Zurich Wealth Protection

Product Disclosure Statement including Policy Conditions

Issue date: 1 April 2009
About this PDS

Date of preparation: 6 March 2009

This Product Disclosure Statement (PDS) is provided in two parts:
Part 1 – Benefit Information & Common Information
Part 2 – Policy Conditions

This PDS is an important document. You should read both parts (Parts 1 and 2) in full before making a decision to purchase these products.

This PDS will help you to:

• decide whether these products will meet your needs and
• compare these products with other products you may be considering.

Policy conditions

Part 2 of this PDS contains the policy conditions which will apply to your cover once your application has been accepted. It is important that you read them carefully and keep them in a safe place.

Important notes

This PDS describes the products listed in the shaded section “Issuer information” (right). The PDS is jointly issued by Zurich Australia Limited and Zurich Australian Superannuation Pty Limited, each of whom takes full responsibility for the whole PDS.

Where there is any reference to a third party in this PDS that third party has provided their consent to be named in this PDS.

Applying for Zurich Wealth Protection Products

The only way to apply for a product in this PDS is to complete and submit the Zurich Wealth Protection Application Form accompanying this PDS together with a completed Life Insured’s Statement. Your adviser can assist you to fill out both of these forms. Each of the products may be purchased separately.

Cheques must be made payable to Zurich Australia Limited. The cheque should be in Australian dollars and drawn on an Australian bank.

This offer is available only to persons receiving it (including electronically) within Australia. We cannot accept cash or applications signed and mailed from outside Australia.

Cover is only available to Australian residents.

General information only

The information contained in this PDS is general information only. It does not take into account your individual objectives, financial situation or particular needs. You should consider the appropriateness of each product having regard to your objectives, financial situation and needs.

We recommend you seek professional financial and taxation advice before making any decisions regarding these products.

Up-to-date information

The information in this PDS, including taxation information, is based on our understanding of legislation as at the date of preparation of this PDS and its continuing accuracy.

Certain information in this PDS may change from time to time – this includes but is not limited to possible changes which we have identified in this PDS. Where we indicate to you that we will give notice of such changes, then you will be advised of such changes in writing. Where other changes that are not materially adverse to you occur, we will update such information on our website, www.zurich.com.au. A paper copy of the updated information will be available free of charge upon request by calling us on 131 551.

Issuer information

Issued by Zurich Australia Limited
ABN 92 000 010 195, AFSL 232510:
• Zurich Protection Plus
• Zurich Select Term Plus
• Zurich Income Replacement Insurance Plus
• Zurich Special Risk Income Replacement Insurance Plus
• Zurich Business Expenses Insurance Plus

Issued by Zurich Australian Superannuation Pty Limited ABN 78 000 880 553, AFSL 232500, RSE Licence Number L0003216:
• Zurich Superannuation Term Life Insurance Plus
• Zurich Superannuation Select Term Plus

Zurich Australian Superannuation Pty Limited is the trustee of the Zurich Master Superannuation Fund ABN 33 632 838 393, SFN 2540/969/42, RSE Registration number R1067651 (the Fund). It obtains insurance policies issued by Zurich Australia Limited for the benefits offered in the products it issues. Zurich Australia Limited is also the administrator of the Fund.

Contact details for both issuers appear on the back cover of this PDS.

* WA Taylor 2008 Intermediaries Study – a Study into the Life Insurance Industry in Australia.
† Zurich proudly supports the Heart Foundation as part of our commitment to being a life insurer that cares. The Heart Foundation does not endorse this product.
Contents

Part 1 – Benefit Information & Common Information

About Zurich 2
What is wealth protection? 3
Introduction 4
Wealth Protection Product Snapshot 5
Zurich Protection Plus (Death cover, TPD cover, Trauma cover) 6
Zurich Select Term Plus (Death cover, TPD cover) 21
Zurich Income Replacement Insurance Plus 27
Zurich Special Risk Income Replacement Insurance Plus 41
Zurich Business Expenses Insurance Plus 52
Zurich Superannuation Term Life Insurance Plus (Death cover, TPD cover) 57
Zurich Superannuation Select Term Plus (Death cover, TPD cover) 64
Additional Information about Zurich Wealth Protection Products 71
Interim Cover Certificate 80

Part 2 – Policy Conditions

General Policy Conditions 3
Zurich Protection Plus Policy Conditions 8
Zurich Select Term Plus Policy Conditions 22
Zurich Income Replacement Insurance Plus Policy Conditions 26
Zurich Special Risk Income Replacement Insurance Plus Policy Conditions 34
Zurich Business Expenses Insurance Plus Policy Conditions 38
Zurich Superannuation Term Life Insurance Plus Policy Conditions 40
Zurich Superannuation Select Term Plus Policy Conditions 44
Definitions 47
Directory 57
About Zurich

Zurich Financial Services Australia Limited (Zurich) is a member of the Swiss based world-wide Zurich Financial Services Group. Zurich is a global financial services company operating in Australia under a single brand in the core business lines of superannuation, investment, life risk insurance and general insurance solutions and services for individuals, small to medium sized businesses, larger companies and multi-national corporations.

Why choose Zurich?
• Quality products and services.
• Client focussed.
• Global strength and local knowledge.

Zurich: insurance and investments to meet your needs
Wealth creation means more than regular saving. It means accumulating wealth (saving and investment), protecting wealth (insurance) and distributing wealth (income). These three activities are not mutually exclusive and many people want to accumulate, protect and distribute wealth simultaneously. Zurich has a range of investment, life insurance, superannuation and general insurance products that may suit your needs. If you would like to know more about how we can help you achieve your financial goals, talk to your financial adviser.

Corporate Responsibility
Zurich’s commitment to Corporate Responsibility is embedded in its basic values and principles, which encourages us to take seriously our obligations toward our employees, communities and the environment. This is an aspiration shared globally with the Zurich Financial Services Group. In Australia, Zurich is committed to proactively addressing Corporate Responsibility through a purpose-built strategy that identifies and acts on relevant social and environmental responsibilities that relate directly to our customers, our intermediaries and our people.

Zurich cares about heart health
One of Zurich’s Corporate Responsibility initiatives is a unique relationship with the Heart Foundation. Zurich proudly supports the Heart Foundation as part of our commitment to being a life insurer that cares. With this in mind, Zurich is focusing on heart health, with the aim of better informing our customers, intermediaries and employees about the prevention of cardiovascular disease – the leading cause of death in Australia today.
What is wealth protection?

A complete financial plan should generally allow for ‘wealth protection’.

The trouble is no one likes having to talk about insurance. It’s easy to think ‘it’ll never happen to me’. But the very reason we don’t want to think about it is the reason we should. We have to know that whatever happens we’ll be able to take care of ourselves and protect our families and/or business partners.

That means planning ahead and leaving nothing to chance. Ideally you should have a solution in place to manage unforeseen events. Unfortunately, accidents and illnesses can happen to anyone. Insurance is a contingency plan. It takes care of the ‘what ifs’ and acts to protect you, your family and/or business partners if something goes wrong.

This PDS contains a number of wealth protection products. Those products broadly offer the types of cover described below:

<table>
<thead>
<tr>
<th>Types of cover available</th>
<th>What is the purpose of the cover?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life cover</td>
<td>Life cover pays a lump sum on your death or diagnosis of terminal illness. It’s one of the easiest products to understand and it’s usually the first one people think of. It may: • allow your family to repay debts including mortgage, personal loans, guarantees, credit cards and store cards • provide an adequate income for your dependants to pay for living expenses, school fees, child care and regular bills • protect your business if a key person or principal dies • provide a cash deposit to the estate, which may prevent other assets being sold.</td>
</tr>
<tr>
<td>Total &amp; Permanent Disablement (TPD) cover</td>
<td>TPD cover pays a lump sum if you become totally and permanently disabled and therefore are unlikely to ever work again. TPD is about ensuring that you retain as much quality of life as possible. It can: • provide funds to allow a family member to give up work to care for you or, alternatively, to fund other home care • allow you to repay debts including mortgage, personal loans, guarantees, credit cards and store cards • pay for any major renovations required to your home (eg. to permit wheelchair access).</td>
</tr>
<tr>
<td>Trauma cover</td>
<td>Trauma cover provides a lump sum on the diagnosis, or occurrence, of one of a list of specific injuries and illnesses such as heart attack, cancer or stroke. It can: • pay for unexpected medical costs • provide for lifestyle changes • provide for necessary professional care at home • repay large debts such as a mortgage • allow you to make lifestyle changes, such as reducing work hours, by providing additional income.</td>
</tr>
<tr>
<td>Income Replacement</td>
<td>Income Replacement insurance provides a monthly payment generally up to 75% of your pre-tax income if you are unable to work due to sickness or injury. It can allow you to: • provide for yourself and your family • continue to pay your mortgage, bills, credit cards and other debts and • keep all your investment strategies in place.</td>
</tr>
<tr>
<td>Business Expenses</td>
<td>Business Expenses insurance is used to cover fixed business expenses if you are unable to work due to sickness or injury. It can keep the business running while you take time out to recover.</td>
</tr>
</tbody>
</table>

Without wealth protection, your ability to fund your lifestyle or your family’s lifestyle may be jeopardised. Together with your financial adviser, you can create a financial plan that will help you achieve your goals.
Introduction

Defined terms
In this PDS, all terms appearing in italics (other than in headings) are defined terms with special meanings. Detailed definitions appear in the Policy Conditions (Part 2). Product features are capitalised for ease of identification.

Important notice
The primary purpose of the Zurich Protection Plus policy is to pay a lump sum on your Death, Total and Permanent Disablement or if you suffer a Trauma, depending on the covers selected.

The primary purpose of the Zurich Income Replacement Insurance Plus policy and the Zurich Special Risk Income Replacement Insurance Plus policy is to provide an Income Benefit if you suffer a loss of income because you experience a disability.

The primary purpose of the Zurich Business Expenses Insurance Plus policy is to cover your fixed business expenses if you suffer a loss of income because you experience a disability.

The primary purpose of the Zurich Select Term Plus policy, the Zurich Superannuation Term Life Insurance Plus policy and the Zurich Superannuation Select Term Plus policy is to pay a lump sum on your death.

Definitions
In this Part 1 of the PDS:

‘Zurich’, ‘us’, ‘our’, and ‘we’ normally means Zurich Australia Limited, except:

• in the About Zurich and Your Privacy sections of this PDS where these terms mean Zurich Financial Services Australia Limited and its subsidiaries and

• in the Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus sections (and wherever information is in relation to these risk-only superannuation products including the Risk-only superannuation section, starting on page 76) where these terms mean Zurich Australian Superannuation Pty Limited.

‘You’ normally means the Policy Owner, except:

• in the Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus sections (and wherever information is in relation to these risk-only superannuation products including the Risk-only superannuation section, starting on page 76) where ‘you’ means the Life Insured (who is also the Fund member).

With most Zurich Wealth Protection products, it is possible that the Policy Owner and the Life Insured are different people. In this case:

• the Policy Owner would normally be paying the Premiums and would be receiving the insurance benefit

• the Premium amount would depend on the Life Insured’s circumstances

• the insurance benefit would only be payable on the death, illness or disability of the Life Insured, as described in the Policy Conditions

• only the Policy Owner and not the Life Insured can extend, vary, cancel or otherwise exercise any right applying to a Zurich Wealth Protection product.

Cooling off period
After you apply for a Zurich Wealth Protection product and you have received your Policy Schedule from Zurich, you have 21 days to check that your policy meets your needs. Within this time you may cancel your policy and receive a full refund of any Premiums paid, provided you have not exercised any rights under your policy (with Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus, this may be subject to preservation requirements. You may be required to nominate a complying superannuation fund to which your premiums will be repaid. Refer to page 76). Your request will need to be in writing and forwarded to Zurich at the address shown on the back cover of this PDS.

If you exercise any rights in relation to your policy (for example, you make a claim) before the 21 day period has elapsed your option to cancel your policy and receive a refund will be forfeited.

Significant risks
There are certain risks associated with holding a Zurich Wealth Protection product:

• if premiums are not paid when due, the policy will lapse, you will no longer be covered and you cannot make a claim.

• if you do not comply with your duty of disclosure, we may not pay your claim, pay only a portion of your claim or cancel your cover.

The duty of disclosure is explained on page 4 of the Application Form.

Interim cover
While we are assessing your application, we will provide you with interim cover for up to 90 days against Accidental Death and/or Accidental Injury, depending on the covers you apply for. The Interim Cover Certificate (refer to page 80) provides details of the cover provided and the exclusions that apply.
## Wealth Protection Product Snapshot

<table>
<thead>
<tr>
<th>Policy</th>
<th>Covers available</th>
<th>What is it?</th>
<th>More Information</th>
<th>Policy Conditions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Life Insurance</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Zurich Protection Plus</td>
<td>Life cover TPD cover Trauma cover</td>
<td>A life insurance product which allows any combination of Death cover, TPD cover and Trauma cover to be selected (including any single cover on its own).</td>
<td>Part 1, page 6</td>
<td>Part 2, page 8</td>
</tr>
<tr>
<td>Zurich Select Term Plus</td>
<td>Life cover TPD cover</td>
<td>A life insurance product which offers Death cover and optional TPD cover. Cover is offered for terms of 5 years, 10 years and 15 years.</td>
<td>Part 1, page 21</td>
<td>Part 2, page 22</td>
</tr>
<tr>
<td>Zurich Income Replacement Insurance Plus</td>
<td>Income protection cover</td>
<td>A life insurance product which provides an Income Benefit in the event of loss of income due to Sickness or Injury.</td>
<td>Part 1, page 27</td>
<td>Part 2, page 26</td>
</tr>
<tr>
<td>Zurich Special Risk Income Replacement Insurance Plus</td>
<td>Income protection cover</td>
<td>A life insurance product designed for higher risk occupations, which provides an Income Benefit in the event of loss of income due to Sickness or Injury.</td>
<td>Part 1, page 41</td>
<td>Part 2, page 34</td>
</tr>
<tr>
<td>Zurich Business Expenses Insurance Plus</td>
<td>Business expenses cover</td>
<td>A life insurance product which covers fixed Business expenses in the event of loss of income, due to Sickness or Injury.</td>
<td>Part 1, page 52</td>
<td>Part 2, page 38</td>
</tr>
<tr>
<td><strong>Risk-only Superannuation</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Zurich Superannuation Term Life Insurance Plus</td>
<td>Life cover TPD cover</td>
<td>A risk-only superannuation product which offers Death cover and optional TPD cover.</td>
<td>Part 1, page 57</td>
<td>Part 2, page 40</td>
</tr>
<tr>
<td>Zurich Superannuation Select Term Plus</td>
<td>Life cover TPD cover</td>
<td>A risk-only superannuation product which offers Death cover and optional TPD cover. Cover is offered for terms of 5 years, 10 years and 15 years.</td>
<td>Part 1, page 64</td>
<td>Part 2, page 44</td>
</tr>
</tbody>
</table>
Zurich Protection Plus

Cover at a glance
A summary of Zurich Protection Plus is set out on this page. An outline of this cover begins on page 8, while the Policy Conditions are in Part 2, starting on page 8.

Description
Zurich Protection Plus is a life insurance product which allows you to select any combination of Death cover, TPD cover and Trauma cover. Within these covers there are standard and optional benefits. Your policy may consist of:

• a ‘stand-alone’ cover, ie. Death cover or TPD cover or Trauma cover; or
• any combination of Death, TPD and Trauma covers
within the minimum and maximum cover levels.

Death cover

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Death benefit – a lump sum payment on death.</td>
<td>- Premium Waiver option – pays Premiums if the Life Insured is disabled and cannot work.</td>
</tr>
<tr>
<td>- Terminal Illness benefit – an advance payment of the Death benefit on terminal illness.</td>
<td>- Accidental Death option – extra cover for death due to accident.</td>
</tr>
<tr>
<td>- Accidental Injury benefit – an advance payment of the Death benefit if the Life Insured suffers a specified injury.</td>
<td>- Business Future Cover option – increases cover without health evidence each year.</td>
</tr>
<tr>
<td>- Advancement for Funeral Expenses – an advance payment to cover expenses.</td>
<td>- Needlestick Cover option – a lump sum payment on <em>Occupationally Acquired HIV, Hepatitis B or C.</em></td>
</tr>
<tr>
<td>- Buy Back Death benefit – Death cover can be reinstated following a Trauma claim.</td>
<td>- Accelerated Buy Back Death option – early reinstatement of Death cover following a Trauma claim.</td>
</tr>
<tr>
<td>- Future Insurability benefit (business) – increase cover without Underwriting at certain times.</td>
<td></td>
</tr>
<tr>
<td>- Inflation Protection – cover will increase every year unless declined by you.</td>
<td></td>
</tr>
<tr>
<td>- Future Insurability benefit (personal) – increase cover without Underwriting at certain times.</td>
<td></td>
</tr>
<tr>
<td>- Financial Planning Advice benefit – reimburses the cost of advice.</td>
<td></td>
</tr>
<tr>
<td>- Premium Freeze – freeze the amount you pay by reducing your cover.</td>
<td></td>
</tr>
<tr>
<td>- Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>

TPD cover

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>- TPD benefit – a lump sum payment on the Life Insured’s <em>Total and Permanent Disablement.</em></td>
<td>- Premium Waiver option – pays Premiums if the Life Insured is disabled and cannot work.</td>
</tr>
<tr>
<td>- Partial TPD benefit – an advance payment of the TPD benefit if the Life Insured suffers a specified injury.</td>
<td>- Accidental Death option – extra cover for death due to accident.</td>
</tr>
<tr>
<td>- Inflation Protection – cover will increase every year unless declined by you.</td>
<td>- Business Future Cover option – increases cover without health evidence each year.</td>
</tr>
<tr>
<td>- Future Insurability benefit (personal) – increase cover without Underwriting at certain times.</td>
<td>- Needlestick Cover option – a lump sum payment on <em>Occupationally Acquired HIV, Hepatitis B or C.</em></td>
</tr>
<tr>
<td>- Financial Planning Advice benefit – reimburses the cost of advice.</td>
<td>- Double TPD option – Death cover can be reinstated after a TPD claim.</td>
</tr>
<tr>
<td>- Premium Freeze – freeze the amount you pay by reducing your cover.</td>
<td>- Buy Back TPD option – TPD cover can be reinstated following a Trauma claim.</td>
</tr>
<tr>
<td>- Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>
### Basic Trauma cover

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Trauma benefit – a lump sum payment on diagnosis/occurrence of a range of 12 illnesses and injuries.</td>
<td>• Premium Waiver option – pays <em>Premiums</em> if the Life Insured is disabled and cannot work.</td>
</tr>
<tr>
<td>• Funeral benefit – a lump sum payment on death (stand-alone Trauma only).</td>
<td>• Accidental Death option – extra cover for death due to accident.</td>
</tr>
<tr>
<td>• Paralysis Booster benefit – doubles the benefit payable in the event of paralysis.</td>
<td>• Business Future Cover option – automatic cover increase each year.</td>
</tr>
<tr>
<td>• Inflation Protection – cover will increase every year unless declined by you.</td>
<td>• Needlestick Cover option – a lump sum payment on <em>Occupationally Acquired HIV</em>, Hepatitis B or C.</td>
</tr>
<tr>
<td>• Future Insurability benefit (personal) - increase cover without <em>Underwriting</em> at certain times.</td>
<td></td>
</tr>
<tr>
<td>• Financial Planning Advice benefit – reimburses the cost of advice.</td>
<td></td>
</tr>
<tr>
<td>• Premium Freeze – freeze the amount you pay by reducing your cover.</td>
<td></td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>

### Extended Trauma cover

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Trauma benefit – a lump sum payment on diagnosis/occurrence of a range of 38 illnesses and injuries.</td>
<td>• Premium Waiver option – pays <em>Premiums</em> if the Life Insured is disabled and cannot work.</td>
</tr>
<tr>
<td>• Funeral benefit – a lump sum payment on death (stand-alone Trauma only).</td>
<td>• Accidental Death option – extra cover for death due to accident.</td>
</tr>
<tr>
<td>• Partial Trauma benefit – a part payment of Extended Trauma for certain conditions.</td>
<td>• Business Future Cover option – automatic cover increase each year.</td>
</tr>
<tr>
<td>• Paralysis Booster benefit – doubles the benefit payable in the event of paralysis.</td>
<td>• Needlestick Cover option – a lump sum payment on <em>Occupationally Acquired HIV</em>, Hepatitis B or C.</td>
</tr>
<tr>
<td>• Inflation Protection – cover will increase every year unless declined by you.</td>
<td>• Child Cover option – includes trauma, carer and funeral benefits.</td>
</tr>
<tr>
<td>• Future Insurability benefit (personal) – increase cover without <em>Underwriting</em> at certain times.</td>
<td>• Trauma Reinstatement option – cover can be reinstated after a Trauma claim (for unrelated conditions).</td>
</tr>
<tr>
<td>• Financial Planning Advice benefit – reimburses the cost of advice.</td>
<td>• Top-Up option – increases the Partial Trauma benefits payable.</td>
</tr>
<tr>
<td>• Premium Freeze – freeze the amount you pay by reducing your cover.</td>
<td></td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>
### Zurich Protection Plus – parameters

The following table sets out some important eligibility and product limit information:

| Eligible ages | • Death cover: 10 – 69  
|               | • TPD cover: 19 – 59  
|               | • Trauma cover: 18 – 59  
|               | • Accidental Death option: 19 – 59  
|               | • Needlestick Cover option: 19 – 65  |

| Expiry ages  | • Death cover: 99  
| (all benefits expire on the Policy Anniversary following the age indicated) | • TPD: 99 (65 if you also select Extended Trauma). Limited conditions apply from age 64.  
|               | • Trauma: 75 (99 if you select Extended Trauma and Death cover. Limited conditions apply from age 75).  
|               | • Premium Waiver option: 69  
|               | • Accidental Death option: 75  
|               | • Business Future Cover option: cannot be exercised after age 64  
|               | • Needlestick Cover option: 75  
|               | • Trauma Reinstatement option: 74  |

| Minimum Premium | $160 per year excluding fees and charges  
| (for additional lives under age 18 the minimum Premium is $50 per year excluding fees and charges).  |

| Cover levels available | $50,000 minimum. Maximum cover levels apply depending on the combination of benefits you choose.  |

| Premium options | Stepped Premiums increase each year based on the rates applicable for the age of the Life Insured at that time.  
| Level Premiums are based on the age of the Life Insured when your cover starts.  
| Refer to pages 71 and 72.  |

| How Premiums are calculated | Premiums are based on your level of cover, options chosen (including whether you select stepped or level), frequency of payments and the Life Insured’s current age, gender and smoking status. The Life Insured’s circumstances including state of health, occupation and pastimes will also be taken into consideration.  |

| Exclusions, Restrictions and Limitations | There are limitations and restrictions on when some benefits may be payable. Any such limitation or restriction will be detailed in the Policy Conditions. Refer to pages 8 to 21 (Part 2).  |

| Policy conditions | When cover is issued, you will receive a Policy Schedule that sets out the particular details of your policy (including: levels of cover, options selected and details of the Policy Owner and Life Insured). The Policy Conditions (Part 2) will form part of your policy with us, and you should keep them in a safe place.  |

| Other important information | • A Management Fee will apply to your policy.  
|                            | • Stamp duty and other taxes may apply.  
|                            | • We have a complaints handling procedure in place.  
|                            | • We have privacy provisions in place.  
|                            | • There are notification and information requirements in order to make a claim under your policy.  |

| Taxation | In most cases, you cannot claim a tax deduction for the Premiums you pay for your policy. One exception to this is if you take out the policy as ‘Key Person’ insurance in a Business. In this case, part or all of the Premiums may be tax deductible, however, there may be other tax implications (such as fringe benefits tax). We recommend you consult your tax adviser on this issue.  
|          | If a tax deduction is not claimable for the Premiums, the benefit paid is normally not assessable for taxation purposes*. If a tax deduction is claimable, the benefit paid may be assessable for taxation purposes.  
|          | If you have selected the Child Cover option, any Child Carer benefits you receive from your policy must be included in your tax return and will be taxed at your marginal income tax rate.  
|          | This information is a guide only, and is based on current taxation laws, their continuation and their interpretation. For information about your individual circumstances, contact your tax adviser.  

* This assumes (1) related Death cover proceeds are either received by the original beneficial owner or by an owner who acquired the policy for no consideration, or (2) other cover proceeds are received by the Life Insured or a relative of the Life Insured (eg. spouse, brother, sister, etc but not for example, a cousin). If your situation varies from either of these assumptions, there may be different taxation results.  

More detail is provided on the next pages and on pages 8 to 21 (Part 2).
Zurich Protection Plus – overview
The Zurich Protection Plus policy pays a lump sum on the Life Insured's death, terminal illness, Total and Permanent Disablement (TPD) or if the Life Insured suffers a specified Trauma, depending on the covers you select.

You can select any combination of Death cover, TPD cover and Trauma cover. Details of each cover begin on the next page.

Who can be covered?
Age eligibility is as set out in the following table:

<table>
<thead>
<tr>
<th>Cover</th>
<th>Age of Life Insured at entry</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Minimum</td>
</tr>
<tr>
<td>Core covers</td>
<td></td>
</tr>
<tr>
<td>Death cover</td>
<td>10</td>
</tr>
<tr>
<td>TPD cover</td>
<td>19</td>
</tr>
<tr>
<td>Trauma cover</td>
<td>18</td>
</tr>
<tr>
<td>Options</td>
<td></td>
</tr>
<tr>
<td>Accidental Death option</td>
<td>19</td>
</tr>
<tr>
<td>Needlestick Cover option</td>
<td>19</td>
</tr>
<tr>
<td>All other optional benefits</td>
<td>As per the core covers</td>
</tr>
</tbody>
</table>

How much cover can I apply for?
The minimum amount of cover you can apply for is $50,000 per benefit per Life Insured, subject to a minimum annual Premium for each Life Insured of $160 (excluding the Management Fee and any government charges). Additional insured lives who are children under the age of 18 are subject to a minimum Premium of $50 a year.

The maximum amount of cover you can apply for is subject to the following guidelines in respect of each policy:

<table>
<thead>
<tr>
<th>Core cover</th>
<th>Maximum amount of cover available per Life Insured</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death cover</td>
<td>The maximum depends on your needs. Your adviser can help you determine this.</td>
</tr>
<tr>
<td>TPD cover</td>
<td>$3,000,000</td>
</tr>
<tr>
<td>Trauma cover</td>
<td>$2,000,000</td>
</tr>
</tbody>
</table>

Generally the maximum amount of TPD cover available to a Life Insured working in domestic duties is $1,000,000.

After your cover is in force, it can increase above the maximums due to Inflation Protection (refer to page 15).

Restrictions apply to the total amount of cover in respect of a Life Insured for all policies from all sources (including all policies issued by other life insurers). Generally:

- the total TPD cover with us and other life insurers cannot exceed $3,000,000
- the total Trauma cover with us and other life insurers cannot exceed $2,000,000
- the total Occupationally Acquired HIV cover with us and other life insurers cannot exceed $2,000,000.

How will my covers interact?
When you select more than one Zurich Protection Plus core cover we will automatically link the covers together. This ensures that you get the most cost-effective package of cover, but it also means that a claim on one cover will impact the other/s.

For example, if you select Death cover and Trauma cover, and you make a claim on your Trauma cover, the Death cover will be reduced by the amount of the Trauma cover claim. While there is a Buy Back Death benefit which allows the Death cover to be reinstated in the three years following a Trauma cover claim, the Death cover will be reduced for a time.

This PDS will assume that all covers are linked, as this is the most common way to set up a policy. If you want the covers to be stand-alone, which means each cover is independent and is not impacted by a claim, we can arrange for your policy to be set up this way. Your adviser can help you to determine which cover best suits your individual circumstances.

Can I increase my cover?
Subject to our reassessment of the Life Insured’s personal circumstances, you may apply to increase your Death cover any time before the Life Insured’s 70th birthday. You may apply to increase the TPD cover, Trauma cover or Accidental Death option at any time prior to the Life Insured’s 59th birthday. The minimum amount you can increase your cover by each time is $50,000.
When will my cover expire?

Once your application has been accepted and provided you pay your Premiums as due (refer to page 72), we guarantee that we will renew your covers, regardless of any changes to the Life Insured’s health or other circumstances, until the cover expiry date.

The expiry dates for each core cover (Death, TPD or Trauma cover) are set out below and may depend on the combination of covers chosen. Benefits expire on the Policy Anniversary following the age indicated.

<table>
<thead>
<tr>
<th>Cover</th>
<th>Expiry age &amp; any conditions / extensions per Life Insured</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death cover</td>
<td>99</td>
</tr>
<tr>
<td>TPD cover</td>
<td>99 From the Policy Anniversary following 64th birthday, the only covered conditions are inability to perform at least two Activities of Daily Living, cognitive impairment and Specific Loss and the maximum benefit payable is $3,000,000. If you select TPD cover &amp; Extended Trauma cover, TPD cover ends on the Policy Anniversary following 64th birthday and only Extended Trauma cover continues.</td>
</tr>
<tr>
<td>Trauma cover</td>
<td>75 If you select Extended Trauma cover &amp; Death cover, Trauma cover ends at age 99. From the Policy Anniversary following 75th birthday, the only covered conditions are Loss of Independence and Loss of Limbs or Sight.</td>
</tr>
</tbody>
</table>

Some standard built-in benefits and extra-cost options have different dates for exercise and expiry to the core covers they attach to. Where this occurs, it is explained in the relevant benefit or option section.
Zurich Protection Plus
Death cover

**Built-in benefits which only apply to Death cover (this page)**
- Death benefit
- Terminal Illness benefit
- Accidental Injury benefit
- Advancement for Funeral Expenses
- Buy Back Death benefit
- Future Insurability benefit

**Standard built in benefits included in all Zurich Protection Plus policies (page 15)**
- Inflation Protection
- Future Insurability benefit
- Financial Planning Advice benefit
- Premium Freeze
- Interim cover

**Extra-cost options available with Death cover (pages 16 and 17)**
- Premium Waiver option
- Accidental Death option
- Business Future Cover option
- Needlestick Cover option
- Accelerated Buy Back Death option

**Death benefit**
We will pay the Death benefit as a lump sum on the death of the Life Insured during the term of the policy and prior to the Death benefit expiry date.

Pages 8 and 9 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.

**Terminal Illness benefit**
If the Life Insured is diagnosed as Terminally Ill, we will pay up to 100% of the Death cover.

Page 8 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Accidental Injury benefit**
If the Life Insured’s Accidental Injury causes the entire and permanent loss of:
- the use of one hand or the use of one foot or the sight in one eye, we will pay the lesser of 25% of your Death cover or $500,000 or
- more than one loss from the above list, we will pay the lesser of 100% of your Death cover or $2,000,000.

If you also have TPD or Trauma cover, we will only pay a benefit once in respect of the same Accidental Injury (being the greater cover amount, if cover amounts differ).

Page 8 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Advancement for Funeral Expenses**
While a death claim is being settled, we may advance part of the Death benefit, up to $15,000, towards payment of funeral expenses to you or your estate. An application for payment of funeral expenses must include satisfactory evidence of death and the funeral invoice.

**Buy Back Death benefit**
This benefit only applies if you select Death cover and Trauma cover for a Life Insured and allows you to reinstate Death cover following a Trauma claim.

This and other reinstatements of cover are all explained together on page 19. Page 9 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Future Insurability benefit – business**
This benefit entitles you to increase your Death cover prior to age 55, without reassessment of health, within three months of the events described below.

**Business events covered:**
- if the Life Insured is a Key Person in the Policy Owner’s Business and the Value of the Key Person to the Business increases
- if the Policy Owner is a Business entity, and the value of the Life Insured’s financial interest in the Business entity increases.

This benefit does not apply if you select the Business Future Cover option (explained on page 16).

For the first six months after an increase under this benefit, any increased amount is payable only in the event of Accidental Death.

Page 8 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Death cover exclusion**
No benefit is payable if the Life Insured commits suicide within 13 months of the commencement date of cover (or increase in cover but only in respect of that increase) or reinstatement of the policy.

Full details of this exclusion are set out on page 9 (Part 2).

**What happens to my other benefits if I receive a benefit under Death cover?**
All Death cover, TPD cover and Trauma cover for a Life Insured reduces by the amount of each Accidental Injury benefit, Terminal Illness benefit or Advancement of Funeral Expenses benefit paid for that Life Insured. If you receive 100% of your Death cover, all cover for that Life Insured under the policy will cease.
Zurich Protection Plus
TPD cover

Built-in benefits
which only apply to TPD cover
(this page)

- TPD benefit
- Partial TPD benefit

Standard built in benefits included in all Zurich Protection Plus policies
(page 15)

- Inflation Protection
- Future Insurability benefit – personal
- Financial Planning Advice benefit
- Premium Freeze
- Interim cover

Extra-cost options available with TPD cover
(pages 16 and 17)

- Premium Waiver option
- Accidental Death option
- Business Future Cover option
- Needlestick Cover option
- Double TPD option
- Buy-Back TPD option

Total and Permanent Disablement (TPD) benefit
We will pay the TPD benefit as a lump sum if the Life Insured suffers Total and Permanent Disablement during the term of the policy and prior to the TPD benefit expiry date.

To be eligible for a TPD benefit, the Life Insured must be absent from active employment solely as a result of Sickness or Injury for an uninterrupted period of three consecutive months (unless the claim is for a Specific Loss).

The Life Insured will meet our definition of Total and Permanent Disablement if he or she:

- suffers a Specific Loss
- is ‘unable to work’ in ‘any’ occupation (or if selected at policy outset, his/her ‘own’ occupation)

To qualify for a benefit under ‘any’ occupation TPD, the Life Insured must be unlikely to ever work (for reward or otherwise) in his/her profession, business or similar occupation or engage in any other occupation to which he/she is fitted by education, training and experience for the rest of his/her life. If you select ‘own’ occupation TPD, to qualify for a benefit the Life Insured must be unlikely to ever work (for reward or otherwise) in his/her own occupation for the rest of his/her life.

- is unable to perform normal domestic duties
- is unable to perform at least two Activities of Daily Living
- suffers cognitive impairment or
- is unlikely ever to earn more than 25% of his/her earnings prior to Sickness or Injury.

From the Policy Anniversary following the Life Insured’s 64th birthday, TPD cover will:

- cease, if you have also selected Extended Trauma or
- continue, but will only provide cover for the inability to perform at least two Activities of Daily Living, cognitive impairment and Specific Loss. The maximum benefit payable is then $3,000,000.

Pages 10 and 11 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.

Special Risk TPD
If the Life Insured has a high risk occupation he or she may be eligible for Special Risk TPD. In this case, the Life Insured will meet our definition of Total and Permanent Disablement if he or she:

- suffers a Specific Loss or
- is unable to perform at least two Activities of Daily Living or
- suffers cognitive impairment.

Pages 10, 11 and 55 (Part 2) explain the terms and conditions of Special Risk TPD, including any limits and exclusions.

Partial TPD benefit
If the Life Insured suffers the entire and permanent loss of the use of one hand or the use of one foot or the sight in one eye, we will pay the lesser of 25% of your TPD cover or $500,000.

If you also have Death or Trauma cover, we will only pay a benefit once in respect of the same loss of use (being the greater cover amount, if cover amounts differ).

Page 10 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

TPD cover exclusions
We will not pay a TPD benefit if the Life Insured’s Total and Permanent Disablement is due to intentional self-inflicted act or attempted suicide or any other event or medical condition specified on the Policy Schedule.

Full details of these exclusions are set out on page 10 (Part 2).

What happens to my other benefits if I receive a TPD benefit?
Once you receive a benefit under the TPD cover, any Trauma cover and any Death cover for the same Life Insured will be reduced by the amount paid.

Refer to pages 19 and 20 for information about reinstating cover after a claim.
Zurich Protection Plus
Trauma cover

Basic Trauma cover

- Trauma benefit (12 conditions)
- Funeral benefit
- Paralysis Booster benefit

Standard built in benefits included in all Zurich Protection Plus policies (page 15)
- Inflation Protection
- Future Insurability benefit – personal
- Financial Planning Advice benefit
- Premium Freeze
- Interim cover

Extra-cost options available with Basic Trauma cover (pages 16 and 17)
- Premium Waiver option
- Accidental Death option
- Business Future Cover option
- Needlestick Cover option

Extended Trauma cover

- Trauma benefit (38 conditions)
- Funeral benefit
- Paralysis Booster benefit
- Partial Trauma benefit

Standard built-in benefits included in all Zurich Protection Plus policies (page 15)
- Inflation Protection
- Future Insurability benefit – personal
- Financial Planning Advice benefit
- Premium Freeze
- Interim cover

Extra-cost options available with Extended Trauma cover (pages 16 to 18)
- Premium Waiver option
- Accidental Death option
- Business Future Cover option
- Needlestick Cover option
- Child Cover option
- Trauma Reinstatement option
- Top-Up option

Trauma benefit
We will pay the Trauma benefit as a lump sum if the Life Insured suffers a specified Trauma during the term of the policy and prior to the Trauma benefit expiry date.

You can choose either Basic Trauma (12 covered conditions) or Extended Trauma (38 covered conditions). The conditions covered under each are listed on page 12 (Part 2) and each condition is defined in the Definitions section (Part 2).

From the Policy Anniversary following the Life Insured’s 75th birthday the only insured events which apply are Loss of Independence and Loss of Limbs or Sight.

Benefits are not payable for some covered conditions if they arise in the first 90 days after cover begins, is increased (but only in respect of that increase) or reinstated.

Any stand-alone Trauma cover (or any Trauma cover which exceeds Death cover) is not payable unless the Life Insured survives the occurrence of the specified Trauma for 14 days.

Pages 12 and 13 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Funeral benefit
This benefit only applies if Death cover is not selected.

We will pay a Funeral benefit of $5,000 if the Life Insured dies during the term of the policy and he or she does not meet the requirements for a Trauma benefit.

We will not pay the Funeral benefit if:
- you have received a Trauma benefit other than a Partial Trauma benefit for the Life Insured or
- death is the result of suicide within 13 months of the commencement of cover or reinstatement of the policy.

Page 14 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Paralysis Booster benefit
If we pay a Trauma benefit for Paralysis (Diplegia, Hemiplegia, Quadriplegia or Paraplegia) then we will double the amount of Trauma benefit payable. The maximum ‘boosted’ Trauma benefit we will pay is $2,000,000.
Partial Trauma benefit (Extended Trauma)
This benefit provides a Life Insured with cover for 10 additional events, as long as his or her Extended Trauma benefit amount is $100,000 or more. The list of Partial Trauma conditions covered is set out on page 13 (Part 2) and each condition is defined in the Definitions section (Part 2).

The benefit payable for these conditions is 10% of the Extended Trauma benefit, subject to a maximum of $25,000.

For example, if the Trauma cover is $100,000 and we pay a benefit for Carcinoma In Situ, the amount payable will be $10,000 and the Trauma cover will reduce to $90,000.

A Partial Trauma benefit will only be paid once for each event, except for Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty which may be claimed on more than one occasion.

Benefits are not payable for some covered conditions if they arise in the first 90 days after cover begins, is increased (but only in respect of that increase) or reinstated.

Page 13 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Trauma cover exclusions
We will not pay a Trauma benefit where the insured event is a result of intentional self-inflicted act or attempted suicide or any other event or medical condition specified on the Policy Schedule.

If you have both Trauma cover and TPD cover and claim for the same insured event under both covers, we will only pay the Trauma benefit.

Full details of these exclusions are set out on page 13 (Part 2).

What happens to my other benefits if I receive a Trauma benefit?
Once you receive a benefit under your Trauma cover or you receive an advance of your Trauma cover, any TPD cover and any Death cover for the same Life Insured will be reduced by the amount paid. When 100% of your Trauma benefit has been paid your Trauma benefit will cease.

Refer to pages 19 and 20 for information about reinstating cover after a claim.
Zurich Protection Plus

standard built-in benefits

<table>
<thead>
<tr>
<th>Built-in benefits</th>
<th>See page 11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death cover</td>
<td></td>
</tr>
<tr>
<td>TPD cover</td>
<td>See page 12</td>
</tr>
<tr>
<td>Basic Trauma cover</td>
<td>See page 13</td>
</tr>
<tr>
<td>Extended Trauma</td>
<td>See pages 13 and 14</td>
</tr>
<tr>
<td>cover</td>
<td></td>
</tr>
</tbody>
</table>

Standard built-in benefits included in all Zurich Protection Plus policies (this page)

- Inflation Protection
- Future Insurability benefit – personal
- Financial Planning Advice benefit
- Premium Freeze
- Interim cover

The following benefits apply to Death cover, TPD cover and Trauma cover.

**Inflation Protection**

Each year, until the expiry of your policy, we will provide you the opportunity to increase the level of cover by the greater of 5% and the Consumer Price Index to keep up with inflation. This is known as an ‘Indexation offer’. Unless you reject the Indexation offer, your Premiums will increase each year by an extra amount to reflect that change. If you take up the Indexation offer you do not have to provide any further health evidence.

**Future Insurability benefit – personal**

This benefit entitles you to increase your Death cover, TPD cover or Trauma cover prior to the Life Insured’s 55th birthday, without reassessment of his or her health, within 30 days of the events described below.

If the Life Insured:

- gets married or divorced
- becomes a parent (through birth or adoption of a child)
- becomes a full-time carer
- becomes a widow or widower (through the death of a Spouse)
- takes out for the first time or increases his/her mortgage on his/her principal place of residence
- takes out for the first time an investment property loan
- has a dependent child start secondary school
- experiences a significant increase in salary.

For the first six months after an increase under this benefit any increased benefit amount is only payable in the event of the Life Insured’s Accidental Death or Accidental Injury.

Pages 14 and 15 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.

**Financial Planning Advice benefit**

We will reimburse you up to $1,000 towards the cost of financial planning advice required as a result of a payment being made under your policy. You may be asked to provide us with sufficient proof.

**Premium Freeze**

At any policy anniversary, you can choose to freeze your Premium, in which case the amount you pay will stay the same but the amount of cover will generally decrease each year.

**Interim cover**

While we are assessing your application, we will provide you with interim cover for up to 90 days against Accidental Death and/or Accidental Injury, depending on the covers you apply for.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.
You can select from the following optional benefits to design a policy that best meets your needs. You will be charged an additional Premium for each optional benefit you select.

**Premium Waiver option**

This option will refund and then waive Premiums for a Life Insured (for all benefits under your policy), while he or she is Totally Disabled prior to age 70. You must pay Premiums for the first three months while a Life Insured is Totally Disabled. If the Life Insured remains Totally Disabled, we will refund those Premiums and then waive future Premiums.

In addition, if a Life Insured is involuntarily unemployed other than as a direct result of Sickness or Injury, your policy has been in force for the previous 12 months at the time we receive the claim and the Life Insured is registered with an employment agency approved by us, we will waive the Premium for that Life Insured for up to three months (over the life of the policy).

Page 18 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Accidental Death option**

We will pay the Accidental Death benefit as a lump sum in the event of the Life Insured’s Accidental Death while the policy is in force and before the option ends on the Policy Anniversary following the Life Insured’s 75th birthday.

The minimum Accidental Death amount you can apply for is $50,000 and the maximum is $1,000,000.

Page 16 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Business Future Cover option**

This benefit entitles you to increase your cover each year without reassessment of health. Death cover can be increased prior to the Life Insured’s 65th birthday and TPD and Trauma cover can be increased prior to the Life Insured’s 60th birthday.

When you increase cover under this option the Premium will increase to reflect the increased benefit.

If the purpose of your policy appearing on your Policy Schedule is:

- Key Person insurance or
- Loan / Guarantor protection or
- Buy-sell / Shareholder or Partnership Protection or
- a combination of the above purposes

and the value of the Life Insured’s interest in the Business or Loan Guarantee or his/her Value of the Key Person to the Business increases, this option allows you 30 days to apply to increase your cover without providing further medical evidence.

You can choose this option:

- on your Death cover only or
- on all covers applied for (ie. Death, TPD and Trauma cover, as applicable). In this case, when you wish to exercise an increase you can either increase only the Death cover, or you can increase all of your covers. Any covers increased at the same time must be increased proportionally.

For the first six months after an increase, the increase is only payable for claims caused by Accidental Death (for increases in Death cover) or Accidental Injury (for TPD and Trauma cover increases).

Pages 16 and 17 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.
Needlestick Cover option
This option is only available to a Life Insured who works in an exposure-prone occupation such as a doctor, nurse, pathologist or dentist. Your adviser can help you to determine eligibility.

We will pay the Needlestick Cover benefit as a lump sum if the Life Insured becomes infected with HIV, Hepatitis B or Hepatitis C as a result of an accident occurring during the course of his or her normal occupation and before the option ends on the Policy Anniversary following the Life Insured’s 75th birthday.

The minimum Needlestick Cover amount you can apply for is $50,000 and the maximum is $400,000 (any multiple of $50,000 may be selected, up to the maximum). We will only pay an amount under this option once.

Indexation offers will not apply to your Needlestick benefit.

Any accident which could result in a claim must be reported to us as soon as possible. In the event of a claim under this option there is very specific evidence which must be provided.

For example, if your Extended Trauma benefit is $300,000, then the Child Cover benefit can be $25,000, $50,000 or $75,000.

Child Cover option
This option is only available if you select Extended Trauma cover for a Life Insured and provides cover for any of the Life Insured’s children who meet the definition of Eligible Child when the insured event occurs. The option will pay a benefit for three different events.

The minimum amount of Child Cover available is $25,000 and the maximum is $200,000. You can select up to 25% of the Extended Trauma benefit amount (any multiple of $25,000 up to the maximum).

Child Trauma benefit – we will pay a lump sum benefit if an Eligible Child suffers a specified event covered under Extended Trauma and survives for a period of 14 days after the date of occurrence. It does not cover conditions which are congenital or existed before the Trauma benefit commenced. Benefits are not payable for some covered conditions if they arise in the first 90 days after cover begins, is increased (but only in respect of that increase) or reinstated. More information about this is on pages 19 and 20 (Part 2). This benefit is only paid once, for one specified Trauma under this and any other policies which we have issued and then this option ends.

Child Carer benefit – we will pay a monthly benefit of 5% of the Child Cover benefit amount, up to a maximum of $5,000 per month if the Life Insured has to stop Full Time Paid Employment to care for an Eligible Child at home. The Eligible Child must be confined to bed for a minimum of five consecutive days and must be under the regular care of, and following the advice of, a Medical Practitioner. The Child Carer benefit is paid for a maximum of three months over the life of your policy.

Child Funeral benefit – provided a Child Trauma benefit has not been paid, a Child Funeral benefit amount of $5,000 will be paid on the death of an Eligible Child. If the Child Funeral benefit is paid then this option ends.

For example, if your Extended Trauma benefit is $300,000, then the Child Cover benefit can be $25,000, $50,000 or $75,000.
**Trauma Reinstatement option**
This option is only available if you select Extended Trauma cover for a Life Insured and allows you to reinstate Trauma cover following a Trauma claim.

This and other reinstatements of cover are all explained together on page 19. Page 20 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Top-Up option**
This option increases the amount we will pay if you are eligible to claim a Partial Trauma benefit.

The Partial Trauma benefit will be increased to 25% of the Trauma sum insured, to a maximum of $50,000 for *Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty*.

For example, if your Trauma cover is $400,000 and we pay you a benefit for *Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty* the amount payable will be $50,000 and your Trauma cover will reduce to $350,000.

For all other Partial Trauma conditions, the benefit will be increased to 25% of the Trauma sum insured, to a maximum of $100,000.

For example, if your Trauma cover is $400,000 and we pay you a benefit for *Carcinoma In Situ*, the amount payable will be $100,000 and your Trauma cover will reduce to $300,000.

Page 21 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
Buy Back Death benefit

After a Trauma benefit payment, Death cover (and any TPD cover) for the same Life Insured is automatically reduced by the amount paid. However, you can reinstate (buy back) the Death cover without providing any health evidence, over a period of three years.

30 day time limits apply in which you must write to us to elect to reinstate your cover and you can only reinstate Death cover up to the Policy Anniversary following your 64th birthday.

You cannot buy back any amount paid as:
- a ‘boosted’ benefit (under the Paralysis Booster benefit)
- a Partial Trauma benefit payment.

The Future Insurability provisions described on pages 11 and 15 will not apply to any Death cover bought back.

Page 9 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Accelerated Buy Back Death option

While the above built-in benefit allows Death cover to be reinstated after a Trauma claim, this extra-cost option allows the reinstatement to happen faster. Death cover can be reinstated (without any health evidence) 12 months after payment of a Trauma benefit.

Page 19 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Double TPD option

After a TPD benefit payment, Death cover (and any Trauma cover) for the same Life Insured is reduced. However if the Double TPD option applies, once a TPD benefit payment has been paid you can reinstate Death cover without providing any health evidence 14 days after payment of the TPD benefit.

