), an interdependent person or a person financially dependent on the insured person. In other circumstances, part or all of the death benefit may not be tax free. The level of tax applicable may depend on a number of factors.

Special tax rules apply to death benefit pension payments where certain conditions are met. For more information we recommend you seek advice.

A lump sum benefit that is payable because of terminal illness may be exempt from tax if certain conditions are met.

A lump sum benefit that is paid in the event of TPD may be a taxable superannuation benefit. In some cases, part or all of the benefit that is payable in the event of TPD may be paid in the form of a pension rather than a lump sum. Special tax treatment may apply to the payment.

If disability income benefit becomes payable, typically any regular payments made by the Trustee to you will be assessable income for tax purposes and the Trustee may be required to withhold PAYG tax. Similarly, if a benefit under the Super Protector Extra Benefits policy becomes payable, typically any regular payments made by Macquarie Life to you will be assessable income for tax purposes.

The tax information contained in this PDS is based upon our understanding of the tax laws that were current on the date of this PDS. These laws can change so you should consult your tax adviser to discuss the tax effects of Life (including terminal illness), TPD or Disability Income Insurance as part of your superannuation arrangements.

For further information about the rules applying to the payment of benefits in *Macquarie Superannuation*, please refer to the relevant PDS.

Interim cover

We provide you with interim cover for *accidental* injury or death while your application is being assessed, except where the insurance applied for will replace existing insurance in place with us or with another insurer.

Life Insurance

If you have applied for a Life Insurance policy, we will pay the interim Life Insurance if the person to be insured dies as the result of an *accident*, where the *accident* occurs during the period of interim cover and death occurs within three months of the *accident*.

TPD Insurance

If you have applied for a policy that includes TPD Insurance, we will pay the interim TPD Insurance if the person to be insured, suffers *total and permanent disablement* as a result of an *accident*, where the *accident* occurs during the period of interim cover and *total and permanent disablement* occurs within three months of the *accident*.

The definition of TPD that applies for interim cover is generally the definition applied for, subject to the following conditions:

- If you have applied for the *own occupation* or *superannuation optimiser* definition and the person to be insured is in *gainful employment* at the time of the *accident* causing *total and permanent disablement*, the definition that applies for interim cover is the *any occupation* definition.
- If you have applied for the *any occupation*, the *own occupation* or the *superannuation optimiser* definition and the person to be insured is not in *gainful employment* at the time of the *accident* causing *total and permanent disablement*, the definition that applies for interim cover is the *modified TPD* definition.

Disability Income Insurance

If you have applied for a Super Protector Disability Income Insurance policy we will pay:

- the interim benefit for *total disability* from the end of the waiting period applied for in the application, for up to a maximum of six months, if the person to be insured is *totally disabled* as the result of an *accident* that occurs during the period of interim cover and *total disability* due to the *accident* starts within three months of the *accident*; and
- the interim death benefit, if the person to be insured dies as the result of an *accident* that occurs during the period of interim cover and death occurs within three months of the *accident*.

When interim cover starts

Interim cover starts on the date an authorised application is received by Macquarie Life.

When interim cover ends

Interim cover will end when the application for cover is:

- accepted and cover commences;
- declined;
- deferred;
- cancelled or withdrawn by you;
- cancelled by Macquarie Life by written notice to you;

OR

- 14 days from the date we advise that cover may be available if you apply for Insurance on special terms;
- 90 days from the date the interim cover started; or
- a claim under this interim cover is accepted or declined, whichever occurs first.

When interim cover is not payable

Nothing will be payable if the condition or event giving rise to the claim under interim cover was caused directly or indirectly by:

- an *accident* or injury that first occurred before interim cover started;
- an intentional self-inflicted act;
- consumption of alcohol or drugs; or
- the person to be insured engaging in any sport, pastime or occupation that we would not normally cover at standard rates.

When lawfully entitled to do so, Macquarie Life may avoid or adjust your interim cover if you have breached your duty of disclosure or have made a misrepresentation when applying for cover.

What we will pay

The maximum interim cover benefit that we will pay for each type of insurance across all applications for the person to be insured is the lesser of:

- in the case of Life and TPD Insurance:
 - the sum insured applied for to a maximum of:
 - Life Insurance \$1 million
 - TPD Insurance \$500,000
 - the sum insured that we would offer under our usual underwriting rules based on the proposed premium;
- in the case of the interim benefit for *total disability* under Disability Income Insurance:
 - the monthly insured amount applied for;
 - \$5,000 per month;
 - the monthly equivalent of 75% of first \$320,000, 50% of the next \$240,000 and 20% of the balance of the person to be insured's *pre-disability income*, adjusted for any offsets which apply, as explained in the section titled 'When the monthly benefit is reduced' on page 16;
 - the monthly insured amount that we would offer under our usual underwriting rules based on the proposed premium;
- in the case of the interim death benefit under Disability Income Insurance:
 - four times the monthly insured amount applied for;
 - \$20,000;
 - four times the monthly equivalent of 75% of first \$320,000, 50% of the next \$240,000 and 20% of the balance of the person to be insured's *pre-application income*;
 - four times the monthly insured amount that we would offer under our usual underwriting rules based on the proposed premium.

If multiple policies for the same person to be insured are applied for, and the maximum interim cover benefit payable for the person to be insured is less than the total of all amounts applied for, we will apply the reduction to the amount we will pay across the multiple applications in the same proportion.

If interim cover benefits are paid for the person to be insured by other insurers for an *accident*, we will reduce the amount we will pay for the same *accident* under the same or similar type of insurance so that the total paid across all insurers is no more than the maximum amount we otherwise would have paid.

The sum insured under interim cover will be reduced by the amount of interim cover paid for other insurances in some cases. This will apply to Life and TPD Insurance where the insurances have been applied for under the same policy or the insurances are connected through Flexible Linking. The amount payable under interim cover will be reduced on the same basis as amounts payable would be reduced under the insurance applied for.

Glossary

Defined terms	Definition
accident/accidental	A fortuitous and unforeseen event, resulting in an injury, which is not caused, or contributed to, by an intentional act of the insured person.
activities of daily living	<ol style="list-style-type: none"> 1. Bathing and showering 2. Dressing and undressing 3. Eating and drinking 4. Using the toilet to maintain personal hygiene 5. Moving from place to place by walking, wheelchair or with assistance of a walking aid or getting in and out of bed, a chair or wheelchair
any occupation	Any occupation, business or employment for which the insured person is suited by education, training or experience that would generate earnings greater than 25% of the insured person's earnings in the most recent period of 12 months in which he or she was <i>gainfully employed</i> .
aortic surgery	The undergoing of surgery that is considered the appropriate and necessary treatment to correct any narrowing, dissection or aneurysm of the thoracic or abdominal aorta. Angioplasty, intra-arterial procedures or other non-surgical techniques are excluded.
aplastic anaemia	Severe aplasia of bone marrow which results in anaemia, neutropenia and thrombocytopenia requiring one of the following treatments: <ul style="list-style-type: none"> ■ immunosuppressive agents; ■ bone marrow transplant; or ■ peripheral blood stem cell transplant.
bacterial meningitis or meningococcal septicaemia	Bacterial meningitis or meningococcal septicaemia resulting in: <ul style="list-style-type: none"> ■ a permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>.
benign brain tumour	A non-malignant tumour in the brain, pituitary gland or spine, resulting in a neurological deficit causing: <ul style="list-style-type: none"> ■ a permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>. <p>The presence of the tumour must be confirmed by imaging studies such as CT scan or MRI. Cysts, granulomas, aneurysms in or of the arteries or veins of the brain and haematomas are not covered.</p>
cancer	The presence of one or more malignant tumours, including lymphoma (including Hodgkin's and non Hodgkin's disease), leukaemia, multiple myeloma and malignant bone marrow disorders, that are characterised by the uncontrolled growth and spread of malignant cells and the invasion and destruction of normal tissue. The following cancers are excluded: <ul style="list-style-type: none"> ■ tumours which are histologically described as premalignant or show the malignant changes of carcinoma in situ (including cervical dysplasia CIN-3 and lower). Carcinoma in situ of the breast is covered if it results directly in the removal of the entire breast. This procedure must be performed specifically to arrest the spread of malignancy and be considered the appropriate and necessary treatment; ■ melanomas which are both less than 1.5mm Breslow thickness and less than Clark level 3 depth of invasion; ■ all hyperkeratoses and basal cell carcinomas, and squamous cell carcinomas of skin unless it has spread to other organs; ■ chronic lymphocytic leukaemia less than Rai stage 1; and ■ prostatic cancers which are TNM Classification T1 or less and have a Gleason score of 6 or less. <p>Prostatic cancer which is TNM classification T1 or less and which has a Gleason score of 6 or less is covered if it results in the entire removal of the prostate. This procedure must be performed specifically to arrest the spread of malignancy and be considered the appropriate and necessary treatment.</p>
cardiomyopathy	Disease of the heart muscle causing it to enlarge and become weaker, resulting in significant cardiac impairment to the degree of at least Class 3 of the <i>New York Heart Association functional classification system</i> .
chronic kidney failure	Chronic irreversible failure of the function of both kidneys requiring either regular renal dialysis or renal transplantation.
chronic liver disease	End stage liver failure resulting in permanent jaundice, bleeding varices, ascites and encephalopathy.
chronic lung disease	End stage lung disease requiring permanent and continuous oxygen therapy, a persistent FEV1 less than 30% predicted or DLCO less than 40% predicted (American Thoracic Society 2004).