Premiers for Death cover equivalent to the amount of the TPD benefit paid will be waived until the policy expiry date

On the Policy Anniversary following the Life Insured’s 64th birthday, the Double TPD option will cease and your cover will automatically convert to standard TPD cover.

Page 10 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
**Buy Back TPD option**
After a Trauma benefit payment, TPD cover (and any Death cover) is reduced for the same Life Insured. However, you can reinstate (buy back) the TPD cover without providing any health evidence, over a period of three years if the Life Insured has returned to full time work in his/her Usual Occupation.

30 day time limits apply in which you must write to us to elect to reinstate your cover.

You cannot make a claim under your reinstated TPD benefit for the same or related cause under which you received the Trauma benefit.

You cannot buy back any amount paid as:
- a ‘boosted’ benefit (under the Paralysis Booster benefit)
- a Partial Trauma benefit payment.

The Future Insurability provisions described on pages 11 and 15 will not apply to any TPD cover bought back.

Page 19 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Trauma Reinstatement option**
This option is only available if you select Extended Trauma cover for a Life Insured and gives you the right to reinstate Trauma cover without providing any health evidence, 12 months after payment of a Trauma benefit.

You have 30 days in which to exercise this option and you can only reinstate Trauma cover up to the Policy Anniversary following your 74th birthday.

We will not pay a claim under the reinstated Trauma cover if the specified Trauma is a Loss of Independence or is related to the original claim.

You cannot reinstate:
- a Partial Trauma benefit payment.

The Future Insurability provisions described on pages 11 and 15 will not apply to any reinstated Trauma cover.

Page 20 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
Zurich Select Term Plus

Cover at a glance
A summary of Zurich Select Term Plus is set out on this page. An outline of this cover begins on the next page, while the Policy Conditions are in Part 2, starting on page 22.

Description
Zurich Select Term Plus is a life insurance product which offers Death and Terminal Illness cover and includes standard and optional benefits.

This product only provides cover for fixed terms of 5 years, 10 years or 15 years.

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Death benefit – a lump sum payment on death.</td>
<td>• TPD benefit – a lump sum payment on the Life Insured’s Total and Permanent Disablement.</td>
</tr>
<tr>
<td>• Terminal Illness benefit – an advance payment of the Death benefit on terminal illness.</td>
<td>• Double TPD option – Death cover can be reinstated after a TPD claim.</td>
</tr>
<tr>
<td>• Accidental Injury benefit – an advance payment of the Death benefit if the Life Insured suffers a listed injury.</td>
<td>• Increasing Cover option – cover will increase by 5% every year unless declined by you.</td>
</tr>
<tr>
<td>• Advancement for Funeral Expenses – an advance payment to cover expenses.</td>
<td>• Premium Waiver option – pays Premiums if the Life Insured is disabled and cannot work.</td>
</tr>
<tr>
<td>• Financial Planning Advice benefit – reimburses the cost of advice.</td>
<td>• Accidental Death option – extra cover for death due to accident.</td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td>• Needlestick Cover option – a lump sum payment on Occupationally Acquired HIV, Hepatitis B or C.</td>
</tr>
</tbody>
</table>
The following table sets out some important eligibility and product limit information:

| Eligible ages | • Death cover: 19 – 59  
| • TPD option: 19 – 59  
| • Accidental Death option: 19 – 59  
| • Needlestick Cover option: 19 – 59 |

| Available terms | • 5 years  
| • 10 years  
| • 15 years  

Cover must end on or before the Policy Anniversary following age 64

| Minimum Premium | $160 per year excluding fees and charges  

(for additional lives under age 18 the minimum Premium is $50 per year excluding fees and charges).

| Cover levels available | $50,000 minimum.  

Maximum cover levels apply depending on the combination of benefits you choose.

| Level Premiums | Premiums are based on the age of the Life Insured when your cover starts. Refer to page 5 (Part 2).

| How Premiums are calculated | Premiums are based on your selected term, level of cover, options chosen, frequency of payments and the Life Insured’s age at cover commencement, gender and smoking status. The Life Insured’s circumstances including state of health, occupation and pastimes will also be taken into consideration.

| Exclusions, Restrictions and Limitations | There are limitations and restrictions on when some benefits may be payable. Any such limitation or restriction will be detailed in the Policy Conditions.  

Refer to pages 22 to 25 (Part 2).

| Policy conditions | When cover is issued, you will receive a Policy Schedule that sets out the particular details of your policy (including: levels of cover, options selected and details of the Policy Owner and Life Insured). The Policy Conditions (Part 2) will form part of your policy with us, and you should keep them in a safe place.

| Other important information | • A Management Fee will apply to your policy.  
| • Stamp duty and other taxes may apply.  
| • We have a complaints handling procedure in place.  
| • We have privacy provisions in place.  
| • There are notification and information requirements in order to make a claim under your policy.

| Taxation | In most cases, you cannot claim a tax deduction for the Premiums you pay for your policy. One exception to this is if you take out the policy as ‘Key Person’ insurance in a Business. In this case, part or all of the Premiums may be tax deductible, however, there may be other tax implications (such as fringe benefits tax). We recommend you consult your tax adviser on this issue.

If a tax deduction is not claimable for the Premiums, the benefit paid is normally not assessable for taxation purposes*. If a tax deduction is claimable, the benefit paid may be assessable for taxation purposes.

This information is a guide only, and is based on current taxation laws, their continuation and their interpretation. For information about your individual circumstances, contact your tax adviser.

* This assumes (1) related Death cover proceeds are either received by the original beneficial owner or by an owner who acquired the policy for no consideration, or (2) other cover proceeds are received by the Life Insured or a relative of the Life Insured (e.g. spouse, brother, sister, etc but not for example, a cousin). If your situation varies from either of these assumptions, there may be different taxation results.

More detail is provided on the next pages and on pages 22 to 25 (Part 2).
Zurich Select Term Plus – overview

The Zurich Select Term Plus policy pays a lump sum on the Life Insured’s death, terminal illness or Total and Permanent Disablement (TPD) (if applicable) during the selected fixed term of 5 years, 10 years or 15 years.

The built-in benefits and extra-cost options are as follows:

<table>
<thead>
<tr>
<th>Built-in benefits (page 24)</th>
<th>Extra-cost options (pages 25 and 26)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Death benefit</td>
<td>• TPD option</td>
</tr>
<tr>
<td>• Terminal Illness benefit</td>
<td>• Double TPD option</td>
</tr>
<tr>
<td>• Accidental Injury benefit</td>
<td>• Increasing Cover option</td>
</tr>
<tr>
<td>• Advancement for Funeral Expenses</td>
<td>• Premium Waiver option</td>
</tr>
<tr>
<td>• Financial Planning Advice benefit</td>
<td>• Accidental Death option</td>
</tr>
<tr>
<td>• Interim cover</td>
<td>• Needlestick Cover option</td>
</tr>
</tbody>
</table>

Who can be covered?

People between the ages of 19 and 59 can apply for this policy, including all of the extra-cost options offered.

How much cover can I apply for?

The minimum amount of cover you can apply for is $50,000 per benefit per Life Insured, subject to a minimum annual Premium for each Life Insured of $160 (excluding the Management Fee and any government charges).

The maximum amount of cover you can apply for is subject to the following guidelines in respect of each policy:

<table>
<thead>
<tr>
<th>Core cover</th>
<th>Maximum amount of cover available per Life Insured</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death cover</td>
<td>The maximum depends on your needs. Your adviser can help you determine this.</td>
</tr>
<tr>
<td>TPD cover</td>
<td>$3,000,000 (TPD cover cannot exceed Death cover)</td>
</tr>
</tbody>
</table>

Generally the maximum amount of TPD cover available to a Life Insured working in domestic duties is $1,000,000.

After your cover is in force, it can increase above the maximum due to the Increasing Cover option (refer to page 26).

Restrictions apply to the total amount of cover in respect of a Life Insured for all policies from all sources (including all policies issued by other life insurers). Generally:

- the total TPD cover with us and other life insurers cannot exceed $3,000,000
- the total Occupationally Acquired HIV cover with us and other life insurers cannot exceed $2,000,000.

When will my cover expire?

Once your application has been accepted and provided you pay your Premiums as due (refer to page 72), we guarantee that we will renew your cover during the selected fixed term, regardless of any changes to the Life Insured’s health or other circumstances. Depending on the fixed term selected, this will be for a total period of 5 years, 10 years or 15 years.

Subject to our reassessment of the Life Insured's personal circumstances, you may apply to add a new 5 year, 10 year or 15 year cover to your policy.

Rate guarantee

The premium rate used to calculate your Premium is guaranteed not to change for the first 5 years. The Premium you pay will only change because of:

- any increases you make under the Increasing Cover option
- the annual increase in the Management Fee

(refer to page 72).
Zurich Select Term Plus
built-in benefits

The following benefits apply to Zurich Select Term Plus.

**Death benefit**
We will pay the Death benefit as a lump sum on the death of the Life Insured during the term of the policy and prior to the Death benefit expiry date.

Page 22 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Terminal Illness benefit**
If the Life Insured is diagnosed as Terminally Ill, we will pay up to 100% of the Death cover.

Page 22 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Accidental Injury benefit**
If the Life Insured’s Accidental Injury causes the entire and permanent loss of:

- the use of one hand or the use of one foot or the sight in one eye, we will pay the lesser of 25% of your Death cover or $500,000 or
- more than one loss from the above list, we will pay the lesser of 100% of your Death cover or $2,000,000.

If you also have TPD cover, we will only pay a benefit once in respect of the same Accidental Injury (being the greater cover amount, if cover amounts differ).

Page 22 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Advancement for Funeral Expenses**
While a death claim is being settled, we may advance part of the Death benefit, up to $15,000, towards payment of funeral expenses to you or your estate. An application for payment of funeral expenses must include satisfactory evidence of death and the funeral invoice.

**Financial Planning Advice benefit**
We will reimburse you up to $1,000 towards the cost of financial planning advice required as a result of a payment being made under your policy. You may be asked to provide us with sufficient proof.

**Interim cover**
While we are assessing your application, we will provide you with interim cover for up to 90 days against Accidental Death and/or Accidental Injury, depending on the covers you apply for.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.

**Death cover exclusion**
No benefit is payable if the Life Insured commits suicide within 13 months of the commencement date of cover (or increase in cover but only in respect of that increase) or reinstatement of the policy.

Full details of this exclusion are set out on page 22 (Part 2).

What happens to my other benefits if I receive a benefit under Death cover?
If you receive a Terminal Illness benefit or an Advancement of Funeral Expenses, the amount of Death cover and any TPD cover, will be reduced by payments made under these benefits for the same Life Insured.

If you receive 100% of your Death cover, all cover under the policy will cease.
### Zurich Select Term Plus

#### Optional Benefits

You can select from the following optional benefits to design a policy that best meets your needs. You will be charged an additional Premium for each optional benefit you select.

<table>
<thead>
<tr>
<th>Extra-cost options (starts on this page)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• TPD option</td>
</tr>
<tr>
<td>• Double TPD option</td>
</tr>
<tr>
<td>• Increasing Cover option</td>
</tr>
<tr>
<td>• Premium Waiver option</td>
</tr>
<tr>
<td>• Accidental Death option</td>
</tr>
<tr>
<td>• Needlestick Cover option</td>
</tr>
</tbody>
</table>

#### Total and Permanent Disablement (TPD) option

We will pay the TPD benefit as a lump sum if the Life Insured suffers Total and Permanent Disablement during the term of the policy and prior to the TPD benefit expiry date.

To be eligible for a TPD benefit, the Life Insured must be absent from active employment solely as a result of Sickness or Injury for an uninterrupted period of three consecutive months (unless the claim is for a Specific Loss).

The Life Insured will meet our definition of Total and Permanent Disablement if he or she:

- suffers a Specific Loss
- is ‘unable to work’ in ‘any’ occupation (or if selected at policy outset, his/her ‘own’ occupation)

To qualify for a benefit under ‘any’ occupation TPD, the Life Insured must be unlikely to ever work (for reward or otherwise) in his/her profession, business or similar occupation or engage in any other occupation to which he/she is fitted by education, training and experience for the rest of his/her life. If you select ‘own’ occupation TPD, to qualify for a benefit the Life Insured must be unlikely to ever work (for reward or otherwise) in his/her own occupation for the rest of his/her life.

- is unable to perform normal domestic duties
- is unable to perform at least two Activities of Daily Living
- suffers cognitive impairment or
- is unlikely ever to earn more than 25% of his/her earnings prior to Sickness or Injury.

Pages 23 and 24 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.

#### Special Risk TPD

If the Life Insured has a high risk occupation he or she may be eligible for Special Risk TPD. In this case, the Life Insured will meet our definition of Total and Permanent Disablement if he or she:

- suffers a Specific Loss or
- is unable to perform at least two Activities of Daily Living or
- suffers cognitive impairment.

Pages 23, 24 and 55 (Part 2) explain the terms and conditions of Special Risk TPD, including any limits and exclusions.

#### TPD cover exclusions

We will not pay a TPD benefit if the Life Insured’s Total and Permanent Disablement is due to intentional self-inflicted act or attempted suicide or any other event or medical condition specified on the Policy Schedule.

Full details of these exclusions are set out on page 23 (Part 2).

#### What happens to my other benefits if I receive a TPD benefit?

Once you receive a benefit under the TPD cover, the Death cover will be reduced by the amount paid.

If you have selected the Double TPD option, Death cover can be reinstated to the same level 14 days after the TPD benefit is paid.

#### Double TPD option

This option is only available if you select Death cover and TPD cover for a Life Insured.

After a TPD benefit payment, Death cover for the same Life Insured is reduced. However if the Double TPD option applies, once a TPD benefit payment has been paid you can reinstate Death cover without providing any health evidence 14 days after payment of the TPD benefit.

**Premiums** for Death cover equivalent to the amount of the TPD benefit paid will be waived until the policy expiry date.

Page 23 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
**Increasing Cover option**
If you select this option, your cover (including any cover under the TPD option) will be increased by 5% each year without any further health evidence, to keep up with inflation.

Your *Premiums* will increase each year if your level of cover increases. You can reject the increase if you don’t want your cover to increase.

*For example, if your Death benefit is $400,000 at outset, it will increase to $420,000 at the first Policy Anniversary. At the next Policy Anniversary it will increase to $441,000.*

**Premium Waiver option**
This option will refund and then waive *Premiums* for a Life Insured (for all benefits under your policy), while he or she is * Totally Disabled* during the selected fixed term. You must pay *Premiums* for the first three months while a Life Insured is * Totally Disabled*. If the Life Insured remains * Totally Disabled*, we will refund those *Premiums* and then waive future *Premiums*.

In addition, if a Life Insured is involuntarily unemployed other than as a direct result of *Sickness* or *Injury*, your policy has been in force for the previous 12 months at the time we receive the claim and the Life Insured is registered with an employment agency approved by us, we will waive the *Premium* for that Life Insured for up to three months (over the life of the policy).

*Page 24 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.*

**Accidental Death option**
We will pay the Accidental Death benefit as a lump sum in the event of the Life Insured’s *Accidental Death* while the policy is in force.

The minimum Accidental Death amount you can apply for is $50,000 and the maximum is $1,000,000.

*Page 24 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.*

**Needlestick Cover option**
This option is only available to a Life Insured who works in an exposure-prone occupation such as a doctor, nurse, pathologist or dentist. Your adviser can help you to determine eligibility.

We will pay the Needlestick Cover benefit as a lump sum if the Life Insured becomes infected with HIV, Hepatitis B or Hepatitis C as a result of an accident occurring during the course of his or her normal occupation. We will only pay an amount under this option once.

The minimum Needlestick Cover amount you can apply for is $50,000 and the maximum is $400,000 (any multiple of $50,000 may be selected, up to the maximum).

Indexation offers will not apply to your Needlestick benefit.

Any accident which could result in a claim must be reported to us as soon as possible. In the event of a claim under this option there is very specific evidence which must be provided.

*Page 25 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.*
Zurich Income Replacement Insurance Plus

Cover at a glance
A summary of Zurich Income Replacement Insurance Plus is set out on this page. An outline of this cover begins on the next page, while the Policy Conditions are in Part 2, starting on page 26.

Description
Zurich Income Replacement Insurance Plus is a life insurance product which provides an Income Benefit if you suffer a loss of income due to Sickness or Injury and includes standard and optional benefits.

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Income Benefit – provides an income if you are disabled and suffer a loss of income as a direct result (Agreed Value).</td>
<td>• Increasing Claims option – benefits can increase while on claim.</td>
</tr>
<tr>
<td>• Waiver of Premium – Premiums are waived while we are paying your claim.</td>
<td>• Super Contributions option – cover for regular super contributions.</td>
</tr>
<tr>
<td>• Inflation Protection – cover can increase each year.</td>
<td>• Lump Sum Accident option – lump sum payable if you suffer a specified injury.</td>
</tr>
<tr>
<td>• Recurrent Disability – no Waiting Period applies if you return to work too soon.</td>
<td>• Day 4 Accident option – benefits during the Waiting Period if you are disabled due to accident.</td>
</tr>
<tr>
<td>• Concurrent Disability – if you have Sickness and Injury, the one which pays the most benefit will apply.</td>
<td>• Trauma option – extra benefits if you suffer a specified Trauma.</td>
</tr>
<tr>
<td>• Rehabilitation benefit – extra benefits to help you get back to work sooner.</td>
<td>• Future Insurability option – increase cover without Underwriting every three years.</td>
</tr>
<tr>
<td>• Funeral benefit – a lump sum to help with immediate expenses is payable on death.</td>
<td>• Booster option – extra benefits paid in the first 30 days of claim.</td>
</tr>
<tr>
<td>• Confined to Bed benefit – benefits are payable right away if you are disabled and Confined to Bed.</td>
<td>• Family Care option – benefits can continue after your death.</td>
</tr>
<tr>
<td>• Elective Surgery benefit – benefits are payable if you are disabled due to elective surgery.</td>
<td>• Severe Disability option – additional income if you are severely disabled.</td>
</tr>
<tr>
<td>• Specified Injury benefit – fixed benefits if you suffer from a range of specified injuries.</td>
<td>• Needlestick Cover option – a lump sum payable on Occupationally Acquired HIV, Hepatitis B or C.</td>
</tr>
<tr>
<td>• Special Care benefit – family assistance, personal attendant, accommodation and relocation benefits.</td>
<td>• Spouse Cover option – cover for your non-working Spouse.</td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>

Cost-reducing options

| • Indemnity option – a capped income if you are disabled and suffer a loss of income as a direct result. | |
| • Basic Cover option – reduces the benefits and sets additional criteria for the Income Benefit. | |
| • Mental Disorder Discount option – excludes cover for any Mental Disorder. | |
### Zurich Income Replacement Insurance Plus – parameters

The following table sets out some important eligibility and product limit information:

| Eligible ages | • 19 – 48 for benefits payable to age 55  
|              | • 19 – 53 for benefits payable to age 60  
|              | • 19 – 59 for all other Benefit Periods |
| Employment status | You must be working in Full-time Paid Employment |
| Expiry ages | • Policy Anniversary following your 55th birthday for benefits payable to age 55  
|             | • Policy Anniversary following your 60th birthday for benefits payable to age 60  
|             | • Policy Anniversary following your 65th birthday for all other Benefit Periods |
| Waiting Periods available | • 14, 30, 60, 90 or 180 days  
|                           | • 1 or 2 years  
|                           | • any number of days you nominate between 14 and 90 days |
| Benefit Periods available | • 1, 2 or 5 years  
|                           | • to age 55, 60 or 65 |
| Minimum Premium | $200 per year excluding fees and charges |
| Cover levels available | Minimum $1,500 per month (subject to your income) |
| Premium options | Stepped Premiums increase each year based on the rates applicable for your age at that time. Level Premiums are based on your age when your cover starts. Refer to pages 71 and 72. |
| How Premiums are calculated | Premiums are based on your level of cover, options chosen (including whether you select stepped or level), frequency of payments, current age, gender and smoking status. Your circumstances including state of health, occupation and pastimes will also be included as will any state or federal taxes. Stamp duty will be added to your Premium. |
| Offsets | In the event of a claim, we will offset:  
|         | • other disability income policies not disclosed to us at the time of Underwriting and  
|         | • workers compensation or other legislated benefits. |
| Exclusions, Restrictions and Limitations | There are certain circumstances under which benefits will not be paid. There are limitations and restrictions on when some benefits may be payable. Any such limitation or restriction will be detailed in the Policy Conditions. Refer to page 29 (Part 2). |
| Unemployment and employment breaks | This policy is designed for people who are working in paid employment. However, cover can continue during periods of unemployment.  
| | The definition of Usual Occupation will change if you have been unemployed, or on long service, maternity leave, paternity leave or sabbatical leave for more than 12 consecutive months immediately prior to the Sickness or Injury causing disability – rather than your Usual Occupation being the occupation you predominantly performed in the 12 months prior to the Sickness or Injury it will be any occupation you are capable of performing.  
| | If you are involuntarily unemployed other than as a direct result of a Sickness or Injury, your cover has been in force for the previous 12 months and you are registered with an employment agency approved by us, we will waive your Premium for up to three months at a time (12 months over the life of your policy). Each request to waive Premium must occur at least 12 months apart. |
Policy conditions

When cover is issued, you will receive a Policy Schedule that sets out the particular details of your policy (including: levels of cover, options selected and details of the Policy Owner and Life Insured). The Policy Conditions (Part 2) will form part of your policy with us, and you should keep them in a safe place.

Other important information

A Management Fee will apply to your policy.
Stamp duty and other taxes may apply.
We have a complaints handling procedure in place.
We have privacy provisions in place.
There are notification and information requirements in order to make a claim under your policy.

Taxation

The Premiums you pay for your policy, except for the Premiums for the Lump Sum Accident option, the Spouse Cover option, the Family Care option and the Needlestick Cover option, if applicable, can generally be claimed as a tax deduction by both employees and self-employed people. Every year we will tell you the amount of Premium you have paid during that financial year.

The Income Benefits and Super Contributions option benefits you receive from your policy must be included in your tax return and will be taxed at your marginal income tax rate. However, lump sum amounts under the Lump Sum Accident option and Needlestick option are not generally taxable.*

If you have opted to insure your monthly superannuation contribution by selecting the Super Contributions option then these benefits, less an amount to cover your potential income tax liability (based on the top withholding tax rate, currently 46.5%) will be applied towards meeting superannuation contributions. Benefits are applied on your behalf pursuant to a ‘direction to pay’ which you give us by making an application for this benefit. The amount withheld to fund your potential tax liability will be paid directly to you. If you are self-employed you may be entitled to a deduction on some or all of the superannuation contributions made on your behalf.

This information is a guide only, and is based on current taxation laws, their continuation and their interpretation. For information about your individual circumstances, contact your tax adviser.

* This taxation information assumes (1) related Death cover proceeds are either received by the original beneficial owner or by an owner who acquired the policy for no consideration, or (2) other cover proceeds are received by the Life Insured or a relative of the Life Insured (eg. spouse, brother, sister, etc but not for example, a cousin). If your situation varies from either of these assumptions, there may be different taxation results.

More detail is provided on the next pages and on pages 26 to 33 (Part 2).
Zurich Income Replacement Insurance Plus – overview

The Zurich Income Replacement Insurance Plus policy pays you, after the expiry of the Waiting Period, an income while you are disabled and suffer a loss of income because of that disability.

The Waiting Period is the number of days that you nominate to wait before being eligible for the Income Benefit. The Benefit Period is the maximum period we will pay Income Benefits for when you suffer from the same or a related Sickness or Injury. We pay a proportion of the Income Benefit twice monthly with the first payment due 15 days after the expiry of the Waiting Period.

The built-in benefits, extra-cost options and cost-reducing options are as follows:

### Built-in benefits

- Income Benefit
- Waiver of Premium
- Inflation Protection
- Recurrent Disability
- Concurrent Disability
- Rehabilitation benefit
- Funeral benefit
- Confined to Bed benefit
- Elective Surgery benefit
- Specified Injury benefit
- Special Care benefit
- Interim cover

### Extra-cost options

- Increasing Claims option
- Super Contributions option
- Lump Sum Accident option
- Day 4 Accident option
- Trauma option
- Future Insurability option
- Booster option
- Family Care option
- Severe Disability option
- Needlestick Cover option
- Spouse Cover option

### Cost-reducing options

- Indemnity option
- Basic Cover option
- Mental Disorder Discount option

### Who can be covered?

This policy is generally available to people between the ages of 19 and 59 who are working full time. However, certain age restrictions apply to certain Benefit Periods: for benefits payable to age 55 the maximum entry age is 48, for benefits payable to age 60 the maximum entry age is 53.

The availability of cover also depends on the Life Insured’s occupation and state of health. Some optional benefits are restricted to certain occupations. Your adviser can help you to determine your eligibility.

### Policy ownership

In most cases, the Policy Owner and the Life Insured must be the same person. However, there are exceptions. These include:

- companies – which may purchase this insurance for an owner or major shareholder who is personally responsible for generating income and
- trustees of family trusts or partners in an unincorporated partnership running a family business – which may purchase the insurance for people responsible for generating income.

Because the Policy Owner and the Life Insured are generally the same for Income Replacement, in this section of the PDS, ‘you’ means the Life Insured (who is generally also the Policy Owner).

### How much cover can I apply for?

The minimum Insured Monthly Benefit you can apply for is $1,500 per month subject to a minimum annual Premium of $200 (excluding the Management Fee and any government charges). The maximum benefit you can apply for will depend on your income. Generally, you can insure up to 75% of your Average Monthly Pre-Tax Income.

For example if your income (according to our definition) is $4,000 per month, you can insure up to $3,000 per month.

In determining your total benefit we will add together your Insured Monthly Benefit and the Super Contributions Monthly Benefit amount (if applicable).

Your adviser can help you to determine the appropriate level of cover.

### Can I increase my cover?

Subject to our reassessment of your personal circumstances, you may apply to increase your cover until the expiry of your policy.
When will my cover expire?
Once your application has been accepted and provided you pay your Premiums as due (refer to page 72), we guarantee that we will renew your policy every year up until the Policy Anniversary following:

- your 54th birthday where you have selected benefits payable to age 55
- your 59th birthday where you have selected benefits payable to age 60 and
- your 64th birthday for all other Benefit Periods regardless of any changes in your health or other circumstances. Unless otherwise stated, optional benefits will expire at the same time as the policy to which they are attached (refer to the relevant optional benefit descriptions on pages 36 to 40).

Refer to page 28 for details of what will happen if you become unemployed.

Extended cover
On the Policy Anniversary following your 65th birthday, you can extend your cover on a limited basis, up to the Policy Anniversary following your 70th birthday, if you are still working in paid employment for more than 30 hours per week. You must apply to us at least 60 days before your cover would otherwise end (shown on your Policy Schedule). The extended cover will be Indemnity. You should consult your adviser for information regarding this extension of cover.

The Benefit Period on extended cover is one year and an Income Benefit will only be payable where there is no Post-Disability Income (ie. no partial benefits are payable).

Page 30 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

What choice of Waiting Periods is available?
You can select from the following Waiting Periods:

- 14, 30, 60, 90 or 180 days
- 1 or 2 years
- any number of days you nominate between 14 and 90 days.

You may choose to split your Waiting Period which means you can have different Waiting Periods for two portions of your Income Benefit.

Waiting Period flexibility with Employment related salary continuance
If you choose a 2 year Waiting Period because you have employment related salary continuance, we may allow a reduction in your Waiting Period if you change employer and salary continuance cover is not provided by your new employer.

To be eligible to make this change to your Waiting Period, you must:

- be in Full-time Paid Employment (more than 26 hours per week) in the same occupation/industry
- apply to us within 30 days of ceasing employment with previous employer
- attach a letter of appointment from your new employer or a payslip outlining salary and breakdown of any fringe benefits to support the existing monthly benefit.

You cannot apply to make this change if you:

- have any ownership or financial interest in your employer's business
- have already reached the Policy Anniversary prior to the benefit expiry date
- are currently claiming disability benefits or have claimed disability benefits any time in the last 12 months
- have salary continuance cover with your new employer.

What choice of Benefit Periods is available?
You can select from the following Benefit Periods:

- 1 year or
- 2 years or
- 5 years or
- to the Policy Anniversary following your: 55th, 60th or 65th birthday.

What happens if I am eligible for more than one benefit at a time?
There are some benefits which will not be paid simultaneously. Refer to page 29 (Part 2) for full details.

What exclusions apply?
We will not pay for Sickness or Injury occurring as a direct or indirect result of:

- an intentional self-inflicted act or
- attempted suicide or
- Uncomplicated Pregnancy or Childbirth or
- an act of war (whether declared or not).

If you select the Mental Disorder Discount option (refer to page 40) we will not pay a claim resulting from any Mental Disorder.
Zurich Income Replacement Insurance Plus
the Income Benefit

Built in benefit
(starts on this page)

• Income Benefit

Built in benefits
(pages 34 and 35)

• Waiver of Premium
• Inflation Protection
• Recurrent Disability
• Concurrent Disability
• Rehabilitation benefit
• Funeral benefit
• Confined to Bed benefit
• Elective Surgery benefit
• Specified Injury benefit
• Special Care benefit
• Interim cover

The Income Benefit is the core benefit provided by Zurich Income Replacement Insurance Plus which pays a benefit if you suffer a loss of income and are under the care of a doctor due to a Sickness or Injury.

Other benefits which are built-in to the policy are explained on pages 34 and 35.

Agreed Value vs Indemnity
You can select from two types of Income Benefit:

• Agreed Value
• Indemnity

If you choose Indemnity the cost of cover will be lower but your benefits will generally be capped at 75% of the income you were receiving immediately before any claim. The example calculations on this page explain how this works. Refer to page 53 (Part 2) for information on how we calculate Pre-Disability Income. Your adviser can help you to determine which cover best suits your individual circumstances.

Qualifying for an Income Benefit
To be eligible for an Income Benefit, you must be under the regular care of, and following the advice of, a Medical Practitioner.

We will pay you an Income Benefit after the expiry of the Waiting Period if, solely as a result of a Sickness or Injury, until the expiry of the Waiting Period:

• your Pre-Disability Income from your Usual Occupation has reduced by 20% or more or
• you are unable to perform one or more Income Producing Duties of your Usual Occupation.

If you select the Basic Cover option, additional criteria will apply. Refer to page 40.

If you are not earning any income
If, at the expiry of the Waiting Period, you have no Post-Disability Income then we will pay you:

• Agreed Value: the Insured Monthly Benefit
• Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

The Insured Monthly Benefit is the amount of benefit you initially apply and are accepted for plus indexation increases (if any).

Example 1:
Assuming an Insured Monthly Benefit of $3,000 and a Pre-Disability Income of $4,000, the Income Benefit is the Insured Monthly Benefit of $3,000 regardless of whether the cover is Agreed Value or Indemnity.

Example 2:
Assuming an Insured Monthly Benefit of $4,000 and a Pre-Disability Income of $4,000, the Income Benefit is:

• Agreed Value:
  the Insured Monthly Benefit = $4,000
• Indemnity:
  the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income = $3,000
If you are still earning income

If, at the expiry of the Waiting Period, you have Post-Disability Income then the Income Benefit we will pay will be proportionate to your loss and calculated on a monthly basis using the following formula:

\[
\frac{\text{Pre-Disability Income} - \text{Post Disability Income}}{\text{Pre-Disability Income}} \times \text{Insured Monthly Benefit}
\]

If you select Indemnity cover your benefit will be capped so that the amount we pay you does not exceed 75% of your Pre-Disability Income.

Example 1:
Assuming an Insured Monthly Benefit of $3,000, a Pre-Disability Income of $4,000 (and because of your Sickness or Injury you are only generating 25% of your Pre-Disability Income), the Income Benefit would be:

Agreed Value & Indemnity:
\[
\frac{\$4,000 - \$1,000}{\$4,000} \times \$3,000 = \$2,250
\]

Example 2:
Assuming an Insured Monthly Benefit of $4,000, a Pre-Disability Income of $4,000 (and because of your Sickness or Injury you are only generating 15% of your Pre-Disability Income), the Income Benefit would be:

Agreed Value:
\[
\frac{\$4,000 - \$600}{\$4,000} \times \$4,000 = \$3,400
\]

Indemnity:
Capped at 75% of Pre-Disability Income = $3,000

However, for the first three months that you are receiving an Income Benefit, if your Post-Disability Income is 10% or less of your Pre-Disability Income, we will pay you an Income Benefit as if you were not earning any income, ie.

- Agree Value: the Insured Monthly Benefit
- Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

How long will the Income Benefit be paid?
We will continue to pay you the Income Benefit until any one of the following events occurs:

- the Sickness or Injury giving rise to the claim does not prevent you from earning your Pre-Disability Income from personal exertion from your Usual Occupation
- the Benefit Period ends
- your cover expires
- your death
- you are no longer under the regular care of a Medical Practitioner for treatment of the Sickness or Injury
- you are not following the treatment recommended by a Medical Practitioner.
Zurich Income Replacement Insurance Plus
other standard built-in benefits

Built in benefits
(previous pages)
• Income Benefit

Built in benefits
(starts on this page)
• Waiver of Premium
• Inflation Protection
• Recurrent Disability
• Concurrent Disability
• Rehabilitation benefit
• Funeral benefit
• Confined to Bed benefit
• Elective Surgery benefit
• Specified Injury benefit
• Special Care benefit
• Interim cover

Waiver of Premium
During any periods when Income Benefits or Specified Injury benefits are payable, all Premiums, except those for the Spouse Cover option, will be waived or refunded. Further, Premiums paid in respect of the Waiting Period will be refunded if your completed claim form is received within 30 days from the start of your disability and we pay you Income Benefits.

Inflation Protection
Each year, until the expiry of your policy, we will provide you the opportunity to increase your level of cover by the increase in the Consumer Price Index to keep up with inflation. This is known as an ‘Indexation offer’. Unless you reject the Indexation offer, your Premiums will increase each year by an extra amount to reflect that change. If you take up the Indexation offer you do not have to provide any further health evidence.

Indexation increases will apply automatically while you are entitled to make a claim.

If you select Indemnity cover Income Benefits will be limited to 75% of your Pre-Disability Income. Therefore to avoid paying unnecessary Premiums you should reject any Indexation offer that would take you beyond 75% of your average monthly Pre-Tax Income.

Recurrent Disability
If your disability recurs from the same or related cause within 12 months of you returning to work, the claim will be treated as a continuation of the same claim and a new Waiting Period will not apply. We will start paying the benefit for the balance of the Benefit Period (if any) immediately.

If your disability recurs from the same or related cause later than 12 months after you return to work, Income Benefits will only be payable after expiry of a further Waiting Period and for no longer than the balance, if any, of the Benefit Period.

If you have Employment related salary continuance
If you take out this policy with a 2 year Waiting Period, and you are also covered by employment related salary continuance which has a 2 year Benefit Period, we will use the original start date of the salary continuance claim to calculate your Waiting Period, excluding any periods where you have returned to work under recurrent disability provisions in the salary continuance policy.

Concurrent Disability
If more than one separate and distinct Sickness or Injury resulted in your disability, you will not be paid the Income Benefit twice. Instead, payments will be based on the policy condition that provides the highest benefit. This ensures that you receive the maximum you are eligible for.

Rehabilitation benefit
This benefit is designed to help with the cost of returning to gainful employment by reimbursing rehabilitation expenses. It also pays an additional amount while you are on an approved Rehabilitation Program.

If you have qualified for an Income Benefit or Specified Injury benefit, or if you are still in the Waiting Period but would otherwise qualify for an Income Benefit, we will pay the following benefits (provided you obtain our written approval before incurring the expenses):
• if your workplace needs modification, we will reimburse up to three times your Income Benefit for modification expenses
• if you take part in a Rehabilitation Program, we will pay an additional 50% of your Income Benefit each month, while you are on the program, for up to 12 months
• we will reimburse up to twelve times your Income Benefit to cover the expenses of rehabilitating yourself. This benefit does not cover health costs which are typically covered by Medicare or private health insurance.

Funeral benefit
If you die while your policy is in force we will pay a lump sum of three times your Insured Monthly Benefit.

If you have other income policies with Zurich which include a funeral benefit, we will only pay this benefit once.
**Confined to Bed benefit**

This benefit does not apply if you select the Basic Cover option.

If you are Confined to Bed for more than two consecutive days during the Waiting Period and unable to earn any personal exertion income because of Sickness or Injury, we will pay this benefit.

The amount we will pay is:

- Agreed Value: the Insured Monthly Benefit
- Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

We will pay 1/30th of the Confined to Bed benefit for each day that you are disabled during the Waiting Period, to a maximum of 180 days.

**Elective Surgery benefit**

If you are disabled due to elective or donor transplant surgery we will treat your disability as a Sickness and will allow you to claim an Income Benefit, provided your policy has been continuously in force for six months.

Any increase in the Insured Monthly Benefit, or any reinstated cover will only be paid if the increase occurred at least six months before the date of surgery.

**Specified Injury benefit**

We will pay you this benefit if you suffer a specified injury such as:

- Quadriplegia, Paraplegia, Hemiplegia or Diplegia
- total and permanent loss of use of limbs or sight or
- a specified Fracture

as set out in the Specified Injury table on page 28 (Part 2).

The table sets out the number of months that we will pay you a benefit for each Specified Injury.

The Waiting Period does not apply to this benefit and you do not have to stop earning income for this benefit to be paid.

The amount we will pay you each month will be:

- Agreed Value: the Insured Monthly Benefit
- Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

We will not pay you for more than one Specified Injury per claim, and benefit payments will cease on your death.

We won’t pay this benefit at the same time as an Income Benefit or a Confined to Bed benefit, however you may be eligible for an Income Benefit (for the remaining balance of your Benefit Period) if you are still disabled when this benefit ends.

**Special Care benefit**

This benefit does not apply if you select the Basic Cover option.

While we are paying you an Income Benefit, a Specified Injury benefit, a Day 4 Accident benefit or a Confined to Bed benefit, you may be eligible to claim one of the following additional amounts:

**Family Assistance** – we will pay an additional benefit of the lesser of your Income Benefit or $2,500 per month for up to six months if a Direct Family Member has to stop full-time work to care for you at home because of your Sickness or Injury.

**Care** – if you are dependent on the care of a Nurse or a Personal Care Attendant at home because of your Sickness or Injury, we will pay an additional benefit of $150 per day for up to six months.

**Accommodation & Travel** – if your Sickness or Injury keeps you more than 100 km away from home, we will reimburse accommodation and travel costs for you and for a Direct Family Member who has to stay with you. We will reimburse up to $250 per day for up to 30 days in any 12 month period for accommodation and up to $500 for travel costs (excluding ambulance costs).

**Relocation** – if you qualify for an Income Benefit because of a Sickness or Injury while you are overseas, and you choose to return to Australia, we will pay for your airfare and for the airfare of a Direct Family Member travelling with you (less any reimbursement from another source). The maximum we will pay is:

- Agreed Value: three times the Insured Monthly Benefit
- Indemnity: three times the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

The Special Care benefit is payable only once in relation to the same or related cause.

Page 28 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Interim cover**

While we are assessing your application, we will provide you with interim cover for up to 90 days against Accidental Injury.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.
Zurich Income Replacement Insurance Plus
optional benefits (extra-cost)

<table>
<thead>
<tr>
<th>Extra-cost options (starts on this page)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Increasing Claims option</td>
</tr>
<tr>
<td>• Super Contributions option</td>
</tr>
<tr>
<td>• Lump Sum Accident option</td>
</tr>
<tr>
<td>• Day 4 Accident option</td>
</tr>
<tr>
<td>• Trauma option</td>
</tr>
<tr>
<td>• Future Insurability option</td>
</tr>
<tr>
<td>• Booster option</td>
</tr>
<tr>
<td>• Family Care option</td>
</tr>
<tr>
<td>• Severe Disability option</td>
</tr>
<tr>
<td>• Needlestick Cover option</td>
</tr>
<tr>
<td>• Spouse Cover option</td>
</tr>
</tbody>
</table>

You can select from the following **optional** benefits to design a policy that best meets your needs. You will be charged a **Premium** for each optional benefit you select from this section.

**Increasing Claims option**
While you are on claim, the *Income Benefit* will be increased after each three continuous months of *Income Benefit* payments by the percentage increase in the *Consumer Price Index* for the previous quarter.

*For example, if your *Income Benefit* is $3,000 per month, and the increase for the quarter in the *Consumer Price Index* is 1%, then your *Income Benefit* will increase to $3,030.*

**Super Contributions option**
This option allows you to insure your regular superannuation contributions on top of your *Insured Monthly Benefit* so that your superannuation will continue to accumulate while you are unable to work due to *Sickness* or *Injury*.

You can insure 100% of the average monthly super contributions made by you or your employer in the 12 months before your application however, the Super Contributions Monthly Benefit is capped at 15% of your *Average Monthly Pre-Tax Income*.

If you select this option then your superannuation contributions cannot be included in your *Average Monthly Pre-Tax Income* when determining your *Insured Monthly Benefit* at application.

For example: if you are earning an annual salary package of $50,000 which includes $4,500 in superannuation, you can apply for either:

- **An Insured Monthly Benefit of $3,125** (75% of $50,000) or
- **An Insured Monthly Benefit of $2,844** (75% of $45,500) **and** a Super Contributions Monthly Benefit of $375 per month (100% of $,500). This provides a combined total benefit of $3,219.

The Super Contributions Monthly Benefit, or a proportion thereof, is payable when you are receiving an *Income Benefit*, Specified Injury benefit, Confined to Bed benefit, or Day 4 Accident benefit. Inflation Protection, the Increasing Claims option and the Future Insurability option apply to the Super Contributions option.

The amount payable will be:

**Agreed Value** – the Super Contributions Monthly Benefit multiplied by the proportion of the *Insured Monthly Benefit* you are receiving as an *Income Benefit*, Specified Injury benefit, Confined to Bed benefit or Day 4 Accident benefit.

*Using the same example as above, if your *Insured Monthly Benefit* is $2,844 and you are receiving an *Income Benefit* equal to 50% of your *Insured Monthly Benefit* ($1,422) then we will pay 50% of the Super Contributions Monthly Benefit ($187.50) while you continue to receive the *Income Benefit*.*

**Indemnity** – the Super Contributions Monthly Benefit multiplied by the proportion of the *Insured Monthly Benefit* you are receiving as an *Income Benefit*, Specified Injury benefit, Confined to Bed benefit or Day 4 Accident benefit subject to a maximum of the actual average monthly super contributions you or your employer made in the 12 months preceding your claim.

*For example, if you are receiving an *Income Benefit* equal to 100% of your *Insured Monthly Benefit* then we will pay you the lesser of 100% of the Super Contributions Monthly Benefit and the actual average monthly super contributions you or your employer made in the 12 months preceding your claim, while you continue to receive an *Income Benefit*.***
Page 32 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

This benefit counts as part of your income for tax purposes. We therefore deduct tax from it and pay the remainder to the fund you nominate. The fund should treat the payment as a tax-free contribution, as it is funded from your after tax income. Refer to the Taxation information on page 29.

Lump Sum Accident option
We will pay you a percentage of your Lump Sum Accident amount, as a lump sum, if an Injury results in:

- your death or
- the total and permanent loss of use of limbs or sight

as set out in the Lump Sum Accident table on page 30 (Part 2) provided Injury occurs within 180 days of the accident.

The table sets out the percentage of the Lump Sum Accident benefit that we will pay for a claim under this option. Once we pay an amount under this option, the option ends.

The minimum Lump Sum Accident amount you can apply for is $50,000 and the maximum is $250,000. The amount you select will be shown on your Policy Schedule.

Family Care option
If you die while you are receiving an Income Benefit we will continue to pay your Spouse the Income Benefit for up to five years after your death.

The benefit will only be paid to your Spouse for the balance of the Benefit Period and will cease if:

- the benefit expiry date is reached or
- your Spouse dies.

Your Spouse will receive the same Income Benefit that you would have otherwise received if still living for a further five years. For example, if your policy includes the Increasing Claims option, the amount paid to your Spouse will increase each quarter, in line with that option.

Spouse Cover option
Spouse Cover recognises the important contribution made to family lifestyle by a Spouse who is not in paid work. This option is available if your Spouse is working part-time (up to 26 hours a week) or carrying out domestic duties full time.

If your Spouse is:

- unable, because of Sickness or Injury, to perform their daily domestic duties for longer than the Spouse Cover Waiting Period (60 or 90 days) and
- a Medical Practitioner confirms the need for domestic help for your Spouse

we will reimburse:

- up to $700 a month towards fees paid for domestic duties such as cooking, cleaning and home nursing care and
- up to $1,300 a month towards child care costs for children under 12 years.

The Benefit Period which will apply to your Spouse will be the same as yours. We won’t reimburse expenses after the benefit expiry date or after this option ends (on the Policy Anniversary following your Spouse’s 60th birthday).

Rehabilitation expenses
If you are eligible to receive a Spouse Cover benefit we will also pay the following benefits (provided you obtain our written approval before incurring the expenses):

- if your home needs modification for your Spouse to return to carrying out domestic duties, we will reimburse up to $6,000 for modification expenses
- if your Spouse takes part in a Rehabilitation Program for up to 12 months following the Waiting Period, we will pay you up to $1,000 each month while your Spouse is on the program
- we will reimburse up to $12,000 to cover the expenses of rehabilitating your Spouse. This benefit does not cover health costs which are typically covered by Medicare or private health insurance.

This benefit is payable when your Spouse has qualified for a Spouse Cover benefit, or within the Waiting Period if he/she would otherwise qualify for a Spouse Cover benefit.

The standard exclusions which apply to you under this policy also apply to your Spouse under this option. In addition, a Mental Disorder exclusion always applies to the Spouse Cover option.

Page 30 (Part 2) explains the terms and conditions of this benefit, including full details of these exclusions.
Severe Disability option
If, while we are paying you an Income Benefit or Specified Injury benefit, you have been continuously unable to perform at least two Activities of Daily Living for more than three months of your disability, we will increase your benefit by one third while this condition continues.

This benefit is payable until the end of your Benefit Period.

For example, if your Income Benefit is $3,000 per month, and you meet the requirements of this option, we will increase your monthly benefit to $4,000 per month while you continue to meet the requirements.

Day 4 Accident option
This option is only available for policies with Waiting Periods of 90 days or less.

If you are disabled for more than three consecutive days during the Waiting Period as an immediate consequence of an Accidental Injury, your Pre-Disability Income has reduced by 20% or more, and you are not working in any occupation due to that Accidental Injury, we will pay you 1/30th of the Income Benefit for each day of the Waiting Period that you are disabled due to Accidental Injury.

This benefit is not payable if you are eligible for the Confined to Bed benefit or the Specified Injury benefit.

For example, if your Income Benefit is $3,000 per month, we will pay $100 per day for each day that you qualify for this benefit during the Waiting Period.

Booster option
Under this option, if you are disabled and we are paying you the maximum Income Benefit available under your policy, we will increase your Income Benefit by 1/3rd for the first 30 days.

For example, if your Income Benefit is $3,000 per month, and you meet the requirements of this option, we will increase your monthly benefit to $4,000 for the first 30 days.

Future Insurability option
You can increase your Insured Monthly Benefit (and any Super Contributions Monthly Benefit) by up to 20% on every third Policy Anniversary, without us reassessing your personal circumstances. You must tell us in writing that you want to make the increase no more than 30 days after the relevant Policy Anniversary. The increase cannot be made if:

- you are over age 55
- you have made a claim in the last six months
- after the increase, your Insured Monthly Benefit will be more than 75% of your average monthly Pre-Tax Income at that date or
- after the increase, your Super Contributions Monthly Benefit will be more than the actual average monthly super contributions you or your employer made in the preceding 12 months (Indemnity only).

For example, if your Insured Monthly Benefit is $4,000, after three years you can use this option to increase your Insured Monthly Benefit to $4,800.
**Trauma option**

We will pay you an additional benefit while you are receiving a benefit under your policy if you:

- die after the **Waiting Period** or
- suffer one of the 38 specified Trauma conditions as set out on page 32 (Part 2).

The benefit payable on your death is a lump sum equal to three times the **Insured Monthly Benefit**.

If you suffer a specified Trauma we will double the **Income Benefit** we pay you for up to six months. Each Trauma condition is defined in the Definitions section (Part 2).

Benefits are not payable for some covered conditions if they arise in the first 90 days after cover begins, is increased (but only in respect of that increase) or reinstated. More information about this is on page 32 (Part 2).

**Needlestick Cover option**

This option is only available if you work in an exposure-prone occupation such as a doctor, nurse, pathologist or dentist. Your adviser can help you to determine your eligibility.

We will pay the Needlestick Cover benefit as a lump sum if you become infected with HIV, Hepatitis B or Hepatitis C as a result of an accident occurring during the course of your normal occupation. We will only pay an amount under this option once.

The minimum Needlestick Cover amount you can apply for is $50,000 and the maximum is $400,000 (any multiple of $50,000 may be selected, up to the maximum).

Indexation offers will not apply to your Needlestick benefit.

Any accident which could result in a claim must be reported to us as soon as possible. In the event of a claim under this option there is very specific evidence which must be provided. Page 33 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
You can select from the following optional benefits to design a policy that best meets your needs. As these optional benefits will reduce the cover provided by the policy, your Premium will be reduced if you select any optional benefits from this section.

**Indemnity option**

Zurich Income Replacement Insurance Plus is normally an Agreed Value policy. If you select this option, your policy will become an Indemnity policy, which means that a cap will apply to benefits paid to you such that your benefits are generally limited to 75% of what you were earning immediately prior to your disability.

The cap impacts the amount of benefit paid under many of the standard benefits and the extra-cost options provided under this policy. Where this is the case, the amounts paid under Agreed Value and Indemnity cover are separately identified.

The cap is explained in the Income Benefit section on page 32.

**Basic Cover option**

Zurich Income Replacement Insurance Plus is a fully featured policy. If you select this option, your policy will provide a more basic level of cover by excluding two of the built-in benefits from your cover and setting additional qualifying criteria around the Income Benefit.

The two built-in benefits which will not apply to you if you select this option are:

- Confined to Bed benefit
- Special Care benefit.

If you select this option, you will not be able to claim an Income Benefit until you have not worked in any occupation for a period of at least 14 days.

Page 26 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Mental Disorder Discount option**

If you select this option you will not be eligible to receive any benefits for a Mental Disorder.

This includes, but is not limited to, stress (including post traumatic stress), physical symptoms of a psychiatric illness, anxiety, depression, psychoneurotic, psychotic, personality, emotional or behavioural disorders or disorders related to substance abuse and dependency which includes alcohol, drug and chemical abuse dependency.

The full definition of Mental Disorder is set out on page 51 (Part 2).

You are not eligible to apply for this option if you have a history of any of the above conditions.

Once you have selected this option it cannot be removed for the life of your policy.
Zurich Special Risk Income Replacement Insurance Plus

Cover at a glance
A summary of Zurich Special Risk Income Replacement Insurance Plus is set out on this page. An outline of this cover begins on the next page, while the Policy Conditions are in Part 2, starting on page 34.

Description
Zurich Special Risk Income Replacement Insurance Plus is a life insurance product which provides an *Income Benefit* if you suffer a loss of income due to *Sickness* or *Injury* and includes standard and optional benefits.

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Income Benefit – provides an income if you are disabled and suffer a loss of income as a direct result (Agreed Value).</td>
<td>• Increasing Claims option – benefits can increase while on claim.</td>
</tr>
<tr>
<td>• Waiver of Premium – <em>Premiums</em> are waived while we are paying your claim.</td>
<td>• Lump Sum Accident option – lump sum payable if you suffer a specified injury.</td>
</tr>
<tr>
<td>• Inflation Protection – cover can increase each year.</td>
<td>• Family Care option – benefits can continue after your death.</td>
</tr>
<tr>
<td>• Recurrent Disability – no <em>Waiting Period</em> applies if you return to work too soon.</td>
<td>• Spouse Cover option – cover for your non-working Spouse.</td>
</tr>
<tr>
<td>• Concurrent Disability – if you have <em>Sickness</em> and <em>Injury</em>, the one which pays the most benefit will apply.</td>
<td>Cost-reducing options</td>
</tr>
<tr>
<td>• Rehabilitation benefit – extra benefits to help you get back to work sooner.</td>
<td>• Indemnity option – a capped income if you are disabled and suffer a loss of income as a direct result.</td>
</tr>
<tr>
<td>• Funeral benefit – a lump sum to help with immediate expenses is payable on death.</td>
<td>• Mental Disorder Discount option – excludes cover for any Mental Disorder.</td>
</tr>
<tr>
<td>• Specified Injury benefit – fixed benefits if you suffer from a range of specified injuries.</td>
<td></td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>
Zurich Special Risk Income Replacement Insurance Plus – parameters

The following table sets out some important eligibility and product limit information:

<table>
<thead>
<tr>
<th>Eligible ages</th>
<th>19 – 53</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment status</td>
<td>You must be working in Full-time Paid Employment</td>
</tr>
<tr>
<td>Expiry age</td>
<td>Policy Anniversary following your 59th birthday</td>
</tr>
<tr>
<td>Waiting Periods available</td>
<td>30, 60 or 90 days</td>
</tr>
<tr>
<td>Benefit Periods available</td>
<td>1, 2 or 5 years</td>
</tr>
<tr>
<td>Minimum Premium</td>
<td>$200 per year excluding fees and charges</td>
</tr>
<tr>
<td>Cover levels available</td>
<td>$1,500 – $10,000 per month (subject to your income)</td>
</tr>
<tr>
<td>Premium options</td>
<td>Stepped Premiums increase each year based on the rates applicable for your age at that time. Level Premiums are based on your age when your cover starts. Refer to pages 71 and 72.</td>
</tr>
<tr>
<td>How Premiums are calculated</td>
<td>Premiums are based on your level of cover, options chosen (including whether you select stepped or level), frequency of payments, current age, gender and smoking status. Your circumstances including state of health, occupation and pastimes will also be included as will any state or federal taxes. Stamp duty will be added to your Premium.</td>
</tr>
<tr>
<td>Offsets</td>
<td>In the event of a claim, we will offset: • other disability income policies not disclosed to us at the time of Underwriting and • workers compensation or other legislated benefits.</td>
</tr>
<tr>
<td>Exclusions</td>
<td>There are certain circumstances under which benefits will not be paid. There are limitations and restrictions on when some benefits may be payable. Any such limitation or restriction will be detailed in the Policy Conditions. Refer to page 36 (Part 2).</td>
</tr>
<tr>
<td>Unemployment and employment breaks</td>
<td>This policy is designed for people who are working in paid employment and terminates at the end of any 12 month period during which you have not been engaged in Full-time Paid Employment other than as a direct result of disability or where we have given prior written approval. While you are on unpaid leave (eg. maternity leave, paternity leave or sabbatical leave) you can, with our prior written approval, continue your policy beyond these periods.</td>
</tr>
</tbody>
</table>

(continued next page)
When cover is issued, you will receive a Policy Schedule that sets out the particular details of your policy (including: levels of cover, options selected and details of the Policy Owner and Life Insured). The Policy Conditions (Part 2) will form part of your policy with us, and you should keep them in a safe place.

### Taxation

The *Premiums* you pay for your policy, except for the *Premiums* for the Lump Sum Accident option, the Spouse Cover option and Family Care option, if applicable, can generally be claimed as a tax deduction by both employees and self-employed people. Every year we will tell you the amount of *Premium* you have paid during that financial year.

The *Income Benefits* you receive from your policy must be included in your tax return and will be taxed at your marginal income tax rate. However, the lump sum amount under the Lump Sum Accident option is not generally taxable.*

This information is a guide only, and is based on current taxation laws, their continuation and their interpretation. For information about your individual circumstances, contact your tax adviser.

* This taxation information assumes (1) related Death cover proceeds are either received by the original beneficial owner or by an owner who acquired the policy for no consideration, or (2) other cover proceeds are received by the Life Insured or a relative of the Life Insured (eg. spouse, brother, sister, etc but not for example, a cousin). If your situation varies from either of these assumptions, there may be different taxation results.

More detail is provided on the next pages and on pages 34 to 37 (Part 2).
Zurich Special Risk Income Replacement Insurance Plus – overview

The Zurich Special Risk Income Replacement Insurance Plus policy pays you, after the expiry of the Waiting Period, an income while you are disabled and suffer a loss of income because of that disability.

The Waiting Period is the number of days that you nominate to wait before being eligible for the Income Benefit. The Benefit Period is the maximum period we will pay Income Benefits for when you suffer from the same or a related Sickness or Injury. We pay a proportion of the Income Benefit twice monthly with the first payment due 15 days after the expiry of the Waiting Period.

The built-in benefits, extra-cost options and cost-reducing options are as follows:

| Built-in benefits (pages 46 to 48) | • Income Benefit  
• Waiver of Premium  
• Inflation Protection  
• Recurrent Disability  
• Concurrent Disability  
• Rehabilitation benefit  
• Funeral benefit  
• Specified Injury benefit  
• Interim cover |
|---|---|
| Extra-cost options (pages 50 and 51) | • Increasing Claims option  
• Lump Sum Accident option  
• Family Care option  
• Spouse Cover option |
| Cost-reducing options (page 51) | • Indemnity option  
• Mental Disorder Discount option |

Who can apply?

This policy is generally available to people between the ages of 19 and 53 who are working full time in an occupation we class as being in our ‘Special Risk Division’. This includes unskilled manual workers, unqualified tradespeople, and those in occupations with increased hazards. In most cases at least two years experience will be required in an occupation to be eligible for cover.

The availability of cover also depends on the Life Insured’s occupation and state of health. Your adviser can help you to determine your eligibility.

Policy ownership

In most cases, the Policy Owner and the Life Insured must be the same person. However, there are exceptions. These include:

• companies – which may purchase this insurance for an owner or major shareholder who is personally responsible for generating income and

• trustees of family trusts or partners in an unincorporated partnership running a family business – which may purchase the insurance for people responsible for generating income.

Because the Policy Owner and the Life Insured are generally the same for Income Replacement, in this section of the PDS, ‘you’ means the Life Insured (who is generally also the Policy Owner).

How much cover can I apply for?

The minimum Insured Monthly Benefit you can apply for is $1,500 per month subject to a minimum annual Premium of $200 (excluding the Management Fee and any government charges). The maximum benefit you can apply for will depend on your income. Generally, you can insure up to 75% of your Average Monthly Pre-Tax Income subject to a maximum benefit of $10,000 per month.

For example if your income (according to our definition) is $4,000 per month, you can insure up to $3,000 per month.

Your adviser can help you to determine the appropriate level of cover.
**Can I increase my cover?**
Subject to our reassessment of your personal circumstances, you may apply to increase your cover until the expiry of your policy.

**When will my cover expire?**
Once your application has been accepted, while you are working, and provided you pay your Premiums as due (refer to page 72), we guarantee that we will renew your policy every year up until the Policy Anniversary following your 59th birthday. Unless otherwise stated, optional benefits will expire at the same time as the policy to which they are attached (refer to the relevant optional benefit descriptions on pages 50 to 51).

Refer to page 42 for details of what will happen if you become unemployed.

**What choice of Waiting Periods is available?**
You can select a Waiting Period of 30, 60 or 90 days.

You may choose to split your Waiting Period which means you can have different Waiting Periods for two portions of your Income Benefit.

**What choice of Benefit Periods is available?**
You can select a Benefit Period of 1, 2 or 5 years.

**What exclusions apply?**
We will not pay for Sickness or Injury occurring as a direct or indirect result of:
- an intentional self-inflicted act or
- attempted suicide or
- Uncomplicated Pregnancy or Childbirth or
- an act of war (whether declared or not).

If you select the Mental Disorder Discount option (refer to page 51) we will not pay a claim resulting from any Mental Disorder.
Zurich Special Risk Income Replacement Insurance Plus
the Income Benefit

Built-in benefit
(starts on this page)

Built in benefits
(pages 48 and 49)

• Income Benefit
• Waiver of Premium
• Inflation Protection
• Recurrent Disability
• Concurrent Disability
• Rehabilitation benefit
• Funeral benefit
• Specified Injury benefit
• Interim cover

The Income Benefit is the core benefit provided by Zurich Special Risk Income Replacement Insurance Plus which pays a benefit if you suffer a loss of income and are under the care of a doctor due to a Sickness or Injury.

Other benefits which are built-in to the policy are explained on pages 48 and 49.

Agreed Value vs Indemnity

You can select from two types of Income Benefit:
• Agreed Value
• Indemnity

If you choose Indemnity the cost of cover will be lower but your benefits will generally be capped at 75% of the income you were receiving immediately before any claim. The example calculations on this page explain how this works.

Refer to page 53 (Part 2) for information on how we calculate Pre-Disability Income. Your adviser can help you to determine which cover best suits your individual circumstances.

Qualifying for an Income Benefit

To be eligible for an Income Benefit, you must be under the regular care of, and following the advice of, a Medical Practitioner.

You must also not work in any occupation for a period of at least 14 days and you must be unable to earn your Pre-Disability Income from your Usual Occupation until the expiry of the Waiting Period.

We will pay you an Income Benefit after the expiry of the Waiting Period if, solely as a result of a Sickness or Injury:
• your Pre-Disability Income from your Usual Occupation has reduced by 20% or more or
• you are unable to perform one or more Income Producing Duties of your Usual Occupation.

If you are not earning any income

If, at the expiry of the Waiting Period, you have no Post-Disability Income then we will pay you:
• Agreed Value: the Insured Monthly Benefit
• Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

The Insured Monthly Benefit is the amount of benefit you initially apply and are accepted for plus indexation increases (if any).

Example 1:
Assuming an Insured Monthly Benefit of $3,000 and a Pre-Disability Income of $4,000, the Income Benefit is the Insured Monthly Benefit of $3,000 regardless of whether the cover is Agreed Value or Indemnity.

Example 2:
Assuming an Insured Monthly Benefit of $4,000 and a Pre-Disability Income of $4,000, the Income Benefit is:
• Agreed Value:
  the Insured Monthly Benefit = $4,000
• Indemnity:
  the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income = $3,000
If you are still earning income
If, at the expiry of the Waiting Period, you have Post-Disability Income then the Income Benefit we will pay will be proportionate to your loss and calculated on a monthly basis using the following formula:

\[
\frac{\text{Pre-Disability Income} - \text{Post Disability Income}}{\text{Pre-Disability Income}} \times \text{Insured Monthly Benefit}
\]

If you select Indemnity cover your benefit will be capped so that the amount we pay you does not exceed 75% of your Pre-Disability Income.

**Example 1:**
Assuming an Insured Monthly Benefit of $3,000, a Pre-Disability Income of $4,000 (and because of your Sickness or Injury you are only generating 25% of your Pre-Disability Income), the Income Benefit would be:

Agreed Value & Indemnity:

\[
\frac{$4,000 - $1,000}{4,000} \times 3,000 = 2,250
\]

**Example 2:**
Assuming an Insured Monthly Benefit of $4,000, a Pre-Disability Income of $4,000 (and because of your Sickness or Injury you are only generating 15% of your Pre-Disability Income), the Income Benefit would be:

Agreed Value:

\[
\frac{$4,000 - $600}{4,000} \times 4,000 = 3,400
\]

Indemnity:

Capped at 75% of Pre-Disability Income = $3,000

However, for the first three months that you are receiving an Income Benefit, if your Post-Disability Income is 10% or less of your Pre-Disability Income, we will pay you an Income Benefit as if you were not earning any income, ie.

- Agree Value: the Insured Monthly Benefit
- Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

**How long will the Income Benefit be paid?**
We will continue to pay you the Income Benefit until any one of the following events occurs:

- the Sickness or Injury giving rise to the claim does not prevent you from earning your Pre-Disability Income from personal exertion from your Usual Occupation
- the Benefit Period ends
- your cover expires
- your death
- you are no longer under the regular care of a Medical Practitioner for treatment of the Sickness or Injury
- you are not following the treatment recommended by a Medical Practitioner.
Zurich Special Risk Income Replacement Insurance Plus
other standard built-in benefits

**Built-in benefits**

- Income Benefit

**Built in benefits**

- Waiver of Premium
- Inflation Protection
- Recurrent Disability
- Concurrent Disability
- Rehabilitation benefit
- Funeral benefit
- Specified Injury benefit
- Interim cover

**Waiver of Premium**

During any periods when Income Benefits or Specified Injury benefits are payable, all Premiums, except those for the Spouse Cover option, will be waived or refunded. Further, Premiums paid in respect of the Waiting Period will be refunded if your completed claim form is received within 30 days from the start of your disability and we pay you Income Benefits.

**Inflation Protection**

Each year, until the expiry of your policy, we will provide you the opportunity to increase your level of cover by the increase in the Consumer Price Index to keep up with inflation. This is known as an ‘Indexation offer’. Unless you reject the Indexation offer, your Premiums will increase each year by an extra amount to reflect that change. If you take up the Indexation offer you do not have to provide any further health evidence.

Indexation increases will apply automatically while you are entitled to make a claim.

If you select Indemnity cover Income Benefits will be limited to 75% of your Pre-Disability Income. Therefore to avoid paying unnecessary Premiums you should reject any Indexation offer that would take you beyond 75% of your average monthly Pre-Tax Income.

**Recurrent Disability**

If your disability recurs from the same or related cause within six months of you returning to work, the claim will be treated as a continuation of the same claim and a new Waiting Period will not apply. We will start paying the benefit for the balance of the Benefit Period (if any) immediately.

If your disability recurs from the same or related cause later than six months after you return to work, Income Benefits will only be payable after expiry of a further Waiting Period and for no longer than the balance, if any, of the Benefit Period.

**Concurrent Disability**

If more than one separate and distinct Sickness or Injury resulted in your disability, you will not be paid the Income Benefit twice. Instead, payments will be based on the policy condition that provides the highest benefit. This ensures that you receive the maximum you are eligible for.

**Rehabilitation benefit**

This benefit is designed to help with the cost of returning to gainful employment by reimbursing rehabilitation expenses. It also pays an additional amount while you are on an approved Rehabilitation Program.

If you have qualified for an Income Benefit or Specified Injury benefit after expiry of the Waiting Period, we will pay the following benefits (provided you obtain our written approval before incurring the expenses):

- if your workplace needs modification, we will reimburse up to three times your Income Benefit for modification expenses
- if you take part in a Rehabilitation Program, we will pay an additional 50% of your Income Benefit each month, while you are on the program, for up to 12 months
- we will reimburse up to twelve times your Income Benefit to cover the expenses of rehabilitating yourself. This benefit does not cover health costs which are typically covered by Medicare or private health insurance.
**Funeral benefit**
If you die while your policy is in force we will pay a lump sum of three times your Insured Monthly Benefit.

If you have other income policies with Zurich which include a funeral benefit, we will only pay this benefit once.

**Specified Injury benefit**
We will pay you this benefit if you suffer a specified injury such as:

- Quadriplegia, Paraplegia, Hemiplegia or Diplegia
- total and permanent loss of use of limbs or sight
- a specified Fracture

as set out in the Specified Injury table on page 35 (Part 2).

The table sets out the number of months that we will pay you a benefit for each Specified Injury.

The Waiting Period does not apply to this benefit and you do not have to stop earning income for this benefit to be paid.

The amount we will pay you each month will be:

- Agreed Value: the Insured Monthly Benefit
- Indemnity: the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

We will not pay you for more than one Specified Injury per claim, and benefit payments will cease on your death.

We won’t pay this benefit at the same time as an Income Benefit, however you may be eligible for an Income Benefit (for the remaining balance of your Benefit Period) if you are still disabled when this benefit ends.

**Interim cover**
While we are assessing your application, we will provide you with interim cover for up to 90 days against Accidental Injury.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.
Zurich Special Risk Income Replacement Insurance Plus
Optional benefits (extra-cost)

Extra-cost options (starts on this page)
- Increasing Claims option
- Lump Sum Accident option
- Family Care option
- Spouse Cover option

You can select from the following optional benefits to design a policy that best meets your needs. You will be charged a Premium for each optional benefit you select from this section.

Increasing Claims option
While you are on claim, the Income Benefit will be increased after each three continuous months of Income Benefit payments by the percentage increase in the Consumer Price Index for the previous quarter.

For example, if your Income Benefit is $3,000 per month, and the increase for the quarter in the Consumer Price Index is 1%, then your Income Benefit will increase to $3,030.

Lump Sum Accident option
We will pay you a percentage of your Lump Sum Accident amount, as a lump sum, if an Injury results in:
- your death or
- the total and permanent loss of use of limbs or sight as set out in the Lump Sum Accident table on page 37 (Part 2) provided Injury occurs within 180 days of the accident.
The table sets out the percentage of the Lump Sum Accident benefit that we will pay for a claim under this option. Once we pay an amount under this option, the option ends.
The minimum Lump Sum Accident amount you can apply for is $50,000 and the maximum is $250,000. The amount you select will be shown on your Policy Schedule.

Family Care option
If you die while you are receiving an Income Benefit we will continue to pay your Spouse the Income Benefit for up to five years after your death.
The benefit will only be paid to your Spouse for the balance of the Benefit Period and will cease if:
- the benefit expiry date is reached or
- your Spouse dies.
Your Spouse will receive the same Income Benefit that you would have otherwise received if still living for a further five years. For example, if your policy includes the Increasing Claims option, the amount paid to your Spouse will increase each quarter, in line with that option.

Spouse Cover option
Spouse Cover recognises the important contribution made to family lifestyle by a Spouse who is not in paid work. This option is available if your Spouse is working part-time (up to 26 hours a week) or carrying out domestic duties full time.
If your Spouse is:
- unable, because of Sickness or Injury, to perform their daily domestic duties for longer than the Spouse Cover Waiting Period (60 or 90 days) and
- a Medical Practitioner confirms the need for domestic help for your Spouse
we will reimburse:
- up to $700 a month towards fees paid for domestic duties such as cooking, cleaning and home nursing care and
- up to $1,300 a month towards child care costs for children under 12 years.
The Benefit Period which will apply to your Spouse will be the same as yours. We won’t reimburse expenses after the benefit expiry date or after this option ends (on the Policy Anniversary following your Spouse’s 60th birthday).
Rehabilitation expenses
If you are eligible to receive a Spouse Cover benefit we will also pay the following benefits (provided you obtain our written approval before incurring the expenses):

- if your home needs modification for your Spouse to return to carrying out domestic duties, we will reimburse up to $6,000 for modification expenses
- if your Spouse takes part in a Rehabilitation Program for up to 12 months following the Waiting Period, we will pay you up to $1,000 each month while your Spouse is on the program
- we will reimburse up to $12,000 to cover the expenses of rehabilitating your Spouse. This benefit does not cover health costs which are typically covered by Medicare or private health insurance.

This benefit is payable when your Spouse has qualified for a Spouse Cover benefit, or within the Waiting Period if he/she would otherwise qualify for a Spouse Cover benefit.

The standard exclusions which apply to you under this policy also apply to your Spouse under this option. In addition, a Mental Disorder exclusion always applies to the Spouse Cover option.

Page 37 (Part 2) explains the terms and conditions of this benefit, including full details of these exclusions.

Zurich Special Risk Income Replacement Insurance Plus optional benefits (cost-reducing)

| Cost-reducing options (this page) | • Indemnity option  
• Mental Disorder Discount option |

You can select from the following optional benefits to design a policy that best meets your needs. As these optional benefits will reduce the cover provided by the policy, your Premium will be reduced if you select any optional benefits from this section.

Indemnity option
Zurich Special Risk Income Replacement Insurance Plus is normally an Agreed Value policy. If you select this option, your policy will become an Indemnity policy, which means that a cap will apply to benefits paid to you such that your benefits are generally limited to 75% of what you were earning immediately prior to your disability.

The cap impacts the amount of benefit paid under many of the standard benefits and the extra-cost options provided under this policy. Where this is the case, the amounts paid under Agreed Value and Indemnity cover are separately identified.

The cap is explained in the Income Benefit section on page 46.

Mental Disorder Discount option
If you select this option you will not be eligible to receive any benefits for a Mental Disorder.

This includes, but is not limited to, stress (including post traumatic stress), physical symptoms of a psychiatric illness, anxiety, depression, psychoneurotic, psychotic, personality, emotional or behavioural disorders or disorders related to substance abuse and dependency which includes alcohol, drug and chemical abuse dependency.

The full definition of Mental Disorder is set out on page 51 (Part 2).

You are not eligible to apply for this option if you have a history of any of the above conditions.

Once you have selected this option it cannot be removed for the life of your policy.
Zurich Business Expenses Insurance Plus

Cover at a glance
A summary of Zurich Business Expenses Insurance Plus is set out on this page. An outline of this cover begins on the next page, while the Policy Conditions are in Part 2, starting on page 38.

Description
Zurich Business Expenses Insurance Plus is a life insurance product which covers your fixed business expenses if you are disabled and suffer a loss of income as a result.

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost option</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Business Expenses Benefit – pays up to 100% of the fixed cost</td>
<td>• Day 4 Accident option – benefits</td>
</tr>
<tr>
<td>of running your Business if you are disabled and suffer a</td>
<td>during the Waiting Period if you</td>
</tr>
<tr>
<td>loss of income.</td>
<td>are disabled due to accident.</td>
</tr>
<tr>
<td>• Waiver of Premium – Premiums are waived while we are</td>
<td></td>
</tr>
<tr>
<td>paying your claim.</td>
<td></td>
</tr>
<tr>
<td>• Inflation Protection – cover can increase each year.</td>
<td></td>
</tr>
<tr>
<td>• Recurrent Disability – no waiting period applies if you return</td>
<td></td>
</tr>
<tr>
<td>to work too soon.</td>
<td></td>
</tr>
<tr>
<td>• Provision for fluctuating expenses – pays benefits beyond</td>
<td></td>
</tr>
<tr>
<td>one year under certain circumstances.</td>
<td></td>
</tr>
<tr>
<td>• Funeral benefit – a lump sum to help with immediate</td>
<td></td>
</tr>
<tr>
<td>expenses is payable on death.</td>
<td></td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply</td>
<td></td>
</tr>
</tbody>
</table>
Zurich Business Expenses Insurance Plus – parameters

The following table sets out some important eligibility and product limit information:

<table>
<thead>
<tr>
<th>Eligible ages</th>
<th>19 – 59 (you must be running a Business)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expiry age</td>
<td>Policy Anniversary following your 65th birthday</td>
</tr>
<tr>
<td>Waiting Periods available</td>
<td>14, 30, 60 or 90 days</td>
</tr>
<tr>
<td>Benefit Period</td>
<td>1 year</td>
</tr>
<tr>
<td>Minimum Premium</td>
<td>$200 per year excluding fees and charges</td>
</tr>
<tr>
<td>Cover levels available</td>
<td>Up to 100% of the fixed cost of your monthly Eligible Business Expenses. Minimum cover available is $1,500 per month.</td>
</tr>
<tr>
<td>Premium options</td>
<td>Stepped Premiums increase each year based on the rates applicable for your age at that time. Level Premiums are based on your age when your cover starts. Refer to pages 71 and 72.</td>
</tr>
<tr>
<td>How Premiums are calculated</td>
<td>Premiums are based on your level of cover, options chosen (including whether you select stepped or level), frequency of payments, current age, gender and smoking status. Your circumstances including state of health, occupation and pastimes will also be included as will any state or federal taxes. Stamp duty will be added to your Premium.</td>
</tr>
<tr>
<td>Exclusions</td>
<td>There are certain circumstances under which benefits will not be paid. Any such limitation or restriction will be detailed in the Policy Conditions.</td>
</tr>
<tr>
<td>Employment breaks</td>
<td>This policy is designed for people who run a Business. While you are on unpaid leave (eg maternity leave, paternity leave or sabbatical leave) you can, with our prior written approval, continue your policy beyond these periods.</td>
</tr>
<tr>
<td>Policy conditions</td>
<td>When cover is issued, you will receive a Policy Schedule that sets out the particular details of your policy (including: levels of cover, options selected and details of the Policy Owner and Life Insured). The Policy Conditions (Part 2) will form part of your policy with us, and you should keep them in a safe place.</td>
</tr>
<tr>
<td>Other important information</td>
<td>• A Management Fee will apply to your policy. • Stamp duty and other taxes may apply. • We have a complaints handling procedure in place. • We have privacy provisions in place. • There are notification and information requirements in order to make a claim under your policy.</td>
</tr>
<tr>
<td>Taxation</td>
<td>The Premiums you pay for your policy can generally be claimed as a tax deduction. Every year we will tell you the amount of Premium you have paid during that financial year. The Business Expenses benefits you receive from your policy must be included in your Business Earnings. This information is a guide only, and is based on current taxation laws, their continuation and their interpretation. For information about your individual circumstances, contact your tax adviser.</td>
</tr>
</tbody>
</table>

More detail is provided on the next pages and on pages 38 to 39 (Part 2).
Zurich Business Expenses Insurance Plus – overview

The Zurich Business Expenses Insurance Plus policy pays you, after expiry of the Waiting Period, up to 100% of your Eligible Business Expenses, while you are disabled and suffer a loss of Business Earnings due to disability.

The Waiting Period is the number of days that you nominate to wait before being eligible for the Business Expenses benefit. We pay a proportion of the Business Expenses benefit twice monthly with the first payment due 15 days after the expiry of the Waiting Period.

The built-in benefits and extra-cost option are as follows:

| Built in benefits (pages 55 and 56) | • Business Expenses Benefit  
• Waiver of Premium  
• Inflation Protection  
• Recurrent Disability  
• Provision for fluctuating expenses  
• Funeral benefit  
• Interim cover |
| Extra-cost option (page 56) | • Day 4 Accident option |

Who can be covered?

This policy is generally available to people between the ages of 19 and 59 who run a Business which will be directly and seriously affected by their disability.

The availability of cover also depends on the Life Insured’s occupation and state of health. Your adviser can help you to determine your eligibility.

Policy ownership

In most cases, the Policy Owner and the Life Insured must be the same person. However, there are exceptions.

These include:

• companies – which may purchase this insurance for an owner or major shareholder who is personally responsible for generating income and
• trustees of family trusts or partners in an unincorporated partnership running a family Business – which may purchase the insurance for people responsible for generating income.

Because the Policy Owner and the Life Insured are generally the same for Business Expenses, in this section of the PDS, ‘you’ means the Life Insured (who is generally also the Policy Owner).

How much cover can I apply for?

The minimum Business Expenses benefit you can apply for is $1,500 per month subject to a minimum annual Premium of $200 (excluding the Management Fee and any government charges). You are generally able to insure up to 100% of your monthly Eligible Business Expenses averaged over the previous 12 months.

Your adviser can help you to determine the appropriate level of cover.

Can I increase my cover?

Subject to our reassessment of your personal circumstances, you may apply to increase your cover until the expiry of your policy.

When will my cover expire?

Once your application has been accepted, while you are working, and provided you pay your Premiums as due (refer to page 72), we guarantee that we will renew your policy every year up until the Policy Anniversary following your 65th birthday, regardless of any changes in your health or other circumstances.

Refer to page 53 for information about Employment breaks.

What choice of Waiting Periods is available?

You can select a Waiting Period of 30, 60 or 90 days. Some occupations are also eligible to select a Waiting Period of 14 days.

You may choose to split your Waiting Period which means you can have different Waiting Periods for two portions of your Business Expenses benefit.

What is the Benefit Period?

The Benefit Period is always one year, subject to the Provisions for Fluctuating Expenses outlined on page 56.

What exclusions apply?

We will not pay for Sickness or Injury occurring as a direct or indirect result of:

• intentional self-inflicted act or
• attempted suicide or
• Uncomplicated Pregnancy or Childbirth or
• an act of war (whether declared or not).
Zurich Business Expenses Insurance Plus
built-in benefits

Business Expenses benefit
The Business Expenses benefit is the core benefit provided by Zurich Business Expenses Insurance Plus which pays a benefit if you suffer a loss of business earnings due to a Sickness or Injury.

Other benefits which are built-in to the policy are explained on this page and on page 56.

Business Expenses benefit
To be eligible for a Business Expenses benefit, you must be under the regular care of, and following the advice of, a Medical Practitioner.

We will pay you a Business Expenses benefit after the expiry of the Waiting Period if, solely as a result of a Sickness or Injury, until the expiry of the Waiting Period:

- your Pre-Disability Business Earnings from your Usual Occupation has reduced by 20% or more or
- you are unable to perform one or more Business Income Producing Duties of your Usual Occupation.

For example, if your business income before a claim event is $4,000 per month, and it reduces to $3,200 or less per month, you will qualify for a Business Expenses benefit (provided the relevant criteria are met). You could also qualify for a benefit if you cannot perform one or more Business Income Producing Duties.

How long will the Business Expenses benefit be paid?
We will continue to pay the Business Expenses benefit until any one of the following events occurs:

- the Sickness or Injury giving rise to the claim does not prevent you from generating your Pre-Disability Business Earnings
- the Benefit Period ends
- your cover expires
- your death
- you are no longer under the regular care of a Medical Practitioner for treatment of the Sickness or Injury
- you are not following the treatment recommended by a Medical Practitioner.

Waiver of Premium
During any periods when Business Expenses benefits are payable, all Premiums will be waived or refunded. Further, Premiums paid in respect of the Waiting Period will be refunded if your completed claim form is received within 30 days from the start of your disability and we pay you Business Expenses benefits.

Inflation Protection
Each year, until the expiry of your policy, we will provide you the opportunity to increase your level of cover by the increase in the Consumer Price Index to ensure your benefits keep up with inflation. This is known as an ‘Indexation offer’. Unless you reject the Indexation offer, your Premiums will increase each year by an extra amount to reflect that change.

If you take up the Indexation offer you do not have to provide any further health evidence. You can accept the opportunity to increase your monthly Business Expenses benefit up to 100% of your Eligible Business Expenses averaged over the previous 12 months. Indexation increases will apply automatically while you are entitled to make a claim.
**Recurrent Disability**
If your disability recurs from the same or related cause within 12 months of you returning to work, the claim will be treated as a continuation of the same claim and a new *Waiting Period* will not apply. We will start paying the benefit for the balance of the *Benefit Period* (if any) immediately.

If your disability recurs from the same or related cause later than 12 months after you return to work, Business Expenses benefits will only be payable after expiry of a further *Waiting Period* and for no longer than the balance, if any, of the *Benefit Period*.

**Provision for Fluctuating Expenses**
The *Benefit Period* will be extended if, after the Business Expenses benefit has been paid continuously for 12 months, the total amount paid is less than 12 times the monthly Business Expenses benefit.

The *Benefit Period* will be extended if you continue to be unable to generate your Pre-Disability Business Earnings because of your *Sickness* or *Injury*:
- for up to 12 months or
- until the total amount we have paid you equals 12 times the monthly Business Expenses benefit

whichever occurs first.

For example, if your Business Expenses benefit is $4,000 per month ($48,000 pa) and we pay you $3,000 a month ($36,000 pa) over the first 12 months of your claim, you will be paid for an additional 4 months if you continue to be unable to generate your Pre-Disability Business Earnings and we calculate that you are still entitled to $3,000 a month under the Business Expenses benefit.

**Funeral benefit**
If you die while your policy is in force we will pay a lump sum of three times your monthly Business Expenses benefit.

If you have other income policies with Zurich which include a funeral benefit, we will only pay this benefit once.

**Interim cover**
While we are assessing your application, we will provide you with interim cover for up to 90 days against *Accidental Injury*.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.

---

**Zurich Business Expenses Insurance Plus optional benefit (extra-cost)**

| Extra-cost option (this page) | • Day 4 Accident option |

You can select the following optional benefit to design a policy that best meets your needs. You will be charged a *Premium* for this optional benefit if you select it.

**Day 4 Accident option**
If you are disabled for more than three consecutive days during the *Waiting Period* as an immediate consequence of an *Accidental Injury*, your Pre-Disability Business Earnings have reduced by 20% or more, and you are not working in any occupation due to that *Accidental Injury* we will pay you up to 1/30th of the Business Expenses benefit for each day of the *Waiting Period* that you are disabled due to *Accidental Injury*.

For example, if your Business Expenses benefit is $3,000 per month, we will pay $100 per day for each day that you qualify for this benefit during the *Waiting Period*. 
Zurich Superannuation Term Life Insurance Plus

Cover at a glance
A summary of Zurich Superannuation Term Life Insurance Plus is set out on this page. An outline of this cover begins on the next page, while the Policy Conditions are in Part 2, starting on page 40.

Description
Zurich Superannuation Term Life Insurance Plus is a risk only superannuation product. Once your application has been accepted you will have an interest in the Zurich Superannuation Master Fund (the Fund), supported by a life insurance policy issued by Zurich Australia Limited. Under the rules of the Fund, your dependants may receive a lump sum benefit on your death. Zurich Superannuation Term Life Insurance Plus includes standard and optional benefits. It does not contain an investment component. There may be tax advantages to pay life insurance premiums through superannuation but there are also restrictions on benefits being paid under superannuation law and there may be tax implications upon payment. Your adviser can help you to determine whether this is an appropriate product to meet your needs.

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Death benefit – a lump sum payment on death.</td>
<td>• TPD option – a lump sum payment on your Total and</td>
</tr>
<tr>
<td>• Terminal Illness benefit – an advance payment of the Death</td>
<td>Permanent Disablement.</td>
</tr>
<tr>
<td>benefit on terminal illness.</td>
<td>• Double TPD option – Death cover can be reinstated</td>
</tr>
<tr>
<td>• Inflation Protection – cover can increase every year.</td>
<td>after a TPD claim.</td>
</tr>
<tr>
<td>• Future Insurability benefit – increases cover without</td>
<td>• Premium Waiver option – pays Premiums if you are</td>
</tr>
<tr>
<td>Underwriting at certain times.</td>
<td>disabled and cannot work.</td>
</tr>
<tr>
<td>• Advancement for Funeral Expenses benefit – an advance</td>
<td>• Accidental Death option – extra cover for death</td>
</tr>
<tr>
<td>payment to cover expenses.</td>
<td>due to accident.</td>
</tr>
<tr>
<td>• Premium Freeze – freeze the amount you pay by reducing your</td>
<td></td>
</tr>
<tr>
<td>cover.</td>
<td></td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td></td>
</tr>
</tbody>
</table>
### Zurich Superannuation Term Life Insurance Plus – parameters

The following table sets out some important eligibility and product limit information:

| Eligible ages | • Death cover: 15 – 64  
• TPD option: 19 – 59  
• Accidental Death option: 19 – 59 |
|---------------|----------------------------------------------------------------------------------|
| Other eligibility restrictions | You must be eligible to become a member of a complying superannuation fund.  
Refer to page 76. |
| Expiry age (all benefits expire on the Policy Anniversary following the age indicated) | • Death cover: 99 or earlier cessation of membership of the Fund  
• TPD option: 99 or earlier cessation of membership of the Fund (limited conditions apply from age 64).  
• Premium Waiver option: 69  
• Accidental Death option: 75 |
| Minimum Premium | $160 per year excluding fees and charges |
| Cover levels available | $50,000 minimum. Maximum cover levels apply depending on the combination of benefits you choose. |
| Premium options | Stepped Premiums increase each year based on the rates applicable for your age at that time.  
Level Premiums are based on your age when your cover starts.  
Refer to pages 71 and 72. |
| How Premiums are calculated | Premiums are based on your level of cover, options chosen (including whether you select stepped or level), frequency of payments, current age, gender and smoking status. Your circumstances including state of health, occupation and pastimes will also be taken into consideration. |
| Exclusions and Restrictions | There are limitations and restrictions on when some benefits may be payable. Any such limitation or restriction will be detailed in the Policy Conditions.  
Refer to pages 40 to 43 (Part 2). |
| Policy conditions | When cover is issued, you will receive a Policy Schedule that sets out the particular details of your cover (including levels of cover and options selected). The Policy Conditions (Part 2) will form part of the policy, and you should keep them in a safe place. |
| Other important information | • A Management Fee will apply to the policy.  
• Stamp duty and other taxes may apply.  
• We have a complaints handling procedure in place.  
• We have privacy provisions in place.  
• There are notification and information requirements in order to make a claim under your policy. |
| Taxation | As Zurich Superannuation Term Life Insurance Plus is a risk-only superannuation product, there are important tax implications of taking this product which you should be familiar with.  
Refer to pages 78 and 79 for detailed information. |

More detail is provided on the next pages and on pages 40 to 43 (Part 2).
Zurich Superannuation Term Life Insurance Plus – overview

Zurich Superannuation Term Life Insurance Plus is a risk-only superannuation product that pays a lump sum on your death, terminal illness or Total and Permanent Disablement (TPD) (if applicable).

In this section of the PDS, ‘you’ refers to the person insured under the policy.

You become a member of the Zurich Master Superannuation Fund (Fund) by buying this product. Zurich Australian Superannuation Pty Limited is the Fund trustee and will issue the product to you. To do so, it first obtains an insurance policy from Zurich Australia Limited (ZAL), to provide the cover for you. A copy of the policy can be found on page 40 (Part 2). Your benefits are therefore governed by the Fund governing rules, the insurance policy and superannuation law.

Superannuation law can restrict when and how much you contribute to the Fund to pay for your cover. It can also prevent the Fund paying out benefits that are received from ZAL under the insurance policy, requiring them to be kept in the Fund until you retire, become terminally ill or die. Page 77 explains these restrictions, which also form part of the Fund governing rules.

Your benefits will end on the Policy Anniversary after your 99th birthday (69th birthday for the Premium Waiver option and 64th birthday for the Accidental Death option) if you have not left the Fund by then.

The product’s specifications and terms may be changed where permitted by superannuation law and the Fund governing rules.

The built-in benefits and extra-cost options are as follows:

<table>
<thead>
<tr>
<th>Built-in benefits (pages 60 and 61)</th>
<th>Extra-cost options (pages 62 and 63)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Death benefit</td>
<td>• TPD option</td>
</tr>
<tr>
<td>• Terminal illness benefit</td>
<td>• Double TPD option</td>
</tr>
<tr>
<td>• Inflation Protection</td>
<td>• Premium Waiver option</td>
</tr>
<tr>
<td>• Future Insurability benefit</td>
<td>• Accidental Death option</td>
</tr>
<tr>
<td>• Advancement for Funeral Expenses</td>
<td></td>
</tr>
<tr>
<td>• Premium Freeze</td>
<td></td>
</tr>
<tr>
<td>• Interim cover</td>
<td></td>
</tr>
</tbody>
</table>

Who can apply?

People between the ages of 15 and 64 who are eligible to contribute to a complying superannuation fund can apply for this product. The rules for eligibility to contribute to a superannuation fund are set out on page 76.

To add the Total and Permanent Disablement option or Accidental Death option you must be between the ages of 19 and 59.

How much cover can I apply for?

The minimum amount of cover you can apply for is $50,000 per benefit subject to a minimum annual Premium of $160 (excluding the Management Fee and any government charges).

The maximum amount of cover you can apply for is subject to the following guidelines in respect of each policy:

<table>
<thead>
<tr>
<th>Core cover</th>
<th>Maximum amount of cover available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death cover</td>
<td>The maximum depends on your needs. Your adviser can help you determine this.</td>
</tr>
<tr>
<td>TPD cover</td>
<td>$3,000,000 (if TPD cover exceeds Death cover, the TPD cover is limited at outset to two times the Death cover.)</td>
</tr>
</tbody>
</table>

Generally the maximum amount of TPD cover available to people working in domestic duties is $1,000,000.

After your cover is in force, it can increase above the maximum due to Inflation Protection (refer to page 60).

---

Risk-only superannuation

As this is a risk-only superannuation product, there is important information you should know. Please refer to pages 76 to 79 for details of the following:

- contributing to superannuation funds
- payments of benefits under superannuation
- nominating a dependant to receive benefits
- binding nominations
- taxation
- taxation of superannuation contributions
- tax file numbers.
Restrictions apply to the total amount of cover in respect of a Life Insured for all policies from all sources (including policies issued by other life insurers). Generally the total TPD cover with ZAL and other life insurers cannot exceed $3,000,000.

Can I increase my cover?
Subject to ZAL’s reassessment of your personal circumstances and our consent, you may apply to increase your Death cover any time before your 70th birthday. You may apply to increase your TPD cover or Accidental Death option at any time prior to your 59th birthday. The minimum amount you can increase your cover by each time is $50,000.

When will my cover expire?
Once your application has been accepted, while you remain a member of the Fund, and provided your Premiums are paid as due (refer to page 72), ZAL has guaranteed that it will renew your cover, regardless of any changes to your health or other circumstances, until the cover expiry date.

Please note that we are not responsible for the payment of Premiums or for monitoring your payment of Premiums.

The table below shows the various expiry dates.

<table>
<thead>
<tr>
<th>Cover</th>
<th>Expiry age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core cover</td>
<td></td>
</tr>
<tr>
<td>Death cover</td>
<td>Policy Anniversary following 99th birthday</td>
</tr>
<tr>
<td>Options</td>
<td></td>
</tr>
<tr>
<td>TPD option</td>
<td>Policy Anniversary following 99th birthday</td>
</tr>
<tr>
<td></td>
<td>From the Policy Anniversary following 64th birthday, the only covered conditions are inability to perform at least two Activities of Daily Living, cognitive impairment and Specific Loss and the maximum benefit payable is $3,000,000.</td>
</tr>
<tr>
<td>Premium Waiver option</td>
<td>Cannot be claimed after 70th birthday.</td>
</tr>
<tr>
<td>Accidental Death option</td>
<td>Policy Anniversary following 75th birthday</td>
</tr>
</tbody>
</table>

Zurich Superannuation Term Life Insurance Plus built-in benefits

<table>
<thead>
<tr>
<th>Built in benefits (starts on this page)</th>
<th>• Death benefit</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Terminal Illness benefit</td>
</tr>
<tr>
<td></td>
<td>• Inflation Protection</td>
</tr>
<tr>
<td></td>
<td>• Future Insurability benefit</td>
</tr>
<tr>
<td></td>
<td>• Advancement for Funeral Expenses</td>
</tr>
<tr>
<td></td>
<td>• Premium Freeze</td>
</tr>
<tr>
<td></td>
<td>• Interim cover</td>
</tr>
</tbody>
</table>

The following benefits apply to Zurich Superannuation Term Life Insurance Plus.

Death benefit
The Death benefit is paid as a lump sum on your death during the term of the policy and prior to the Death benefit expiry date.

Pages 40 and 41 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.

Terminal Illness benefit
If you are diagnosed as Terminally Ill, ZAL will pay the Fund up to 100% of the Death cover. However, specific certification of the condition as required by superannuation law will be needed before the Fund can pay the benefit to you.

Page 40 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Inflation Protection
Each year, until the expiry of your policy, you will be provided with the opportunity to increase the level of cover by the greater of 5% and the Consumer Price Index to keep up with inflation. This is known as an ‘Indexation offer’. Unless you reject the Indexation offer, your Premiums will increase each year by an extra amount to reflect that change. If you take up the Indexation offer you do not have to provide any further health evidence.
Future Insurability benefit
This benefit entitles you to increase your Death cover or TPD cover prior to your 55th birthday, without reassessment of health, within 30 days of the events described below.

If you:
• get married or divorced
• become a parent (through birth or adoption of a child)
• become a full-time carer
• become a widow or widower (through the death of a Spouse)
• take out for the first time or increase your mortgage on your principal place of residence
• take out for the first time an investment property loan
• have a dependent child start secondary school
• experience a significant increase in salary.

For the first six months after an increase under this benefit any increased benefit amount is only payable in the event of your Accidental Death or Accidental Injury.

Page 40 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Advancement for Funeral Expenses
While a death claim is being settled, part of the Death benefit (up to $15,000) will be advanced towards payment of funeral expenses, subject to superannuation law (see ‘Payments of benefits under superannuation’ on page 77). An application for payment of funeral expenses must include satisfactory evidence of death and the funeral invoice.

Premium Freeze
At any policy anniversary, you can choose to freeze your Premium, in which case the amount you pay will stay the same but the amount of cover will generally decrease each year.

Interim cover
While your application is being assessed, you will be provided with interim cover for up to 90 days against Accidental Death and/or Accidental Injury, depending on the covers you apply for.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.

Death cover exclusion
No benefit is payable if you commit suicide within 13 months of the commencement date of cover (or increase in cover but only in respect of that increase) or reinstatement of the policy.

Full details of this exclusion are set out on page 41 (Part 2).

What happens to my other benefits if a benefit under Death cover is paid?
If 100% of your Death cover is paid to the Fund, all cover under the policy will cease.

If a Terminal Illness benefit or an Advancement of Funeral Expenses is paid by ZAL to the Fund, the amount of Death cover and any optional TPD cover will be reduced by payments made under these benefits.

Conversion of cover to a non-superannuation policy
You can apply to convert your cover to a non-superannuation policy. You may apply to effect this conversion:
• at any time while you are a member of the Fund or
• within 30 days of ceasing to be a member of the Fund.
Zurich Superannuation Term Life Insurance Plus optional benefits

| Extra-cost options (this page) | TPD option | Double TPD option | Premium Waiver option | Accidental Death option |

You can select from the following optional benefits to design a policy that best meets your needs. You will be charged an additional Premium for each optional benefit you select.

Total and Permanent Disablement (TPD) option
ZAL will pay the Fund the TPD benefit as a lump sum if you suffer Total and Permanent Disablement during the term of the policy and prior to the TPD benefit expiry date.

To be eligible for a TPD benefit, you must be absent from active employment solely as a result of Sickness or Injury for an uninterrupted period of three consecutive months (unless the claim is for a Specific Loss).