Defined terms	Definition		
cognitive loss	A total and permanent deterioration or loss of intellectual capacity (supported by a score of 15 or less out of 30 in a Mini Mental State Examination or evidence from another neuropsychometric test that is acceptable to us) that has required the insured person to be under continuous care and supervision by another person for at least three consecutive months and at the end of that three month period the insured person is likely to require ongoing continuous care and supervision by another person.		
coma	<p>A state of total unconsciousness and unresponsiveness to all external stimuli, resulting in a score of 8 or less on the Glasgow Coma Scale, as outlined below, for a continuous period of at least three days.</p> <p>Glasgow Coma Scale is a scoring system used to measure the level of consciousness following traumatic brain injury. It is composed of three parameters as given below:</p> <table border="0"> <tr> <td style="vertical-align: top;"> <p>Best Eye Response. (4)</p> <ol style="list-style-type: none"> 1. No eye opening 2. Eye opening to pain 3. Eye opening to verbal command 4. Eyes open spontaneously <p>Best Verbal Response (5)</p> <ol style="list-style-type: none"> 1. No verbal response 2. Incomprehensible sounds 3. Inappropriate words 4. Confused 5. Orientated </td> <td style="vertical-align: top;"> <p>Best Motor Response (6)</p> <ol style="list-style-type: none"> 1. No motor response 2. Extension to pain 3. Flexion to pain 4. Withdrawal from pain 5. Localising pain 6. Obeys commands <p>A Coma Score of 13 or higher correlates with a mild brain injury, 9 to 12 a moderate injury and 8 or less a severe brain injury.</p> </td> </tr> </table>	<p>Best Eye Response. (4)</p> <ol style="list-style-type: none"> 1. No eye opening 2. Eye opening to pain 3. Eye opening to verbal command 4. Eyes open spontaneously <p>Best Verbal Response (5)</p> <ol style="list-style-type: none"> 1. No verbal response 2. Incomprehensible sounds 3. Inappropriate words 4. Confused 5. Orientated 	<p>Best Motor Response (6)</p> <ol style="list-style-type: none"> 1. No motor response 2. Extension to pain 3. Flexion to pain 4. Withdrawal from pain 5. Localising pain 6. Obeys commands <p>A Coma Score of 13 or higher correlates with a mild brain injury, 9 to 12 a moderate injury and 8 or less a severe brain injury.</p>
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consumer price index	The weighted average of the eight Australian capital cities combined, published by the Australian Bureau of Statistics or any body which succeeds it, in respect of the 12 month period finishing on or prior to 30th September. It will be determined at 31st December each year and applied at the cover anniversary on or following 1st March in the next year.		
coronary artery bypass surgery	The undergoing of coronary artery bypass surgery for the treatment of coronary artery disease that is considered the appropriate and necessary treatment.		
dementia including Alzheimer's disease	Diagnosis of dementia by neurological assessment confirming that the insured person requires continual supervisory care as the result of cognitive impairment characterised by a Mini Mental State Examination score of 24 or less out of 30 or evidence from another neuropsychometric test that is acceptable to us.		
disability/disabled	<i>Total disability or partial disability.</i>		
domestic duties	<p>The tasks performed by an insured person whose sole occupation is to maintain the family home. These tasks include, unassisted by another person, cleaning of the home, cooking of meals for their family, doing the family laundry, shopping for the family's groceries and taking care of dependent children (where applicable).</p> <p><i>Domestic duties</i> do not include duties performed outside the insured person's home for remuneration or reward.</p>		
fracture	Any fracture that requires a pin, traction, plaster or other immobilising structure.		
eligible superannuation plan	One of the superannuation funds explained on the inside cover of this PDS.		
encephalitis	Acute inflammation of the brain caused by viral infection resulting in neurological deficit and leading to: <ul style="list-style-type: none"> ■ permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>. 		
gainful employment/ gainfully employed	That the insured person is engaged in an occupation, business or employment for remuneration or reward.		
heart attack	<p>Myocardial infarction, characterised by death of a portion of heart muscle due to inadequate blood supply. The following clinical features must be present (and not caused by medical intervention):</p> <ul style="list-style-type: none"> ■ new ECG changes; and ■ elevation of cardiac biomarkers with CK-MB above the upper limit of normal or Troponin I greater than 2.0 ug/L or Troponin T greater than 0.6ug/L. <p>If the above is inconclusive then we will consider a claim based on conclusive evidence that myocardial infarction has occurred, resulting in either one of the following:</p> <ul style="list-style-type: none"> ■ new pathological Q-waves; ■ a permanent left ventricular ejection fraction of 50% or less, measured six weeks or more after the event. 		

Defined terms	Definition
heart valve surgery	The undergoing of surgery that is considered necessary to replace or repair cardiac valves as a consequence of heart valve defects or abnormalities. It does not include angioplasty, intra-arterial procedures or other non-surgical techniques.
illness	That the insured person has a pathological condition evidenced by medically recognised signs and symptoms.
immediate family member	A married or de facto partner, child, brother, sister or parent.
income	Income earned through personal exertion calculated: <ul style="list-style-type: none"> ■ after the deduction of expenses incurred in producing that income; and ■ before the deduction of income tax. It is based on the total remuneration package and includes salary, wages, packaged fringe benefits, regular commissions, regular bonuses, regular overtime payments and pre-tax superannuation contributions. For the self-employed it also includes that share of net income of the business directly generated by personal exertion after deduction of all business expenses but before the deduction of tax. <i>Income</i> does not include: <ul style="list-style-type: none"> ■ income that the insured person would continue to receive from his or her business even if unable to work, including any ongoing profit generated by other employees of the business; or ■ other unearned income such as dividends, interest, rental income.
involuntary unemployment/ involuntarily unemployed	A period during which the insured person is: <ul style="list-style-type: none"> ■ not working; ■ is actively seeking employment; and ■ is registered with Centrelink or other government approved job placement agencies as a job seeker; and where becoming unemployed was a result of: <ul style="list-style-type: none"> ■ the termination of the insured person's gainful employment by their employer without the consent of the insured person; or ■ the insured person being made redundant from gainful employment by their employer. It does not include unemployment as a result of: <ul style="list-style-type: none"> ■ the insured person ceasing gainful employment of a casual, seasonal or temporary nature; ■ the expiration of a fixed term employment contract or other specified period of work; or ■ the deliberate or serious misconduct of the insured person.
loss of hearing	The total and irreversible loss of hearing in both ears with and without the use of an appropriate aid.
loss of independent existence	The total and irreversible inability to perform at least two of the numbered <i>activities of daily living</i> without the assistance of another person.
loss of limbs	The total and irreversible loss of the use of: <ul style="list-style-type: none"> ■ two limbs; or ■ sight in both eyes (<i>loss of sight</i>); or ■ one limb and the sight in one eye (<i>partial loss of sight</i>), where 'limb' means whole hand or whole foot.
loss of sight	The irrecoverable loss of sight, with and without the use of an appropriate aid, to the extent that eyesight is reduced in both eyes to 6/60 or less of central visual acuity on the Snellen test chart or the degree of vision is less than or equal to 20 degrees of arc.
loss of speech or total aphasia	Total and irreversible loss of speech. The loss must be confirmed to be total and irreversible at least three months after speech was first lost. <i>Loss of speech or total aphasia</i> due to psychological reasons is excluded.
Macquarie Superannuation	Macquarie SuperOptions, Macquarie Super Accumulator or Macquarie Super Manager.
Macquarie Wrap	Macquarie Investment Manager or Macquarie Investment Accumulator.
major head trauma	<i>Accidental</i> head injury, leading to neurological deficit causing: <ul style="list-style-type: none"> ■ permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>.
major organ transplant	The insured person is the recipient of an organ transplant of one of the following organs: <ul style="list-style-type: none"> ■ heart; ■ kidney; ■ liver; ■ the transplantation of bone marrow. ■ lung; ■ pancreas; ■ small bowel; or The transplant must be considered the appropriate and necessary treatment.