You will meet ZAL's definition of Total and Permanent Disablement if you:

- suffer a Specific Loss
- are ‘unable to work’ in ‘any’ occupation (or if selected at policy outset, your ‘own’ occupation)

To qualify for a benefit under ‘any’ occupation TPD, you must be unlikely to ever work (for reward or otherwise) in your profession, business or similar occupation or engage in any other occupation to which you are fitted by education, training and experience for the rest of your life.

- are unable to perform normal domestic duties
- are unable to perform at least two Activities of Daily Living or
- suffer cognitive impairment.

From the Policy Anniversary following your 64th birthday, TPD cover will continue, but will only provide cover for the inability to perform at least two Activities of Daily Living, cognitive impairment and Specific Loss. The maximum benefit payable is then $3,000,000.

In order for the TPD benefit to be paid, such payment must be permitted under the relevant superannuation law which means:

- you must have ceased to be gainfully employed and
- the Fund trustee must be reasonably satisfied that because of ill health you are unlikely ever again to engage in gainful employment for which you are reasonably qualified by education and experience.

Pages 42 and 43 (Part 2) explain the terms and conditions of this benefit, including any limits and exclusions.

TPD cover exclusions
No benefit is payable if the Life Insured’s Total and Permanent Disablement is due to intentional self-inflicted act or attempted suicide or any other event or medical condition specified on the Policy Schedule.

Full details of these exclusions are set out on page 42 (Part 2).

What happens to my other benefits if a benefit under the TPD option is paid?
If a TPD benefit is paid by ZAL to the Fund, the amount of Death cover will be reduced by payments made.

If you have selected the Double TPD option, Death cover can be reinstated to the same level 14 days after the TPD benefit is paid.

Double TPD option
This option is only available if you select Death cover and the TPD option.

After a TPD benefit payment, Death cover is reduced. However if the Double TPD option applies, once a TPD benefit payment has been paid you can reinstate Death cover without providing any health evidence 14 days after payment of the TPD benefit.

Premiums for Death cover equivalent to the amount of the TPD benefit paid will be waived until the policy expiry date.

On the Policy Anniversary following your 64th birthday, the Double TPD option will cease and your cover will automatically convert to standard TPD cover.

Page 42 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
**Premium Waiver option**
This option will waive your Premiums while you remain Totally Disabled prior to age 70.

In addition, if you are involuntarily unemployed other than as a direct result of Sickness or Injury, the policy has been in force for the previous 12 months at the time ZAL receives the claim and you are registered with an employment agency approved by us, ZAL will waive your Premium for up to three months (over the life of the policy).

Page 43 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

**Accidental Death option**
The Accidental Death benefit is paid as a lump sum in the event of your Accidental Death while the policy is in force and before the option ends on the Policy Anniversary following the Life Insured’s 75th birthday.

The minimum Accidental Death amount you can apply for is $50,000 and the maximum is $1,000,000.

Page 43 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
Zurich Superannuation Select Term Plus

Cover at a glance
A summary of Zurich Superannuation Select Term Plus is set out on this page. An outline of this cover begins on the next page, while the Policy Conditions are in Part 2, starting on page 44.

Description
Zurich Superannuation Select Term Plus is a risk only superannuation product. Once your application has been accepted you will have an interest in the Zurich Superannuation Master Fund (the Fund), supported by a life insurance policy issued by Zurich Australia Limited. Under the rules of the Fund, your dependants may receive a lump sum benefit on your death. Zurich Superannuation Select Term Plus includes standard and optional benefits. It does not contain an investment component. There may be tax advantages to pay life insurance premiums through superannuation but there are also restrictions on benefits being paid under superannuation law and there may be tax implications upon payment. Your adviser can help you to determine whether this is an appropriate product to meet your needs.

This product only provides cover for fixed terms of 5 years, 10 years or 15 years.

<table>
<thead>
<tr>
<th>Standard built-in benefits</th>
<th>Extra-cost options</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Death benefit – a lump sum payment on death.</td>
<td>• TPD option – a lump sum payment on your Total and Permanent Disablement.</td>
</tr>
<tr>
<td>• Terminal Illness benefit – an advance payment of the Death benefit on terminal illness.</td>
<td>• Double TPD option – Death cover can be reinstated after a TPD claim.</td>
</tr>
<tr>
<td>• Advancement for Funeral Expenses benefit – an advance payment to cover expenses.</td>
<td>• Increasing Cover option – cover will increase by 5% every year unless declined by you.</td>
</tr>
<tr>
<td>• Interim cover – puts some cover in place as soon as you apply.</td>
<td>• Premium Waiver option – pays Premiums if you are disabled and cannot work.</td>
</tr>
<tr>
<td></td>
<td>• Accidental Death option – extra cover for death due to accident.</td>
</tr>
</tbody>
</table>
Zurich Superannuation Select Term Plus – parameters

The following table sets out some important eligibility and product limit information:

| Eligible ages | • Death cover: 19 – 59  
|               | • TPD option: 19 – 59  
|               | • Accidental Death option: 19 – 59  |
| Other eligibility restrictions | You must be eligible to become a member of a complying superannuation fund.  
|                               | Refer to page 76.  |
| Available terms | • 5 years  
|                 | • 10 years  
|                 | • 15 years  
|                 | Cover must end on or before the Policy Anniversary following age 64  |
| Minimum Premium | $160 per year excluding fees and charges  |
| Cover levels available | $50,000 minimum.  
|                     | Maximum cover levels apply depending on the combination of benefits you choose.  |
| Level Premiums | *Premiums are based on your age when your cover starts.  
|                 | Refer to page 5 (Part 2).  |
| How Premiums are calculated | *Premiums are based on your selected term, level of cover, options chosen, frequency of payments, age at cover commencement, gender and smoking status. Your circumstances including state of health, occupation and pastimes will also be taken into consideration.  |
| Exclusions, Restrictions and Limitations | There are limitations and restrictions on when some benefits may be payable. Any such limitation or restriction will be detailed in the Policy Conditions.  
|                                       | Refer to pages 44 to 46 (Part 2).  |
| Policy conditions | When cover is issued, you will receive a Policy Schedule that sets out the particular details of your cover (including levels of cover and options selected). The Policy Conditions (Part 2) will form part of the policy, and you should keep them in a safe place.  |
| Other important information | • A Management Fee will apply to the policy.  
|                                | • Stamp duty and other taxes may apply.  
|                                | • We have a complaints handling procedure in place.  
|                                | • We have privacy provisions in place.  
|                                | • There are notification and information requirements in order to make a claim under your policy.  |
| Taxation | As Zurich Superannuation Select Term Plus is a risk-only superannuation product, there are important tax implications of taking this product which you should be familiar with.  
|          | Refer to pages 78 and 79 for detailed information.  |

More detail is provided on the next pages and on pages 44 to 46 (Part 2).
Zurich Superannuation Select Term Plus – overview

Zurich Superannuation Select Term Plus is a risk-only superannuation product that pays a lump sum on your death, terminal illness or Total and Permanent Disablement (TPD) (if applicable) during the selected fixed term of 5 years, 10 years or 15 years.

In this section of the PDS, ‘you’ refers to the person insured under the policy.

You become a member of the Zurich Master Superannuation Fund (“Fund”) by buying this product. Zurich Australian Superannuation Pty Limited is the Fund trustee and will issue the product to you. To do so, it first obtains an insurance policy from Zurich Australia Limited (“ZAL”), to provide the cover for you. A copy of the policy can be found on page 44 (Part 2). Your benefits are therefore governed by the Fund governing rules, the insurance policy and superannuation law.

Superannuation law can restrict when and how much you contribute to the Fund to pay for your cover. It can also prevent the Fund paying out benefits that are received from ZAL under the insurance policy, requiring them to be kept in the Fund until you retire, become terminally ill or die. Page 77 explains these restrictions, which also form part of the Fund governing rules.

The product’s specifications and terms may be changed where permitted by superannuation law and the Fund governing rules.

The built-in benefits and extra-cost options are as follows:

### Built-in benefits (page 68)
- Death benefit
- Terminal Illness benefit
- Advancement for Funeral Expenses
- Interim cover

### Extra-cost options (pages 69 and 70)
- TPD option
- Double TPD option
- Increasing Cover option
- Premium Waiver option
- Accidental Death option

### Who can apply?
People between the ages of 19 and 59 who are eligible to contribute to a complying superannuation fund can apply for this product, including all of the extra-cost options offered. The rules for eligibility to contribute to a superannuation fund are set out on page 76.

### How much cover can I apply for?
The minimum amount of cover you can apply for is $50,000 per benefit, subject to a minimum annual Premium of $160 (excluding the Management Fee and any government charges).

The maximum amount of cover you can apply for is subject to the following guidelines in respect of each policy:

<table>
<thead>
<tr>
<th>Core cover</th>
<th>Maximum amount of cover available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death cover</td>
<td>The maximum depends on your needs. Your adviser can help you determine this.</td>
</tr>
<tr>
<td>TPD cover</td>
<td>$3,000,000 (TPD cover cannot exceed Death cover)</td>
</tr>
</tbody>
</table>

Generally the maximum amount of TPD cover available to people working in domestic duties is $1,000,000.

After your cover is in force, it can increase above the maximum due to the Increasing Cover option (refer to page 70).

Restrictions apply to the total amount of cover in respect of a Life Insured for all policies from all sources (including policies issued by other life insurers). Generally, the total TPD cover with ZAL and other life insurers cannot exceed $3,000,000.

---

**Risk-only superannuation**

As this is a risk-only superannuation product, there is important information you should know. Please refer to pages 76 to 79 for details of the following:

- contributing to superannuation funds
- payments of benefits under superannuation
- nominating a dependant to receive benefits
- binding nominations
- taxation
- taxation of superannuation contributions
- tax file numbers.
When will my cover expire?

Once your application has been accepted, while you remain a member of the Fund, and provided your Premiums are paid as due (refer to page 72), ZAL has guaranteed that it will renew your cover every year during the selected fixed term, regardless of any changes to your health or other circumstances. Depending on the fixed term selected, this will be for a total period of 5 years, 10 years or 15 years.

Please note that we are not responsible for the payment of Premiums or for monitoring your payment of Premiums.

Subject to ZAL’s reassessment of your personal circumstances, you may apply to add a new 5 year, 10 year or 15 year cover to your policy.

Rate guarantee

The premium rate used to calculate your Premium is guaranteed not to change for the first 5 years. The Premium you pay will only change because of:

- any increases you make under the Increasing Cover option
- the annual increase in the Management Fee (refer to page 72).
Zurich Superannuation Select Term Plus
built-in benefits

Built-in benefits (this page)
- Death benefit
- Terminal Illness benefit
- Advancement for Funeral Expenses
- Interim cover

The following benefits apply to Zurich Superannuation Select Term Plus.

Death benefit
The Death benefit is paid as a lump sum on your death during the term of the policy and prior to the Death benefit expiry date.

Page 44 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Terminal Illness benefit
If you are diagnosed as Terminally Ill, ZAL will pay the Fund up to 100% of the Death cover. However, specific certification of the condition as required by superannuation law will be needed before the Fund can pay the benefit to you.

Page 44 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Advancement for Funeral Expenses
While a death claim is being settled, part of the Death benefit (up to $15,000) will be advanced towards payment of funeral expenses, subject to superannuation law (see ‘Payments of benefits under superannuation’ on page 77). An application for payment of funeral expenses must include satisfactory evidence of death and the funeral invoice.

Interim cover
While your application is being assessed, you will be provided with interim cover for up to 90 days against Accidental Death and/or Accidental Injury, depending on the covers you apply for.

The Interim Cover Certificate on page 80 provides details of the cover provided and the exclusions that apply.

Death cover exclusion
No benefit is payable if you commit suicide within 13 months of the commencement date of cover (or increase in cover but only in respect of that increase) or reinstatement of the policy.

Full details of this exclusion are set out on page 44 (Part 2).

What happens to my other benefits if a benefit under Death cover is paid?
If 100% of your Death cover is paid to the Fund, all cover under the policy will cease.

If a Terminal Illness benefit or an Advancement of Funeral Expenses is paid by ZAL to the Fund, the amount of Death cover and any optional TPD cover, will be reduced by payments made under these benefits.

Conversion of cover to a non-superannuation policy
You can apply to convert your cover to a non-superannuation policy. You may apply to effect this conversion:

- at any time while you are a member of the Fund or
- within 30 days of ceasing to be a member of the Fund.
You can select from the following optional benefits to design a policy that best meets your needs. You will be charged an additional Premium for each optional benefit you select.

Total and Permanent Disablement (TPD) option
ZAL will pay the Fund the TPD benefit as a lump sum if you suffer Total and Permanent Disablement during the term of the policy and prior to the TPD benefit expiry date.

To be eligible for a TPD benefit, you must be absent from active employment solely as a result of Sickness or Injury for an uninterrupted period of three consecutive months (unless the claim is for a Specific Loss).

You will meet ZAL’s definition of Total and Permanent Disablement if you:
- suffer a Specific Loss
- are ‘unable to work’ in ‘any’ occupation (or if selected at policy outset, your ‘own’ occupation)

To qualify for a benefit under ‘any’ occupation TPD, you must be unlikely to ever work (for reward or otherwise) in your profession, business or similar occupation or engage in any other occupation to which you are fitted by education, training and experience for the rest of your life.

- are unable to perform normal domestic duties
- are unable to perform at least two Activities of Daily Living or
- suffer cognitive impairment.

In order for the TPD benefit to be paid, such payment must be permitted under the relevant superannuation law which means:
- you must have ceased to be gainfully employed and
- the Fund trustee must be reasonably satisfied that because of ill health you are unlikely ever again to engage in gainful employment for which you are reasonably qualified by education training and experience.

Page 45 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

TPD cover exclusions
No benefit is payable if the Life Insured’s Total and Permanent Disablement is due to intentional self-inflicted act or attempted suicide or any other event or medical condition specified on the Policy Schedule.

Full details of these exclusions are set out on page 45 (Part 2).

What happens to my other benefits if a benefit under the TPD option is paid?
If a TPD benefit is paid by ZAL to the Fund, the amount of Death cover will be reduced by payments made.

If you have selected the Double TPD option, Death cover can be reinstated to the same level 14 days after the TPD benefit is paid.

Double TPD option
This option is only available if you select Death cover and the TPD option.

After a TPD benefit payment, Death cover is reduced. However if the Double TPD option applies, once a TPD benefit payment has been paid you can reinstate Death cover without providing any health evidence 14 days after payment of the TPD benefit.

Premiums for Death cover equivalent to the amount of the TPD benefit paid will be waived until the policy expiry date.

Page 45 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
Increasing Cover option
If you select this option, your cover (including any cover under the TPD option) will be increased by 5% each year without any further health evidence, to keep up with inflation.

Your Premiums will increase each year if your level of cover increases. You can reject the increase if you don’t want your cover to increase.

For example, if your Death benefit is $400,000 at outset, it will increase to $420,000 at the first Policy Anniversary. At the next Policy Anniversary it will increase to $441,000.

Premium Waiver option
This option will waive your Premiums while you remain Totally Disabled during the selected fixed term.

In addition, if you are involuntarily unemployed other than as a direct result of Sickness or Injury, the policy has been in force for the previous 12 months at the time ZAL receives the claim and you are registered with an employment agency approved by us, ZAL will waive your Premium for up to three months (over the life of the policy).

Page 46 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.

Accidental Death option
The Accidental Death benefit is paid as a lump sum in the event of your Accidental Death while the policy is in force.

The minimum Accidental Death amount you can apply for is $50,000 and the maximum is $1,000,000.

Page 45 (Part 2) explains the terms and conditions of this benefit, including any limits and exclusions.
Additional Information about Zurich Wealth Protection Products

This information applies to the products described in this PDS. Note: With respect to Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus, references to the policy should be interpreted as references to your participation in the Fund.

Assessment of health
When you apply for a Wealth Protection product, you must complete our Application Form and a Life Insured’s Statement, which asks detailed questions about the Life Insured’s state of health. We then assess your application in order to make an offer of cover to you. Any health condition you tell us about will be covered under your policy, unless we are unable to offer cover, or we specifically exclude the condition. Prior to the commencement of your policy you will be advised of any other exclusions that result from the personal assessment of your application. Any health condition you do not tell us about may cause you to fail your duty of disclosure. If your non-disclosure is fraudulent we may avoid the contract at any time. If we would not have entered into the contract on any terms we are generally higher for males than for females, although they are generally lower than level Premiums at the start of the policy, but stepped Premiums increase each year as you get older whereas level Premiums do not.

Benefits
Your Premium will also include any stamp duty charged by your State Government as well as any other taxes that may be levied by State or Federal governments.

If you apply for Zurich Income Replacement Insurance Plus, Zurich Special Risk Income Replacement Insurance Plus or Zurich Business Expenses Insurance Plus, some additional factors will also influence your Premium:

- the Benefit Period you select (the longer the Benefit Period, the higher the Premium)
- the Waiting Period you select (the shorter the Waiting Period, the higher the Premium).

State Governments impose stamp duty on income replacement policies. Duties may vary from State to State. The stamp duty will be added to your Premium.

Your adviser will provide you with a premium illustration for the particular product/s you are applying for taking into account all of these factors. This illustration will show the cost of each coverage and option you select as well as the details of any fees and/or stamp duties or tax that may apply. If you request, your adviser can also provide you with a table of premium rates giving all rates and factors for all of the products described in this PDS. Further information on how Premiums are calculated can be obtained by calling our Customer Service Centre on 131 551.

Goods and Services Tax
Goods and Services Tax (GST) is not currently payable on insurance premiums for the products described in this PDS.

Choice of Premium structures
You can choose between ‘stepped’ and ‘level’ Premiums.

Stepped Premium
Your Premiums will increase each year based on the rates applicable for your age at that time. Zurich Protection Plus and Zurich Superannuation Term Life Insurance Plus offer the ability to freeze your Premium. In that case, the amount you pay will stay the same but the amount you are covered for will generally decrease each year.

Premiums

How is my Premium calculated?
Your Premium will depend on:

- the level of cover you require (the higher the sum insured, the higher the Premium)
- any options you choose (the more options you select the higher the Premium)
- whether you select stepped or level Premiums (stepped Premiums are generally lower than level Premiums at the start of the policy, but stepped Premiums increase each year as you get older whereas level Premiums do not)
- the frequency of your Premium payments (paying half-yearly, quarterly or monthly will attract an increased Premium)
- the Life Insured’s current age (generally Premiums increase each year in line with age)
- the Life Insured’s gender (for example, Death cover Premiums are generally higher for males than for females, while Trauma cover and income protection Premiums are generally higher for females than for males)
- whether or not the Life Insured is a smoker (Premiums are higher for smokers than for non-smokers; a non-smoker is defined as a person who has not smoked tobacco or any other substance for the past 12 months)
- the Life Insured’s occupation (generally occupations with hazardous duties or higher occupational risk have higher Premiums)
- the Life Insured’s health and
- any pastimes the Life Insured participates in (generally Premiums are higher for those who engage in hazardous activities).

Your Premium will also include any stamp duty charged by your State Government as well as any other taxes that may be levied by State or Federal governments.

If you apply for Zurich Income Replacement Insurance Plus, Zurich Special Risk Income Replacement Insurance Plus or Zurich Business Expenses Insurance Plus, some additional factors will also influence your Premium:

- the Benefit Period you select (the longer the Benefit Period, the higher the Premium)
- the Waiting Period you select (the shorter the Waiting Period, the higher the Premium).

State Governments impose stamp duty on income replacement policies. Duties may vary from State to State. The stamp duty will be added to your Premium.

Your adviser will provide you with a premium illustration for the particular product/s you are applying for taking into account all of these factors. This illustration will show the cost of each coverage and option you select as well as the details of any fees and/or stamp duties or tax that may apply. If you request, your adviser can also provide you with a table of premium rates giving all rates and factors for all of the products described in this PDS. Further information on how Premiums are calculated can be obtained by calling our Customer Service Centre on 131 551.

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Choice of Premium structures
You can choose between ‘stepped’ and ‘level’ Premiums.

Stepped Premium
Your Premiums will increase each year based on the rates applicable for your age at that time. Zurich Protection Plus and Zurich Superannuation Term Life Insurance Plus offer the ability to freeze your Premium. In that case, the amount you pay will stay the same but the amount you are covered for will generally decrease each year.
Level Premium

Your Premiums, excluding the Management Fee, will be based on the age of the Life Insured when cover begins. For Zurich Protection Plus and Zurich Superannuation Term Life Insurance Plus, on the Policy Anniversary following the Life Insured’s 64th birthday, stepped premium rates apply.

What if I don’t pay my Premium?

If Premiums are not paid when due, your policy will lapse after 30 days and you will not be covered. You may be able to reinstate your policy after it lapses, but you must submit an application to us, which is subject to reassessment of the Life Insured’s personal circumstances at the time of application.

What are the payment options?

You can choose to pay your Premiums monthly, quarterly, half-yearly or yearly by direct debit from your bank, building society or credit union account or credit card. Or, you can pay Premiums directly by cheque, credit card or B-Pay to Zurich half-yearly or yearly.

How can I pay my Premiums?

<table>
<thead>
<tr>
<th></th>
<th>First Premium</th>
<th>Monthly</th>
<th>Quarterly</th>
<th>Half yearly</th>
<th>Yearly</th>
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<td>×</td>
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<td>Direct debit</td>
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</table>

What if I overpay Premiums?

If you make any overpayment of Premium, we may retain the overpayment, unless it exceeds $5.00.

Are premium rates guaranteed?

Premium rates for Wealth Protection products are not guaranteed and can change from time to time. Any change, however, will affect all policies in the same category, not just an individual policy. We will notify you of any changes to premium rates at least 30 days prior to the change taking effect. The Premium payable from the start of your policy is shown on your Policy Schedule, and will not change before the first Policy Anniversary.

Premium rates for Zurich Select Term Plus and Zurich Superannuation Select Term Plus are guaranteed not to change in the first five years.

Commission

We may pay commission and other benefits to financial advisers and other representatives. Your adviser will provide details of the benefits he or she will receive if we issue you a policy in the Financial Services Guide and, if applicable, the Statement of Advice that he or she will give to you. We pay these amounts out of your Premium payments – they are not additional amounts you have to pay.

What are the other charges?

The current charges are set out below. If we introduce any new charges, or there is an increase to current charges (other than by way of the fee indexation described below) you will be notified at least 30 days prior to such charge taking effect.

In addition to your Premium, you are required to pay a Management Fee which contributes to the cost of administering your policy. The fee payable depends on the frequency of your Premium payments.

If you are acquiring the Zurich Superannuation Term Life Insurance Plus product or the Zurich Superannuation Select Term Plus product, the contributions paid to Zurich Australian Superannuation Pty Limited will be paid to Zurich Australia Limited to cover your Premium and the Management Fee.

<table>
<thead>
<tr>
<th>Premium frequency</th>
<th>Management Fee payable</th>
<th>Annual equivalent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly</td>
<td>$7.78</td>
<td>$93.36</td>
</tr>
<tr>
<td>Quarterly</td>
<td>$23.33</td>
<td>$93.32</td>
</tr>
<tr>
<td>Half-yearly</td>
<td>$38.87</td>
<td>$77.74</td>
</tr>
<tr>
<td>Yearly</td>
<td>$77.73</td>
<td>$77.73</td>
</tr>
</tbody>
</table>

These Management Fees apply until 31 March 2010, and will be increased each year on 1 April in line with the Consumer Price Index. The increased Management Fee will apply from your Policy Anniversary following 31 March each year.

Each of the products described in this PDS is issued as a separate policy. If more than one policy is applied for at the same time, for the same Life Insured, you will be charged only one Management Fee for that Life Insured (for example if you apply for Zurich Protection Plus and Zurich Income Replacement Insurance Plus).

Zurich Protection Plus and Zurich Select Term Plus allow you to cover more than one life on a single policy. In this case, you will be charged only one Management Fee.
State Governments impose stamp duty on some policies. Duties may vary from State to State. If applicable, the stamp duty will be included in or added to your Premium. Should changes in the law result in additional taxes or imposts in relation to your policy, these amounts may be added to your policy. Direct Debits from your financial institution may incur an additional fee.

**Guaranteed upgrade of benefits**
We may improve the terms of the benefits described in this PDS. If we do so, without any change in the standard premium rates, we will incorporate the improvement in your policy. Any condition existing at the time the improvement is offered will be excluded from being eligible for payment under the improved terms.

**Guaranteed renewable**
Provided you have paid your Premiums as required, your policy is guaranteed to be renewable up until the expiry age of the benefit(s) you have chosen regardless of any changes in your health or pastimes. Your policy will only cease in accordance with the terms of your policy.

**Claims**
You must advise us of an insured event occurring as soon as reasonably possible after the event by sending us a completed claim form. You can access claim forms on our website www.zurich.com.au or by contacting the Zurich Client Service Centre who will forward a claim form to you.

Before a claim is payable under any Zurich Wealth Protection product described in this PDS, we must receive proof to our satisfaction of the insured event.

Proof of the occurrence of any insured event must be supported by:

- one or more appropriate specialist **Medical Practitioners** registered in Australia or New Zealand (or in another country approved by us)
- confirmatory investigations including, but not limited to, clinical, radiological, histological and laboratory evidence, and
- if a Trauma claim is a result of a surgical procedure, evidence that the procedure was medically necessary.

Our medical advisers must support the occurrence of the insured events. We reserve the right to require the Life Insured to undergo an examination or other reasonable tests to confirm the occurrence of the insured event.

In assessing your claim we will also rely on any information you have disclosed to us as part of your application. Where information (eg. your income) has not been verified at the time of application we reserve the right to verify it at the time of claim.

You must, on our request, provide us (or our agent) with information (or access to information) that we require to verify the Life Insured’s income and other relevant matters in respect of your claim and any benefits to which you may be entitled. For example: tax returns for all entities including assessment notices issued by the Australian Taxation Office (ATO), profit and loss and financial statements.

Further details about the claims process are set out in the Policy Conditions (Part 2, pages 6 and 7). You should read this information carefully.

**Nominating beneficiaries – Zurich Protection Plus & Zurich Select Term Plus**
If you are the sole Policy Owner, you may nominate one or more beneficiaries to receive the death benefits in the proportions you specify.

Nominating a beneficiary is optional. Without a nomination, the death benefits are payable to your estate (to your Legal Personal Representative). With a valid nomination, we will pay death benefits directly to your nominated beneficiaries instead of to your estate, provided no law or court order prevents us from doing so.

Your nomination is subject to the following rules:

- you must be both the sole Policy Owner and Life Insured to make a valid nomination
- a nominated beneficiary must be an individual, corporation or trust
- contingent nominations (eg. nominations which provide for multiple scenarios) cannot be made
- you may change a nomination at any time or revoke a previous nomination but the change does not take effect until we receive and accept the new nomination
- the nomination must be properly executed in the form we specify before we can accept it
- you may have only one nomination in force at any time, and cannot supplement a nomination (to add beneficiaries, you must replace your nomination by making a new one)
- an attempt at making a new nomination received by us revokes past nominations even if defective (because your attempt to make a new nomination indicates your old nomination no longer reflects your wishes)
• if ownership of the policy is assigned to another person or entity, then any previous nomination is automatically revoked
• payment of death benefits will be made using the latest unrevoked valid nomination
• if a nominated beneficiary dies before you, the portion of the death benefit nominated in respect of that beneficiary will be paid to your Legal Personal Representative
• if a nominated beneficiary is alive at the time of your death but we are notified of their subsequent death before we can pay him/her, then the entitlement will be paid to the deceased beneficiary’s Legal Personal Representative
• a nominated beneficiary has no rights under the policy, other than to receive the nominated policy proceeds after a claim has been admitted by us. He or she cannot authorise or initiate any policy transaction
• we may delay payment if your nomination or nominations become the subject of legal proceedings or external dispute resolution processes
• a court order or decision of an external dispute resolution process in relation to a nomination overrides the nomination.

We recommend you seek professional estate planning advice before making a nomination. Once you make a nomination, you should also review the nomination regularly as nominations do not expire.

**Statutory fund**
The *Premiums* paid for the products described in this PDS form part of the Zurich No. 2 Statutory Fund. Any benefits you receive under a product described in this PDS will be paid from that fund.

**Memoranda of Transfer**
If you wish to change the ownership of your policy from one owner to another, you may use a Memoranda of Transfer which is available from us. Stamp duty may be payable on any ownership transfer. The Memoranda of Transfer cannot be used to change ownership in some instances eg. from a non-superannuation owner to a superannuation fund, instead we will cancel and replace your policy in order to make this change. Please contact us if you require further information about assignment of ownership.

**World-wide cover**
You are covered under any Zurich Wealth Protection product 24 hours a day, seven days a week, world-wide. If you are claiming while overseas for Zurich Income Replacement Insurance Plus, Zurich Special Risk Income Replacement Insurance Plus or Zurich Business Expenses Insurance Plus, we will require you to have a medical examination in Australia, or in another country by a doctor nominated or approved by us, every 12 months for the benefits to continue.

**Information about your policy**
Part 2 of this PDS sets out the Policy Conditions which apply to each of the Wealth Protection products. When you take out your policy, you will receive a Policy Schedule (or in the case of Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus, a copy of your Policy Schedule) which outlines the specific details of your particular cover – such as which options you have selected. These are important documents and should be read carefully. Please keep them in a safe place because you will need them to make a claim. Should there be any changes to the benefits included in your policy, you will be notified by mail.

Each year Zurich will send you a renewal advice indicating your new *Premium* amount and, where available, an offer to increase your level of cover in line with inflation.

You may request further information about these products, including a copy of the trust deed for the Fund, by contacting us at the address shown on the back cover of this brochure or by telephoning us on 131 551. If so requested, we will give you further information which has previously been generally made available to the public. The provision of further information may be subject to a charge.

We are committed to providing our customers with high levels of service. If you have any enquiries or complaints about your policy, you should contact your adviser or the Zurich Client Service Centre on 131 551. If we cannot resolve the issue to your satisfaction you have access to an independent complaints resolution body. Refer to page 76.
Keeping in touch

The team at the Zurich Client Service Centre understands your product. It is well equipped to answer general questions about the product and provide extra information, although it is not able to give financial advice. For financial advice, please contact your adviser.

Simply:

• call us on 131 551
• email us at client.service@zurich.com.au
• fax us on 02 9995 3797
• or write to us at:
  Zurich Client Service Centre
  Locked Bag 994
  North Sydney NSW 2059

Processing your application

If we are unable to process your application, for whatever reason, Zurich will deposit any money received into a Trust Account. Under current legislation this money can only be held in a Trust Account for a maximum of one month or a period that is ‘reasonable’ in the circumstances. Provided Zurich has sufficient proof that we have been attempting to finalise the application by way of following up the outstanding requirements, then the ‘reasonable’ period will be not more than four months.

Any interest earned on the moneys in the Trust Account will be retained by Zurich to recover administration costs incurred in finalising the application.

Your Privacy

We are bound by the National Privacy Principles. Before providing us with any Personal Information or Sensitive Personal Information, you should know that:

• we need to collect Personal Information and, in some cases, Sensitive Personal Information about you in order to comply with our legal obligations, assess your application and, if your application is successful, to administer the products or services provided to you (‘Purposes’)
• where relevant for these Purposes, we will disclose the Personal Information and/or Sensitive Personal Information to your adviser (and the licensed dealer or broker they represent) and to our agents, contractors and service providers that provide financial, administration or other services in connection with the operation of our business or the products and services we offer
• a list of the type of agents, contractors and service providers we commonly use is available on request, or from our website, www.zurich.com.au, by clicking on the Privacy link on our home page
• we may use Personal Information (but not Sensitive Personal Information) collected about you to notify you of other products and services we offer. If you do not want your Personal Information to be used in this way, please contact us
• we may also disclose Personal Information or Sensitive Personal Information about you where we are required or permitted to do so by law
• if you do not provide the requested information or withhold your consent for us to disclose your Personal Information or Sensitive Personal Information, we may not be able to accept your application, administer the products or services provided to you, action a transaction you have requested or respond to an enquiry raised by yourself
• in most cases, on receiving a written request, we will give you access to the personal information we hold about you. However, we may charge a fee for this service
• these privacy provisions apply to the Policy Owner and Lives Insured. We may disclose information about the Lives Insured to the Policy Owner
• for further information, or a copy of Zurich’s Privacy Policy, you can contact us by telephone on 132 687, email us at privacy.officer@zurich.com.au or by writing to The Privacy Officer, Zurich Financial Services Australia Limited, PO Box 677, North Sydney NSW 2059.
Complaints resolution

If you have a complaint about your policy
If you have a complaint about a product issued by Zurich Australia Limited (refer to the product list on the inside front cover of this PDS), you should contact the Zurich Client Service Centre on 131 551. We will aim to acknowledge any complaint within 5 days and to resolve your complaint within 45 days (or up to 90 days if you agree). If you are not satisfied with the response you receive from us, or we fail to resolve the complaint within 45 days (or any extended period you approve) you can raise the matter with the Financial Ombudsman Service, GPO Box 3, Melbourne VIC 3001. The telephone number is: 1300 780 808 and the email address is: info@fos.org.au.

If you have a complaint about your superannuation fund
Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus are provided through Zurich Master Superannuation Fund by the Trustee of that fund, Zurich Australian Superannuation Pty Limited. A complaint about the Trustee can be made by contacting the Zurich Client Service Centre on 131 551. We will aim to acknowledge any complaint within 5 days and to resolve the complaint within 90 days. If you are not satisfied with the response you receive from us, or we fail to resolve the complaint within 90 days, you can raise the matter with the Superannuation Complaints Tribunal (SCT) at Locked Bag 3060, GPO Melbourne VIC 3001. The telephone number is: 1300 780 808 and the email address is: info@sct.gov.au.

The SCT is an independent body established by the Commonwealth Government to review trustee decisions relating to its members, as opposed to trustee decisions about the management of a superannuation fund as a whole. The objective of the SCT is to provide a fair, timely and economical means of resolution of complaints as an alternative to the court system. The SCT cannot consider complaints that have not been first referred to a trustee’s complaints resolution process.

If your complaint is outside the jurisdiction of the SCT, you may instead be able to raise it with the Financial Ombudsman Service (FOS). FOS is an independent body designed to help you resolve complaints relating to your Zurich product, as well as complaints relating to financial or investment advice and sales of financial or investment products. You can contact FOS at GPO Box 3, Melbourne VIC 3001. The telephone number is: 1300 780 808 and the email address is: info@fos.org.au.

Risk-only superannuation
If you have chosen Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus, you must be aware of the following information.

Contributing to superannuation funds
When you are required to pay premiums to pay for applicable cover or you wish to obtain additional cover and wish to pay further contributions, you will need to satisfy relevant contribution requirements under superannuation laws.

In addition to compulsory employer contributions, the Fund may accept contributions that are made:

- in respect of a member who is under the age of 65
- in respect of a member who is over the age of 65 and under the age of 75 and is gainfully employed on at least a part-time basis during the financial year in which the contributions are made (Spouse contributions are not permitted after age 70).

A member is gainfully employed on a part-time basis during a financial year if he/she has worked at least 40 hours in a period of not more than 30 consecutive days in that financial year.

WARNING: If you become ineligible to contribute to the superannuation fund, your cover will in normal circumstances cease due to the Trustee not being able to fund the risk premiums.
Payments of benefits under superannuation
In some situations a benefit under Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus may be paid to us where we are not permitted, either by superannuation law or the terms of the governing rules of the Fund, to pay the benefit to you. In this case, the benefit will be held by us until the benefit can be paid under superannuation law and the governing rules of the Fund.

Also, situations can occur where there is no entitlement to a benefit under Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus (e.g. because there is no TPD cover under the policy or, if there is, because your incapacity does not meet the definition of ‘Total and Permanent Disablement’ required under the policy) but the incapacity suffered is such that the Life Insured would be entitled, under superannuation law and the governing rules of the Fund to receive his/her superannuation account balance. It should be noted that in such cases where you are covered for TPD but do not satisfy the TPD definitions, no insurance benefit will be payable under the policy and accordingly by the Fund.

Where a benefit under Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus is paid to us as the Trustee of the Fund, we are required to preserve the benefit in the Fund, we will contact you for instructions to transfer your benefit to another complying superannuation fund. If you do not provide us with instructions for payment within 90 days of our request for rollover details, we may transfer your benefit to the Australian Eligible Rollover Fund (AERF). If this occurs, your entitlements in the Fund including any residual insurance cover, will cease and you must apply to the Trustee of the AERF for the payment of your benefit.

The Trustee of the AERF is Perpetual Superannuation Limited, GPO Box 4172, Sydney NSW 2001. The administrator of the AERF can be contacted on telephone number 1800 677 424.

An eligible rollover fund is a public offer superannuation fund that receives transferring members and benefits from other superannuation funds and is designed to protect member benefits from erosion by administrative charges.

Nominating a dependant to receive benefits
On your death, any benefit will generally be paid as a lump sum to the person you nominate as a beneficiary on the Superannuation Fund Form which forms part of the Zurich Wealth Protection Application Form accompanying this PDS. The amount your beneficiary will receive will be your sum insured less any tax that may apply. If you do not nominate a beneficiary or your nominated beneficiary dies before you, the money will generally be paid to your estate as a lump sum. This type of nomination is generally not binding on us. We may decide that payments should continue to your spouse or dependants, or we may pay the money as a lump sum to your spouse, dependants or estate.

At any time you can nominate a new nominated beneficiary in writing to us. A new nomination is only effective once we receive your written request and revokes all previous nominations.

The beneficiary you nominate must be your Legal Personal Representative (generally your estate) or a dependant as defined by the Trust Deed. A dependant is defined to include your spouse (including de facto spouse of either sex), your children (including adopted and stepchildren) a person with whom you have an interdependency relationship (as defined on page 78) and any other person who in the opinion of the Trustee, was dependent on you at the relevant time. You must notify the Trustee if your nominated beneficiary ceases to be a dependant (as defined above).
Binding nominations
Generally your nomination is only a guide for us and we are obliged to pay your Death benefit in accordance with the Trust Deed and superannuation laws. If you wish to make your nomination binding, the Trust Deed and superannuation laws require special conditions to be met. We provide you the opportunity to choose various methods when setting up your nominations. Binding nominations can be made by category or by a flat percentage split to facilitate estate planning. You have also the option of naming specific individuals within a category. For example, you could select ‘minor children’ which would cover all your minor children, or you could elect to nominate specific minor children.

One restriction on binding nominations is that they are only valid for three years from the date the nomination is correctly completed. This is to ensure that your nominations stay up-to-date with your current circumstances. You can confirm this nomination and extend it by an appropriate notice to us.

For further information on binding nominations, including the nomination form, please ask your adviser to provide you with a copy of the Zurich Super Estate Management Binding Nomination brochure. Alternatively a copy of the brochure can be obtained by contacting the Zurich Client Service Centre on 131 551.

You should consult your adviser for information regarding the nomination of a beneficiary.

Interdependency relationship
Two people have an interdependency relationship if:

• they have a close personal relationship; and
• they live together; and
• one or each of them provides the other with financial support; and
• one or each of them provides the other with domestic support and personal care.

Two people, whether or not related, also have an interdependency relationship if they have a close personal relationship but due to either or both of them suffering from a physical, intellectual or psychiatric disability, or due to them temporarily living apart, they do not meet the other three requirements of interdependency.

Taxation
The taxation of superannuation is complex and will depend on your age, the type of contribution, and the status of the beneficiary. Contributions made to the Fund are applied by the Trustee as a Premium towards the policy. Contributions made by an employer may be tax deductible to the employer.

Contributions made by an individual may be tax deductible if the person is self-employed or substantially self-employed (ie. where less than 10% of their assessable income plus reportable fringe benefits is derived from employment or similar activities).

If a benefit becomes payable, any tax must be deducted before a benefit is paid. The taxation of death benefits will depend on the relationship between the member of the Fund and the beneficiary. If the beneficiary is a death benefits dependent (including any person who had an interdependency relationship with the deceased, as defined on this page) the benefit may be paid free of tax. Otherwise, the death benefit will generally be taxed at up to 15% plus the Medicare Levy. If the benefit contains an insured amount then a tax of 30% plus the Medicare Levy can apply to the future service component.

The taxation of disablement benefits varies depending upon your circumstances. If the benefit qualifies as a disability benefit (requiring certification by two medical practitioners that you are unfit to ever be employed in a capacity for which you are reasonably qualified because of education, training or experience), it will form part of the tax-free component and will be received free of tax. Otherwise, the benefit will be taxable, depending on your age. If you are age 60 or older, the full amount is tax-free. If you are between your preservation age (currently 55) but under age 60, the taxable component up to the low rate cap amount ($145,000 for the 2008/09 financial year, which may be indexed in future years) is received tax free. The taxable component above the low rate cap amount will be taxed at a maximum rate of 15% plus the Medicare Levy. If you are under your preservation age, the taxable component of the benefit will be taxed at a maximum of 20% plus Medicare Levy.

The taxation of benefits paid under disability will vary if you are terminally ill. If you are determined to be terminally ill the Trustee is not required to withhold any tax on the payment of your benefit if you are under age 60 (once you are age 60 the benefit is tax-free). This change effectively allows terminally ill members to receive their benefit tax-free. In order for the Trustee to pay your benefit under this measure you must be eligible to withdraw your superannuation benefit.
If a TPD benefit is paid to the Trustee of the superannuation fund, but superannuation legislation does not allow the Trustee to pass this to you, it must be preserved in the Fund. Any investment earnings on that preserved amount may be subject to tax at the prevailing rate applicable to superannuation funds (currently 15%) although the ultimate tax liability of investment earnings will depend on the nature of the investments. The accumulated amount will then be paid from the superannuation fund as a Death, Disablement or Retirement benefit and will be taxed (or tax free) accordingly.

Taxation of superannuation contributions

Non-concessional contributions
A non-concessional contribution is made from after-tax income or existing savings. The amount of non-concessional contributions you are eligible to contribute to superannuation in a financial year is limited to $150,000. If you are under age 65 you are able to bring forward two years’ contributions allowing up to a total of $450,000 to be made in a single financial year, however you cannot contribute more than $450,000 across the three financial years. Once you are age 65, you are limited to making non-concessional contributions of $150,000 per financial year up to age 74 if you satisfy the work test. The work test requires you to be gainfully employed for at least 40 hours within a 30 consecutive day period in the year the contribution is made.

The Trustee is only able to accept non-concessional contributions if you provide your TFN and up to the maximum contribution cap (on a per transaction basis).

If you make non-concessional contributions above the limit, the excess non-concessional contribution will be taxed at the highest marginal tax rate plus Medicare levy (currently 46.5%). The ATO will receive information regarding all non-concessional contributions made in a financial year to make an assessment. If you have exceeded the limit and are liable to pay the additional tax, the ATO will contact you directly. You will need to nominate a superannuation fund to pay this tax liability. As the Zurich Superannuation Master Fund has no account balance you will need to nominate a different superannuation fund to pay your tax liability.

Concessional contributions
An employer and certain eligible individuals (e.g., self-employed or substantially self-employed person) may make contributions to superannuation and receive a tax deduction on the full amount contributed to superannuation. Within superannuation, contribution caps will limit the amount of concessional contributions which will be taxed concessional at 15%.

Concessional contributions up to $50,000 per financial year will be taxed at 15%. Contributions above this cap will be taxed at an additional 31.5% (total 46.5%). The ATO will receive information from superannuation providers to determine if concessional contributions to superannuation in a financial year exceed the cap.

A transitional rule applies which allows those 50 or older to have a concessional contributions cap of $100,000 per financial year. The transitional period ends on 30 June 2012. A person who turns 50 during this time can also take advantage of the higher contribution cap from the year they turn 50 until the end of the transitional period.

If the ATO determines that excessive concessional contributions have been made in a financial year, the ATO will advise you. You are able to either personally pay the additional tax liability or direct payment from a superannuation fund.

As the Zurich Superannuation Master Fund has no account balance you will need to nominate a different superannuation fund to pay your tax bill unless you will pay this bill personally.

Tax file numbers
In order to apply for Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus, you must provide your TFN. If you do not provide your TFN, you are unable to become a member of the Fund and purchase the nominated insurance. Provision of the TFN will also allow you to make non-concessional (after-tax) contributions and/or to avoid paying excessive tax on employer (concessional) contributions.

Please refer to page 22 of the Application Form for further information about the collection of TFNs.
Interim Cover Certificate

This certificate is a legal document. It is important that you read it carefully and keep it in a safe place. It is your record of the terms and conditions of the interim cover. Please note that despite anything in this certificate, no contract of insurance exists between a Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus product holder and Zurich Australia Limited. Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus product holders are provided with any interim benefits under these terms and conditions subject to the governing rules of the Zurich Master Superannuation Fund and superannuation law.

Defined Terms and Interpretation
All terms appearing in italics (other than in headings) are defined terms with special meanings. Detailed definitions are set out in the Policy Conditions (refer to Part 2 of this PDS).

Your adviser acts as your agent, not ours, in relation to this interim cover.

Interim cover
Provided you meet the Interim Cover Eligibility Criteria, we will provide you with interim cover from the Interim Cover Effective Date until the Interim Cover Termination Date, subject to the Specific Terms of interim cover set out in this Interim Cover Certificate.

Interim cover effective date
Interim cover is effective from the Interim Cover Effective Date, which is the date that both of the following have occurred:

(a) you have properly completed the Zurich Wealth Protection Application Form (the application) for the policy/policies you are applying for and this certificate has been completed, signed and dated by you and your adviser and

(b) your adviser receives the initial Premium for the insurance you have applied for or a Payment Authority signed and dated by you.

The date that (a) and (b) are satisfied must be inserted in the Interim Cover Effective Date box on page 82 by your adviser before your application is sent to us.

Interim cover termination date
The interim cover, once effective, terminates at the earliest of the time and date the Policy Owner (or your adviser) withdraws your application by contacting us or:

(a) 4.00pm on the 90th day after the Effective Date or such earlier time and date as we advise you or your adviser in writing

(b) the time and date when insurance cover commences under another contract of insurance (whether interim or not) which you are covered by and that is intended to replace the cover provided under this interim cover

(c) the end of the 10th business day after the Effective Date if you have not submitted your application to your adviser

(d) the end of the 20th business day after the Effective Date if your adviser has not submitted your application to us.

Interim cover eligibility criteria
You are not eligible for this interim cover and no interim contract is entered into if you have at the time of completing this Certificate:

(a) current insurance with us or another insurer of a similar type which provides the same or similar cover (whether individually or as part of a package) which you have indicated in your application will be replaced by the cover being applied for in this application or

(b) a current application with us or another insurer for insurance of a similar type which provides the same or similar cover (whether individually or as part of a package) or

(c) interim cover with us or another insurer for insurance of a similar type which provides the same or similar cover (whether individually or as part of a package) or

(d) had interim cover with us for the insurance you are applying for or

(e) previously applied for insurance of a similar type providing similar cover with us or another insurer (whether individually or as part of a package) and the application was declined, deferred or postponed.

Terms and conditions
The interim cover is:

(a) only provided for the type(s) of insurance you have applied for in the application

(b) subject to the terms, conditions and exclusions applicable to the interim cover and

(c) subject to the other relevant terms, conditions and exclusions of the relevant Policy Conditions for the insurance you have applied for, except to the extent the Policy Conditions provide greater cover than provided for by the interim cover as set out in this Interim Cover Certificate.
Exclusions
To the extent permitted by law, no interim cover is provided:

(a) if you would not have been entitled to the interim cover or for any amount in excess of what we would have covered you for, based on our Underwriting criteria applicable for the relevant insurance immediately before interim cover is effective or

(b) if the event leading to the claim occurs while you are outside Australia or

(c) where the event leading to the claim is caused directly or indirectly by:

(i) suicide

(ii) intentional self-inflicted Injury or act

(iii) the taking of drugs other than as prescribed by a doctor

(iv) engaging in any criminal activities

(v) engaging in any pursuit or occupation which would cause us to reject or apply special conditions to acceptance of the application for insurance or

(vi) an act of war (whether declared or not) or military service.

Terms of interim cover provided for:

- Zurich Protection Plus
- Zurich Select Term Plus
- Zurich Superannuation Term Life Insurance Plus and
- Zurich Superannuation Select Term Plus

If you have applied for Death cover:
We will pay you a benefit in the event of the Life Insured’s Accidental Death during the period of this interim cover.

If you have applied for Total and Permanent Disablement cover:
We will pay you a benefit if the Life Insured is disabled and suffers Loss of Limbs or Sight as a result of an Accidental Injury during the period of this interim cover. The Life Insured must survive at least 14 days after the loss.

If you have applied for Trauma cover:
We will pay you a benefit if the Life Insured suffers one of the following conditions, solely as a result of Accidental Injury during the period of this interim cover and survives for at least 14 days without being on life support:

- Blindness*
- Coma*
- Severe Accident or Illness Requiring Intensive Care*
- Paralysis (Paraplegia, Quadriplegia, Hemiplegia, Diplegia)
- Major Head Trauma*
- Severe Burns*

* These conditions are not included when applying for Basic Trauma cover. Refer to page 12 (Part 2).