Defined terms	Definition
medical practitioner	A doctor who is legally qualified and registered to practise in Australia (or if outside Australia, has equivalent qualifications and registration) not being you, the insured person, or a business partner or <i>immediate family member</i> of you or the insured person.
medically acquired HIV	The <i>accidental</i> infection with Human Immunodeficiency Virus (HIV), which on the balance of probabilities arose from one of the following medical procedures: <ul style="list-style-type: none"> ■ transfusion of blood or blood products; ■ organ transplant; ■ assisted reproduction techniques; ■ other medical procedure or operation performed by a doctor or at a registered medical facility. The procedure must have been performed by a registered health professional and have occurred in Australia. We require a statement from the appropriate Statutory Health Authority that provides documented proof of the incident and confirms that the infection is medically acquired. A Trauma claim for <i>medically acquired HIV</i> will not be payable if: <ul style="list-style-type: none"> ■ HIV infection is caused by any other means, including sexual activity or recreational intravenous drug use; or ■ a treatment is developed and approved which renders the HIV virus inactive and non-infectious.
modified TPD	Means the insured person has suffered: <ul style="list-style-type: none"> ■ <i>loss of limbs</i>; ■ <i>loss of independent existence</i>; or ■ <i>cognitive loss</i>.
monthly benefit	The lesser of: <ul style="list-style-type: none"> ■ the monthly insured amount; and ■ the monthly equivalent of 75% of the first \$320,000, 50% of the next \$240,000 and 20% of the balance of the insured person's <i>pre-disability income</i>. In determining the <i>monthly benefit</i> to be used as the basis for the payment of any benefit(s) under the policy in any given month, we will consider the sum of only those portions of the monthly insured amount for which the particular benefit is payable, having regard to the waiting period, benefit period and options that are applicable.
motor neurone disease with impairment level	Unequivocal diagnosis of motor neurone disease, leading to neurological deficit, resulting in: <ul style="list-style-type: none"> ■ permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>.
multiple sclerosis with impairment level	Unequivocal diagnosis of multiple sclerosis with more than one episode of well defined neurological deficit with persisting neurological abnormalities, and evidenced by appropriate neuro-imaging and spinal fluid abnormalities, leading to neurological deficit and resulting in: <ul style="list-style-type: none"> ■ permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>.
muscular dystrophy with impairment level	Unequivocal diagnosis of muscular dystrophy, which causes progressive and selective degeneration and weakness of voluntary muscles resulting in: <ul style="list-style-type: none"> ■ permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>.
New York Heart Association functional classification system	A scale used to assess cardiac impairment. <ol style="list-style-type: none"> I. No symptoms and no limitation in ordinary physical activity. II. Mild symptoms and slight limitation during ordinary activity. Comfortable at rest. III. Marked limitation in activity due to symptoms, even during less-than-ordinary activity. Comfortable only at rest. IV. Severe limitations. Experiences symptoms even while at rest.
occupationally acquired HIV	Infection with Human Immunodeficiency Virus (HIV) as the result of an accident during the course of the insured person's regular occupation. The production and detection of HIV antibodies (sero-conversion) must be confirmed by way of a positive HIV antibody test within six months of the <i>accident</i> . Any accident giving rise to a potential claim must be reported to us within seven days of the incident and supported by a negative HIV antibody test taken after the <i>accident</i> . We must be given access to test all blood samples used. A Trauma claim for occupationally acquired HIV will not be payable if: <ul style="list-style-type: none"> ■ HIV infection is caused by any other means, including sexual activity or recreational intravenous drug use is excluded; ■ a treatment is developed and approved which renders the HIV virus inactive and non-infectious; or ■ the insured person has elected not to take an approved vaccine that is recommended by the relevant government body for use in the insured person's occupation and is available prior to the event which causes infection.