For Death cover, the amount we will pay in respect of any life (regardless of the number of applications being assessed) will be the lesser of:

- $1,000,000 or
- the amount of cover you are applying for or
- the amount of cover you would have been accepted for under our normal Underwriting criteria.

For TPD cover or Trauma cover the amount we will pay in respect of any life (regardless of the number of applications being assessed) will be the lesser of:

- $600,000 or
- the amount of cover you are applying for or
- the amount of cover you would have been accepted for under our normal Underwriting criteria.

Terms of interim cover provided for:

- Zurich Income Replacement Insurance Plus
- Zurich Special Risk Income Replacement Insurance Plus and
- Zurich Business Expenses Insurance Plus

We will pay you an Income Benefit or Business Expenses benefit if, solely as a result of an Accidental Injury during the period of this interim cover:

- you totally cease work and
- you are not able to earn from personal exertion any income or generate any Business Earnings for a period of at least the nominated Waiting Period and
- you are under the regular care of a Medical Practitioner.

The benefit will be paid in the event of sustaining an Accidental Injury, which occurs after this cover commences. This benefit is not payable where you choose a Waiting Period of more than 60 days.
The amount we will pay you each month will be the lesser of:

- $5,000 or
- the Income Benefit you are applying for or
- the amount of cover you would have been accepted for under our normal Underwriting criteria.

The maximum period we will pay a benefit for is 12 months.

Specific conditions applicable to interim cover
If you make a claim under the interim cover you must pay us the Premium for this cover that we require, which will be what we would have charged you for the policy/ies you have applied for.

Your duty of disclosure
Before you enter into a contract of life insurance with an insurer, you have a duty, under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, is relevant to the insurer’s decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to the insurer before you extend, vary or reinstate a contract of life insurance.

Your duty however does not require disclosure of a matter:

- that diminishes the risk to be undertaken by the insurer
- that is of common knowledge
- that your insurer knows or, in the ordinary course of business, ought to know
- if compliance with your duty in relation to that matter is waived by the insurer.

Non-disclosure
If you fail to comply with your duty of disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time.

An insurer who is entitled to avoid a contract of life insurance may, within 3 years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the Premium that would have been payable if you had disclosed all relevant matters to the insurer.

Duty of disclosure notice
In signing this Interim Cover Certificate you declare that you have read and understood your duty of disclosure.

If you have failed to disclose any such matters to us when you complete your application and you have interim cover, we may exercise our rights specified above in relation to the interim cover.

For the policy/ies applied for, the duty also applies up until the time we decide to enter into a contract of insurance with you. Please ensure you contact us if any information in your application changes or you need to disclose further matters after it is completed, as it can affect any final cover.

Confirming transactions
You may contact us in writing or by phone to confirm this transaction if you or your adviser do not already have the required confirmation details.

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Important notes
This section of the PDS (Part 2) contains the Policy Conditions which will apply to the following products:

- Zurich Protection Plus
- Zurich Select Term Plus
- Zurich Income Replacement Insurance Plus
- Zurich Special Risk Income Replacement Insurance Plus
- Zurich Business Expenses Insurance Plus
- Zurich Superannuation Term Life Insurance Plus
- Zurich Superannuation Select Term Plus

These Policy Conditions are a legal document. It is important that you read them carefully and keep them in a safe place. This document is your record of the terms and conditions of your policy once cover is accepted.

Defined terms
In this PDS, all terms appearing in italics (other than in headings) are defined terms with special meanings. Detailed definitions begin on page 47. Product features are capitalised for ease of identification.
General Policy Conditions

These Policy Conditions set out the benefits applicable to the following Zurich Wealth Protection policies:

Life Insurance
- Zurich Protection Plus
- Zurich Select Term Plus
- Zurich Income Replacement Insurance Plus
- Zurich Special Risk Income Replacement Insurance Plus
- Zurich Business Expenses Insurance Plus

Superannuation (risk only)
- Zurich Superannuation Term Life Insurance Plus
- Zurich Superannuation Select Term Plus

and explains how the policies operate. Your policy includes these Policy Conditions (Part 2 of the PDS) and your Policy Schedule, which we will send to you when your policy is issued. Your Policy Schedule shows ownership details, the lives insured, the levels of cover, any optional benefits you have chosen and any terms and conditions particular to your policy.

Please check both these Policy Conditions and your Policy Schedule carefully to ensure that your policy provides you with the cover you want and has been established in accordance with your wishes.

In these Policy Conditions, a reference to ‘you’ or ‘your’ is a reference to the owner of the policy. Any reference to ‘we’, ‘our’ or ‘us’ is a reference to Zurich Australia Limited.

If you have any questions about your policy now or at any time, contact your adviser or our Client Service Centre on 131 551. We will be happy to explain any matter to you.

Contract
This policy only provides the insurance benefits outlined and does not have a cash value. The contract is between Zurich Australia Limited and the owner of the policy and is referable to our No. 2 Statutory Fund. There is no contract between a member of the Fund and Zurich Australia Limited in relation to Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus.

Cooling off period
Your policy provides valuable insurance protection. However, if you make a new application and you are not completely satisfied with your cover you can, within 21 days, return these Policy Conditions and your Policy Schedule to us with a letter asking us to cancel your policy.

We will cancel your policy and promptly send you a full refund of premiums paid provided you have not exercised any rights under your policy.

The ‘21 day’ period commences from the date you receive your Policy Schedule. Unless you can prove otherwise, we will assume it was received by you within five business days of us issuing it.

Guarantee to renew
As long as each premium due is paid within the grace period allowed (see the Unpaid premium clause on the next page), your policy can be continued up to the latest benefit expiry date on your Policy Schedule regardless of changes in a Life Insured’s personal circumstances.

Guaranteed upgrade of benefits
We may improve the terms of the benefits. If we do so without any change in the standard premium rates applying to that benefit under this class of policy, we will incorporate the improvement in your policy. Any condition existing at the time the improvement is offered will be excluded from being eligible for payment under the improved terms.
Changes to your policy
You must submit a written request if you want to make a change to your policy. In order to consider your request, we may ask for further information. If we agree, we will confirm any changes in writing. Only an authorised member of our staff can agree to change or waive any condition of your policy. Your adviser does not have authority to change or waive any policy conditions.

If there are any material changes to the circumstances described in your policy we will advise you of that change. Changes to the fees and charges you pay for your policy (other than adjustments to premium) will be notified to you at least 30 days prior to the change taking effect. All other changes will be notified in the annual statement sent to you.

World-wide cover
This policy covers you 24 hours a day, seven days a week, world-wide.

Termination of your policy
Your policy terminates on the first to occur of:
• the death of the last Life Insured covered under your policy
• the latest benefit expiry date on your Policy Schedule
• the non-payment of any Premium within 30 days of its due date
• our receipt of your written notification to terminate this policy.

Some additional terminations apply depending on the cover you select:

Zurich Protection Plus:
• the Policy Anniversary after the last Life Insured’s 99th birthday
• the payment of 100% of the Death benefit in relation to the last Life Insured under your policy.

Zurich Select Term Plus:
• the payment of 100% of the Death benefit in relation to the last Life Insured under your policy.

Zurich Income Replacement Insurance Plus:
• the death of the Life Insured covered under your policy, unless a benefit continues to be payable under the Family Care option or Spouse Cover option.

Zurich Special Risk Income Replacement Insurance Plus:
• the end of any 12 month period during which the Life Insured has not been engaged in Full-time Paid Employment other than where this is a direct result of a claimable event under your policy or where we have given written permission for cover to continue
• the death of the Life Insured covered under your policy, unless a benefit continues to be payable under the Family Care option or Spouse Cover option.

Zurich Superannuation Term Life Insurance Plus:
• the Policy Anniversary after the Life Insured’s 99th birthday
• the payment of 100% of the Death benefit in relation to the Life Insured under your policy
• the Trustee considers that the Life Insured has ceased to be eligible to contribute to the Fund and as a result the Trustee is not able to pay the Premiums.

Zurich Superannuation Select Term Plus:
• the payment of 100% of the Death benefit in relation to the Life Insured under your policy
• the Trustee considers that the Life Insured has ceased to be eligible to contribute to the Fund and as a result the Trustee is not able to pay the Premiums.

Premium and reinstatements

Payment of premium
The Premium is payable on the due dates shown on your Policy Schedule. Premiums must be paid to keep your policy in force. All Premiums must be paid in Australian dollars.

Unpaid premium
It is your responsibility to pay Premiums to keep this policy in force. If any Premium is not paid within 30 days of its due date, regardless of the method of payment chosen, your policy will lapse and no benefits are payable.

Reinstatement
Your policy can be considered for reinstatement if we receive all outstanding Premiums together with a signed reinstatement application. We will consider an application for reinstatement within 12 months of the due date of the first unpaid Premium but we may decline to reinstate or impose conditions.

If your policy is reinstated, no payments will be made for an insured event, which occurred or became apparent while your policy was lapsed.
Waiver of premiums

Zurich Income Replacement Insurance Plus and Zurich Special Risk Income Replacement Insurance Plus
You do not have to pay the portion of the Premium (other than for Spouse Cover), for any period during which the Income Benefit or Specified Injury benefit is payable. If we receive your completed claim form within 30 days from the start of the Life Insured’s Sickness or Injury and the Income Benefit is payable, we will also refund the portion of the Premium you have paid for the Waiting Period.

If you have the Spouse Cover option, you do not have to pay the portion of the Premium for the Spouse Cover option for the period while you are receiving a Spouse Cover benefit.

Zurich Business Expenses Insurance Plus
You do not have to pay the portion of the Premium, for any period during which the Business Expenses benefit is payable. If we receive your completed claim form within 30 days from the start of the Life Insured’s Sickness or Injury and the Business Expenses benefit is payable, we will also refund the portion of the Premium you have paid for the Waiting Period.

Amount of premium
The Premium payable from the start of your policy to the first Policy Anniversary is shown on your Policy Schedule. Where relevant, your Policy Schedule will also show whether you have Stepped Premium or Level Premium.

If you make any overpayment of Premium, we may retain the overpayment, unless it exceeds $5.00

Stepped premium
Where you have the Stepped Premium structure the Premium payable changes on each Policy Anniversary. At that time, the Premium is calculated for the Life Insured from our current standard premium rates on the basis of:

• the gender, age next birthday and smoking status of the Life Insured
• the Waiting Period and Benefit Period (where relevant)
• if applicable, any optional benefits applying
• the amount of cover for each benefit provided
• the frequency of payment
• any extra Premium or loading applying.

Level premium
Premium structure for the Select products is set out in a separate section below.

Where you have the Level Premium structure the Premium payable (except for the Management Fee) does not change on each Policy Anniversary until the Policy Anniversary following your 64th birthday from which your Premiums will be calculated each year as per the Stepped Premium structure. However, if the amount of cover increases at the Policy Anniversary under the Inflation Protection benefit, the Premium for the increase in cover is calculated at that time from our current standard premium rates on the basis of:

• the gender, age next birthday and smoking status of the Life Insured
• the Waiting Period and Benefit Period (where relevant)
• if applicable, any optional benefits applying
• the amount of the increase in cover for each benefit provided
• the frequency of payment
• any extra Premium or loading applying.

Even when you have the Level Premium structure, the Premium may change if we change the standard premium rates applying to a benefit provided by your policy. When the standard premium rates can be changed is explained in the Premium Review clause on the next page.

Premium structure for Select products
Zurich Select Term Plus and Zurich Superannuation Select Term Plus only offer a level Premium structure. The Premium payable (except for the Management Fee) does not change on each Policy Anniversary.

However, if the Increasing Cover option is selected, Premiums will increase each year that the level of cover increases. Premium for the increase in cover is calculated on the basis of:

• the gender, age next birthday and smoking status of the Life Insured at the date of policy commencement
• the selected term
• if applicable, any optional benefits applying
• the amount of the increase in cover for each benefit provided
• the frequency of payment
• any extra Premium or loading applying.
Five year guarantee
The premium rates for Zurich Select Term Plus and Zurich Superannuation Select Term Plus are guaranteed not to change for the first five years. After that, the Premium will change if we change the standard premium rates applying to a benefit provided by your policy. When the standard premium rates can be changed is explained in the Premium Review clause below.

Premium review
We cannot change the premium rates applying to a benefit provided by this policy unless we change the premium rates applicable to that benefit under this class of policy generally. We will notify you of any changes in premium rates applying to this policy at least 30 days prior to the change taking effect.

Management Fee
The Management Fee at the start of your policy is shown on your Policy Schedule.

On 1 April each year, the Management Fee will be increased by the proportion which the Consumer Price Index published for the December quarter falling immediately prior to the adjustment date bears to the Consumer Price Index published for the December quarter falling 15 months prior to the adjustment date. The increased Management Fee applies from the Policy Anniversary after 31 March each year.

We retain the right to change the Management Fee. Where changes, other than the annual adjustment described above take place, you will be given a minimum of 30 days written notice.

Taxes
Your Premium will include any taxes imposed by State or Federal Governments. Should any changes in the law result in additional taxes or impost in relation to your policy, these amounts may be added to your Premium.

Making a claim
You are responsible for providing all evidence to support your claim to us at your expense.

All claims are paid in Australian dollars.

How to claim
If you need to make a claim you should notify us as soon as is reasonably possible after the occurrence of the event giving rise to the claim. You can do this by contacting our Client Service Centre and a claim form will be forwarded to you to complete, sign and return to us.

Claim requirements
We need the following items in a form satisfactory to us before we can assess any claim:

- your Policy Schedule
- proof of claimable event or condition and when it occurred
- supporting evidence from appropriate specialist Medical Practitioners registered in Australia or New Zealand (or other country approved by us)
- proof of the Life Insured’s age
- in the case of a claim under the Spouse Cover option, proof of the covered Spouse’s age
- proof of incurred costs where the benefit payment is based on reimbursement
- if requested, a signed discharge from the person entitled to receive payment.

For Zurich Business Expenses Insurance Plus:

- proof of pre-disability earnings
- proof of Business Earnings received during the period of the claim, and Eligible Business Expenses incurred during the period of the claim
- proof of the basis normally applying in your Business or professional practice for apportioning the expenses and outgoings to the Life Insured
- proof of any other income, and expenses, taken into account in the calculation of the Business Expenses benefit.
Assessing your claim

In assessing your claim we will also rely on any information you or the Life Insured disclosed to us as part of your application. Where information was not verified at the time of application we reserve the right to verify it at the time of claim.

(a) For Zurich Protection Plus, Zurich Select Term Plus, Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus, proof of the occurrence of any insured event must be supported by:

- one or more appropriate specialist Medical Practitioners registered in Australia or New Zealand (or in another country approved by us)
- confirmatory investigations including, but not limited to, clinical, radiological, histological and laboratory evidence
- if a Trauma claim is a result of a surgical procedure, we will require evidence that the procedure was medically necessary.

Our medical advisers must support the occurrence of the insured events. We reserve the right to require the Life Insured to undergo an examination or other reasonable tests to confirm the occurrence of the insured event.

(b) For Zurich Income Replacement Insurance Plus, Zurich Special Risk Income Replacement Insurance Plus and Zurich Business Expenses Insurance Plus:

- a claimable condition must also be supported by confirmatory investigations including, as appropriate (but not limited to) any clinical, radiological, histological and laboratory evidence that we reasonably require to substantiate the claim
- you may be asked to provide copies of personal and business tax returns, assessment notices and/or other financial evidence to substantiate the Life Insured’s income
- when it is necessary to enable us to calculate the amount of the benefit payable, you must allow us to examine the Life Insured’s business and personal financial circumstances.

Medical examination

We may require the Life Insured to undergo an examination and reasonable tests, necessary to enable the diagnosis to be confirmed by a specialist Medical Practitioner appointed by us. If we request a medical examination by a Medical Practitioner we select, we will pay for it.

Payment of benefits

(a) Death benefit and Accidental Death benefit:

If you had made a nomination of beneficiary or beneficiaries that was valid at the time of the Life Insured’s death, we will pay the Death benefit (and Accidental Death benefit where applicable) under this policy in accordance with your directions and in the proportions specified by you if it is lawful for us to do so. If your nomination or nominations are subject to external dispute resolution processes, we will pay these benefits as directed by a court or by the relevant dispute resolution authority.

If you had not made a nomination of beneficiary or beneficiaries that was valid at the time of the Life Insured’s death, we will pay any Death benefit (and Accidental Death benefit where applicable) to:

- you if you were not also the Life Insured
- your estate if you were also the Life Insured.

(b) Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus:

All benefits under these policies are payable to the Trustee of the Fund.

All other benefits under this policy will be paid to you unless otherwise specified in these Policy Conditions.
These Policy Conditions apply to Zurich Protection Plus.

Your Policy Schedule shows each Life Insured covered under this policy, lists the Death benefit amount (if applicable), the TPD benefit amount (if applicable) and the Trauma benefit amount (if applicable). It also shows any optional benefits provided.

You can apply to add optional benefits or to increase levels of cover, but only if we accept your application after considering the Life Insured’s personal circumstances including health, occupation and pastimes.

Levels of cover are automatically increased in line with inflation each year under the Inflation Protection benefit unless you request us not to make these increases.

These Policy Conditions for Zurich Protection Plus are set out in the following order:

- Death benefits
- Total and Permanent Disablement (TPD) benefits
- Trauma benefits
- Standard built-in benefits (which apply to Death benefits, TPD benefits and Trauma benefits)
- Optional benefits.

### Death benefits

#### Death benefit

The Death benefit amount is payable upon the death of a Life Insured while this policy is in force and prior to the applicable Death benefit expiry date. Your Policy Schedule shows the benefit expiry date applying to the Death benefit for each Life Insured.

#### Terminal Illness benefit

An advance payment of the Death benefit is payable if a Life Insured is diagnosed as *Terminally Ill* while this policy is in force and prior to the applicable Death benefit expiry date.

#### Accidental Injury benefit

The benefit amount specified below in either paragraph (a) or paragraph (b) (but not both) is payable if a Life Insured suffers an *Accidental Injury* while this policy is in force and prior to the applicable Death benefit expiry date.

(a) In the case of an *Accidental Injury* which causes the entire and irrevocable loss of the use of one hand or the use of one foot or the sight of one eye, a benefit amount of the lesser of 25% of the Death benefit and $500,000 is payable.

(b) In the case of an *Accidental Injury* which causes the entire and irrevocable loss of the use of both hands or the use of both feet or the sight of both eyes or any combination of two of the following:

- the use of one hand
- the use of one foot
- the sight of one eye

a benefit amount of the lesser of 100% of the Death benefit and $2,000,000 is payable.

The Accidental Injury benefit will not be payable if:

- a benefit is paid for the same *Injury* under the TPD benefit, the Partial TPD benefit or Extended Trauma benefit or
- the *Injury* is the result of war (whether declared or not) or
- the *Injury* is a result of intentional self-inflicted injuries or attempted suicide.

### Future Insurability benefit – Business Events

This benefit does not apply if the Business Future Cover option is selected.

(a) If, when your policy started, we accepted that the Life Insured was a key person in your *Business* then, within three months of the end of each financial year of the *Business*, the Death cover amount can be increased in proportion to the Life Insured’s increase in his/her value to the *Business* over that financial year.

The value of a key person in any year will be equal to his/her total remuneration package excluding discretionary benefits, plus his/her share of the net profits distributed by the *Business* in that year.

(b) If the policy owner is a corporation and, when your policy started, we accepted that the Life Insured is a shareholder and the person primarily responsible for generating income for the corporation then, within three months of the end of each financial year of the corporation, the Death cover amount can be increased in proportion to the increase in the value of the Life Insured’s financial interest in the corporation over that financial year.

The value of the financial interest of the Life Insured over the financial year will be based on his/her share of the net assets of the corporation at the end of that year, compared to that applying at the start of the year.
Restrictions
The sum of all increases under this benefit cannot exceed the lower of the cover amount applying to that Life Insured when this policy started and $1,000,000. In any 12 month period increases are limited to 50% of the cover amount applying to that Life Insured when this policy started.

For a period of six months after an option is exercised, the increase in the benefit amount is only payable on Accidental Death.

Advancement of Funeral Expenses
While a claim for the Death benefit is being settled, we may advance up to $15,000 of the benefit towards payment of funeral expenses. An application for payment of funeral expenses must be made by the person to whom the Death benefit is payable or by another person acceptable to us and must include a copy of the death certificate and the funeral invoice.

Buy Back Death benefit
You can repurchase the Death cover for a Life Insured which was reduced as a result of the payment of the Trauma benefit (other than a Partial Trauma benefit) without providing any evidence of the Life Insured’s personal circumstances, as follows:

- up to 1/3 of the Trauma benefit amount paid (excluding any Paralysis Booster benefit) can be bought back on the date 12 months after the payment of the Trauma benefit
- up to a further 1/3 of the Trauma benefit amount paid (excluding any Paralysis Booster benefit) can be bought back on the date 24 months after the payment of the Trauma benefit
- up to a further 1/3 of the Trauma benefit amount paid (excluding any Paralysis Booster benefit) can be bought back on the date 36 months after the payment of the Trauma benefit

A Buy Back Death benefit opportunity can only be exercised before the Policy Anniversary following the Life Insured’s 74th birthday and within 30 days of the applicable opportunity date. The Future Insurability benefit does not apply to any repurchased Death benefit.

The Premium applying to the Death cover repurchased will be based on our then current rates and the Life Insured’s age, gender, smoking status and any premium loadings which applied to the Death cover which was reduced. Any exclusions which applied to the cover reduced will also apply to the cover repurchased.

You can exercise a Buy Back Death benefit opportunity by notifying us in writing.

Exclusions
No claim is paid if the Life Insured’s death is caused directly or indirectly by an event or condition specified on your Policy Schedule in relation to that Life Insured or by suicide within 13 months of:

- the commencement date of your policy
- the commencement date of any increase in the Death benefit applied for (but only in respect of the increase) or
- the latest reinstatement of your policy.

We will waive this exclusion if, immediately prior to the commencement of this policy, you had death cover in relation to the Life Insured which was in force for at least 13 consecutive months (without lapsing and/or reinstatement) with us or another insurer, and we agreed to replace this cover. The waiver will only apply up to the amount that we agreed to replace.

Benefit adjustments
The Death benefit applying to a Life Insured is reduced by the amount paid or advanced, under any of the following:

- Terminal Illness benefit
- Accidental Injury benefit
- Advancement of Funeral Expenses
- TPD benefit
- Partial TPD benefit
- Trauma benefit
- Partial Trauma benefit

in relation to that Life Insured.

Your Premium will be based on the reduced levels of cover from the next premium due date after payment of the relevant benefit.

Termination of the Death benefits
The benefits set out in this section of your policy terminate in relation to a Life Insured on the first to occur of:

- the payment of the total Death benefit amount
- the death of the Life Insured
- our receipt of your written notification to terminate this benefit
- the Death benefit expiry date shown on your Policy Schedule and
- the termination of your policy (see the Termination of your policy clause on page 4).
Total and Permanent Disablement (TPD) benefits

TPD benefit
The TPD benefit amount is payable upon the Total and Permanent Disablement of a Life Insured covered for this benefit. The Life Insured must suffer Total and Permanent Disablement when this policy is in force and before the applicable benefit expiry date. Your Policy Schedule also shows the benefit expiry date applying to the TPD benefit for each Life Insured.

However, from the Policy Anniversary following the Life Insured’s 64th birthday:

- paragraphs (b) and (c) and (e) of the definition of Total and Permanent Disablement no longer apply and
- the benefit amount is limited to a maximum of $3,000,000.

If the Life Insured (including a Life Insured with Special Risk TPD) has been engaged in full-time domestic duties in his/her own residence for more than six consecutive months prior to the onset of the Sickness or Injury leading to Total and Permanent Disablement then only paragraphs (a), (c) and (d) of the definition of Total and Permanent Disablement apply.

Your Policy Schedule details whether Standard ‘Any’ Occupation TPD, Standard ‘Own’ Occupation TPD, Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD are provided for a Life Insured and, if so, the benefit amount.

Exclusions
No claim is paid if the Life Insured’s Total and Permanent Disablement is caused directly or indirectly by:

- an intentional self-inflicted act or attempted suicide, or
- any event or medical condition specified on your Policy Schedule in relation to that Life Insured.

Partial TPD benefit
This benefit is payable if a Life Insured suffers the entire and irrevocable loss of: the use of one hand or the use of one foot or the sight of one eye, while this policy is in force and prior to the TPD benefit expiry date.

The benefit is the lesser of:

- 25% of the TPD benefit and
- $500,000.

The Partial TPD benefit will not be payable if:

- a benefit is paid for the same loss of use under the Accidental Injury benefit or the Extended Trauma benefit or
- the loss of use is the result of war (whether declared or not) or
- the loss of use is a result of intentional self-inflicted injuries or attempted suicide.

Double TPD benefit
If the Life Insured is covered for Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD (as shown on your Policy Schedule) the amount by which the Death benefit for that Life Insured is reduced as a result of the payment of the Double TPD benefit is reinstated if:

- the Life Insured survives for 14 days after the date the Double TPD benefit is paid and
- this occurs before the Policy Anniversary following the Life Insured’s 64th birthday.

The Premium in respect of the Death benefit amount reinstated is waived until the policy expiry date.

On the Policy Anniversary following the Life Insured’s 64th birthday, the Double TPD cover will automatically convert to standard TPD cover.
**Benefit adjustments**
The TPD benefit applying to a Life Insured is reduced by any amount paid or advanced under any of the following:

- Terminal Illness benefit
- Accidental Injury benefit
- Partial TPD benefit
- Trauma benefit
- Partial Trauma benefit

in relation to that Life Insured.

Your Premium will be based on the reduced levels of cover from the next premium due date after payment of the relevant benefit. Where you have more than one TPD cover, where such a reduction applies, the reduction in cover will be proportional across all such TPD benefits.

If you have both Trauma cover and TPD cover and a claim for the same insured event can be made under both covers, we will only pay under the Trauma cover and will not pay under the TPD cover.

**Termination of the TPD benefits**
The TPD cover terminates in relation to a Life Insured on the first to occur of:

- the payment of the total TPD benefit amount
- the death of the Life Insured
- on receipt of your written notification to terminate this cover
- the TPD benefit expiry date shown on your Policy Schedule
- the termination of your policy (see the Termination of your policy clause on page 4).
Trauma benefits

Trauma benefit
The Trauma benefit amount or applicable proportion in the case of the Partial Trauma benefit or partial advancement under Major Organ Transplant, is payable if a Life Insured covered for this benefit is diagnosed with an insured event:

- while this policy is in force
- before the applicable benefit expiry date.

Your Policy Schedule also shows the benefit expiry date applying to the Trauma benefit for each Life Insured.

If Trauma cover is the only cover selected or if Trauma cover exceeds Death cover, no payment will be made unless the Life Insured survives for at least 14 days after the date of occurrence of an insured event.

If the Life Insured is covered under both Trauma cover and TPD cover and a claim for the same insured event can be made under both covers, only the Trauma benefit is payable.

Insured events for Basic Trauma benefit

- Benign Tumour of the Brain or Spinal Cord
- Chronic Kidney Failure
- Coronary Artery Bypass Surgery*
- Diplegia
- Heart Attack*
- Hemiplegia
- Loss of Speech
- Major Organ Transplant
- Malignant Cancer*
- Paraplegia
- Quadriplegia
- Stroke*

Insured events for Extended Trauma benefit

- Aorta Repair
- Aplastic Anaemia
- Bacterial Meningitis
- Benign Tumour of the Brain or Spinal Cord
- Blindness
- Cardiomyopathy
- Chronic Kidney Failure
- Chronic Liver Disease
- Chronic Lung Disease
- Coma
- Coronary Artery Bypass Surgery*
- Deafness
- Dementia (Including Alzheimer’s Disease)
- Diplegia
- Encephalitis
- Heart Attack*
- Heart Valve Surgery*
- Hemiplegia
- Loss of Independence
- Loss of Limbs or Sight
- Loss of Speech
- Major Head Trauma
- Major Organ Transplant
- Malignant Cancer*
- Medically Acquired HIV
- Motor Neurone Disease
- Multiple Sclerosis
- Muscular Dystrophy
- Occupationally Acquired HIV
- Out of Hospital Cardiac Arrest
- Paraplegia
- Parkinson’s Disease
- Primary Pulmonary Hypertension
- Quadriplegia
- Severe Accident or Illness Requiring Intensive Care
- Severe Burns
- Stroke*
- Triple Vessel Coronary Artery Angioplasty*

From the Policy Anniversary after the Life Insured’s 75th birthday the only insured events which apply are Loss of Independence and Loss of Limbs or Sight.
Partial Trauma benefit (Extended Trauma)
The Partial Trauma benefit only applies where the Trauma benefit equals or exceeds $100,000.

We will pay a benefit equal to 10% of the Extended Trauma benefit, subject to a maximum of $25,000 if a Life Insured covered for this benefit is diagnosed with one of the following insured events:

- Carcinoma In Situ*
- Colostomy or Ileostomy*
- Diabetes (Type 1)*
- Early Stage Chronic Lymphocytic Leukaemia*
- Early Stage Melanoma*
- Early Stage Prostate Cancer*
- Loss of Hearing in One Ear
- Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty*
- Severe Rheumatoid Arthritis*
- Single Loss of Limb or Eye

A Partial Trauma benefit will only be paid once for each event, except for Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty which may be claimed on more than one occasion (subject to the exclusion below). The benefit payable on the first instance will be 10% of the Trauma benefit under this policy, subject to a maximum of $25,000. The benefit payable for any subsequent Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty claim will be 10% of the Trauma benefit under this policy, subject to a maximum of $25,000 and a minimum of the amount paid for the first claim.

Exclusions
No claim is paid if the insured event is caused directly or indirectly by:

- an intentional self-inflicted act or attempted suicide or
- any event or medical condition specified on your Policy Schedule in relation to the Life Insured.

In the case of insured events marked with an asterisk (*), no claim will ever be paid if the condition occurred, is first diagnosed or the circumstances leading to diagnosis became apparent or a recommendation of the need to have surgery occurs, within 90 days of:

- the commencement date of the Trauma benefit
- the commencement date of any increase in Trauma benefit applied for (but only in respect of the increase) or
- the latest reinstatement of your policy.

We will waive this 90 day elimination period if the Trauma benefit under this policy replaces cover for the same insured event for the Life Insured with us or another insurer, but only to the extent of the benefit amount replaced, and only if the Life Insured is not within our or the other insurer’s 90 day elimination period.

We will not pay a benefit for Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty where the procedure occurs within six months after a prior Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty procedure for which a benefit was paid.

Paralysis Booster benefit
If we pay a Trauma benefit for paralysis (Diplegia, Hemiplegia, Quadriplegia or Paraplegia) then we will double the amount of benefit payable up to a maximum ‘boosted’ payment in respect of a Life Insured of $2,000,000.

Benefit adjustments
The Trauma benefit applying to a Life Insured is reduced by the amount paid or advanced under any of the following:

- Terminal Illness benefit
- Accidental Injury benefit
- TPD benefit
- Partial TPD benefit
- Partial Trauma benefit

in relation to that Life Insured.

Your Premium will be based on the reduced level of cover from the next premium due date after payment of the relevant benefit.
Funeral benefit
This benefit only applies if Death cover is not selected. If Death cover is not selected then a benefit of $5,000 is payable on the death of a Life Insured, while this policy is in force and prior to the applicable benefit expiry date, but only if the Life Insured is not entitled to be paid a Trauma benefit for one of the specified Traumas.

We will not pay this Funeral benefit if:
- the Life Insured’s death was caused, directly or indirectly by suicide within 13 months of the commencement date of your policy or its latest reinstatement
- you have received a Trauma benefit other than a Partial Trauma benefit.

Termination of Trauma benefits
The Trauma cover terminates in relation to a Life Insured on the first to occur of:
- the payment of the total Trauma benefit amount
- the death of the Life Insured
- our receipt of your written notification to terminate this cover
- the Trauma benefit expiry date shown on your Policy Schedule and
- the termination of your policy (see the Termination of your policy clause on page 4).

Standard built-in benefits
The following benefits are built into the Zurich Protection Plus policy, and apply to each Life Insured, regardless of the covers selected.

Future Insurability benefit – Personal Events
You have the option to increase the Death benefit or TPD benefit or Trauma benefit applying for a Life Insured, before his/her 55th birthday, without our reassessment of his/her personal circumstances, as long as:
- you have not received, nor are entitled to receive, a benefit under this policy in relation to that Life Insured
- we or any other life insurer have not waived or are not waiving, Premiums in relation to that Life Insured.

The option can be exercised within 30 days of any of the following events, on the terms specified:
(a) If the Life Insured:
- marries
- divorces
- becomes a parent (whether through the birth or adoption of a child)
- becomes a full-time carer
- becomes a widow or widower (through the death of a Spouse)
you can increase the benefit amount by a minimum of $10,000 and a maximum of the lesser of:
- 25% of the Death benefit or TPD benefit or Trauma benefit amount applying to that Life Insured when this policy started and
- $200,000.
(b) If the Life Insured takes out for the first time or increases, his/her mortgage on his/her principal place of residence or if the Life Insured takes out a new investment property loan, you can increase the benefit amount by the lesser of:
- the amount of the new mortgage or investment property loan or the increase in the mortgage and
- 25% of the Death benefit or TPD benefit or Trauma benefit amount applying to that Life Insured when your policy started and
- $200,000.
(c) If a dependent child of the Life Insured starts secondary school, you can increase the benefit amount by a minimum of $10,000 and a maximum of the lesser of:
   • 25% of the Death benefit or TPD benefit or Trauma benefit amount applying to that Life Insured when this policy started and
   • $200,000.

(d) If the Life Insured experiences a significant increase in salary (minimum 15%), you can increase the benefit amount by a minimum of $10,000 and a maximum of the lesser of:
   • 25% of the Death benefit or TPD benefit or Trauma benefit amount applying to that Life Insured when this policy started and
   • $200,000.

Restrictions
The accumulative sum of all increases under this benefit cannot exceed the lower of:
   • the benefit amount applying to that Life Insured when this policy started and
   • $1,000,000.

In any 12 month period increases are limited to 50% of the cover amount applying to that Life Insured when this policy started.

You cannot increase your TPD benefit amount for a Life Insured if the increase would cause you to exceed our Maximum Underwriting Limit.

You cannot increase your Trauma benefit amount for a Life Insured if the increase would cause you to exceed our Maximum Underwriting Limit.

We retain the right to confirm the Life Insured’s occupation in relation to any increase in the TPD cover amount for a Life Insured and eligibility and Premiums in relation to the increased amount will be based on the Life Insured’s occupation at the time of increase.

For the first six months after an increase under this benefit:
   • any increased Death benefit amount in relation to a Life Insured is only payable in the event of the Life Insured’s Accidental Death
   • any increased TPD benefit amount in relation to a Life Insured is only payable in the event his/her Total and Permanent Disablement is caused by an Accidental Injury
   • any increased Trauma benefit amount in relation to a Life Insured is only payable in the event of a Trauma suffered as a result of Accidental Injury.

Financial Planning Advice benefit
We will reimburse you up to $1,000 towards the cost of financial planning advice required as a result of a benefit paid under this policy. You may be asked to provide us with sufficient proof.

Inflation Protection
The value of your insurance cover is protected against the impact of inflation by automatically increasing the benefit amounts each year.

This benefit applies to the Death benefit and the TPD benefit and the Trauma benefit.

The benefit amount is increased in respect of a Life Insured on each Policy Anniversary by the greater of:
   • 5% and
   • the percentage increase in the Consumer Price Index published for the quarter ending immediately prior to three months before the Policy Anniversary over that published for the quarter ending immediately prior to 15 months before that Policy Anniversary.

You have the option of rejecting our offer to increase the benefit amounts.

Premium freeze
At any Policy Anniversary you may elect to freeze the Premium for your policy by notifying us in writing. This causes the Premium to remain constant until the first benefit expiry date or until you tell us in writing that you no longer wish to freeze the Premium (unless you make a claim or exercise an option that changes the sum insured). As the cost of providing cover generally rises each year in line with the age of each Life Insured, the effect of freezing the Premium will be to reduce the level of cover each year proportionally for each insured benefit and optional benefit.
Nomination of beneficiaries

If you are the sole Policy Owner and the sole Life Insured you may nominate one or more beneficiaries to receive the Death benefit and Accidental Death benefit (if applicable) in the event of your death. If you make a nomination we will pay the Death benefit and Accidental Death benefit (if applicable) directly to the nominated beneficiaries in the proportions specified in the nomination.

Your nomination is subject to the following rules:

• you must be both the only Policy Owner and Life Insured to make a valid nomination
• a nominated beneficiary must be an individual, corporation or trust
• contingent nominations (eg. nominations which provide for multiple scenarios) cannot be made
• you may change a nomination at any time or revoke a previous nomination but the change does not take effect until we receive and accept the new nomination
• the nomination must be properly executed in the form we specify before we can accept it
• you may have only one nomination in force at any time, and cannot supplement a nomination (to add beneficiaries, you must replace your nomination by making a new one)
• an attempt at making a new nomination received by us revokes past nominations even if the attempt at making the nomination is defective
• if ownership of the policy is assigned to another person or entity, then any previous nomination is automatically revoked
• payment of the Death benefit and Accidental Death benefit (if applicable) will be made using the latest unrevoked valid nomination, unless it has been revoked
• if a nominated beneficiary dies before you, the portion of the Death benefit and Accidental Death benefit (if applicable) nominated in respect of that beneficiary will be paid to your Legal Personal Representative
• if a nominated beneficiary is alive at the time of your death but we are notified of their subsequent death before we can pay him/her, then the entitlement will be paid to the deceased beneficiary’s Legal Personal Representative
• a nominated beneficiary has no rights under the policy, other than to receive the nominated policy proceeds after a claim has been admitted by us. He or she cannot authorise or initiate any policy transaction
• we may delay payment if your nomination or nominations become the subject of legal proceedings or external dispute resolution processes
• a court order or decision of an external dispute resolution process in relation to a nomination overrides the nomination.

Optional benefits

Your Policy Schedule shows the optional benefits applying under your policy and, if applicable, the benefit amount(s). Your Policy Schedule also shows the expiry date applying to each optional benefit. A Life Insured is only covered for these optional benefits if specified on your Policy Schedule.

Accidental Death option

When the Accidental Death benefit is payable

The Accidental Death benefit amount is payable if a Life Insured covered for this benefit suffers Accidental Death which was sustained while both this benefit, and your policy, were in force.

Exclusions – Accidental Death benefit

No claim is paid where the Injury causing the Life Insured’s Accidental Death:

• is the result of suicide or
• is the result of any event specified on your Policy Schedule in relation to that Life Insured.

Termination of Accidental Death option

The Accidental Death option terminates in relation to a Life Insured on the first to occur of:

• the payment of the Accidental Death benefit amount
• the death of the Life Insured
• on receipt of your written notification to terminate this option
• the Accidental Death benefit expiry date shown on your Policy Schedule or
• the termination of your policy (see the Termination of your policy clause on page 4).

Business Future Cover option

When the Business Future Cover option can be used

This benefit entitles you to increase the Death benefit in relation to a Life Insured prior to the Life Insured’s 65th birthday or TPD benefit or Trauma benefit amount (if applicable) in relation to a Life Insured prior to the Life Insured’s 60th birthday without our reassessment of his/her personal circumstances, as long as:

• you have not received, nor are entitled to receive, a benefit under this policy in relation to that Life Insured
• we or any other life insurer have not waived or are not waiving, Premiums in relation to the Life Insured.

The option can only be exercised once in any policy year within 30 days of the event which triggers the increase.

This option allows you to apply for future increases in the Death benefit or TPD benefit or Trauma benefit amount applying to the Life Insured without the need to provide further medical evidence and the trigger is based on the purpose of your policy (our basis of acceptance of your policy is shown on your Policy Schedule).

Trigger events for an increase in cover
• If your policy is a combination of key person insurance or loan/guarantor protection or buy-sell and if the value of the Life Insured’s interest in the Business, Loan Guarantee or Value of the Key Person to the Business increases.
• If your policy is key person insurance and if the Value of the Key Person to the Business increases.
• If your policy is for loan/guarantor protection and if the Loan Guarantee increases.
• If your policy is for buy-sell and if the value of the Life Insured’s interest in the Business increases.

Restrictions and limitations
The maximum Death benefit amount up to which you can increase the cover applying to a Life Insured under this option is the lower of:
• three times the cover at commencement of your policy applying to the Life Insured or
• $10,000,000.

The maximum TPD cover amount up to which you can increase your cover applying to that Life Insured under this option is the lower of:
• three times the cover at commencement of your policy applying to that Life Insured or
• $3,000,000.

The maximum Trauma cover amount up to which you can increase your cover applying to that Life Insured under this option is the lower of:
• three times the cover at commencement of your policy applying to that Life Insured or
• $2,000,000.

We will not increase the Death benefit or TPD benefit or Trauma benefit amount under this option in relation to a Life Insured if the total amount of cover applying to that Life Insured for all policies from all sources (including any policies issued by other insurance companies) would exceed our Maximum Underwriting Limit or would exceed (depending on the Business Purpose):
• the Value of the Business or the Loan Guarantee or the Value of the Key Person to the Business or
• the Value of the Key Person to the Business or
• the Loan Guarantee or
• the value of the Life Insured’s interest in the Business.

If the Death benefit or TPD benefit or Trauma benefit amount applying to a Life Insured was less than 100% of the Value of the Business or the Loan Guarantee or the Value of the Key Person to the Business or the value of the Life Insured’s interest in the Business then the relevant cover amount applying to that Life Insured can only be increased under this option to an equivalent percentage of the Value of the Business, Loan Guarantee or Value of the Key Person to the Business or the value of the Life Insured’s interest in the Business at the time of any application to increase your cover in relation to the Life Insured.

Multiple purposes
If the Death benefit or TPD benefit or Trauma benefit amount applying to a Life Insured was for multiple purposes then any increases under this option must be proportionate to the allocation that formed the basis of this policy.

Applying for an increase
You must apply for the increase within 30 days of the event which triggers the increase, and give us proof of the event which is satisfactory to us.

To apply for an increase in relation to a Life Insured, you must apply to us in writing and provide appropriate evidence of the trigger event. Depending on the Business Purpose, that will be:
• a Valuation of the Business or Valuation of the Key Person to the Business (as provided by an independent qualified accountant or business valuer) or evidence of the Loan Guarantee, and any other contractual or financial evidence we may request, to satisfy us that the Value of the Business or the Loan Guarantee or the Value of the Key Person to the Business is at least equal to the requested increased amount of cover.
• a Valuation of the Key Person to the Business (as provided by an independent qualified accountant or business valuer) and any other contractual or financial evidence we may request, to satisfy us that the value of the Life Insured’s financial interest or Valuation of the Key Person to the Business is at least equal to the requested increased amount of cover
• evidence of the Loan Guarantee, and any other contractual or financial evidence we may request, to satisfy us that the value of the Life Insured’s financial interest is at least equal to the requested increased amount of cover
• a Valuation of the Business (as provided by an independent qualified accountant or business valuer), and any other contractual or financial evidence we may request, to satisfy us that the value of the Life Insured’s interest in the Business is at least equal to the requested increased amount of cover.

The valuation method used must be the same method of valuation used when you apply and are accepted for this option.

The independent qualified accountant or business valuer cannot be your or the Life Insured’s, family member, business partner, employee or employer.

If you apply to increase the Death benefit applying to a Life Insured you do not have to increase the TPD benefit or Trauma benefit amount applicable to that Life Insured at the same time. However, if you apply to increase your TPD benefit or Trauma benefit amount applying to a Life Insured then you must also increase the Death benefit amount applying to that Life Insured by at least the same amount at the same time. Any increase in the benefit must be approved by us.

Exclusions – Business Future Cover option
If the Business Future Cover option is not used in three consecutive policy years in relation to a Life Insured then you will not be able to make any further increases under this option in relation to that Life Insured unless you can demonstrate to our satisfaction that financial evidence relating to the Business and the purpose identified by you, in respect of that period, did not support an increase in the cover applying to the Life Insured.

For the first six months after an increase under this benefit for the purposes of a Loan Guarantee:
• any increased Trauma amount is payable only in the event the Life Insured suffers one of the Trauma conditions as a result of an Accidental Injury.

Termination of the Business Future Cover option
The Business Future Cover option terminates in relation to a Life Insured on the first to occur of:
• the death of the Life Insured
• on receipt of your written notification to terminate this option
• the termination of your policy (see the Termination of your policy clause on page 4).

Premium Waiver option
When premiums will be waived
We will waive your Premiums in respect of a Life Insured who is covered by this option, for all benefits under this policy, if the Life Insured is Totally Disabled prior to age 70. We will continue to waive the Premium in respect of that Life Insured while he/she remains Totally Disabled.

To qualify for this waiver you must pay Premiums for three months while a covered Life Insured is Totally Disabled. However, if we do subsequently waive your Premiums, we will also refund any Premiums paid in those three months.

In addition, if a Life Insured is involuntarily unemployed other than as a direct result of a Sickness or Injury, your policy has been in force for the previous 12 months at the time we receive a claim and he/she is registered with an employment agency approved by us, we will waive the Premium in respect of that Life Insured for up to three months. A total of three months Premium may be waived because of unemployment during the life of your policy.

Exclusions – Premium Waiver option
Premiums will not be waived in respect of a Life Insured for Sickness or Injury occurring as a direct result of:
• an intentional self-inflicted act or
• attempted suicide or
• Uncomplicated Pregnancy or Childbirth or
• an act of war (whether declared or not).
Termination of the Premium Waiver option
The Premium Waiver option terminates in relation to a Life Insured on the first to occur of:

- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the Policy Anniversary following the 69th birthday of the Life Insured or
- the termination of your policy (see the Termination of your policy clause on page 4).

Buy Back TPD option
When the Buy Back TPD option can be used
If the Buy Back TPD option applies for a Life Insured, then you can repurchase the TPD benefit which was reduced as a result of the payment of the Trauma benefit (other than a Partial Trauma benefit) in respect of that Life Insured without providing any evidence of the Life Insured’s personal circumstances, as follows:

- up to 1/3 of the Trauma benefit amount paid (excluding any Paralysis Booster benefit) can be bought back on the date 12 months after the payment of the Trauma benefit, if the Life Insured has returned to full time work in his/her Usual Occupation for at least six continuous months
- up to a further 1/3 of the Trauma benefit amount paid (excluding any Paralysis Booster benefit) can be bought back on the date 24 months after the payment of the Trauma benefit, if the Life Insured has returned to full time work in his/her Usual Occupation for at least 18 continuous months
- up to a further 1/3 of the Trauma benefit amount paid (excluding any Paralysis Booster benefit) can be bought back on the date 36 months after the payment of the Trauma benefit, if the Life Insured has returned to full time work in his/her Usual Occupation for at least 30 continuous months.

The Premium applying to the TPD benefit repurchased will be based on our then current rates and the Life Insured’s age, gender, smoking status, occupation and any premium loadings which applied to the TPD cover which was reduced. Any exclusions which applied to the cover reduced will also apply to the cover repurchased.

You can exercise a Buy Back TPD option opportunity by notifying us in writing.

Limitations – Buy Back TPD option
You cannot subsequently claim a repurchased TPD benefit for the same or related cause for which the Trauma benefit was paid. The Future Insurability benefit does not apply to any repurchased TPD cover.

A Buy Back TPD option opportunity can only be exercised before the Policy Anniversary following the Life Insured’s 64th birthday and within 30 days of the applicable opportunity date.

Accelerated Buy Back Death option
If the Accelerated Buy Back Death option applies for a Life Insured then 100% of the Death cover reduced for that Life Insured as a result of the payment of the Trauma benefit can be repurchased on the date 12 months after payment of the Trauma benefit.

You cannot buy back any amount paid as:

- a ‘boosted’ benefit (under the Paralysis Booster benefit)
- a Partial Trauma benefit payment.

Child Cover option
The Child Cover option pays a benefit for three different events:

Child Trauma benefit
The Child Cover benefit amount is payable if an Eligible Child suffers one of the insured events which appear in the Insured Events for Extended Trauma benefit list (see page 12):

- while this policy is in force
- before the Trauma benefit expiry date and
- the child survives for a period of 14 days after the date of occurrence of the insured event.

If an Eligible Child suffers more than one insured event, the Child Cover benefit is only payable in respect of one insured event.

Child Carer benefit
Provided the Child Trauma benefit has not been paid, a monthly benefit of 5% of the Child Cover benefit amount is payable if the Life Insured has to stop Full Time Paid Employment to care for an Eligible Child at home. The Eligible Child must be confined to bed for a minimum of five consecutive days and must be under the regular care of, and following the advice of, a Medical Practitioner.
We will pay the Child Carer benefit for each complete month or 1/30th of the Child Carer benefit for each day that you are eligible for this benefit.

A Medical Practitioner must confirm the Eligible Child is confined to bed and requires full-time care. We will require this certification every month that the claim continues.

The Child Carer benefit is capped at a maximum of $5,000 per month and is paid for a maximum of three months over the life of the policy.

Child Funeral benefit
Provided the Child Trauma benefit has not been paid for an Extended Trauma Insured Event, a Funeral benefit amount of $5,000 will be paid on the death of an Eligible Child. If the Child Funeral benefit is paid then this option ends.

Exclusions – Child Cover option
Benefits under the Child Cover option are not paid if the insured event is caused directly or indirectly by a condition which:

- is congenital or
- existed before the Trauma benefit commenced or
- existed before the child became an Eligible Child.

No claim is paid if the insured event is caused directly or indirectly by any intentional self-inflicted act or attempted suicide.

In the case of insured events marked with an asterisk (*), (see page 12), no claim will ever be paid if the condition occurred, is first diagnosed or the circumstances leading to the diagnosis became apparent or a recommendation of the need to have surgery occurs within 90 days of:

- the commencement date of the Trauma benefit
- the commencement date of any increase in Trauma benefit applied for (but only in respect of the increase) or
- the latest reinstatement of your policy.

Termination of the Child Cover option
Only one Child Trauma benefit or Child Carer benefit or Child Funeral benefit claim is payable for any individual Eligible Child under this, and any other insurance policies which we have issued. Once one Eligible Child qualifies for the Child Trauma benefit or the Child Funeral benefit and a benefit is paid in accordance with the Policy Conditions, the option will end.

Trauma Reinstatement option
When the Trauma Reinstatement option can be used
If the Trauma Reinstatement option applies for a Life Insured then you can reinstate the Trauma benefit which was reduced as a result of the previous payment of the Trauma benefit in respect of the Life Insured. 100% of the Trauma benefit can be reinstated without providing any evidence of the Life Insured’s personal circumstances on the date 12 months after payment of the Trauma benefit. The Trauma benefit cannot be reinstated where a previous payment of the Trauma benefit is made as a Partial Trauma benefit payment.

The Future Insurability benefit does not apply to any reinstated Trauma benefit.

A Trauma Reinstatement option opportunity can only be exercised before the Policy Anniversary following the Life Insured’s 74th birthday and within 30 days of the date 12 months after payment of the Trauma benefit.

The Premium applying to the Trauma benefit reinstated will be based on our then current rates and the Life Insured’s age, gender, smoking status, occupation and any premium loadings which applied to the Trauma benefit which was reduced. Any exclusions which applied to the cover reduced will also apply to the cover reinstated.

You can exercise a Trauma Reinstatement option opportunity by notifying us in writing.

Limitations – Trauma Reinstatement option
If you are subsequently diagnosed with a specified Trauma, we will pay a claim under the reinstated cover provided the specified Trauma occurred or was diagnosed or the circumstances or symptoms leading to diagnosis became apparent after the Trauma cover was reinstated, subject to the following conditions:

We will not pay a claim under the reinstated Trauma cover if the specified Trauma:

- is the same condition as the original specified Trauma
- is directly or indirectly caused by or related to the original specified Trauma or symptoms or condition(s) which caused the original specified Trauma
- is a Loss of Independence
- is a ‘Heart Condition’ if the original claim was for a ‘Heart Condition’ or
- is a Stroke or paralysis (directly or indirectly resulting from a Stroke) and the original specified Trauma was a Heart Condition.
In the above paragraph, ‘Heart Condition’ means any of the following specified Traumas: Aorta Repair, Coronary Artery Bypass Surgery, Heart Attack, Heart Valve Surgery, Cardiomyopathy, Triple Vessel Coronary Artery Angioplasty, Primary Pulmonary Hypertension.

**Top-Up option**
If we pay the Partial Trauma benefit for Carcinoma In Situ, Colostomy or Ileostomy, Diabetes (Type 1), Early Stage Chronic Lymphocytic Leukaemia, Early Stage Melanoma, Early Stage Prostate Cancer, Loss of Hearing in One Ear, Severe Rheumatoid Arthritis or Single Loss of Limb or Eye, then we will increase the amount of benefit payable to 25% of the Trauma benefit amount, up to a maximum payment in respect of a Life Insured of $100,000.

If we pay the Partial Trauma benefit for Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty, then we will increase the amount of benefit payable to 25% of the Trauma benefit amount, up to a maximum payment in respect of a Life Insured of $50,000. If we pay the Partial Trauma benefit for any subsequent Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty, then we will increase the amount of benefit payable to 25% of the Trauma benefit under this policy, subject to a maximum of $50,000 and a minimum of the amount paid for the first claim.

Your sum insured will be reduced by each amount paid under this benefit and Premiums will be calculated on the reduced sums insured.

**Needlestick Cover option**
When the Needlestick benefit is payable
The Needlestick benefit is payable if a Life Insured covered for this benefit becomes infected with HIV (Human Immunodeficiency Virus), Hepatitis B or Hepatitis C as a result of an accident occurring during the course of his/her normal occupation.

Any accident giving rise to a potential claim must be reported to us as soon as possible.

In the event of a claim you must provide us with all of the following:

- proof of the occupational accident that gave rise to the infection including the incident report and the names of any witnesses to the accident
- proof that the accident involved a definite source of the relevant infection
- proof that a new infection with either HIV, Hepatitis B or Hepatitis C has occurred within six months of the documented accident, demonstrating sero-conversion from:
  - HIV antibody negative to HIV antibody positive
  - Hepatitis C antibody negative to Hepatitis C antibody positive
  - Hepatitis B surface antigen negative to Hepatitis B surface antigen positive
- access to test independently all the blood samples used.

**Restrictions and limitations**
The maximum combined amount we will pay for Occupationally Acquired HIV under all policies issued by us is $2,000,000.

**Exclusions – Needlestick benefit**
A benefit will not be payable if:

- HIV, Hepatitis B and Hepatitis C is contracted by any other means
- a medical cure is found for Acquired Immune Deficiency Syndrome (AIDS) or the effects of the HIV virus, Hepatitis B or Hepatitis C (as applicable) or in the event of a treatment being developed and approved which makes these viruses inactive and non-infectious.

**Termination of the Needlestick Cover option**
The Needlestick Cover option terminates in relation to a Life Insured on the first to occur of:

- the payment of the Needlestick benefit amount
- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the Needlestick benefit expiry date shown on your Policy Schedule or
- the termination of your policy (see the Termination of your policy clause on page 4).
These Policy Conditions apply to Zurich Select Term Plus. Your Policy Schedule shows each Life Insured covered under this policy and lists the Death benefit amount. It also shows any optional benefits provided.

**Death benefit**
The Death benefit amount is payable upon the death of a Life Insured while this policy is in force and prior to the applicable Death benefit expiry date. Your Policy Schedule shows the benefit expiry date applying to the Death benefit for each Life Insured.

**Terminal Illness benefit**
An advance payment of the Death benefit is payable if a Life Insured is diagnosed as **Terminally Ill** while this policy is in force and prior to the applicable Death benefit expiry date.

**Accidental Injury benefit**
The benefit amount specified below in either paragraph (a) or paragraph (b) (but not both) is payable if a Life Insured suffers an **Accidental Injury** while this policy is in force and prior to the applicable Death benefit expiry date.

(a) In the case of an **Accidental Injury** which causes the entire and irrevocable loss of: the use of one hand or the use of one foot or the sight of one eye a benefit amount of the lesser of 25% of the Death benefit and $500,000 is payable.

(b) In the case of an **Accidental Injury** which causes the entire and irrevocable loss of the use of both hands or the use of both feet or the sight of both eyes or any combination of two of the following:
   • the use of one hand
   • the use of one foot
   • the sight of one eye

a benefit amount of the lesser of 100% of the Death benefit and $2,000,000 is payable.

The Accidental Injury benefit will not be payable if:

• a benefit is paid for the same **Injury** under the TPD benefit or
• the **Injury** is the result of war (whether declared or not) or
• the **Injury** is a result of intentional self-inflicted injuries or attempted suicide.

**Advancement of Funeral Expenses**
While a claim for the Death benefit is being settled, we may advance up to $15,000 of the benefit towards payment of funeral expenses. An application for payment of funeral expenses must be made by the person to whom the Death benefit is payable or by another person acceptable to us and must include a copy of the death certificate and the funeral invoice.

**Financial Planning Advice benefit**
We will reimburse you up to $1,000 towards the cost of financial planning advice required as a result of a benefit paid under this policy. You may be asked to provide us with sufficient proof.

**Exclusions**
No claim is paid if the Life Insured’s death is caused directly or indirectly by an event or condition specified on your Policy Schedule in relation to that Life Insured or by suicide within 13 months of:

• the commencement date of your policy
• the commencement date of any increase in the Death benefit applied for (but only in respect of the increase) or
• the latest reinstatement of your policy.

We will waive this exclusion if, immediately prior to the commencement of this policy, you had death cover in relation to the Life Insured which was in force for at least 13 consecutive months (without lapsing and/or reinstatement) with us or another insurer, and we agreed to replace this cover. The waiver will only apply up to the amount that we agreed to replace.

**Benefit adjustments**
The Death benefit applying to a Life Insured is reduced by the amount paid or advanced, under any of the following:

• Terminal Illness benefit
• Accidental Injury benefit
• TPD benefit

in relation to that Life Insured. Your **Premium** will be based on the reduced levels of cover from the next premium due date after payment of the relevant benefit.

**Termination of the Select Term Plus benefits**
The benefits of your policy terminate in relation to a Life Insured on the first to occur of:

• the payment of the total Death benefit amount
• the death of the Life Insured
• our receipt of your written notification to terminate this benefit

• the Death benefit expiry date shown on your Policy Schedule and
• the termination of your policy (see the Termination of your policy clause on page 4).
Nomination of beneficiaries
If you are the sole Policy Owner and the sole Life Insured you may nominate one or more beneficiaries to receive the Death benefit and Accidental Death benefit (if applicable) in the event of your death. If you make a nomination we will pay the Death benefit and Accidental Death benefit (if applicable) directly to the nominated beneficiaries in the proportions specified in the nomination.

Your nomination is subject to the following rules:

- you must be both the only Policy Owner and Life Insured to make a valid nomination
- a nominated beneficiary must be an individual, corporation or trust
- contingent nominations (eg. nominations which provide for multiple scenarios) cannot be made
- you may change a nomination at any time or revoke a previous nomination but the change does not take effect until we receive and accept the new nomination
- the nomination must be properly executed in the form we specify before we can accept it
- you may have only one nomination in force at any time, and cannot supplement a nomination (to add beneficiaries, you must replace your nomination by making a new one)
- an attempt at making a new nomination received by us revokes past nominations even if the attempt at making the nomination is defective
- if ownership of the policy is assigned to another person or entity, then any previous nomination is automatically revoked
- payment of the Death benefit and Accidental Death benefit (if applicable) will be made using the latest unrevoked valid nomination, unless it has been revoked
- if a nominated beneficiary dies before you, the portion of the Death benefit and Accidental Death benefit (if applicable) nominated in respect of that beneficiary will be paid to your Legal Personal Representative
- if a nominated beneficiary is alive at the time of your death but we are notified of their subsequent death before we can pay him/her, then the entitlement will be paid to the deceased beneficiary’s Legal Personal Representative
- a nominated beneficiary has no rights under the policy, other than to receive the nominated policy proceeds after a claim has been admitted by us. He or she cannot authorise or initiate any policy transaction
- we may delay payment if your nomination or nominations become the subject of legal proceedings or external dispute resolution processes
- a court order or decision of an external dispute resolution process in relation to a nomination overrides the nomination.

Optional benefits
Your Policy Schedule shows the optional benefits applying under your policy and, if applicable, the benefit amount(s). Your Policy Schedule also shows the expiry date applying to each optional benefit. A Life Insured is only covered for these optional benefits if specified on your Policy Schedule.

TPD option
The TPD benefit amount is payable upon the Total and Permanent Disablement of a Life Insured covered for this benefit. The Life Insured must suffer Total and Permanent Disablement when this policy is in force and before the applicable benefit expiry date. Your Policy Schedule also shows the benefit expiry date applying to the TPD benefit for each Life Insured.

If the Life Insured (including a Life Insured with Special Risk TPD) has been engaged in full-time domestic duties in his/her own residence for more than six consecutive months prior to the onset of the Sickness or Injury leading to Total and Permanent Disablement then only paragraphs (a), (c) and (d) of the definition of Total and Permanent Disablement apply.

Your Policy Schedule details whether Standard ‘Any’ Occupation TPD, Standard ‘Own’ Occupation TPD, Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD are provided for a Life Insured and, if so, the benefit amount.

Exclusions – TPD benefit
No claim is paid if the Life Insured’s Total and Permanent Disablement is caused directly or indirectly by:

- an intentional self-inflicted act or attempted suicide
- any event or medical condition specified on your Policy Schedule in relation to that Life Insured.

Double TPD benefit
If the Life Insured is covered for Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD (as shown on your Policy Schedule) the amount by which the Death benefit for that Life Insured is reduced as a result of the payment of the Double TPD benefit is reinstated if:

- the Life Insured survives for 14 days after the date the Double TPD benefit is paid and
- this occurs before the policy expiry date.

The Premium in respect of the Death benefit amount reinstated is waived until the policy expiry date.
Benefit adjustments
The TPD benefits applying to a Life Insured are reduced by any amount paid under any of the following:

• Terminal Illness benefit
• Accidental Injury benefit.

Your Premium will be based on the reduced levels of cover from the premium due date after payment of the relevant benefit. Where you have more than one TPD cover, where such a reduction applies, the reduction in cover will be proportional across all such TPD benefits.

Termination of the TPD benefits
The TPD cover terminates in relation to a Life Insured on the first to occur of:

• the payment of the total TPD benefit amount
• the death of the Life Insured
• on receipt of your written notification to terminate this cover
• the TPD benefit expiry date shown on your Policy Schedule
• the termination of your policy (see the Termination of your policy clause on page 4).

Increasing Cover option
The value of your insurance cover is protected against the impact of inflation by automatically increasing the benefit amounts each year. This benefit applies to the Death benefit and the TPD benefit (if applicable). The benefit amount is increased in respect of a Life Insured on each Policy Anniversary by 5%. You have the option of rejecting our offer to increase the benefit amounts.

Accidental Death option
When the Accidental Death benefit is payable
The Accidental Death benefit amount is payable if a Life Insured covered for this benefit suffers Accidental Death which was sustained while both this benefit, and your policy, were in force.

Exclusions – Accidental Death benefit
No claim is paid where the Injury causing the Life Insured’s Accidental Death:

• is the result of suicide or
• is the result of any event specified on your Policy Schedule in relation to that Life Insured.

Termination of Accidental Death option
The Accidental Death option terminates in relation to a Life Insured on the first to occur of:

• the payment of the Accidental Death benefit amount
• the death of the Life Insured
• on receipt of your written notification to terminate this option
• the Accidental Death benefit expiry date shown on your Policy Schedule or
• the termination of your policy (see the Termination of your policy clause on page 4).

Premium Waiver option
When premiums will be waived
We will waive your Premiums in respect of a Life Insured who is covered by this option, for all benefits under this policy, if the Life Insured is Totally Disabled. We will continue to waive the Premium in respect of that Life Insured while he/she remains Totally Disabled.

To qualify for this waiver you must pay Premiums for three months while a covered Life Insured is Totally Disabled. However, if we do subsequently waive your Premiums, we will also refund any Premiums paid in those three months.

In addition, if a Life Insured is involuntarily unemployed other than as a direct result of a Sickness or Injury, your policy has been in force for the previous 12 months at the time we receive a claim and he/she is registered with an employment agency approved by us, we will waive the Premium in respect of that Life Insured for up to three months. A total of three months Premium may be waived because of unemployment during the life of your policy.

Exclusions – Premium Waiver option
Premiums will not be waived in respect of a Life Insured for Sickness or Injury occurring as a direct result of:

• an intentional self-inflicted act or
• attempted suicide or
• Uncomplicated Pregnancy or Childbirth or
• an act of war (whether declared or not).
Termination of the Premium Waiver option
The Premium Waiver option terminates in relation to a Life Insured on the first to occur of:
• the death of the Life Insured
• on receipt of your written notification to terminate this option
• the Death benefit expiry date shown on your Policy Schedule or
• the termination of your policy (see the Termination of your policy clause on page 4).

Needlestick Cover option
When the Needlestick benefit is payable
The Needlestick benefit is payable if a Life Insured covered for this benefit becomes infected with HIV (Human Immunodeficiency Virus), Hepatitis B or Hepatitis C as a result of an accident occurring during the course of his/her normal occupation.

Any accident giving rise to a potential claim must be reported to us as soon as possible.

In the event of a claim you must provide us with all of the following:
• proof of the occupational accident that gave rise to the infection including the incident report and the names of any witnesses to the accident
• proof that the accident involved a definite source of the relevant infection
• proof that a new infection with either HIV, Hepatitis B or Hepatitis C has occurred within six months of the documented accident, demonstrating sero-conversion from:
  – HIV antibody negative to HIV antibody positive
  – Hepatitis C antibody negative to Hepatitis C antibody positive
  – Hepatitis B surface antigen negative to Hepatitis B surface antigen positive
• access to test independently all the blood samples used.

Restrictions and limitations
The maximum combined amount we will pay for Occupationally Acquired HIV under all policies issued by us is $2,000,000.

Exclusions – Needlestick benefit
A benefit will not be payable if:
• HIV, Hepatitis B and Hepatitis C is contracted by any other means
• a medical cure is found for Acquired Immune Deficiency Syndrome (AIDS) or the effects of the HIV virus, Hepatitis B or Hepatitis C (as applicable) or in the event of a treatment being developed and approved which makes these viruses inactive and non-infectious.

Termination of the Needlestick Cover option
The Needlestick Cover option terminates in relation to a Life Insured on the first to occur of:
• the payment of the Needlestick benefit amount
• the death of the Life Insured
• on receipt of your written notification to terminate this option
• the Needlestick benefit expiry date shown on your Policy Schedule or
• the termination of your policy (see the Termination of your policy clause on page 4).
Zurich Income Replacement Insurance Plus
Policy Conditions

These Policy Conditions apply to Zurich Income Replacement Insurance Plus.

Your Policy Schedule shows the Life Insured covered under your policy, lists the Insured Monthly Benefit, whether your policy is ‘Agreed Value’ or ‘Indemnity’, the Benefit Period, the Waiting Period, the premium structure and any optional benefits provided. Your Policy Schedule also shows the benefit expiry date applying to each insured benefit.

You can apply to add optional benefits or to increase levels of cover, but only if we accept your application after considering the Life Insured’s personal circumstances including health, occupation and pastimes.

We will offer to increase the level of cover each year in line with inflation under the Inflation Protection benefit unless you request us not to make these offers.

Income benefit
To be eligible for an Income Benefit, the Life Insured must be under the regular care of, and following the advice of, a Medical Practitioner. He/she must be unable to earn his/her Pre-Disability Income from his/her Usual Occupation until the end of the Waiting Period.

The Income Benefit is payable after the expiry of the Waiting Period if, until the expiry of the Waiting Period, solely as a result of a Sickness or Injury, while your policy is in force and before the Insured Monthly Benefit expiry date:

- the Life Insured’s Pre-Disability Income from his/her Usual Occupation has reduced by 20% or more, or
- the Life Insured is unable to perform one or more Income Producing Duties of his/her Usual Occupation.

Income benefit with the Basic Cover option
To be eligible for an Income Benefit, the Life Insured must be under the regular care of, and following the advice of, a Medical Practitioner. He/she must not work in any occupation for a period of at least 14 days and he/she must be unable to earn his/her Pre-Disability Income from his/her Usual Occupation until the end of the Waiting Period.

The Income Benefit is payable after the expiry of the Waiting Period if, until the expiry of the Waiting Period, solely as a result of a Sickness or Injury, while your policy is in force and before the Insured Monthly Benefit expiry date:

- the Life Insured’s Pre-Disability Income from his/her Usual Occupation has reduced by 20% or more, or
- the Life Insured is unable to perform one or more Income Producing Duties of his/her Usual Occupation.

Agreed value cover
If at the expiry of the Waiting Period the Life Insured has no Post-Disability Income then we will pay you the Insured Monthly Benefit. Otherwise, the Income Benefit we will pay after the expiry of the Waiting Period will be proportionate to the income loss and calculated on a monthly basis using the following formula:

\[
\text{Pre-Disability Income} - \frac{\text{Post Disability Income}}{X} \times \text{Insured Monthly Benefit}
\]

Indemnity cover
If at the expiry of the Waiting Period the Life Insured has no Post-Disability Income then we will pay you the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income. Otherwise, the Income Benefit we will pay after the expiry of the Waiting Period will be proportionate to the income loss and calculated on a monthly basis using the following formula:

\[
\text{Pre-Disability Income} - \frac{\text{Post Disability Income}}{X} \times \text{Insured Monthly Benefit}
\]

Your benefit will be capped so that the amount paid does not exceed 75% of your Pre-Disability Income.

Under Agreed Value and Indemnity cover, we will continue to pay you the Income Benefit until any one of the following events occurs:

- the Sickness or Injury giving rise to the claim does not prevent the Life Insured earning his/her Pre-Disability Income from personal exertion in his/her Usual Occupation
- the Benefit Period ends
- your policy ends
- the death of the Life Insured
- the Life Insured is no longer under the regular care of a Medical Practitioner with regard to treatment for the Sickness or Injury
- the Life Insured is no longer following the treatment recommended by a Medical Practitioner at such intervals and frequency as will lead to a cure, alleviation or minimisation of the condition causing the disability.

If you are claiming while outside Australia, we will only continue to pay the Income Benefit if the Life Insured has a medical examination in Australia or in another country by a doctor nominated or approved by us, every 12 months. We
will pay for this medical examination, but not for transport to Australia or any other country.

We pay a proportion of the Income Benefit twice monthly when the claim requirements have been provided, with the first payment due 15 days after the Waiting Period ends. When the claim ends before the next payment due date, we will pay 1/30th of the Income Benefit for each day less than 15 days.

If the Life Insured’s disability is the result of more than one separate and distinct Sickness or Injury, payments will be based on the policy condition which provides the greatest benefit.

We will agree with you whether the Life Insured’s disability is caused by a Sickness or Injury before claim payments commence.

**Rehabilitation benefit**
The Rehabilitation benefit is payable when you have qualified for the Income Benefit or the Specified Injury benefit after expiry of the Waiting Period or within the Waiting Period if you would otherwise qualify for an Income Benefit. The Rehabilitation benefit is payable as follows:

**Workplace modification**
This benefit provides assistance if the Life Insured’s workplace needs modification to allow the Life Insured to return to gainful employment. We will pay up to three times the Income Benefit for expenses incurred in modifying the Life Insured’s workplace.

**Rehabilitation program**
While the Life Insured takes part in a Rehabilitation Program, we will pay you an additional 50% of the Income Benefit each month for a maximum period of 12 months.

**Rehabilitation costs**
We will pay up to 12 times the Income Benefit for the expenses of rehabilitating the Life Insured. These expenses include the costs of special equipment designed to assist the Life Insured to re-enter the workforce. We will not cover health costs which are typically covered by Medicare or private health insurance.

To receive the Rehabilitation benefit, you must have our written approval before expenses are incurred.

**Funeral benefit**
The Funeral benefit is payable if the Life Insured dies while this policy is in force. We will pay a lump sum of three times the Insured Monthly Benefit.

If you have both Zurich Income Replacement Insurance Plus and Zurich Business Expenses Insurance Plus, we will only pay this benefit once.

**Confined to Bed benefit**
This benefit does not apply if the Basic Cover option is selected.

The Confined to Bed benefit is payable if, while your policy is in force and before the Insured Monthly Benefit expiry date, the Life Insured is Confined to Bed because of Sickness or Injury for more than two days in a row and during that period, is totally dependent on the full-time care of a Nurse or a Personal Care Attendant and unable to earn any income from personal exertion. This benefit is only payable during the Waiting Period to a maximum of 180 days.

We will pay the Confined to Bed benefit for each complete month or 1/30th of the Confined to Bed benefit for each day that you are eligible for this benefit. This benefit is only payable during the Waiting Period to a maximum of 180 days.

Under Agreed Value cover, the Confined to Bed benefit will be the Insured Monthly Benefit.

Under Indemnity cover, the Confined to Bed benefit will be the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

**Specified Injury benefit**
The Specified Injury benefit is payable if any one of the following specified injuries happen to the Life Insured while your policy is in force and before the Insured Monthly Benefit expiry date. The Waiting Period is waived and the Specified Injury benefit is paid (even if the Life Insured is still earning an income) until:

- the end of the Specified Injury Benefit Period
- the end of the Benefit Period shown on your Policy Schedule
- the death of the Life Insured
whichever happens first.

We will not pay you for more than one specified injury per claim.

Under Agreed Value cover, the Specified Injury benefit will be the Insured Monthly Benefit.

Under Indemnity cover, the Specified Injury benefit will be the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.
<table>
<thead>
<tr>
<th>Specified Injury</th>
<th>Specified Injury Benefit Period (months)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quadriplegia</td>
<td>60</td>
</tr>
<tr>
<td>Paraplegia</td>
<td>60</td>
</tr>
<tr>
<td>Hemiplegia</td>
<td>60</td>
</tr>
<tr>
<td>Diplegia</td>
<td>60</td>
</tr>
<tr>
<td>Loss of both feet, both hands or sight in both eyes</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a foot and a hand</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a foot and sight in one eye</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a hand and sight in one eye</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a leg or arm</td>
<td>18</td>
</tr>
<tr>
<td>Loss of a foot or hand or sight in one eye</td>
<td>12</td>
</tr>
<tr>
<td>Loss of the thumb and index finger of the same hand</td>
<td>6</td>
</tr>
<tr>
<td>Fracture of a thigh or pelvis</td>
<td>3</td>
</tr>
<tr>
<td>Fracture of a leg (between the knee and foot), knee-cap, skull (excluding bones of the face or nose), upper arm between elbow and shoulder (shaft) or shoulder blade</td>
<td>2</td>
</tr>
<tr>
<td>Fracture of a forearm (including wrist but excluding elbow or hand) or collar bone</td>
<td>1.5</td>
</tr>
</tbody>
</table>

‘Loss’ means that the Life Insured cannot use and will never be able to use that body part again. In the case of the eye, it means that the Life Insured will never be able to see again from that eye.

The Income Benefit is not payable while you are receiving the Specified Injury benefit, however, eligibility to receive the Income Benefit for the remaining balance of the Benefit Period will be determined in the normal way after the end of the Specified Injury Benefit Period (or at the end of the Waiting Period if it is longer than the Specified Injury Benefit Period).

Special Care benefit

This benefit does not apply if the Basic Cover option is selected.

The Special Care benefit is payable if the Income Benefit, a Specified Injury benefit, a Day 4 Accident benefit or a Confined to Bed benefit is payable and one of the following three conditions exist prior to the expiry date shown on your Policy Schedule:

(a) if a Direct Family Member has to stop Full-time Paid Employment to care for the Life Insured at home because of his/her Sickness or Injury. We will pay an additional benefit of the Income Benefit or $2,500 per month, whichever is lower, for up to six months after the end of the Waiting Period while the Life Insured is:

- confined to bed or to the house, while dependent on home assistance and
- unable to earn any income by personal exertion.

We will not pay if the Direct Family Member had been working for you, the Life Insured or for your or the Life Insured’s employer before the Life Insured suffered the Sickness or Injury.

(b) if the Life Insured needs the care of a Nurse or a Personal Care Attendant because of his/her Sickness or Injury. We will pay an additional benefit of $150 per day for up to six months after the end of the Waiting Period while the Life Insured is:

- confined to bed or to the house, while dependent on home assistance or nursing care and
- unable to earn any income by personal exertion.

We will not pay if the Nurse or Personal Care Attendant had been working for you, the Life Insured or for your or the Life Insured’s employer before the Life Insured suffered the Sickness or Injury.

(c) if the Life Insured is more than 100 kilometres away from home and needs to stay there. We will reimburse accommodation and travel costs if the Life Insured is 100 kilometres or more away from home and has to stay there beyond his/her scheduled return date on his/her Medical Practitioner’s advice. We will also reimburse the accommodation and travel costs of a Direct Family Member who has to stay with the Life Insured.

We will pay a maximum of $500 for reimbursement of travel costs (other then by emergency transport, such as ambulance which is covered by health insurance). We will pay a maximum of $250 per day for accommodation up to 30 days in any 12 month period.

However, we will not pay for both a Direct Family Member and a Nurse or a Personal Care Attendant for the same period.

We will also pay the following Special Care benefit if the Income Benefit is payable and the Life Insured, having suffered the Sickness or Injury whilst overseas, chooses to return to Australia after the end of the Waiting Period but before the expiry date shown on your Policy Schedule. We will pay the cost of a single standard economy airfare to enable the Life Insured to return, less any reimbursement from another source.
We will also pay the costs (on the same basis) of accompanying transport for any Direct Family Member travelling companion the Life Insured has while disabled overseas.

Under Agreed Value cover, the maximum total amount we will pay for these travel costs is three times the Insured Monthly Benefit.

Under Indemnity cover, the maximum total amount we will pay for these travel costs is three times the lesser of the Insured Monthly Benefit and 75% of the Pre-Disability Income.

The Special Care benefit is payable only once in relation to the same or related cause.

**Elective Surgery benefit**

If the Income Benefit would be payable, except that the Life Insured’s disability was due to elective or donor transplant surgery, we will deem the Life Insured’s disability to be due to Sickness if the elective or transplant surgery occurred at least six months after:

- the start of your policy
- if your policy is ever reinstated, the date of reinstatement
- in respect of an increase in the Insured Monthly Benefit, the date of the increase.

**Unemployment Waiver benefit**

We will waive your Premium for up to three months if the Life Insured is involuntarily unemployed, other than as a direct result of Sickness or Injury and if:

- the Life Insured is registered with an employment agency approved by us
- unemployment started at least 12 months after the start of your policy or, if your policy is ever reinstated, the date of reinstatement and
- each request to waive Premium occurs at least 12 months after the end of any previous period of waived Premium.

A total of twelve months Premium may be waived under this benefit during the life of your policy.

**Inflation Protection**

The Inflation Protection benefit protects the value of your insurance cover against the impact of inflation by offering you the opportunity to adjust for this with indexation increases.

Each Policy Anniversary prior to the Life Insured’s 65th birthday, the Insured Monthly Benefit can be increased by the percentage increase in the Consumer Price Index published for the quarter falling immediately prior to three months before the Policy Anniversary over that published for the quarter falling immediately prior to 15 months before that Policy Anniversary.

You have the option of rejecting the increase if you do not require it. If you reject the increase, you must tell us in writing within 30 days of receiving the offer.

Indexation increases will apply automatically while you are entitled to make a claim.

Under Indemnity cover, if the indexation increase would mean that the Insured Monthly Benefit is greater than 75% of the Life Insured’s average monthly Pre-Tax Income or if the Life Insured is not in Full-time Paid Employment, you may reject the increase to avoid paying an unnecessary Premium.

**More than one benefit at a time**

We will not pay any of the following combinations of benefits for the same period:

- the Confined to Bed benefit and the Specified Injury benefit
- the Income Benefit and the Specified Injury benefit
- the Confined to Bed benefit and the Day 4 Accident benefit
- the Specified Injury benefit and the Day 4 Accident benefit
- the Severe Disability benefit and the Booster benefit.

**Exclusions**

No amount will be payable for Sickness or Injury occurring as a direct or indirect result of any one or more of the following:

- an intentional self-inflicted act
- attempted suicide
- Uncomplicated Pregnancy or Childbirth
- an act of war (whether declared or not)
- any event or medical condition expressly excluded on your Policy Schedule.

If the Mental Disorder Discount option applies to the Life Insured, no amount will be payable for Sickness or Injury occurring as a direct or indirect result of a Mental Disorder.
Concurrent Disability
If more than one separate and distinct Sickness or Injury resulted in your disability, payments will be based on the policy condition that provides the highest benefit.

Extending cover beyond age 65
On the Policy Anniversary following your 65th birthday, you can extend your cover on a limited basis up to the Policy Anniversary following your 70th birthday if you are still working in paid employment for more than 30 hours per week. You must apply to us at least 60 days before the benefit expiry date shown on your Policy Schedule. The extended cover will be Indemnity cover. You should consult your adviser for information regarding this extension of cover.

Limitations
The Benefit Period on extended cover is one year.

An Income Benefit will only be payable if the Life Insured has no Post-Disability Income (ie. no proportionate benefits are payable).

The extended cover does not apply if you are entitled to receive a benefit, or if you are receiving or have received a benefit under your policy at any time in the last 12 months.

Optional benefits
Your Policy Schedule shows the optional benefits applying under your policy and, if applicable, the benefit amount(s). Your Policy Schedule also shows the expiry date applying to each optional benefit (or if not shown, the optional benefit expiry date is equal to that of the main policy).

A Life Insured is only covered for these optional benefits if specified on your Policy Schedule.

Increasing Claims option
After each three continuous months of Income Benefit payments, the Income Benefit will be increased by the percentage increase in the Consumer Price Index for the previous quarter.

Lump Sum Accident option
The Lump Sum Accident benefit is payable if the Life Insured suffers an Injury, while your policy is in force and before the expiry date shown on your Policy Schedule, which causes, within 180 days of the accident, one of the events set out below. The lump sum payable will be the percentage set out below of the Lump Sum Accident Benefit Amount shown on your Policy Schedule.

We will only pay an amount under this option once during the life of your policy.

<table>
<thead>
<tr>
<th>Event</th>
<th>% of Lump Sum Accident Benefit Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accidental Death</td>
<td>100%</td>
</tr>
<tr>
<td>Total and permanent loss of:</td>
<td></td>
</tr>
<tr>
<td>both hands or both feet or sight in both eyes</td>
<td>100%</td>
</tr>
<tr>
<td>one hand and sight in one eye</td>
<td>100%</td>
</tr>
<tr>
<td>one foot and sight in one eye</td>
<td>100%</td>
</tr>
<tr>
<td>one hand and one foot</td>
<td>100%</td>
</tr>
<tr>
<td>one arm or one leg</td>
<td>75%</td>
</tr>
<tr>
<td>one hand, one foot or sight in one eye</td>
<td>50%</td>
</tr>
<tr>
<td>thumb and index finger from same hand</td>
<td>25%</td>
</tr>
<tr>
<td>thumb or index finger</td>
<td>15%</td>
</tr>
<tr>
<td>two or more fingers</td>
<td>15%</td>
</tr>
<tr>
<td>one finger</td>
<td>5%</td>
</tr>
</tbody>
</table>

‘Loss’ means that the Life Insured cannot use and will never be able to use that body part again. In the case of the eye, it means that the Life Insured will never be able to see again from that eye.

Family Care option
This option only applies where you are the Life Insured.

The Family Care benefit is payable if you die, while receiving the Income Benefit, and leave a surviving Spouse. We will continue to pay your Spouse an Income Benefit for up to five years after your death while your Spouse remains alive, but not beyond the balance of the Benefit Period or the expiry date shown on your Policy Schedule, if earlier.

The amount payable will be adjusted in the same manner that would have occurred had you continued living.

Spouse Cover option
This option only applies for the covered Spouse named on your Policy Schedule.

The Spouse Cover benefit is payable if:

- the covered Spouse is unable, because of Sickness or Injury, to perform each and every daily domestic duty and
- a Medical Practitioner confirms the need for domestic help for the covered Spouse during the Waiting Period, but only while this continues after the end of the Waiting Period.
We will pay you from the end of the Waiting Period, but not beyond the expiry date shown on your Policy Schedule or the Policy Anniversary following your Spouse’s 60th birthday, a monthly amount to:

- reimburse fees paid for domestic duties such as cooking, cleaning and home nursing care, up to $700
- reimburse child care costs for children under 12 years, up to $1,300.

We will not pay a benefit if the covered Spouse is disabled due to any one or more of the following:

- intentional self-inflicted act
- attempted suicide
- Uncomplicated Pregnancy or Childbirth
- an act of war (whether declared or not)
- Mental Disorder
- any event expressly excluded on your Policy Schedule.

A Rehabilitation benefit is payable if the Spouse Cover benefit is payable, as follows:

**Home modification**
This benefit provides assistance if the covered Spouse’s home needs modification to allow the covered Spouse to return to carrying out the domestic duties. We will pay up to $6,000 for expenses incurred in carrying out the modification.

**Rehabilitation program**
If the covered Spouse takes part in a Rehabilitation Program, we will pay up to an additional $1,000 each month after the Waiting Period for up to 12 months.

**Rehabilitation costs**
We will pay up to $12,000 for the expenses of rehabilitating the covered Spouse. We will not cover health costs which are typically covered by Medicare or private health insurance.

The expenses must be incurred while the Spouse Cover benefit is payable and, to receive the benefit, you must have our written approval before expenses are incurred. The Rehabilitation benefit is payable only once in relation to the same or related cause.

**Severe Disability option**
The Severe Disability benefit is payable if the Life Insured has been continuously unable due to Sickness or Injury to perform at least two Activities of Daily Living for more than three months while your policy is in force and before the Insured Monthly Benefit expiry date. We will increase the payment by one third while this condition continues and either the Income Benefit or the Specified Injury benefit is payable. We will pay you this benefit until the end of the Benefit Period or to the expiry date shown on your Policy Schedule, whichever occurs first.

**Day 4 Accident option**
The Day 4 Accident benefit is payable if the Life Insured is disabled due to an Injury for more than three consecutive days during the Waiting Period as an immediate consequence of an Accidental Injury prior to the expiry date shown on your Policy Schedule. If the Life Insured’s Pre-Disability Income has reduced by 20% or more, and he/she is not working in any occupation solely due to that Accidental Injury, we will pay you 1/30th of the Income Benefit for each day of the Waiting Period for so long as the Life Insured continues to meet these criteria solely due to his/her Accidental Injury. We will not pay this benefit for any period for which the Confined to Bed benefit or the Specified Injury benefit is payable.

**Booster option**
The Booster benefit is payable if we are paying the maximum Income Benefit under your policy for the first 30 days after the Waiting Period prior to the expiry date shown on your Policy Schedule. We will increase the Income Benefit by 1/3rd for that 30 day period.

**Future Insurability option**
The Future Insurability benefit allows you to increase the Insured Monthly Benefit (and any Super Contributions Monthly Benefit) by up to 20% on every 3rd Policy Anniversary after this option began, without us reassessing the Life Insured’s personal circumstances. You must tell us in writing that you want to make the increase within 30 days of the relevant Policy Anniversary. The increase cannot be made:

- if the Life Insured is over age 55
- if you have made a claim in the last six months
- to the extent that after the increase, the Insured Monthly Benefit will be more than 75% of the Life Insured’s average monthly Pre-Tax Income at that date.
- to the extent that after the increase, the Super Contributions Monthly Benefit will be more than the actual average monthly superannuation contributions the Life Insured or the Life Insured’s employer made in the preceding 12 months (Indemnity only).
**Trauma option**
The Trauma benefit is payable if, while the Income Benefit or Specified Injury benefit is payable, the Life Insured:

- suffers a specified trauma
- dies after the Waiting Period.

We will pay you double the Income Benefit for up to six months whilst the Life Insured survives after suffering any of the following traumas:

<table>
<thead>
<tr>
<th>Insured events for Trauma option</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aorta Repair</td>
</tr>
<tr>
<td>Aplastic Anaemia</td>
</tr>
<tr>
<td>Bacterial Meningitis</td>
</tr>
<tr>
<td>Benign Tumour of the Brain or Spinal Cord</td>
</tr>
<tr>
<td>Blindness</td>
</tr>
<tr>
<td>Cardiomyopathy</td>
</tr>
<tr>
<td>Chronic Kidney Failure</td>
</tr>
<tr>
<td>Chronic Liver Disease</td>
</tr>
<tr>
<td>Chronic Lung Disease</td>
</tr>
<tr>
<td>Coma</td>
</tr>
<tr>
<td>Coronary Artery Bypass Surgery*</td>
</tr>
<tr>
<td>Deafness</td>
</tr>
<tr>
<td>Dementia (Including Alzheimer’s Disease)</td>
</tr>
<tr>
<td>Diplegia</td>
</tr>
<tr>
<td>Encephalitis</td>
</tr>
<tr>
<td>Heart Attack*</td>
</tr>
<tr>
<td>Heart Valve Surgery*</td>
</tr>
<tr>
<td>Hemiplegia</td>
</tr>
<tr>
<td>Loss of Independence</td>
</tr>
<tr>
<td>Loss of Limbs or Sight</td>
</tr>
<tr>
<td>Loss of Speech</td>
</tr>
<tr>
<td>Major Head Trauma</td>
</tr>
<tr>
<td>Major Organ Transplant</td>
</tr>
<tr>
<td>Malignant Cancer*</td>
</tr>
<tr>
<td>Medically Acquired HIV</td>
</tr>
<tr>
<td>Motor Neurone Disease</td>
</tr>
<tr>
<td>Multiple Sclerosis</td>
</tr>
<tr>
<td>Muscular Dystrophy</td>
</tr>
<tr>
<td>Occupationally Acquired HIV</td>
</tr>
<tr>
<td>Out of Hospital Cardiac Arrest</td>
</tr>
<tr>
<td>Paraplegia</td>
</tr>
<tr>
<td>Parkinson’s Disease</td>
</tr>
<tr>
<td>Primary Pulmonary Hypertension</td>
</tr>
<tr>
<td>Quadriplegia</td>
</tr>
<tr>
<td>Severe Accident or Illness Requiring Intensive Care</td>
</tr>
<tr>
<td>Severe Burns</td>
</tr>
<tr>
<td>Stroke*</td>
</tr>
<tr>
<td>Triple Vessel Coronary Artery Angioplasty*</td>
</tr>
</tbody>
</table>

* If this trauma occurs or becomes apparent within 90 days of the start of your policy or if your policy is ever reinstated, from the date of reinstatement, we will not pay a benefit under this option.

No benefit will be payable after the benefit expiry date shown on your Policy Schedule.

The occurrence of the trauma must be confirmed by our medical advisers and, for this purpose, we reserve the right to require the insured to undergo an examination or other reasonable tests, at our expense.

We will pay a lump sum of three times the Insured Monthly Benefit on the death of the Life Insured prior to the expiry date shown on your Policy Schedule.

**Mental Disorder Discount option**
This option allows you to reduce your Premiums by electing not to receive any benefits if you were to suffer a Mental Disorder. Once you have selected this option it cannot be removed for the life of your policy.

**Super Contributions option**
In selecting this option you are deemed to have directed us to pay any benefit payable under this option (less an amount to cover income tax payable which will be paid directly to you) to a complying superannuation fund you nominate.

The Super Contributions Monthly Benefit (or a proportion thereof) is payable at any time you are receiving an Income Benefit, Specified Injury benefit, Confined to Bed benefit or Day 4 Accident benefit.

The amount payable will be the Super Contributions Monthly Benefit multiplied by the proportion of the Insured Monthly Benefit you are receiving as an Income Benefit or Specified Injury benefit or Confined to Bed benefit or Day 4 Accident benefit.

Under Indemnity cover, this is subject to a maximum of the actual average monthly superannuation contributions the Life Insured or the Life Insured’s employer made in the 12 months preceding the claim. As this benefit results in a tax liability to you we only pay the estimated after tax benefit to the fund you nominate and pay the estimated tax to you (or at your direction).

Inflation Protection, the Increasing Claims benefit and the Future Insurability option apply to the Super Contributions option.
**Needlestick Cover option**

We will pay a lump sum equal to the amount you are insured for under this option if you become infected with HIV (Human Immunodeficiency Virus), Hepatitis B or Hepatitis C as a result of an accident occurring during the course of your normal occupation.

Any accident giving rise to a potential claim must be reported to us as soon as possible.

In the event of a claim you must provide us with all of the following:

- proof of the occupational accident that gave rise to the infection including the incident report and the names of any witnesses to the accident
- proof that the accident involved a definite source of the relevant infection
- proof that a new infection with either HIV, Hepatitis B or Hepatitis C has occurred within six months of the documented accident, demonstrating sero-conversion from:
  - HIV antibody negative to HIV antibody positive
  - Hepatitis C antibody negative to Hepatitis C antibody positive
  - Hepatitis B surface antigen negative to Hepatitis B surface antigen positive
- access to test independently all the blood samples used.

A benefit will not be payable if:

- HIV, Hepatitis B and Hepatitis C is contracted by any other means
- a medical cure is found for Acquired Immune Deficiency Syndrome (AIDS) or the effects of the HIV virus, Hepatitis B or Hepatitis C (as applicable) or in the event of a treatment being developed and approved which makes these viruses inactive and non-infectious.

The maximum combined amount we will pay for this option together with other Needlestick Cover options and/or Occupationally Acquired HIV under all policies issued by us is $2,000,000.
Zurich Special Risk Income Replacement Insurance Plus Policy Conditions

These Policy Conditions apply to Zurich Special Risk Income Replacement Insurance Plus.

Your Policy Schedule shows the Life Insured covered under your policy, lists the Insured Monthly Benefit, whether your policy is ‘Agreed Value’ or ‘Indemnity’, the Benefit Period, the Waiting Period, the premium structure and any optional benefits provided. Your Policy Schedule also shows the benefit expiry date applying to each insured benefit.

You can apply to add optional benefits or to increase levels of cover, but only if we accept your application after considering the Life Insured’s personal circumstances including health, occupation and pastimes.

We will offer to increase the level of cover each year in line with inflation under the Inflation Protection benefit unless you request us not to make these offers.

Income benefit
To be eligible for an Income Benefit, the Life Insured must be under the regular care of, and following the advice of, a Medical Practitioner. He/she must also not work in any occupation for a period of at least 14 days and he/she must be unable to earn his/her Pre-Disability Income from his/her Usual Occupation until the end of the Waiting Period.

The Income Benefit is payable after the expiry of the Waiting Period if, until the expiry of the Waiting Period, solely as a result of a Sickness or Injury, while your policy is in force and before the Insured Monthly Benefit expiry date:

- the Life Insured’s Pre-Disability Income from his/her Usual Occupation has reduced by 20% or more, or
- the Life Insured is unable to perform one or more Income Producing Duties of his/her Usual Occupation.

Agreed value cover
If at the expiry of the Waiting Period the Life Insured has no Post-Disability Income then we will pay you the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income. Otherwise, the Income Benefit we will pay after the expiry of the Waiting Period will be proportionate to the income loss and calculated on a monthly basis using the following formula:

\[
\frac{\text{Pre-Disability Income} - \text{Post Disability Income}}{\text{Pre-Disability Income}} \times \text{Insured Monthly Benefit}
\]

Your benefit will be capped so that the amount paid does not exceed 75% of your Pre-Disability Income.

Under Agreed Value and Indemnity cover, we will continue to pay you the Income Benefit until any one of the following events occurs:

- the Sickness or Injury giving rise to the claim does not prevent the Life Insured earning his/her Pre-Disability Income from personal exertion in his/her Usual Occupation
- the Benefit Period ends
- your policy ends
- the death of the Life Insured
- the Life Insured is no longer under the regular care of a Medical Practitioner with regard to treatment for the Sickness or Injury
- the Life Insured is no longer following the treatment recommended by a Medical Practitioner at such intervals and frequency as will lead to a cure, alleviation or minimisation of the condition causing your disability.

If you are claiming while outside Australia, we will only continue to pay the Income Benefit if the Life Insured has a medical examination in Australia or in another country by a doctor nominated or approved by us, every 12 months. We will pay for this medical examination, but not for transport to Australia or any other country.

We pay a proportion of the Income Benefit twice monthly when the claim requirements have been provided, with the first payment due 15 days after the Waiting Period ends. When the claim ends before the next payment due date, we will pay 1/30th of the Income Benefit for each day less than 15 days.

If the Life Insured’s disability is the result of more than one separate and distinct Sickness or Injury, payments will be based on the policy condition which provides the greatest benefit.
We will agree with you whether the Life Insured’s disability is caused by a Sickness or Injury before claim payments commence.

Rehabilitation benefit
The Rehabilitation benefit is payable if you are receiving the Income Benefit or the Specified Injury benefit after expiry of the Waiting Period. The Rehabilitation benefit is payable as follows:

Workplace modification
This benefit provides assistance if the Life Insured’s workplace needs modification to allow the Life Insured to return to gainful employment. We will pay up to three times the Income Benefit for expenses incurred in modifying the Life Insured’s workplace.

Rehabilitation program
While the Life Insured takes part in a Rehabilitation Program, we will pay an additional 50% of the Income Benefit each month for a maximum period of 12 months.

Rehabilitation costs
We will pay up to 12 times the Income Benefit for the expenses of rehabilitating the Life Insured. These expenses include the costs of special equipment designed to assist the Life Insured to re-enter the workforce. We will not cover health costs which are typically covered by Medicare or private health insurance.