Defined terms	Definition
own occupation	The occupation, business or employment in which the insured person was <i>gainfully employed</i> at the time of the injury or <i>illness</i> for which the claim for <i>total and permanent disablement</i> is made (or, if not <i>gainfully employed</i> at that time, the occupation, business or employment in which the insured person was most recently <i>gainfully employed</i>).
out of hospital cardiac arrest	Cardiac arrest that occurs outside of a hospital due to cardiac asystole or ventricular fibrillation with or without ventricular tachycardia. The cardiac arrest must not be related to any medical procedure and must be documented by an electrocardiogram.
paralysis	The total and irreversible loss of the use of two limbs, where a limb is defined as the shoulder down to the hand or the hip down to the foot.
Parkinson's disease with impairment level	Unequivocal diagnosis of Parkinson's disease, leading to irreversible neurological deficit, resulting in <ul style="list-style-type: none"> ■ permanent impairment of at least 25% whole person function; or ■ total and irreversible inability to perform at least one of the numbered <i>activities of daily living</i>.
partial disability/ partially disabled	That the insured person is, solely as a result of injury or <i>illness</i> : <ul style="list-style-type: none"> ■ unable to perform at full capacity one or more of the duties of their <i>usual occupation</i> necessary to produce income as confirmed by a <i>medical practitioner</i>; and ■ is <i>gainfully employed</i> but their <i>post-disability</i> income is less than <i>pre-disability</i> income, and is under the regular care and following the advice of a <i>medical practitioner</i>.
partial loss of limbs	The total and irreversible loss of the use of one limb, where 'limb' means whole hand or whole foot.
pre-disability income	The highest average income of the insured person for 12 consecutive months in the three years preceding the start of the waiting period applying to the claim. <i>Pre-disability income</i> will be increased by the increase in the consumer price index at each cover anniversary while the insured person remains on claim.
primary pulmonary hypertension	Primary pulmonary hypertension characterised by enlargement of the right ventricle as a result of high pulmonary artery pressure. It must have resulted in significant cardiac and respiratory impairment leading to impairment equivalent to at least Class 3 of the <i>New York Heart Association functional classification system</i> .
post-disability income	The average monthly income earned by the insured person from personal exertion following injury or <i>illness</i> while <i>partially disabled</i> .
severe burns	Tissue injury caused by thermal, electrical or chemical agents causing third degree burns to at least: <ul style="list-style-type: none"> ■ 20% of body surface as measured by the Rule of Nines or the Lund and Browder Body Surface Chart; ■ the whole of both hands, requiring surgical debridement and/or grafting; or ■ the whole of the face, requiring surgical debridement and/or grafting.
stroke	A neurological event caused by a cerebrovascular incident. The stroke must: <ul style="list-style-type: none"> ■ be confirmed by an appropriate medical specialist; and ■ be evidenced by neuro-imaging. <p>Transient ischaemic attacks, cerebral events due to reversible neurological deficits, migraine, hypoxia or trauma, and vascular disease affecting the eye, optic nerve or vestibular functions are excluded.</p>
terminal illness	The insured person is diagnosed with an <i>illness</i> , which reduces life expectancy to less than 12 months from the date of claim, as confirmed by a specialist physician approved by Macquarie Life.
total and permanent disablement	Due to injury or <i>illness</i> : <ol style="list-style-type: none"> a) If the <i>own occupation</i> definition applies: <ul style="list-style-type: none"> ■ the insured person has been absent from work for a continuous period of at least three months, and in our opinion, is incapacitated to the extent that they are unlikely ever again to be able to engage in their <i>own occupation</i> OR ■ the insured person has suffered a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment', 4th edition, or an equivalent guide to impairment which we approve), and in our opinion, is incapacitated to the extent that they are unlikely ever again to be able to engage in their <i>own occupation</i> OR ■ the insured person meets the <i>modified TPD</i> definition


Defined terms	Definition
total and permanent disablement (continued)	<p>b) If the <i>any occupation</i> definition applies:</p> <ul style="list-style-type: none"> ■ the insured person has been absent from work for a continuous period of at least three months, and in our opinion, is incapacitated to the extent that they are unlikely ever again to be able to engage in <i>any occupation</i> OR ■ the insured person has suffered a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment', 4th edition, or an equivalent guide to impairment which we approve), and in our opinion, is incapacitated to the extent that they are unlikely ever again to be able to engage in <i>any occupation</i> OR ■ the insured person meets the <i>modified TPD</i> definition <p>c) If the <i>superannuation optimiser</i> definition applies:</p> <p>Under the 'superannuation component' (the part held under the policy owned by the trustee of a superannuation fund):</p> <ul style="list-style-type: none"> ■ the insured person meets the <i>any occupation</i> definition; and ■ the insured person meets the definition of permanent incapacity as defined in the SIS Act, as amended from time to time and applied as if Macquarie Life was the trustee of the relevant superannuation fund. <p>Under the 'non-superannuation component' (the part held under the non-superannuation policy):</p> <ul style="list-style-type: none"> ■ the insured person meets the <i>own occupation</i> definition; and ■ the insured person does not meet the 'superannuation component' part of the definition. <p>d) If the <i>domestic duties</i> definition applies:</p> <ul style="list-style-type: none"> ■ the insured person has not performed <i>domestic duties</i> for a continuous period of at least three months, and in our opinion, is incapacitated to the extent that they are unlikely ever again to be able to perform domestic duties, or engage in <i>any occupation</i> OR ■ has suffered a permanent impairment of at least 25% of whole person function (as defined in the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment', 4th edition, or an equivalent guide to impairment which we approve), and in our opinion, is incapacitated to the extent that they are unlikely ever again to be able to perform domestic duties, or engage in <i>any occupation</i> OR ■ the insured person meets the <i>modified TPD</i> definition <p>e) If the <i>modified TPD</i> definition applies:</p> <ul style="list-style-type: none"> ■ the insured person has suffered <i>loss of limbs</i>; ■ the insured person has suffered <i>loss of independent existence</i>; or ■ the insured person has suffered <i>cognitive loss</i>.
total disability/totally disabled	<p>The insured person is, solely as a result of injury or <i>illness</i>:</p> <ul style="list-style-type: none"> ■ unable to perform one or more of the duties of their <i>usual occupation</i> necessary to produce income as confirmed by a <i>medical practitioner</i>; and ■ not <i>gainfully employed</i> in any capacity, <p>and is under the regular care and following the advice of a <i>medical practitioner</i>.</p>
triple vessel angioplasty	<p>The undergoing of angioplasty on three or more coronary arteries in the same procedure to correct a narrowing or blockage. It must be considered the appropriate and necessary treatment on the basis of angiographic evidence.</p>
usual occupation	<p>The occupation in which the insured person is regularly engaged, except:</p> <ul style="list-style-type: none"> ■ if your policy shows that we classified the occupation of the insured person as occupation class 4, after three years of claim, <i>usual occupation</i> means any occupation which the insured person is reasonably capable of performing having regard to their education, training or experience; ■ if the insured person has been unemployed or on maternity, paternity or sabbatical leave for greater than 12 months at the time of <i>disability</i>, then <i>usual occupation</i> means any occupation which the insured person is reasonably capable of performing having regard to their education, training or experience.


How to contact Macquarie Life

Financial Advisers

 1800 005 057

Existing Clients

 Your adviser is your main point of contact for your insurance cover, so if you have any questions about your cover, please talk to your financial adviser.

 You can contact us by mail at:
GPO Box 5216
Brisbane QLD 4001

Claims

 1800 208 130

 insuranceclaims@macquarie.com