To receive the Rehabilitation benefit, you must have our written approval before expenses are incurred.

Funeral benefit
The Funeral benefit is payable if the Life Insured dies while this policy is in force. We will pay a lump sum of three times the Insured Monthly Benefit.

If you have both Zurich Special Risk Income Replacement Insurance Plus and Zurich Business Expenses Insurance Plus, we will only pay this benefit once.

Specified Injury benefit
The Specified Injury benefit is payable if any one of the following specified injuries happen to the Life Insured while your policy is in force and before the Insured Monthly Benefit expiry date. The Waiting Period is waived and the Specified Injury benefit is paid (even if the Life Insured is still earning an income) until:

• the end of the Specified Injury Benefit Period
• the death of the Life Insured whichever happens first.

We will not pay you for more than one specified injury per claim.

Under Agreed Value cover, the Specified Injury benefit will be the Insured Monthly Benefit.

Under Indemnity cover, the Specified Injury benefit will be the lesser of the Insured Monthly Benefit and 75% of your Pre-Disability Income.

<table>
<thead>
<tr>
<th>Specified Injury</th>
<th>Specified Injury Benefit Period (months)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quadriplegia</td>
<td>60</td>
</tr>
<tr>
<td>Paraplegia</td>
<td>60</td>
</tr>
<tr>
<td>Hemiplegia</td>
<td>60</td>
</tr>
<tr>
<td>Diplegia</td>
<td>60</td>
</tr>
<tr>
<td>Loss of both feet, both hands or sight in both eyes</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a foot and a hand</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a foot and sight in one eye</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a hand and sight in one eye</td>
<td>24</td>
</tr>
<tr>
<td>Loss of a leg or arm</td>
<td>18</td>
</tr>
<tr>
<td>Loss of a foot or hand or sight in one eye</td>
<td>12</td>
</tr>
<tr>
<td>Loss of the thumb and index finger of the same hand</td>
<td>6</td>
</tr>
<tr>
<td>Fracture of a thigh or pelvis</td>
<td>3</td>
</tr>
<tr>
<td>Fracture of a leg (between the knee and foot), kneecap, skull (excluding bones of the face or nose), upper arm between elbow and shoulder (shaft) or shoulder blade</td>
<td>2</td>
</tr>
<tr>
<td>Fracture of a forearm (including wrist but excluding elbow or hand) or collar bone</td>
<td>1.5</td>
</tr>
</tbody>
</table>

‘Loss’ means that the Life Insured cannot use and will never be able to use that body part again. In the case of the eye, it means that the Life Insured will never be able to see again from that eye.

The Income Benefit is not payable while you are receiving the Specified Injury benefit, however, eligibility to receive the Income Benefit for the remaining balance of the Benefit Period will be determined in the normal way after the end of the Specified Injury Benefit Period (or at the end of the Waiting Period if it is longer than the Specified Injury Benefit Period).
Inflation Protection
The Inflation Protection benefit protects the value of your insurance cover against the impact of inflation by offering you the opportunity to adjust for this with indexation increases.

Each Policy Anniversary prior to the Life Insured’s 60th birthday, the Insured Monthly Benefit can be increased by the percentage increase in the Consumer Price Index published for the quarter falling immediately prior to three months before the Policy Anniversary over that published for the quarter falling immediately prior to 15 months before that Policy Anniversary.

You have the option of rejecting the increase if you do not require it. If you reject the increase, you must tell us in writing within 30 days of receiving the offer.

Indexation increases will apply automatically while you are entitled to make a claim.

Under Indemnity cover, if the indexation increase would mean that the Insured Monthly Benefit is greater than 75% of the Life Insured’s average monthly Pre-Tax Income or if the Life Insured is not in Full-time Paid Employment, you may reject the increase to avoid paying an unnecessary Premium.

More than one benefit at a time
We will not pay the Income Benefit and the Specified Injury benefit for the same period.

Exclusions
No amount will be payable for Sickness or Injury occurring as a direct or indirect result of any one or more of the following:

- an intentional self-inflicted act
- attempted suicide
- Uncomplicated Pregnancy or Childbirth
- an act of war (whether declared or not)
- any event or medical condition expressly excluded on your Policy Schedule.

If the Mental Disorder Discount option applies to the Life Insured, no amount will be payable for Sickness or Injury occurring as a direct or indirect result of a Mental Disorder.

Concurrent Disability
If more than one separate and distinct Sickness or Injury resulted in your disability, payments will be based on the policy condition that provides the highest benefit.

Employment breaks
If the Life Insured has not been engaged in Full-time Paid Employment, for 12 consecutive months, other than as a direct result of disability or where we have given prior written approval, your policy terminates at the end of this 12 month period. You must notify us if this happens. If any Premiums are paid while your policy is terminated, they will be refunded.

If the Life Insured is not engaged in Full-time Paid Employment because he or she is on unpaid leave (eg. maternity leave, paternity leave or sabbatical leave) your policy can be continued after the end of the 12 month period, but only if we can agree the terms for this with you.

Optional benefits
Your Policy Schedule shows the optional benefits applying under your policy and, if applicable, the benefit amount(s).

Your Policy Schedule also shows the expiry date applying to each optional benefit (or if not shown, the optional benefit expiry date is equal to that of the main policy). A Life Insured is only covered for these optional benefits if specified on your Policy Schedule.

Increasing Claims option
After each three continuous months of Income Benefit payments, the Income Benefit will be increased by the percentage increase in the Consumer Price Index for the previous quarter.

Lump Sum Accident option
The Lump Sum Accident benefit is payable if the Life Insured suffers an Injury, while your policy is in force and before the expiry date shown on your Policy Schedule, which causes, within 180 days of the accident, one of the events set out below. The lump sum payable will be the percentage set out below of the Lump Sum Accident Benefit Amount shown on your Policy Schedule.

We will only pay an amount under this option once during the life of your policy.
### Event % of Lump Sum Accident Benefit Amount

<table>
<thead>
<tr>
<th>Event</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Accidental Death</td>
<td>100%</td>
</tr>
<tr>
<td>Total and permanent loss of:</td>
<td></td>
</tr>
<tr>
<td>both hands or both feet or sight in both eyes</td>
<td>100%</td>
</tr>
<tr>
<td>one hand and sight in one eye</td>
<td>100%</td>
</tr>
<tr>
<td>one foot and sight in one eye</td>
<td>100%</td>
</tr>
<tr>
<td>one hand and one foot</td>
<td>100%</td>
</tr>
<tr>
<td>one arm or one leg</td>
<td>75%</td>
</tr>
<tr>
<td>one hand, one foot or sight in one eye</td>
<td>50%</td>
</tr>
<tr>
<td>thumb and index finger from same hand</td>
<td>25%</td>
</tr>
<tr>
<td>thumb or index finger</td>
<td>15%</td>
</tr>
<tr>
<td>two or more fingers</td>
<td>15%</td>
</tr>
<tr>
<td>one finger</td>
<td>5%</td>
</tr>
</tbody>
</table>

‘Loss’ means that the Life Insured cannot use and will never be able to use that body part again. In the case of the eye, it means that the Life Insured will never be able to see again from that eye.

**Family Care option**

This option only applies where you are the Life Insured.

The Family Care benefit is payable if you die, while receiving the **Income Benefit**, and leave a surviving Spouse. We will continue to pay your Spouse an **Income Benefit** for up to five years after your death while your Spouse remains alive, but not beyond the balance of the **Benefit Period** or the expiry date shown on your Policy Schedule, if earlier.

The amount payable will be adjusted in the same manner that would have occurred had you continued living.

**Spouse Cover option**

This option only applies for the covered Spouse named on your Policy Schedule.

The Spouse Cover benefit is payable if the covered Spouse:

- is unable, because of **Sickness or Injury**, to perform each and every daily domestic duty and
- a **Medical Practitioner** confirms the need for domestic help for the covered Spouse during the **Waiting Period**, but only while this continues after the end of the **Waiting Period**.

We will pay you from the end of the **Waiting Period**, but not beyond the expiry date shown on your Policy Schedule, a monthly amount to:

- reimburse fees paid for domestic duties such as cooking, cleaning and home nursing care, up to $700
- reimburse child care costs for children under 12 years, up to $1,300.

We will not pay a benefit if the covered Spouse is disabled due to any one or more of the following:

- intentional self-inflicted act
- attempted suicide
- **Uncomplicated Pregnancy or Childbirth**
- an act of war (whether declared or not)
- **Mental Disorder**
- any event expressly excluded on your Policy Schedule.

A Rehabilitation benefit is payable if the Spouse Cover benefit is payable, in reimbursement of the following:

**Home modification**

This benefit provides assistance if the covered Spouse’s home needs modification to allow the covered Spouse to return to carrying out the domestic duties. We will pay up to $6,000 for expenses incurred in carrying out the modification.

**Rehabilitation program**

If the covered Spouse takes part in a Rehabilitation Program, we will pay up to an additional $1,000 each month after the **Waiting Period** for up to 12 months.

**Rehabilitation costs**

We will pay up to $12,000 for the expenses of rehabilitating the covered Spouse. We will not cover health costs which are typically covered by Medicare or private health insurance.

The expenses must be incurred while the Spouse Cover benefit is payable and, to receive the benefit, you must have our written approval before expenses are incurred. The Rehabilitation benefit is payable only once in relation to the same or related cause.

**Mental Disorder Discount option**

This option allows you to reduce your **Premiums** by electing not to receive any benefits if you were to suffer a **Mental Disorder**. Once you have selected this option it cannot be removed for the life of your policy.
Zurich Business Expenses Insurance Plus
Policy Conditions

These Policy Conditions apply to Zurich Business Expenses Insurance Plus.

Your Policy Schedule shows the Life Insured covered under your policy, lists the Business Expenses benefit, the Benefit Period, the Waiting Period, the premium structure and any optional benefits provided. Your Policy Schedule also shows the benefit expiry date applying to each insured benefit.

You can apply to increase levels of cover, but only if we accept your application after considering the Life Insured’s personal circumstances including health, occupation and pastimes.

We will offer to increase the level of cover each year in line with inflation under the Inflation Protection benefit unless you request us not to make these offers.

Business Expenses benefit

To be eligible for a Business Expenses Benefit, the Life Insured must be under the regular care of, and following the advice of, a Medical Practitioner. He/she must be unable to earn his/her Pre-Disability Business Earnings from his/her Usual Occupation until the end of the Waiting Period.

The Business Expenses benefit is payable after expiry of the Waiting Period if, until the expiry of the Waiting Period, solely as a result of a Sickness or Injury, while your policy is in force and before the Business Expenses benefit expiry date:

- the Life Insured’s Pre-Disability Business Earnings from his/her Usual Occupation has reduced by 20% or more, or
- the Life Insured is unable to perform one or more Business Income Producing Duties of his/her Usual Occupation.

The Business Expenses benefit payable after expiry of the Waiting Period will be calculated on a monthly basis as the lesser of:

- the monthly Business Expenses benefit
- Eligible Business Expenses incurred in that month less:
  - Business Earnings received during that month and
  - any other income, net of expenses, produced for you or any other person from any source as a result (directly or indirectly) of the provision of the Life Insured’s personal services with respect to the covered business and which relate to the period of disability.

‘Income’ for this purpose includes salaries, fees, bonuses and commissions and the like, but excludes income from any deferred compensation plans, disability income policies or retirement policies.

We will continue to pay you the Business Expenses benefit until any one of the following events occurs:

- the Sickness or Injury giving rise to the claim does not prevent the Life Insured generating his/her Pre-Disability Business Earnings
- your policy ends
- the death of the Life Insured
- the Life Insured is no longer under the regular care of a Medical Practitioner with regard to treatment for the Sickness or Injury
- the Life Insured ceases to follow the treatment recommended by a Medical Practitioner at such intervals and frequency as will lead to a cure, alleviation or minimisation of the condition causing his/her disability
- the Benefit Period ends.

The Benefit Period will be extended if, after the Business Expenses benefit has been paid continuously for 12 months, the total amount paid is less than 12 times the monthly Business Expenses benefit. The Benefit Period will be extended:

- for 12 months or
- until the total amount paid equals 12 times the monthly Business Expenses benefit whichever happens first.

If you are claiming while outside Australia, we will only continue to pay the Business Expenses benefit if the Life Insured has a medical examination in Australia or in another country by a doctor nominated or approved by us, every 12 months. We will pay for this medical examination, but not for transport to Australia or any other country.

We pay a proportion of the Business Expenses benefit twice monthly when the claim requirements have been provided, with the first payment due 15 days after the Waiting Period ends. When the claim ends before the next payment due date, we will pay 1/30th of the Business Expenses benefit for each day less than 15 days.
Funeral benefit
The Funeral benefit is payable if the Life Insured dies while this policy is in force. We will pay a lump sum of three times the monthly Business Expenses benefit.

If you have both Zurich Income Replacement Insurance Plus or Zurich Special Risk Income Replacement Insurance Plus and Zurich Business Expenses Insurance Plus, we will only pay this benefit once.

Inflation Protection
The Inflation Protection benefit protects the value of your insurance cover against the impact of inflation by offering you the opportunity to adjust for this with indexation increases.

Each Policy Anniversary prior to the Life Insured’s 65th birthday, the monthly Business Expenses benefit can be increased by the percentage increase in the Consumer Price Index published for the quarter falling immediately prior to three months before the Policy Anniversary over that published for the quarter falling immediately prior to 15 months before that Policy Anniversary subject to:

- the monthly Business Expenses benefit cannot be increased to an amount greater than the Life Insured’s monthly Eligible Business Expenses averaged over the last twelve months.

Indexation increases will apply automatically while you are entitled to make a claim.

You have the option of rejecting the increase if you do not require it. If you reject the increase, you must tell us in writing within 30 days of receiving the offer.

Exclusions
No amount will be payable for Sickness or Injury occurring as a direct or indirect result of any one or more of the following:

- an intentional self-inflicted act
- attempted suicide
- Uncomplicated Pregnancy or Childbirth
- an act of war (whether declared or not)
- any event or medical condition expressly excluded on your Policy Schedule.

Optional benefit
Your Policy Schedule shows if the following optional benefit applies to your policy and the benefit amount(s). It also shows the expiry date applying to the optional benefit. A Life Insured is only covered for the optional benefit if specified on your Policy Schedule.

Day 4 Accident option
The Day 4 Accident benefit is payable if the Life Insured is disabled due to an Injury for more than three consecutive days during the Waiting Period as an immediate consequence of an Accidental Injury prior to the expiry date shown on your Policy Schedule. If the Life Insured’s Pre-Disability Business Earnings have reduced by 20% or more, and he/she is not working in any occupation, solely due to that Accidental Injury, we will pay you up to 1/30th of the Business Expenses benefit for each day of the Waiting Period for so long as the Life Insured continues to meet these criteria solely due to his/her Accidental Injury.
Zurich Superannuation Term Life Insurance Plus
Policy Conditions

The issuer of Zurich Superannuation Term Life Insurance Plus is Zurich Australian Superannuation Pty Limited which is the Trustee of the Zurich Master Superannuation Fund (the Fund). The issuer of life insurance under this product (and the administrator of this product) is Zurich Australia Limited.

These Policy Conditions apply to Zurich Superannuation Term Life Insurance Plus, and are issued by Zurich Australia Limited to Zurich Australian Superannuation Pty Limited.

Optional benefits or increases in levels of cover may be applied for, but our acceptance is subject to consideration of the Life Insured’s personal circumstances including health, occupation and pastimes of the Life Insured.

Levels of cover are automatically increased in line with inflation each year under the Inflation Protection benefit unless you request us not to make these increases.

Death benefit
The Death benefit amount is payable upon the death of the Life Insured while this policy is in force and prior to the applicable Death benefit expiry date.

Terminal Illness benefit
An advance payment of the Death benefit is payable if the Life Insured is diagnosed as Terminally Ill while this policy is in force and prior to the applicable Death benefit expiry date.

Future Insurability benefit
You have the option to increase the Death benefit and TPD benefit applying for the Life Insured, before his/her 55th birthday, without our reassessment of his/her personal circumstances, as long as:

- you have not received, nor are entitled to receive, a benefit under this policy in relation to the Life Insured
- we or any other life insurer has not waived or are not waiving, Premiums in relation to the Life Insured.

The option can be exercised by you within 30 days of any of the following events, on the terms specified:

(a) If the Life Insured:
- marries
- divorces
- becomes a parent (whether through the birth or adoption of a child),
- becomes a full-time carer
- becomes a widow or widower (through the death of a Spouse)

you can increase the benefit amount by a minimum of $10,000 and a maximum of the lesser of:
- 25% of the Death benefit or TPD benefit amount applying to the Life Insured when this policy started and
- $200,000.

(b) If the Life Insured takes out for the first time or increases, his/her mortgage on his/her principal place of residence or if the Life Insured takes out a new investment property loan, you can increase the benefit amount by the lesser of:
- the amount of the new mortgage or investment property loan or the increase in the mortgage and
- 25% of the Death benefit or TPD benefit amount applying to the Life Insured when your policy started and
- $200,000.

(c) If a dependent child of the Life Insured starts secondary school, you can increase the benefit amount by a minimum of $10,000 and a maximum of the lesser of:
- 25% of your Death benefit or TPD benefit amount applying to the Life Insured when this policy started and
- $200,000.
(d) If the Life Insured experiences a significant increase in salary (minimum 15%), you can increase the benefit amount by a minimum of $10,000 and a maximum of the lesser of:

- 25% of the Death benefit or TPD benefit or Trauma benefit amount applying to the Life Insured when this policy started and
- $200,000.

Restrictions
The accumulative sum of all increases under this benefit cannot exceed the lower of the cover amount applying to that Life Insured when this policy started and $1,000,000.

In any 12 month period increases are limited to 50% of the cover amount applying to that Life Insured when this policy started.

You cannot increase your TPD benefit amount for the Life Insured if the increase would cause the TPD benefit amount to exceed our Maximum Underwriting Limit.

We retain the right to confirm the Life Insured’s occupation in relation to any increase in the TPD cover amount for a Life Insured and eligibility and Premiums in relation to the increased amount will be based on the Life Insured’s occupation at the time of increase.

For the first six months after an increase under this benefit:

- any increased Death benefit amount in relation to the Life Insured is only payable in the event of the Life Insured’s Accidental Death
- any increased TPD benefit amount in relation to the Life Insured is only payable in the event his/her Total and Permanent Disablement is caused by an Accidental Injury.

Advancement of Funeral Expenses
While a claim for the Death benefit is being settled, we may advance up to $15,000 of the benefit towards payment of funeral expenses. An application for payment of funeral expenses must be made by the person to whom the Death benefit is payable or by another person acceptable to us and must include a copy of the death certificate and the funeral invoice.

Inflation Protection
The value of your insurance cover is protected against the impact of inflation by automatically increasing the benefit amounts each year.

This benefit applies to the Death benefit and the TPD benefit (if applicable).

The benefit amount is increased in respect of the Life Insured on each Policy Anniversary by the greater of:

- 5% and
- the percentage increase in the Consumer Price Index published for the quarter ending immediately prior to three months before the Policy Anniversary over that published for the quarter ending immediately prior to 15 months before that Policy Anniversary.

You have the option of rejecting the offer to increase the benefit amounts.

Premium freeze
At any Policy Anniversary you may elect to freeze the Premium for your policy by notifying us in writing. This causes the Premium to remain constant until the first benefit expiry date or until you tell us in writing that you no longer wish to freeze the Premium (unless you make a claim or exercise an option that changes the sum insured). As the cost of providing cover generally rises each year in line with the age of the Life Insured, the effect of freezing the Premium will be to reduce the level of cover each year proportionally for each insured benefit and optional benefit.

Exclusions
No claim is paid if the Life Insured’s death is caused directly or indirectly by an event or condition specified on your Policy Schedule or by suicide within 13 months of:

- the commencement date of your policy
- the commencement date of any increase in the Death benefit applied for (but only in respect of the increase) or
- the latest reinstatement of your policy.

We will waive this exclusion if, immediately prior to the commencement of this policy, the Life Insured had death cover which was in force for at least 13 consecutive months (without lapsing and/or reinstatement) with us or another insurer, and we agreed to replace this cover. The waiver will only apply up to the amount we agreed to replace.
Benefit adjustments
The Death benefit applying to the Life Insured is reduced by the amount paid or advanced, under any of the following:
• Terminal Illness benefit
• Advancement of Funeral Expenses
• TPD benefit
Your Premium will be based on the reduced levels of cover from the next premium due date after payment of the relevant benefit.

Termination of the Zurich Superannuation Term Life Insurance Plus benefits
The benefits set out in this section of your policy terminate in relation to the Life Insured on the first to occur of:
• the payment of the total Death benefit amount
• the death of the Life Insured
• our receipt of your written notification to terminate this benefit
• the Death benefit expiry date shown on your Policy Schedule
• the termination of your policy (see the Termination of your policy clause on page 4).

Conversion to a non-superannuation policy
Within 30 days of this policy terminating because the Life Insured wishes to convert the cover provided under this policy to a non-superannuation policy, the Life Insured may apply to us, in writing, to issue a new non-superannuation policy. Subject to our approval, we may agree to issue the new policy subject to standard policy issue requirements but we will not reassess the Life Insured’s health, occupation and pastimes.

Optional benefits
Your Policy Schedule shows the optional benefits applying under your policy and, if applicable, the benefit amount(s). Your Policy Schedule also shows the expiry date applying to each optional benefit. The Life Insured is only covered for these optional benefits if specified on your Policy Schedule.

Total and Permanent Disablement (TPD) option
The TPD benefit amount is payable if the Life Insured covered for this benefit meets paragraphs (a), (b), (c) or (d) of the definition of Total and Permanent Disablement. The Life Insured must suffer Total and Permanent Disablement when this policy is in force and before the applicable benefit expiry date. However, from the Policy Anniversary following the Life Insured’s 64th birthday:
• paragraphs (b) and (c) of the definition of Total and Permanent Disablement no longer apply and
• the benefit amount is limited to a maximum of $3,000,000.

Exclusions – TPD benefit
No claim is paid if the Life Insured’s Total and Permanent Disablement is caused directly or indirectly by:
• an intentional self-inflicted act or attempted suicide
• any event or medical condition specified on your Policy Schedule.

Double TPD benefit
If the Life Insured is covered for Double ‘Any’ Occupation TPD, Standard ‘Own’ Occupation TPD, Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD are provided for the Life Insured and, if so, the benefit amount.

If the Life Insured has been engaged in full-time domestic duties in his/her own residence for more than six consecutive months prior to the onset of the Sickness or Injury leading to Total and Permanent Disablement then only paragraphs (a) (c) and (d) of the definition of Total and Permanent Disablement apply.

Your Policy Schedule details whether Standard ‘Any’ Occupation TPD, Standard ‘Own’ Occupation TPD, Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD are provided for the Life Insured and, if so, the benefit amount.

Exclusions – TPD benefit
No claim is paid if the Life Insured’s Total and Permanent Disablement is caused directly or indirectly by:
• an intentional self-inflicted act or attempted suicide
• any event or medical condition specified on your Policy Schedule.
The **Premium** in respect of the Death benefit amount reinstated is waived until the policy expiry date.

On the **Policy Anniversary** following the Life Insured’s 64th birthday, the Double TPD cover will automatically convert to standard TPD.

**Benefit adjustments**
The TPD benefit applying to the Life Insured is reduced by any amount paid under the Terminal Illness benefit.

Your **Premium** will be based on the reduced levels of cover from the premium due date after payment of the relevant benefit. Where you have more than one TPD cover where such a reduction applies, the reduction in cover will be proportional across all such TPD benefits.

**Termination of TPD option**
The TPD option terminates in relation to the Life Insured on the first to occur of:
- the payment of the total TPD benefit amount
- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the TPD benefit expiry date shown on your Policy Schedule
- the termination of your policy (see the Termination of your policy clause on page 4).

**Accidental Death option**
The Accidental Death benefit amount is payable if the Life Insured is covered for this benefit and suffers Accidental Death which was sustained while both this benefit, and your policy, were in force.

**Exclusions – Accidental Death benefit**
No claim is paid where the **Injury** causing the Life Insured’s Accidental Death:
- is the result of the Life Insured’s suicide or
- is the result of any event specified on your Policy Schedule.

**Termination of Accidental Death option**
The Accidental Death option terminates in relation to the Life Insured on the first to occur of:
- the payment of the Accidental Death benefit amount
- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the Accidental Death benefit expiry date shown on your Policy Schedule or
- the termination of your policy (see the Termination of your policy clause on page 4).

**Premium Waiver option**
We will waive your **Premiums** in respect of the Life Insured (if covered by this option) for all benefits under this policy, if the Life Insured is ** Totally Disabled** prior to age 70. We will continue to waive the Premium in respect of the Life Insured while he/she remains ** Totally Disabled**.

To qualify for this waiver you must pay Premiums for three months while the Life Insured is **Totally Disabled**. However, if we subsequently waive Premiums, we will also refund any Premiums paid in those three months.

In addition, if the Life Insured is involuntarily unemployed other than as a direct result of a Sickness or Injury, your policy has been in force for the previous 12 months at the time we receive a claim and he/she is registered with an employment agency approved by us, we will waive the Premium in respect of the Life Insured for up to three months. A total of three months Premium may be waived because of unemployment during the life of your policy.

**Exclusions – Premium Waiver option**
Premiums will not be waived in respect of the Life Insured for Sickness or Injury occurring as a direct result of any one or more of the following:
- an intentional self-inflicted act
- attempted suicide
- Uncomplicated Pregnancy or Childbirth
- an act of war (whether declared or not).

**Termination of the Premium Waiver option**
The Premium Waiver option terminates in relation to the Life Insured on the first to occur of:
- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the **Policy Anniversary** following the 69th birthday of the Life Insured or
- the termination of your policy (see the Termination of your policy clause on page 4).
Zurich Superannuation Select Term Plus Policy Conditions

The issuer of Zurich Superannuation Select Term Plus is Zurich Australian Superannuation Pty Limited which is the Trustee of the Zurich Master Superannuation Fund (the Fund). The issuer of life insurance under this product (and the administrator of this product) is Zurich Australia Limited.

These Policy Conditions apply to Zurich Superannuation Select Term Plus, and are issued by Zurich Australia Limited to Zurich Australian Superannuation Pty Limited.

Death benefit
The Death benefit amount is payable upon the death of the Life Insured while this policy is in force and prior to the applicable Death benefit expiry date.

Terminal Illness benefit
An advance payment of the Death benefit is payable if the Life Insured is diagnosed as Terminally Ill while this policy is in force and prior to the applicable Death benefit expiry date.

Advancement of Funeral Expenses
While a claim for the Death benefit is being settled, we may advance up to $15,000 of the benefit towards payment of funeral expenses. An application for payment of funeral expenses must be made by the person to whom the Death benefit is payable or by another person acceptable to us and must include a copy of the death certificate and the funeral invoice.

Exclusions
No claim is paid if the Life Insured’s death is caused directly or indirectly by an event or condition specified on your Policy Schedule or by suicide within 13 months of:

- the commencement date of your policy
- the commencement date of any increase in the Death benefit applied for (but only in respect of the increase) or
- the latest reinstatement of your policy.

We will waive this exclusion if, immediately prior to the commencement of this policy, the Life Insured had death cover which was in force for at least 13 consecutive months (without lapping and/or reinstatement) with us or another insurer, and we agreed to replace this cover. The waiver will only apply up to the amount that we agreed to replace.

Benefit adjustments
The Death benefit applying to the Life Insured is reduced by the amount paid or advanced, under any of the following:

- Terminal Illness benefit
- Advancement of Funeral Expenses
- TPD benefit

Your Premium will be based on the reduced levels of cover from the next premium due date after payment of the relevant benefit.

Termination of the Superannuation Select Term Plus benefits
The benefits set out in this section of your policy terminate in relation to the Life Insured on the first to occur of:

- the death of the Life Insured
- our receipt of your written notification to terminate this benefit
- the Death benefit expiry date shown on your Policy Schedule and
- the termination of your policy (see the Termination of your policy clause on page 4).

Conversion to a non-superannuation policy
Within 30 days of this policy terminating because the Life Insured wishes to convert the cover provided under this policy to a non-superannuation policy, the Life Insured may apply to us, in writing, to issue a new non-superannuation policy. Subject to our approval, we may agree to issue the new policy subject to standard policy issue requirements but we will not reassess the Life Insured’s health, occupation and pastimes.
Optional benefits

Your Policy Schedule shows the optional benefits applying under your policy and, if applicable, the benefit amount(s). Your Policy Schedule also shows the expiry date applying to each optional benefit. The Life Insured is only covered for these optional benefits if specified on your Policy Schedule.

Total and Permanent Disablement (TPD) option

The TPD benefit amount is payable if the Life Insured covered for this benefit meets paragraphs (a), (b), (c) or (d) of the definition of Total and Permanent Disablement. The Life Insured must suffer Total and Permanent Disablement when this policy is in force and before the applicable benefit expiry date.

If the Life Insured has been engaged in full-time domestic duties in his/her own residence for more than six consecutive months prior to the onset of the Sickness or Injury leading to Total and Permanent Disablement then only paragraphs (a), (c) and (d) of the definition of Total and Permanent Disablement apply.

Your Policy Schedule details whether Standard ‘Any’ Occupation TPD, Standard ‘Own’ Occupation TPD, Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD are provided for a Life Insured and, if so, the benefit amount.

Exclusions – TPD benefit

No claim is paid if the Life Insured’s Total and Permanent Disablement is caused directly or indirectly by:

- an intentional self-inflicted act or attempted suicide
- any event or medical condition specified on your Policy Schedule.

Double TPD benefit

If the Life Insured is covered for Double ‘Any’ Occupation TPD or Double ‘Own’ Occupation TPD (as shown on your Policy Schedule) the amount by which the Death benefit for the Life Insured is reduced as a result of the payment of the Double TPD benefit is reinstated if:

- the Life Insured survives for 14 days after the date the Double TPD benefit is paid and
- this occurs before the policy expiry date.

The Premium in respect of the Death benefit amount reinstated is waived until the policy expiry date.

Benefit adjustments

The TPD benefit applying to the Life Insured is reduced by any amount paid under the Terminal Illness benefit.

Your Premium will be based on the reduced level of cover from the premium due date after payment of the relevant benefit. Where you have more than one TPD cover, where such a reduction applies, the reduction in cover will be proportional across all such TPD benefits.

Termination of TPD option

The TPD option terminates in relation to the Life Insured on the first to occur of:

- the payment of the total TPD benefit amount
- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the TPD benefit expiry date shown on your Policy Schedule
- the termination of your policy (see the Termination of your policy clause on page 4).

Increasing Cover option

The value of your insurance cover is protected against the impact of inflation by automatically increasing the benefit amounts each year. This benefit applies to the Death benefit and the TPD benefit (if applicable). The benefit amount is increased in respect of the Life Insured on each Policy Anniversary by 5%. You have the option of rejecting our offer to increase the benefit amounts.

Accidental Death option

The Accidental Death benefit amount is payable if the Life Insured is covered for this benefit and suffers Accidental Death which was sustained while both this benefit, and your policy, were in force.

Exclusions – Accidental Death benefit

No claim is paid where the Injury causing the Life Insured’s Accidental Death:

- is the result of the Life Insured’s suicide or
- is the result of any event specified on your Policy Schedule.
Termination of Accidental Death option
The Accidental Death option terminates in relation to the Life Insured on the first to occur of:

- the payment of the Accidental Death benefit amount
- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the Accidental Death benefit expiry date shown on your Policy Schedule or
- the termination of your policy (see the Termination of your policy clause on page 4).

Premium Waiver option
We will waive your Premiums in respect of the Life Insured if covered by this option, for all benefits under this policy, if the Life Insured is Totally Disabled. We will continue to waive the Premium in respect of the Life Insured while he/she remains Totally Disabled.

To qualify for this waiver you must pay Premiums for three months while a covered Life Insured is Totally Disabled. However, if we do subsequently waive your Premiums, we will also refund any Premiums paid in those three months.

In addition, if the Life Insured is involuntarily unemployed other than as a direct result of a Sickness or Injury, your policy has been in force for the previous 12 months at the time we receive a claim and he/she is registered with an employment agency approved by us, we will waive the Premium in respect of the Life Insured for up to three months. A total of three months Premium may be waived because of unemployment during the life of your policy.

Exclusions – Premium Waiver option
Premiums will not be waived in respect of the Life Insured for Sickness or Injury occurring as a direct result of any one or more of the following:

- an intentional self-inflicted act
- attempted suicide
- Uncomplicated Pregnancy or Childbirth
- an act of war (whether declared or not).

Termination of the Premium Waiver option
The Premium Waiver option terminates in relation to the Life Insured on the first to occur of:

- the death of the Life Insured
- on receipt of your written notification to terminate this option
- the Death benefit expiry date shown on your Policy Schedule or
- the termination of your policy (see the Termination of your policy clause on page 4).
Definitions

**Accidental Death** means the Life Insured dies as a result of sustaining bodily injury caused by accidental, violent, external and visible means where death occurs within three calendar months of the Injury being sustained.

**Accidental Injury** means bodily injury caused by accidental, violent, external and visible means while this policy is current.

**Activities of Daily Living** are:
1. bathing and showering
2. dressing and undressing
3. eating and drinking
4. using a toilet
5. moving from place to place by walking, wheelchair or with the assistance of a walking aid.

**Aorta Repair** means the undergoing of vascular surgery to correct any narrowing, dissection or aneurysm of the thoracic or abdominal aorta. Laser therapy, intra arterial procedures and techniques not involving open surgical procedures are excluded.

**Aplastic Anaemia** means bone marrow failure which results in anaemia, neutropenia and thrombocytopenia requiring treatment, with at least one of the following:
- blood product transfusions
- marrow stimulating agents
- immunosuppressive agents or
- bone marrow transplantation.

**Average Monthly Pre-Tax Income** means 1/12th of Pre-Tax Income in respect of either:
- the previous 12 months
- the previous financial year
at your option.

**Bacterial Meningitis** means all potential manifestations of bacterial meningitis causing:
- Significant Permanent Impairment or
- a permanent and total inability to perform without physical help from someone else, at least one of the Activities of Daily Living.

**Benefit Period**

For Zurich Income Replacement Insurance Plus and Zurich Special Risk Income Replacement Insurance Plus

Benefit period means the maximum length of time that we will pay the Income Benefit for when the Life Insured suffers from the same or related Sickness or Injury during the life of your policy. The benefit period is shown on your Policy Schedule. All benefits cease, if not earlier, at the Policy Anniversary following the Life Insured’s 65th birthday (or for Special Risk Income Replacement Insurance Plus, at the Policy Anniversary following the Life Insured’s 60th birthday).

For Zurich Business Expenses Insurance Plus

Benefit period means the maximum length of time that we will pay the Business Expenses benefit for when the Life Insured suffers from the same or related Sickness or Injury during the life of your policy. The benefit period is shown on your Policy Schedule.

**Benign Tumour of the Brain or Spinal Cord** means a non-cancerous tumour in the brain or spinal cord which is histologically described and which produces neurological deficit causing permanent and significant functional impairment or the undergoing of radical surgery for its removal.

We do not cover any of the following:
- cysts, granulomas and cerebral abscesses
- malformations in, or of, the arteries or veins of the brain
- haematomas or
- tumours in the pituitary gland.

**Blindness** means the irrecoverable loss of sight of both eyes as a result of Sickness or Injury. The extent of the visual loss must be such that the eyesight is reduced to or less than 6/60 central acuity or degree of vision of less than or equal to 20 degrees.

**Business** means the entity on which we based our Underwriting at the time you applied for your policy.

**Business Earnings** means income earned by your business or professional practice as the result of the Life Insured’s personal services.

**Business Income Producing Duties** means duties which substantially contribute to Pre-Disability Business Earnings.
Carcinoma In Situ means a carcinoma in situ characterised by a focal autonomous new growth of carcinomatous cells, which has not yet resulted in the invasion of normal tissues. ‘Invasion’ means an infiltration and/or active destruction of normal tissue beyond the basement membrane.

Only carcinoma in situ of the following sites is covered:

- cervix – uteri – the tumour must be classified as Tis according to the TNM staging method or FIGO stage 0 (excluded are Cervical Intraepithelial Neoplasia (CIN) classifications including CIN-1, CIN-2, and CIN-3)
- fallopian tube – the tumour must be limited to the tubal mucosa and classified as Tis according to the TNM staging method or FIGO stage 0
- vagina, vulva or breast – the tumour must be classified as Tis according to the TNM staging method or FIGO stage 0

Note: FIGO refers to the staging method of The Federation Internationale de Gynecologie et d’Obstetrique.

Cardiomyopathy means impaired ventricular function of variable aetiology resulting in significant permanent physical impairment to the degree of at least Class 3 of the New York Heart Association classification of cardiac impairment and the Life Insured being unable to perform his/her Usual Occupation. Cardiomyopathy directly related to alcohol usage or drug abuse is excluded.

Chronic Kidney Failure means end stage renal failure presenting as chronic irreversible failure of both kidneys to function as a result of which permanent regular renal dialysis is instituted or renal transplant undertaken.

Chronic Liver Disease means end stage liver failure, with the diagnosis based on:

- permanent jaundice or ascites
- encephalopathy or liver biopsy.

Liver disease directly related to alcohol usage or drug abuse is excluded.

Chronic Lung Disease means end stage lung disease, including interstitial lung disease requiring extensive and permanent oxygen therapy or FEV 1 test results of less than one litre.

Colostomy or Ileostomy means the creation of a permanent and irreversible opening, linking the colon and/or ileum to the external surface of the body.

Coma means a state of unconsciousness with no reaction to external stimuli or internal needs, resulting in a documented Glasgow Coma Scale of 6 or less, for a continuous period of at least 72 hours.

Confinement to Bed means that a Medical Practitioner states (in writing) that the Life Insured is confined to bed and he/she needs the full-time care of a Nurse or Personal Care Attendant for more than 2 days in a row.

Consumer Price Index means the ‘Weighted Average of Eight Capital Cities Index’ as published by the Australian Bureau of Statistics or, if that index ceases to be published or is substantially amended, such other index we will select.

Coronary Artery Bypass Surgery means the actual undergoing of coronary artery bypass surgery which is considered medically necessary to correct or treat coronary artery disease but not including angioplasty, other intra-arterial or laser procedures.

Deafness means the total, irreversible and irreparable loss of hearing, in both ears, whether aided or unaided.

Dementia (including Alzheimer’s Disease) means the Life Insured has Alzheimer’s Disease or other dementia. The diagnosis must confirm permanent irreversible failure of brain function resulting in significant cognitive impairment for which no other recognisable cause has been identified. Significant cognitive impairment means a deterioration or loss of intellectual capacity that results in a requirement for continual supervision to protect the Life Insured or others. Dementia as a result of alcohol or drug abuse is specifically excluded.

Diabetes (Type 1) means the diagnosis of insulin dependent diabetes mellitus (IDDM) by an appropriate consultant physician after the age of 30.

Diplegia means the permanent and total loss of function of both sides of the body due to disease, illness or injury of the brain or spinal cord.

Direct Family Member means:

- the Life Insured’s Spouse
- the Life Insured’s mother, father, mother-in-law, father-in-law or child.
Early Stage Chronic Lymphocytic Leukaemia means the presence of chronic lymphocytic leukaemia diagnosed as Rai stage 0, which is defined to be in the blood and bone marrow only.

Early Stage Melanoma means the presence of one or more malignant melanomas of 1.5mm or less maximum thickness as determined by histological examination using the Breslow method, or less than Clark Level 3 depth of invasion as determined by histological examination. The malignancy must be characterised by the uncontrollable growth and spread of malignant cells and the invasion and destruction of normal tissue.

Early Stage Prostate Cancer means prostatic cancers that are not covered under the definition of Malignant Cancer in these definitions, and are histologically described as TNM classification T1 according to the TNM staging method or a Gleason Score of either 2, 3, 4 or 5.

Eligible Business Expenses means the Life Insured’s share of the expenses and outgoings incurred in running his/her business or professional practice. These may include:

- **Premises**
  - Cleaning
  - Insurance of premises
  - Interest & fees on loan to finance premises
  - Property rates/taxes
  - Rent
  - Repairs and maintenance
  - Security costs

- **Services**
  - Electricity
  - Fixed telephone and fax lines
  - Gas
  - Internet Service Provider
  - Mobile telephone
  - Postage and couriers
  - Water and sewerage

- **Equipment**
  - Depreciation
  - Motor vehicle leasing (excluding taxi)
  - Insurance of vehicles and equipment
  - Registration of vehicles
  - Repairs and maintenance

- **Salaries and related costs**
  - Salaries of employees who do not generate any business income
  - Salaries of family members who have been working in the Business for a minimum of 60 days at the date of disability and who do not generate income
  - Payroll tax on the above salaries
  - Superannuation (SGC) contributions for the above salaries

- **Other eligible expenses**
  - Account keeping fees
  - Accounting and auditing fees
  - Bank fees and charges
  - Business Insurances
  - Professional association membership/fees
  - Regular advertising costs

- **Eligible Business Expenses do not include:**
  - Any expenses that are not regularly paid or payable
  - Cost of goods, merchandise or stock used in your profession, business or occupation
  - Depreciation of real estate
  - Items of a capital nature such as books, fixtures, fittings and furniture
  - Premiums payable on this policy
  - Repayment of loan principle
  - Salaries and related costs paid to you, members of your family (except as outlined above) or employees who generate income.

Eligible Child means any child of a Life Insured (by birth, marriage or adoption) who has reached their 2nd birthday, but has not yet reached their 18th birthday.

Encephalitis means an inflammatory disease of the brain resulting in neurological deficit causing:

- at least 25% impairment of whole person function that is permanent or
- total and permanent inability to perform at least one of the Activities of Daily Living.

Fracture means any fracture resulting from an accident requiring fixation, immobilisation or plaster cast as treatment of the affected area within 48 hours of the occurrence of the fracture.

Full-time Paid Employment means being employed or self-employed, working 26 hours or more per week and receiving appropriate remuneration.
Heart Attack means the death of a portion of the heart muscle as a result of inadequate blood supply to the relevant area. The diagnosis for this will be supported by any two of the following criteria being consistent with a heart attack:

- new confirmatory electrocardiograph (ECG) changes
- diagnostic rise and fall (other than as a result of coronary or cardiac intervention) of cardiac enzyme CK-MB above the upper limit of normal or Troponin I in excess of 2.0ug/l or Troponin T in excess of 0.6ug/l
- new pathological Q waves
- satisfactory evidence that the event produced a permanent reduction in the Cardiac Ejection Fraction to 50% or less as measured three months after the event.

Heart Valve Surgery means the undergoing of surgery considered medically necessary to repair or replace cardiac valves as a consequence of heart valve defects or abnormalities that cannot be corrected by non-surgical techniques.

Hemiplegia means the permanent and total loss of function of one side of the body due to disease, illness or injury of the brain or spinal cord.

Income Benefit means the percentage of the Insured Monthly Benefit you are eligible to receive under the Policy Conditions.

Income Producing Duties means duties which substantially contribute to Pre-Disability Income.

Injury means accidental bodily injury.

Insured Monthly Benefit means the amount of benefit you initially apply and are accepted for plus indexation increases (if any).

Loan Guarantee means the amount of a business loan which the Life Insured is personally responsible for in relation to the Business.

Loss of Hearing in One Ear means the total, irreversible and irreparable loss of hearing in one ear, whether aided or unaided.

Loss of Independence means as a result of a disease, illness or injury the Life Insured is unable to perform at least two Activities of Daily Living or cognitive impairment that results in the Life Insured requiring permanent and constant supervision. The inability or impairment must have existed continuously for a period of at least three months and be permanent and irreversible.

Loss of Limbs or Sight means the entire and irrevocable loss of use of two or more of the sight in one eye, and a hand or a foot.

Loss of Speech means the total loss of speech both natural and assisted as a result of Sickness or Injury which is permanent. Loss of speech related to any psychological cause is excluded.

Major Head Trauma means accidental cerebral injury resulting in permanent neurological deficit causing Significant Permanent Impairment.

Major Organ Transplant means the Life Insured:

- undergoes the organ transplant or
- upon specialist medical advice is placed on an official Australian acute care hospital waiting list to undergo organ transplant or
- undergoes permanent mechanical replacement for one or more of the following: kidney, heart, liver, lung, pancreas, small bowel and bone marrow.

The transplantation of all other organs or parts of any organ or of any other tissue is excluded.

Malignant Cancer means the presence of a malignant tumour, including leukaemia, malignant lymphoma and other haemopoietic malignancies.

The tumour must be confirmed by histological examination and:

- the Life Insured must undergo major interventionist therapy including surgery, radiotherapy, chemotherapy, biological response modifiers or any other major treatment, or
- the tumour must be sufficiently advanced such that major interventionist therapy is no longer recommended.

The following cancers are specifically excluded:

- chronic lymphocytic leukaemia less than RAI Stage 1
• all cancers described as carcinoma in situ. Carcinoma in situ of the breast is covered if it requires the removal of the entire breast
• all skin cancers unless they have metastasised to other organs, or the tumour is a malignant melanoma of Clark Level 3 and above, or invasion equal to or greater than 1.5mm thickness.

**Maximum Underwriting Limit** means the maximum cover amount in relation to a benefit or coverage type acceptable by us as determined from time to time. The **Maximum Underwriting Limit** current at the start of this policy will be detailed in Part 1 of this PDS. Updated limits can be obtained by ringing our Client Service Centre on 131 551.

**Medical Practitioner** means a medical practitioner legally registered to practise in Australia or New Zealand or a medical practitioner legally registered to practise in another country. Medical practitioner does not include you or a Life Insured or a relative of you or a Life Insured. The business partners or employees of you and the relevant Life Insured are also excluded. Medical practitioners do not include other para-medical professions such as chiropractors, physiotherapists or naturopaths.

**Medically Acquired HIV** means infection with the Human Immunodeficiency Virus (HIV) which we believe, on the balance of probabilities, arose from one of the following medically necessary events which must have occurred to the Life Insured in Australia by a recognised and registered health professional:
• a blood transfusion
• transfusion with blood products
• organ transplant to the Life Insured
• assisted reproductive techniques
• a medical procedure or operation performed by a doctor or dentist.

HIV infection transmitted by any other means including sexual activity or recreational intravenous drug use is specifically excluded.

A benefit will not be payable in the event that a medical cure is found for Acquired Immune Deficiency Syndrome (AIDS) or the effects of the HIV virus or in the event of a treatment being developed and approved which makes the HIV virus inactive and non-infectious.

**Mental Disorder** means any disorder classified in the Diagnostic and Statistical Manual of Mental Disorders published by the American Psychiatric association which is current at the start of the period of disability (or such replacement or successor publication or if none then such comparable publication as selected by us).

Such mental disorders include, but are not limited to, stress (including post traumatic stress), physical symptoms of a psychiatric illness, anxiety, depression, psychoneurotic, psychotic, personality, emotional or behavioural disorders or disorders related to substance abuse and dependency which includes alcohol, drug and chemical abuse dependency.

For the purposes of this policy, mental disorders does not include dementia (except where the dementia is related to any substance abuse or dependency), Alzheimer’s Disease or head injuries.

**Minimally Invasive Cardiac Surgery – Including Coronary Artery Angioplasty** means the actual undergoing of thoracoscopic, laparoscopic, ‘minimally invasive’ or ‘keyhole’ surgery to treat or repair:
• a narrowing or blockage of one or more coronary arteries
• an obstruction of the aorta or a coarctation of the aorta or
• a cardiac valve as a consequence of heart valve defects or abnormalities.

Investigative or diagnostic procedures are not included.

**Motor Neurone Disease** means unequivocal diagnosis of Motor Neurone Disease.

**Multiple Sclerosis** means a disease characterised by demyelination in the brain and spinal cord. Multiple Sclerosis must be unequivocally diagnosed. There must be more than one episode of well defined neurological deficit with persisting neurological abnormalities. Neurological investigations such as lumbar puncture, MRI (Magnetic Resonance Imaging) evidence of lesions in the central nervous system, evoked visual responses, and evoked auditory responses are required to confirm diagnosis.

**Muscular Dystrophy** means the unequivocal diagnosis of Muscular Dystrophy.

**Nurse** means a nurse legally registered to practice in Australia or, if we approve, a nurse legally registered to practice in another country. Nurse does not include you or a Life Insured or a relative of you or a Life Insured. The business partners or employees of you and the Life Insured are also excluded.
Occupationally Acquired HIV means infection with the Human Immunodeficiency Virus (HIV) where the virus was acquired as a result of an accident occurring during the course of the Life Insured’s normal occupation and sero-conversion of the HIV infection must occur within six months of the accident.

HIV infection acquired by any other means including sexual activity or recreational intravenous drug use is excluded.

A benefit will not be payable in the event of a medical cure being found for Acquired Immune Deficiency Syndrome (AIDS) or the effects of the HIV virus or in the event of a treatment being developed and approved which makes the HIV virus inactive and non-infectious.

Any accident giving rise to a potential claim must be reported to us within 7 days of the accident and supported by a negative HIV Antibody test taken after the accident. We must be given access to test independently all the blood samples used.

Out of Hospital Cardiac Arrest means cardiac arrest that is not associated with any medical procedure, is documented by an electrocardiogram, occurs out of hospital and is:

- cardiac asystole or
- ventricular fibrillation with or without ventricular tachycardia.

Paraplegia means the permanent and total loss of use of both legs resulting from disease, illness, disease or injury of the brain or spinal cord.

Parkinson’s Disease means the unequivocal diagnosis of Parkinson’s Disease where the disease cannot be controlled with medication and shows signs of progressive incapacity. Parkinson’s Disease as a result of alcohol or drug abuse is excluded.

Personal Care Attendant means a person upon whose care the Life Insured is totally dependent and cannot be:

- a member of the Life Insured’s immediate family
- an employee of the Life Insured or the Life Insured’s immediate family
- the Life Insured’s employer

unless they have ceased full-time work or taken leave specifically to care for the Life Insured.

Policy Anniversary means the anniversary of the commencement date shown on your Policy Schedule.

Post-Disability Income means the total of the amounts determined in accordance with paragraphs (a) and (b):

(a) the Life Insured’s Pre-Tax Income from personal exertion during the relevant month

(b) other benefits received during the relevant month by way of the following sources as a result of the Life Insured’s Sickness or Injury:

- other Disability Income policies you did not disclose to us at the time of underwriting
- workers compensation or other legislated benefits.

For the purposes of this definition:

- Pre-Tax Income from personal exertion is income earned from any occupation, and is not restricted to income from the Life Insured’s pre-disability occupation; and
- a Disability Income policy is any individual or group disability insurance policy, including cover under a mortgage repayment policy or credit insurance policy, which pays a regular benefit due to the Life Insured’s Sickness or Injury and
- where these amounts are paid or payable in a lump sum and cannot be allocated to specific months, then 1/60th of the lump sum shall be taken into account each month for a maximum period of five years.

A reduction will not be made if the other payment received is:

- a lump sum or part of a lump sum paid as compensation for pain and suffering or as compensation for loss of use of a limb
- a lump sum Total & Permanent Disablement or Trauma benefit.

A reduction will not be made if during the first three months that you are receiving an Income Benefit the Life Insured’s post-disability income is 10% or less of his/her Pre-Disability Income.

We will only pay benefits where the loss of income is a result of Sickness or Injury. Where Pre-Tax Income from personal exertion has been reduced as a result of causes other than Sickness or Injury, we will adjust the Life Insured’s post-disability income so that it only reflects the proportion of the income lost as a result of Sickness or Injury. In doing so, we will take into account available medical evidence (including the opinion of the Life Insured’s registered doctor) and any other relevant considerations directly related to the Life Insured’s medical condition (including information provided by you).
Pre-Disability Business Earnings means the monthly Business Earnings averaged over the 12 months prior to the Sickness or Injury giving rise to the claim for the Business Expenses benefit.

Pre-Disability Income

If the cover is Agreed Value:
The Life Insured’s monthly pre-disability income is the highest of his/her Average Monthly Pre-Tax Income during any consecutive 12 months in the period starting 12 months immediately prior to commencement of this policy and ending when the Waiting Period begins.

We will index this amount each year on the anniversary of the date we accepted your claim, by the percentage increase in the Consumer Price Index published for the quarter falling immediately prior to claim anniversary over that published for the same quarter in the previous year.

If the cover is Indemnity:
Pre-disability income means the Life Insured’s average monthly Pre-Tax Income over the most recent 12 months within the 24 month period immediately prior to the onset of his/her Sickness or Injury. Periods of unemployment or unpaid leave, long service leave, maternity leave, paternity leave or sabbatical leave, up to a maximum of 12 months, will be excluded from the 24 month period.

For example, if during the 24 months prior to the onset of Sickness or Injury, the Life Insured was on unpaid leave for the 9 months immediately before the Sickness or Injury, we would not consider those 9 months, but would calculate the average monthly Pre-Tax Income by reference to the income during the 12 months immediately prior to the 9 month period.

Pre-Tax Income means:

- if the Life Insured does not directly or indirectly own all or part of the business or professional practice from which he/she earns his/her regular income: the salary, wages, fees, commissions, bonuses and other personal exertion income earned by the Life Insured, plus the value of any company benefits received by the Life Insured (for example superannuation contributions or a company car), less any deductions for expenses directly incurred in earning this income or
- if the Life Insured does directly or indirectly own all or part of the business or professional practice from which he/she earns his/her regular income: the gross revenue generated by the Life Insured’s business as a result of the Life Insured’s personal exertion, plus income earned by the Life Insured from any other source as a result of personal exertion, less Eligible Business Expenses.

Premium

For Zurich Protection Plus, Zurich Select Term Plus, Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus
Premium includes the premium for the primary benefit and each optional benefit included for each Life Insured covered under this policy, the premium for any increase in benefit, Stamp Duty and any other Government charges that may be levied from time to time.

For Zurich Income Replacement Insurance Plus, Zurich Special Risk Income Replacement Insurance Plus and Zurich Business Expenses Insurance Plus
Premium includes the premium for the Insured Monthly Benefit and each optional benefit included under your policy, the premium for any increase in benefit, Stamp Duty and any other Government charges that may be levied from time to time.

Primary Pulmonary Hypertension means primary pulmonary hypertension with substantial right ventricular enlargement established by investigations including cardiac catheterisation, resulting in physical impairment to the degree of at least Class 3 of the New York Heart Association Classification of cardiac impairment, and resulting in the Life Insured being unable to perform his/her Usual Occupation. Pulmonary Hypertension in association with chronic lung disease is excluded.

Quadriplegia means the permanent and total loss of use of both arms and both legs resulting from disease, illness or injury of the brain or spinal cord.

Rehabilitation Program means a program or plan that:

- is designed to assist the Life Insured in returning to work either in his/her own occupation or in any other occupation for which he/she is suited by training, education or experience and
- has been approved by an appropriately tertiary qualified vocational or rehabilitation specialist.
Severe Accident or Illness Requiring Intensive Care means an accident or illness that has resulted in:

- the Life Insured requiring continuous mechanical ventilation by means of tracheal intubation for 10 consecutive days (24 hours a day) in an authorised intensive care unit of an acute care hospital and
- Significant Permanent Impairment.

Severe Burns means tissue injury caused by thermal, electrical or chemical agents causing third degree (full thickness) burns to at least:

- 20% of the body surface area as measured by The Rule of 9 or the Lund & Browder Body Surface chart or
- 50% of each hand and/or 50% of the face.

Severe Rheumatoid Arthritis means the unequivocal diagnosis of severe rheumatoid arthritis by a rheumatologist. The diagnosis must be supported by, and evidence, all of the following criteria:

- at least a 6 week history of severe rheumatoid arthritis which involves 3 or more of the following joint areas:
  1. proximal interphalangeal joints in the hands
  2. metacarpophalangeal joints in the hands
  3. metatarsophalangeal joints in the foot, or any joint of the wrist, elbow, knee or ankle
- simultaneous bilateral and symmetrical joint soft tissue swelling or fluid (not bony overgrowth alone)
- typical rheumatoid joint deformity
- and at least 2 of the following criteria:
  - morning stiffness
  - rheumatoid nodules
  - erosions seen on x-ray imaging
  - the presence of either a positive rheumatoid factor or the serological markers consistent with the diagnosis of severe rheumatoid arthritis.

Degenerative osteoarthritis and all other arthritidies are excluded.

Sickness means sickness or disease which first manifests itself after your policy began. Any sickness or disease that is the direct or indirect result of elective or donor transplant surgery is excluded unless payable under the Elective Surgery benefit.

Significant Permanent Impairment means a permanent impairment of at least 25% of whole person function as defined in the current edition of the American Medical Association publication ‘Guides to the Evaluation of Permanent Impairment’, or an equivalent guide to impairment approved by us.

Single Loss of Limb or Eye means the total and permanent loss of use of:

- one foot or
- one hand or
- sight in one eye (to the extent of 6/60 or less).

Specific Loss means the entire and irrevocable loss of use of:

- a hand and sight in one eye
- a foot and sight in one eye
- sight in both eyes
- one hand and one foot
- both hands
- both feet.

Spouse means the legal or de facto husband or wife who may be of the same gender as the Life Insured.

Stroke means a cerebrovascular event producing neurological sequela lasting at least 24 hours. This requires clear evidence on a Computerised Tomography (CT), Magnetic Resonance Imaging (MRI) or similar scan that a stroke has occurred and of:

- infarction of brain tissue or
- intracranial or subarachnoid haemorrhage.

Cerebral symptoms due to transient ischaemic attacks, reversible neurological deficit, migraine, cerebral injury resulting from trauma or hypoxia, disturbances of vision or balance due to disease of the eye, optic nerve or the vestibular apparatus of the ear are excluded.

Terminally Ill means:

- the Life Insured has a medical condition which causes death and
- death is likely to occur within 12 months.
Total and Permanent Disablement (TPD) means (a)(b)(c)(d) or (e)

(a) The Life Insured suffers a Specific Loss.

(b) The Life Insured is ‘Unable to Work’ through Sickness or Injury. ‘Unable to Work’ means that the Life Insured has been absent from active employment solely as a result of Sickness or Injury for an uninterrupted period of three consecutive months and

• if the Life Insured is covered for ‘Any’ Occupation TPD (as shown on your Policy Schedule), the Life Insured solely as a result of Sickness or Injury, is unlikely to ever work (for reward or otherwise) in his/her profession, business or similar occupation or engage in any other occupation to which he/she is fitted by education, training and experience for the rest of his/her life

• if the Life Insured is covered for ‘Own’ Occupation TPD (as shown on your Policy Schedule), the Life Insured solely as a result of Sickness or Injury, is unlikely to ever work (for reward or otherwise) in his/her own occupation for the rest of his/her life.

(c) The Life Insured has been unable to engage in any normal domestic duties because of Sickness or Injury for a continuous period of at least three months and we believe after consideration of medical and any other evidence that the Life Insured is incapacitated to such an extent that he/she is unlikely ever to be able to perform normal domestic duties or engage (for reward or otherwise) in any other occupation to which he/she is fitted by way of education, training and experience for the rest of his/her life.

(d) The Life Insured as a result of Sickness or Injury:

• is permanently and totally unable to perform without physical help from someone else, at least two Activities of Daily Living or

• suffers cognitive impairment requiring permanent and constant supervision

and has been so disabled for the immediately preceding three calendar months and will continue to be so disabled into the future.

(e) The Life Insured has been absent from active employment solely as a result of Sickness or Injury for an uninterrupted period of three consecutive months and as a result of Sickness or Injury the Life Insured is unlikely to ever perform any occupation to which he/she is fitted by education, training and experience for the rest of his/her life which would pay remuneration at a rate greater than 25% of his/her earnings during his/her last 12 consecutive months of work.

If Special Risk TPD is provided for a Life Insured (shown as an exclusion on your Policy Schedule), then total and permanent disablement means (a) or (d) only.

For Zurich Superannuation Term Life Insurance Plus and Zurich Superannuation Select Term Plus, total and permanent disablement means (a), (b), (c) or (d) only.

Totally Disabled means the Life Insured:

(a) has been unable to perform his/her Usual Occupation for a period of three consecutive months and has been throughout the three month period, and continues to be, under the regular care and treatment of or following the advice of, a Medical Practitioner and is not engaged in any occupation for wage or profit during the three month period or

(b) is unable to perform at least two Activities of Daily Living.

Triple Vessel Coronary Artery Angioplasty means the actual undergoing of angioplasty to three or more coronary arteries within the same procedure. Angiographic evidence, indicating obstruction of three or more coronary arteries, is required to confirm that the procedure is medically necessary.

Uncomplicated Pregnancy or Childbirth means pregnancy, childbirth or termination which does not result in any serious medical complication. It includes participation in an IVF or similar program, normal discomforts such as morning sickness, backache, varicose veins, ankle swelling or bladder problems, giving birth, miscarriage or having an abortion.

Underwriting means our assessment of the Life Insured’s health and other factors, which could include occupation and pastimes, depending on the cover you apply for. We will use the information you provide to us and may also request a report from the Life Insured’s doctor or ask him/her to undergo tests. Underwriting allows us to decide what the cost of cover will be for each individual. The process starts when we receive your completed Life Insured Statement and ends when we issue a policy, offer you cover on modified terms or decline to offer cover to you.
Usual Occupation means, unless the Life Insured has been unemployed or on long service, maternity or paternity leave for more than 12 consecutive months immediately prior to the Sickness or Injury causing disability, the occupation predominantly performed in the 12 months prior to the Sickness or Injury. If the Life Insured has been unemployed or on long service, maternity or paternity leave for more than 12 consecutive months immediately prior to the Sickness or Injury then his/her usual occupation is any occupation he/she is capable of performing.

Value of the Business or Valuation of the Business means a valuation of the Life Insured’s financial interest in the Business based on the same method of valuation used when you applied and were accepted for cover as provided by an independent qualified accountant or business valuer.

Value of the Key Person to the Business or Valuation of the Key Person to the Business means the total of the Life Insured’s remuneration package for that year excluding discretionary benefit, plus their share of net profit distributed by the Business in that year as provided by an independent qualified accountant or business valuer.

Waiting Period means the number of days that you must wait before being eligible for the Income Benefit. The waiting period is shown on your Policy Schedule.

If the Life Insured returns to full earning capacity for no more than five consecutive days during the waiting period and the disability recurs, the waiting period will not start again. We will simply extend the waiting period by the number of days that the Life Insured was able to work.

You should notify us in writing within 30 days of the Sickness or Injury. If you notify us after 30 days, the waiting period will commence from the date that you notified us.

For Zurich Income Replacement Insurance Plus

Employment related salary continuance

If you take out a Zurich Income Replacement Insurance Plus policy with a two year waiting period, and the Life Insured is also covered by employment related salary continuance which has a two year Benefit Period, we will use the original start date of the claim when we assess the waiting period, excluding any periods where he/she has returned to work under recurrent disability provisions in that policy.

For Zurich Special Risk Income Replacement Insurance Plus

If the Life Insured’s disability recurs from the same or related cause within six months of his/her returning to work, the claim will be considered to be a continuation of the same claim and a further waiting period will not apply.

If the Life Insured’s disability recurs from the same or related cause later than six months after he/she returns to work, the claim will be considered to be a continuation of the same claim, but further Income Benefits will only be payable after expiry of a further waiting period.

For Zurich Business Expenses Insurance Plus

If the Life Insured’s disability recurs from the same or related cause within 12 months of his/her returning to work, the claim will be considered to be a continuation of the same claim and a further waiting period will not apply.

If the Life Insured’s disability recurs from the same or related cause later than 12 months after he/she returns to work, the claim will be considered to be a continuation of the same claim, but further Business Expenses benefits will only be payable after expiry of a further waiting period and for no longer than the balance, if any, of the Benefit Period.
Directory

**Head office:**
Zurich Australia Limited
Zurich Australian Superannuation Pty Limited
5 Blue Street
North Sydney NSW 2060

For all enquiries relating to Zurich Wealth Protection, please contact our Client Service Centre:

- by phone on: 131 551
- by email at: client.service@zurich.com.au
- by fax on: 02 9995 3797
- or by post at: Locked Bag 994
  North Sydney NSW 2059
This page has been left blank intentionally.
Before completing, or signing, this application form please read the Zurich Wealth Protection Product Disclosure Statement (PDS). The PDS must be provided to you with this Application Form. It will help you to understand the product and decide if it is appropriate to your needs.

Please use black pen, BLOCK LETTERS and ticks (✓) where applicable. DO NOT USE HIGHLIGHTERS.

1. Use this Application Form to apply for the products offered in the Zurich Wealth Protection PDS or to increase an existing policy.

What are you using this application for?
- To apply for new products
- To apply to Zurich for takeover terms from another insurer
- To increase an existing policy → provide policy number

2. Generally, you can insure more than one person under the one policy. If there are more than two life insureds, you must fill out additional Application Forms.

If you are applying for Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus there is only one Life Insured per policy.

Do you want to insure two people under this policy?
- Yes → fill in ‘Life Insured 1’ and ‘Life Insured 2’
- No → fill in ‘Life Insured 1’ only

3. Who is applying to be insured under this policy?

Life Insured 1
- Mr □ Mrs □ Ms □ Miss □ Other:

last name
given names

□ male □ female
date of birth / / 

residential address

state postcode
country of residency

postal address

state postcode

work phone number ( )
home phone number ( )
mobile number ( )
email
fax number ( )

If you are only insuring one person go to section 4 on the following page →

Life Insured 2
- Mr □ Mrs □ Ms □ Miss □ Other:

last name
given names

□ male □ female
date of birth / / 

residential address

state postcode
country of residency

postal address

state postcode

work phone number ( )
home phone number ( )
mobile number ( )
email
fax number ( )

Continue this application form on the next page ↓
4. What insurance are you applying for?

- **Life Insured 1**
  - Protection Plus
  - Select Term Plus
  - Income Replacement Insurance Plus
  - Special Risk Income Replacement Plus
  - Business Expenses Insurance Plus
  - Superannuation Term Life Insurance Plus
  - Superannuation Select Term Plus

- **Life Insured 2 (if applicable)**
  - Protection Plus
  - Select Term Plus
  - Income Replacement Insurance Plus
  - Special Risk Income Replacement Plus
  - Business Expenses Insurance Plus
  - Superannuation Term Life Insurance Plus
  - Superannuation Select Term Plus

5. Usually the Life Insured is also the Policy Owner. However, the Life Insured and the Policy Owner can be different. If two people are insured under the one policy, they can be joint Policy Owners.

If you are applying for Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus, the Policy Owner is the Trustee of the Zurich Master Superannuation Fund.

Who is the Policy Owner?

- Life Insured 1
- Life Insured 2
- Life Insured 1 and Life Insured 2
- Trustee of the Zurich Master Superannuation Fund (Superannuation Term Life Insurance Plus and Superannuation Select Term Plus) → go to 7
- Other → provide details below

Policy Owner 1 (if other than Life Insured)

You can nominate a person, company, trustee or business partner. All nominated Policy Owners must sign the declaration on page 25.

Nominate a person

- Mr  
- Mrs  
- Ms  
- Miss  
- Other: 

last name

given names

date of birth / / 

OR nominate a company / trustee / business partner

company name and ABN / trustee(s) / business partners

Provide contact details for the nominated Policy Owner

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>postal address</td>
<td></td>
</tr>
<tr>
<td>state</td>
<td>postcode</td>
</tr>
<tr>
<td>country of residency</td>
<td></td>
</tr>
<tr>
<td>work phone number</td>
<td>(          )</td>
</tr>
<tr>
<td>home phone number</td>
<td>(          )</td>
</tr>
<tr>
<td>mobile number</td>
<td>(          )</td>
</tr>
<tr>
<td>email</td>
<td></td>
</tr>
<tr>
<td>fax number</td>
<td>(          )</td>
</tr>
<tr>
<td>relationship to the insured</td>
<td></td>
</tr>
<tr>
<td>your % interest in business</td>
<td>(          )</td>
</tr>
</tbody>
</table>

Is the Policy Owner the Trustee of a Self-Managed Super Fund?

- No → if there is only one Policy Owner go to section 6
- Yes → provide details below

Trustee name and ABN

Fund name

postal address

state postcode

If there is only one Policy Owner go to section 6 →

Policy Owner 2

Provide details of the person

- Mr  
- Mrs  
- Ms  
- Miss  
- Other: 

last name

given names

date of birth / / 

OR provide details of company / trustee / business partner

company name and ABN / trustee(s) / business partners

postal address

state postcode

country of residency
work phone number (  )
home phone number (  )
mobile number (  )
email
fax number (  )
relationship to the insured

Generally, where there is more than one Policy Owner, the party nominated as Policy Owner 1 will receive the correspondence relating to the policy.

6.
A beneficiary nomination is optional. If you are the sole Policy Owner and Life Insured, you can nominate one or more beneficiaries to receive your benefits when you die. For important information about nominating beneficiaries, refer to the PDS, Part 1, page 73.

Nominate your preferred beneficiaries (Zurich Protection Plus and Zurich Select Term Plus only). Use their full name. The % of benefit column must total 100%. If you wish for your estate to receive a proportion of your benefits, please write ‘my legal personal representative’.

<table>
<thead>
<tr>
<th>beneficiary 1</th>
<th>address</th>
<th>state</th>
<th>postcode</th>
</tr>
</thead>
<tbody>
<tr>
<td>date of birth</td>
<td>/</td>
<td>/</td>
<td>relationship</td>
</tr>
<tr>
<td>% split</td>
<td>%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>beneficiary 2</th>
<th>address</th>
<th>state</th>
<th>postcode</th>
</tr>
</thead>
<tbody>
<tr>
<td>date of birth</td>
<td>/</td>
<td>/</td>
<td>relationship</td>
</tr>
<tr>
<td>% split</td>
<td>%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>beneficiary 3</th>
<th>address</th>
<th>state</th>
<th>postcode</th>
</tr>
</thead>
<tbody>
<tr>
<td>date of birth</td>
<td>/</td>
<td>/</td>
<td>relationship</td>
</tr>
<tr>
<td>% split</td>
<td>%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>beneficiary 4</th>
<th>address</th>
<th>state</th>
<th>postcode</th>
</tr>
</thead>
<tbody>
<tr>
<td>date of birth</td>
<td>/</td>
<td>/</td>
<td>relationship</td>
</tr>
<tr>
<td>% split</td>
<td>%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If you need more room to nominate beneficiaries, please attach a separate page, signed and dated by you.

7.
Complete a Zurich LifeXpress premium quote with your adviser and attach the Application Submission report to this application.
The insurance premium quote forms part of this application.

Have you attached a LifeXpress premium quote for the insurance products you are applying for?

☐ No → consult your adviser before proceeding
☐ Yes → go to the next page

If you are applying for Zurich Income Replacement Insurance Plus and you want to add an Agreed Value Income Replacement Insurance Financial Endorsement to your policy, submit the form for this with your completed application.
YOUR DUTY OF DISCLOSURE

Before you enter into a contract of life insurance with an insurer, you have a duty, under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to the insurer before you extend, vary or reinstate a contract of life insurance.

Your duty however does not require disclosure of a matter:

• that diminishes the risk to be undertaken by the insurer;
• that is of common knowledge;
• that your insurer knows or, in the ordinary course of business, ought to know;
• if compliance with your duty in relation to that matter is waived by the insurer.

NON-DISCLOSURE

If you fail to comply with your duty of disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time.

An insurer who is entitled to avoid a contract of life insurance may, within 3 years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to the insurer.

ZURICH SUPERANNUATION TERM LIFE INSURANCE PLUS AND ZURICH SUPERANNUATION SELECT TERM PLUS APPLICANTS

Before the Trustee (Zurich Australian Superannuation Pty Limited) effects insurance cover with the Insurer (Zurich Australia Limited), the Trustee has a duty of disclosure. It is a condition of your participation in the Zurich Master Superannuation Fund (Fund) that you have the same duty of disclosure to the Trustee. For this purpose, a reference to the ‘Insurer’ in the section headed ‘Your Duty of disclosure’ includes a reference to the ‘Trustee’.

When a person applies for insurance benefits through the Fund any personal information disclosed to the Trustee will be given to the Insurer.

TELEPHONE CONTACT

After you submit your application for this product, we may contact you by telephone to collect personal information regarding your health, medical history, occupation, financial position, activities and other details (this is to collect any information missing from your Application Form and Life Insured's Statement). The information provided by you will be recorded and used in the assessment of your application for insurance cover.

Your duty of disclosure continues until we have informed you as to whether we accept or decline your application. This means that you must advise us of any changes to the information included in this form up until the date that we confirm in writing that the application has been accepted or declined. In particular, you should advise us of any changes in medical or physical conditions, and of any visits to medical service providers. The duty of disclosure also applies to you during the course of any telephone contact with us.

When we assess a claim we will also rely on any information you have disclosed to us as part of your application. Where we have not verified information (eg. your income) at the time of application we reserve the right to verify it at the time of the claim.

YOUR PRIVACY

We are bound by the National Privacy Principles. Before providing us with any Personal Information or Sensitive Personal Information, you should know that:

• we need to collect Personal Information and, in some cases, Sensitive Personal Information about you in order to comply with our legal obligations, assess your application and, if your application is successful, to administer the products or services provided to you (‘Purposes’)
• where relevant for these Purposes, we will disclose the Personal Information and/or Sensitive Personal Information to your adviser (and the licensed dealer or broker they represent) and to our agents, contractors and service providers that provide financial, administration or other services in connection with the operation of our business or the products and services we offer
• a list of the type of agents, contractors and service providers we commonly use is available on request, or from our website, www.zurich.com.au, by clicking on the Privacy link on our home page
• we may use Personal Information (but not Sensitive Personal Information) collected about you to notify you of other products and services we offer. If you do not want your Personal Information to be used in this way, please contact us
• we may also disclose Personal Information or Sensitive Personal Information about you where we are required or permitted to do so by law
• if you do not provide the requested information or withhold your consent for us to disclose your Personal Information or Sensitive Personal Information, we may not be able to accept your application, administer the products or services provided to you, action a transaction you have requested or respond to an enquiry raised by yourself
• in most cases, on receiving a written request, we will give you access to the personal information we hold about you. However, we may charge a fee for this service
• these privacy provisions apply to the Policy Owner and Lives Insured. We may disclose information about the Lives Insured to the Policy Owner
• for further information, or a copy of Zurich’s Privacy Policy, you can contact us by telephone on 132 687, email us at privacy.officer@zurich.com.au or by writing to The Privacy Officer, Zurich Financial Services Australia Limited, PO Box 677, North Sydney NSW 2059.
Please fill out a separate Life Insured’s Statement for each insured person.

1. underwriting pre-assessment
Has an underwriting pre-assessment been provided for this application?
- [ ] No → go to 2
- [ ] Yes → provide details

<table>
<thead>
<tr>
<th>reference number</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>name of underwriter</th>
</tr>
</thead>
</table>

2. life insured
- [ ] Mr
- [ ] Mrs
- [ ] Ms
- [ ] Miss
- [ ] Other:

<table>
<thead>
<tr>
<th>last name</th>
<th>given names</th>
</tr>
</thead>
</table>

- [ ] male
- [ ] female

<table>
<thead>
<tr>
<th>date of birth</th>
<th>/ /</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>country of birth</th>
</tr>
</thead>
</table>

3. residence

3.01 Do you currently live in Australia?
- [ ] Yes → go to 3.02
- [ ] No → provide details

3.02 How long have you been living in Australia?

<table>
<thead>
<tr>
<th>years</th>
<th>months</th>
</tr>
</thead>
</table>

3.03 Are you an Australian citizen, or do you hold permanent residency status?
- [ ] Yes → go to 4
- [ ] No → provide details

<table>
<thead>
<tr>
<th>visa type</th>
<th>expiry date</th>
<th>/ /</th>
</tr>
</thead>
</table>

4. current occupation

4.01 What is your current occupation and industry?

<table>
<thead>
<tr>
<th>current occupation</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>industry</th>
</tr>
</thead>
</table>

4.02 Are any of your duties hazardous?
Examples of hazardous duties include working at heights or underground, or working with explosives or chemicals.
- [ ] No → go to 5
- [ ] Yes → provide details

5. current income

What is your current income inclusive of superannuation (less business expenses before tax)?

$ 

6. occupation and income history

6.01 Are you applying for
- [ ] Total and Permanent Disablement Cover
- [ ] Income Replacement Insurance Plus
- [ ] Special Risk Income Replacement Insurance Plus, or
- [ ] Business Expenses Insurance Plus?
- [ ] No → go to 7
- [ ] Yes → complete questions below

6.02 How long have you worked in your current role?

<table>
<thead>
<tr>
<th>years</th>
<th>months</th>
</tr>
</thead>
</table>

6.03 How many years experience have you had in this occupation?

<table>
<thead>
<tr>
<th>years</th>
<th>months</th>
</tr>
</thead>
</table>

6.04 How many hours per week do you work?

<table>
<thead>
<tr>
<th>hours per week</th>
</tr>
</thead>
</table>
6.05 What duties do you perform? 
include the percentage of time spent performing each duty

6.06 Do you perform any manual labour? 
☐ No → go to 6.07
☐ Yes → indicate the percentage of time spent

6.07 Do you supervise any manual labour? 
☐ No → go to 6.08
☐ Yes → indicate the percentage of time spent

6.08 Do you intend to change your current occupation or take a leave of absence? 
☐ No → go to 6.09
☐ Yes → provide details

6.09 What qualifications and licences do you have?

6.10 What professional bodies do you belong to?

6.11 Do you have a second job? 
☐ No → go to 6.12
☐ Yes → provide details

6.12 Have you ever been declared bankrupt, or placed in receivership, involuntary liquidation or under administration? 
☐ No → go to 6.13
☐ Yes → tell us the date of discharge

6.13 Are you applying for
• Income Replacement Insurance Plus
• Special Risk Income Replacement Insurance Plus, or
• Business Expenses Insurance Plus?
☐ No → go to 7
☐ Yes → complete questions below

6.14 Do you have any sick leave entitlements? 
☐ No → go to 6.15
☐ Yes → provide details

days per annum

6.15 Do you receive income from other sources? (eg. dividends) 
☐ No → go to 6.16
☐ Yes → provide details

6.16 Do you work from home? 
☐ No → go to 6.17
☐ Yes → provide details of your home business set-up

6.17 What is your type of employment? 
☐ Self employed → indicate type below
  ☐ Sole trader → go to 6.18
  ☐ Working Director / Employee of own company → go to 6.18
  ☐ In a partnership → go to 6.18
  ☐ An employee → provide details below

6.18 Business details

6.19 How long have you been in this position in this business? 

6.20 What is your percentage ownership in this business? 

6.21 How many employees are there, other than yourself? 

6.22 How many employees, other than yourself, are income producing in this business? 

6.23 How many business partners do you have? 

6.24 What proportion of business income is generated by each partner other than yourself? 

### 6.25 What percentage of total business income would continue if you were not working?%

### 6.26 Would your income from this business continue if you were no longer able to work?  
**Examples of income include profit share, dividends, or bonuses.**  
☐ No → go to 6.29  
☐ Yes → tell us for how long, and how much per month  
<table>
<thead>
<tr>
<th>years</th>
<th>months</th>
<th>$ per month</th>
</tr>
</thead>
</table>

Now go to 6.29 ↓

### 6.27 Provide details of your occupation and income history for the last 3 years  
**Your income is the gross income earned before tax, from personal exertion, less any business expenses incurred to earn that income.**

#### Employee

<table>
<thead>
<tr>
<th>year ending</th>
<th>occupation</th>
<th>employer</th>
<th>annual base salary</th>
<th>superannuation contributions</th>
<th>bonus</th>
<th>commission</th>
<th>other benefits (please specify)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

If you make a claim, the income figures provided may need to be substantiated with the appropriate financial evidence.

### 6.28 Would this income continue if you became disabled?  
☐ No → go to 7  
☐ Yes → tell us for how long, and how much per month  
<table>
<thead>
<tr>
<th>years</th>
<th>months</th>
<th>$ per month</th>
</tr>
</thead>
</table>

Now go to 7

### 6.29 Provide details of your occupation and income history for the last 3 years  
**Your income is the gross income earned before tax, from personal exertion, less any business expenses incurred to earn that income.**

#### Self-employed

<table>
<thead>
<tr>
<th>year ending</th>
<th>occupation</th>
<th>gross business income</th>
<th>business expenses*</th>
<th>net income</th>
<th>your share of net income</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

If you make a claim, the income figures provided may need to be substantiated with the appropriate financial evidence.

*You must complete the business expense details if you are self-employed or work for your own company.*
6.30 Would this income continue if you became disabled?
- No → go to 6.31
- Yes → tell us for how long, and how much per month
  
<table>
<thead>
<tr>
<th>years</th>
<th>months</th>
<th>$ per month</th>
</tr>
</thead>
</table>

6.31 Are you applying for Business Expenses Insurance Plus?
- No → go to 7
- Yes → go to 6.32

6.32 When did your business commence? (date)

/ / 

6.33 What proportion of the total business expenses are you responsible for?

%

6.34 What is your share of the eligible business expenses? Some expenses are not eligible for this insurance. Refer to the PDS, part 2, page 49 for a list of business expenses that we will cover.

<table>
<thead>
<tr>
<th>expense</th>
<th>$ total per annum (your share)</th>
</tr>
</thead>
<tbody>
<tr>
<td>accounting fees</td>
<td></td>
</tr>
<tr>
<td>advertising expenses</td>
<td></td>
</tr>
<tr>
<td>business insurance premiums</td>
<td></td>
</tr>
<tr>
<td>depreciation on equipment or plant</td>
<td></td>
</tr>
<tr>
<td>electricity, telephone, gas, water</td>
<td></td>
</tr>
<tr>
<td>laundry and cleaning services</td>
<td></td>
</tr>
<tr>
<td>motor vehicle leasing, registration &amp; insurance</td>
<td></td>
</tr>
<tr>
<td>office equipment leasing</td>
<td></td>
</tr>
<tr>
<td>business loan / mortgage interest payments</td>
<td></td>
</tr>
<tr>
<td>subscription / association membership</td>
<td></td>
</tr>
<tr>
<td>property rates and taxes, or rent</td>
<td></td>
</tr>
<tr>
<td>salaries, superannuation and payroll tax on employees (non income producing)</td>
<td></td>
</tr>
<tr>
<td>other → please specify</td>
<td></td>
</tr>
</tbody>
</table>

TOTAL $ 

6.35 What proportion of total business earnings are from your personal exertion?

%

6.36 If you are not able to work, what proportion of total business earnings will continue?

%

6.37 Provide details of your employees and business partners

<table>
<thead>
<tr>
<th>employee / business partner</th>
<th>relationship</th>
<th>occupation / duties</th>
<th>income producing</th>
<th>annual wage</th>
<th>percentage interest in business</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>employee / business partner</th>
<th>relationship</th>
<th>occupation / duties</th>
<th>income producing</th>
<th>annual wage</th>
<th>percentage interest in business</th>
</tr>
</thead>
</table>

7. insurance history

7.01 Do you currently have, or have you recently applied for any Life, TPD, Income protection or Trauma Insurance with any company, including Zurich?
- No → go to 7.02
- Yes → provide details

policy or application 1

<table>
<thead>
<tr>
<th>company name</th>
<th>type of cover</th>
<th>date commenced (if applicable) / /</th>
<th>insured amount $</th>
<th>policy number (if known)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

is this cover being replaced by this application? No Yes

policy or application 2 (if applicable)

<table>
<thead>
<tr>
<th>company name</th>
<th>type of cover</th>
<th>date commenced (if applicable) / /</th>
<th>insured amount $</th>
<th>policy number (if known)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

is this cover being replaced by this application? No Yes

policy or application 3 (if applicable)

<table>
<thead>
<tr>
<th>company name</th>
<th>type of cover</th>
<th>date commenced (if applicable) / /</th>
<th>insured amount $</th>
<th>policy number (if known)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

is this cover being replaced by this application? No Yes
7.02 Are you covered for death, sickness and accident, or disablement, under a superannuation scheme, pension or a benefit provided by your employer under Group Salary Continuance (if not already stated on previous page)?

☐ No → go to 7.03  
☐ Yes → provide details

type of cover

insured amount  $

waiting period (if applicable)

benefit period (if applicable)

will this application be replacing this insurance?  ☐ No ☐ Yes (if Yes, special terms apply)

7.03 Did you answer ‘Yes’ to questions 7.01 or 7.02?

☐ No → go to 7.04  
☐ Yes → is this application for insurance intended to replace the existing policy or policies?

☐ No → go to 7.04  
☐ Yes → You must cancel the policies as soon as we notify you that we have accepted your application for insurance. If you do not cancel the existing policy or policies, the insurance applied for and accepted by Zurich will be ineffective and any claim made to Zurich by you or any other applicable person, will be rejected.

7.04 Have you ever had an application on your life declined, accepted with a loading, or on terms other than as submitted?

☐ No → go to 7.05  
☐ Yes → provide details

policy or application 1

cOMPANY name

tYPE of cover

what revised terms were offered

date  /  /

reason

policy or application 2 (if applicable)

cOMPANY name

tYPE of cover

what revised terms were offered

date  /  /

reason

7.05 Have you ever made a claim for disablement insurance, workers compensation, social security or veterans affairs, sickness or disability benefits, or are you currently receiving payments from this type of insurance?

☐ No → go to 8  
☐ Yes → provide details

claim 1

cOMPANY / source

date  /  /

period of disability

cause of claim

claim 2 (if applicable)

cOMPANY / source

date  /  /

period of disability

cause of claim

8. habits

8.01 Have you smoked tobacco, or any other substance, within the past 12 months?

☐ No → go to 8.02  
☐ Yes → provide details of what you smoke and the quantity per day

8.02 Do you drink alcohol, or have you ever drunk alcohol?

☐ No → go to 8.03  
☐ Yes → indicate how many standard drinks you consume per week

8.03 Have you ever reduced your tobacco or alcohol consumption, or been advised to do so by a medical practitioner?

☐ No → go to 8.04  
☐ Yes → provide details of amount consumed previously, the duration, and reasons for reducing or stopping

8.04 Do you have or have you ever had an alcohol dependency?

☐ No → go to 8.05  
☐ Yes → provide details

8.05 Have you ever used or injected yourself with any drugs not prescribed by a doctor?

☐ No → go to 8.06  
☐ Yes → provide details

8.06 Have you taken medication, drugs, stimulants, sedatives or tranquilizers in the last 5 years (other than for colds and flu)?

☐ No → go to 9  
☐ Yes → provide details (eg. medication, reason, date)
9. doctor’s details

9.01 Do you have a doctor/medical centre that you usually see?
- No → provide details of the most recent doctor / medical centre
- Yes → provide details

   - doctor’s name
   - name of medical centre
   - address of doctor or medical centre
     - state
     - postcode
   - phone number (   )

9.02 How long have you been seeing the doctor / centre?
- / years / months

9.03 When was your last visit?
- / / provide details

   - reason for visit
   - results
   - degree of recovery

9.04 Have you known your usual doctor / medical centre for less than 12 months?
- No → go to 10
- Yes → provide details of your previous doctor / medical centre

   - doctor’s name
   - name of medical centre
   - address of doctor or medical centre
     - state
     - postcode
   - phone number (   )

9.05 How long were you seeing this doctor / centre?
- / years / months

10. your height and weight

10.01 What is your height?
- height cm or feet / inches

10.02 What is your weight?
- weight kg or lb

10.03 Has your weight changed by more than 10 kgs (or 22 lbs) during the last year?
- No → go to 11
- Yes → provide details (loss/gain, amount, reason and time period)

11. your medical history

11.01 Do you have, or have you ever had, any of the following medical conditions, or any symptoms of the following – from 1–37?

   No Yes

   1. Asthma, bronchitis or other lung complaint  → also complete the Asthma Questionnaire on page 12

   2. Cysts, moles or skin lesions  → also complete the Cyst / Mole / Skin Lesion Questionnaire on page 14

   3. Depression, stress, anxiety, panic attacks, behavioural disorder or other mental or nervous conditions  → also complete the Mental Health Questionnaire on page 14

   4. Lethargy, chronic fatigue, chronic pain syndrome, glandular fever or fibromyalgia  → also complete the General Medical Questionnaire on page 15

   5. Diabetes  → also complete the Diabetes Questionnaire on page 12

   6. Any disease of, or injury to, the neck or spine, including back strain, disc disorder, lumbago, fibrositis, sciatica, neuritis or other non-specific back pain  → also complete the Back / Neck Pain Questionnaire on page 13

   7. Any injury, deformity or disease involving any joint or limb  → also complete the General Medical Questionnaire on page 15

   8. Heart or vascular disorder, high blood pressure, raised cholesterol, chest pain, or rheumatic fever

   9. Epilepsy, fainting attacks or fits of any kind

   10. Indigestion, hernia, gastric or duodenal ulcer

   11. Bowel or intestinal disease

   12. Coughing of blood, or passage of blood from the bowel or in the urine

   13. Hepatitis, haemochromatosis, any liver disease, gall bladder disease, or abnormal liver function tests

   14. Anaemia, leukaemia, haemophilia or other blood disorder

   15. Kidney or bladder disorder – including renal colic, calculi, nephritis, pyelitis or cystitis

   16. Paralysis or stroke

   17. Cancer, tumour or growth

   18. Thyroid or prostate disorder

   19. Arthritis, gout, tendonitis, tenosynovitis or RSI

   20. Sleep apnoea, sleep disorder

   21. Impairment of sight, hearing or speech

   22. Skin disorder

   23. Congenital abnormality
<table>
<thead>
<tr>
<th>No</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>Sexually transmitted disease</td>
</tr>
<tr>
<td>25</td>
<td>Blood test, urine test, or bowel screening</td>
</tr>
<tr>
<td>26</td>
<td>ECG, X-ray, CT, MRI scan or any other test</td>
</tr>
<tr>
<td>27</td>
<td>Needlestick injury</td>
</tr>
<tr>
<td>28</td>
<td>Any other disability, illness or injury</td>
</tr>
<tr>
<td>29</td>
<td>Any medical condition that has impacted your ability to work, or may impact your future abilities</td>
</tr>
<tr>
<td>30</td>
<td>During the past 5 years have you had any examination by a general practitioner or specialist doctor, physiotherapist, chiropractor, or any other health professional, or any hospitalisation not already stated in this application?</td>
</tr>
<tr>
<td>31</td>
<td>Do you intend to seek advice or treatment from a doctor, or other health professional, for any current health problems, or believe that you may need to?</td>
</tr>
<tr>
<td>32</td>
<td>Do you have any symptoms of ill health or disability not already stated in this application?</td>
</tr>
<tr>
<td>33</td>
<td>Have you ever been away from your usual occupation for more than 2 consecutive weeks because of ill health in the last 12 months?</td>
</tr>
<tr>
<td>Women only</td>
<td>No</td>
</tr>
<tr>
<td>34</td>
<td>Have you ever had an abnormal pap smear?</td>
</tr>
<tr>
<td>35</td>
<td>Have you ever had an abnormal mammogram?</td>
</tr>
<tr>
<td>36</td>
<td>Do you have, or have ever had, any pregnancy related complications (such as, for example, hypertension, diabetes or post natal depression)?</td>
</tr>
<tr>
<td>37</td>
<td>Are you pregnant?</td>
</tr>
</tbody>
</table>

- No → go to 11.02
- Yes → when is your due date?

11.02 Did you answer ‘Yes’ to any conditions listed under 11.01?

- No → go to 12, on page 16
- Yes → provide details below, and complete the following medical questionnaire/s that apply to you.

Include the question number, date, condition, name and address of doctor and hospitals, treatment, results, length of time taken off work and degree of recovery.

If you need more room to provide your answers, attach a separate sheet signed and dated by you.

Continue filling out this form on the following page
### ASTHMA QUESTIONNAIRE

1. When did you have your first asthma attack?

2. When was your most recent attack?

3. Approximately how many attacks do you have per year?

4. How long does each attack last?

5. What term best describes your asthma?
   - [ ] Mild
   - [ ] Moderate
   - [ ] Severe

6. Do you suffer from wheezing between attacks?
   - [ ] No
   - [ ] Yes

7. Do you suffer from shortness of breath between attacks?
   - [ ] No
   - [ ] Yes

8. How much time have you lost from work over the past 2 years because of asthma?

9. Provide details of the doctor who has treated you for asthma
   - doctor's name
   - address
   - state
   - postcode
   - phone number

10. Are you still under treatment?
    - [ ] No
    - [ ] Yes → provide details
    - medication
    - dosage

11. Have you ever had your chest X-rayed, or undergone any pulmonary function tests?
    - [ ] No
    - [ ] Yes → provide details
    - date
    - result

12. Have you ever been treated with steroids, cortisone or prednisone?
    - [ ] No
    - [ ] Yes → provide details

13. Have you ever been hospitalised because of asthma?
    - [ ] No
    - [ ] Yes → provide details

### DIABETES QUESTIONNAIRE

1. When was your diabetes first diagnosed?

2. Details of doctor now treating you for diabetes
   - doctor's name
   - address
   - state
   - postcode
   - phone number

3. How often do you consult this doctor or medical centre?

4. When was your last consultation?

5. Are you taking insulin?
   - [ ] No
   - [ ] Yes → state number of daily units

6. Are you having oral drug treatment?
   - [ ] No
   - [ ] Yes → give name of drug and dosage

7. Has your insulin or oral drugs varied in the past 2 years?
   - [ ] No
   - [ ] Yes → provide details of previous dosage

8. Since your treatment began, have you ever had a diabetic or insulin coma?
   - [ ] No
   - [ ] Yes → provide details
BACK / NECK PAIN QUESTIONNAIRE

1. Which part of your back / neck is, or was, affected?

2. When did your symptoms first appear?

3. What was the cause of the pain?

4. How severe have the symptoms been, and how long do they normally last for?

5. What was the diagnosis of the illness? Was it muscular, soft tissue, a disc injury or other?

6. What is the number and duration of the attacks?
   number of attacks per year annually
   date of your last attack / / 
   duration of the attacks

7. Have you ever had sciatica, numbness, or pins and needles?
   No
   Yes → provide details

8. What treatments have been prescribed?

9. Do you have regular therapy?
   No
   Yes → provide details of who provides this therapy

10. Have you had any X-rays, CT scans, MRI or surgery?
    No
    Yes → provide details

11. Does this condition interfere with, or restrict your lifestyle activities or normal occupational duties?
    No
    Yes → provide details and approximate dates

12. Have you fully recovered?
    No → provide details

13. How much time have you lost from work because of this condition?

14. What doctors have you consulted? (include chiropractors and physiotherapists)
    doctor's name 1
    type
    address
    state postcode
    phone number (   )

    doctor's name 2
    type
    address
    state postcode
    phone number (   )

    doctor's name 3
    type
    address
    state postcode
    phone number (   )

Questionnaires continue on the following page
### MENTAL HEALTH QUESTIONNAIRE

1. What was the diagnosis of the illness?

2. What were the symptoms?

3. What was the cause of the illness?

4. When was the date of onset?  
   /   /

5. Have you ever suffered from a similar illness and/or symptoms?  
   - No  
   - Yes → provide details and approximate dates

6. Who was, or is, your treating doctor?  
   - doctor’s name  
   - type  
   - address  
   - state  
   - postcode  
   - phone number  
   (  )

7. What treatment did you receive?

8. Were you referred to a specialist?  
   - No  
   - Yes → provide details

9. Have you ever been hospitalised with depression, or any other nervous or mental disorder?  
   - No  
   - Yes → provide dates and lengths of admissions

10. Have you ever had suicidal thoughts and/or attempted suicide?  
    - No  
    - Yes

11. Have you ever had time off work because of depression, or any other nervous or mental disorders?  
    - No  
    - Yes → provide times and approximate dates

12. Have you stopped taking medication?  
    - No  
    - Yes → when did you stop?  
      /   /

13. Have you fully recovered?  
    - No → provide details

    - Yes → how long ago did you recover?

### CYST / MOLE / SKIN LESION QUESTIONNAIRE

1. What type of cyst / mole / skin lesion do you, or did you have?

2. What is, or was, the location of the cyst / mole / skin lesion?

3. When was the date of diagnosis?  
   /   /

4. Was the cyst / mole / skin lesion removed?  
   - No  
   - Yes → provide date and method of removal

5. Were any special tests, investigations or treatment required?  
   - No  
   - Yes → provide details

6. Was the cyst / mole / skin lesion malignant or benign?  
   - Benign  
   - Malignant

7. Have you, or do you require any further treatment or follow-up since the original removal?  
   - No  
   - Yes → provide details

8. Details of doctor consulted  
   - doctor’s name  
   - address  
   - state  
   - postcode  
   - phone number  
   (  )
### GENERAL MEDICAL QUESTIONNAIRE

1. What was the medical condition? (injury or illness)

2. What were the symptoms?

3. What was the cause of the medical condition?

4. What part of the body was affected?

5. What side of the body was affected? (if applicable)
   - Left side
   - Right side

6. Have you ever had time off work due to this injury or complaint?
   - No
   - Yes → provide dates

7. When was the date of onset?

8. What is the number and duration of the attacks? (if applicable)
   - Number of attacks per year
   - Annually
   - Date of your last attack
   - Duration of the attacks

9. What treatments have you received?

10. What treatment are you currently receiving, and what is its frequency?

11. Have you had, or do you require any further treatment or follow-up since your original treatment?
   - No
   - Yes → provide details

12. Have you ever been hospitalised because of this condition?
   - No → go to 15
   - Yes → provide details of when and what period of time

13. Details of doctor / hospital that treated you
   - Doctor's name
   - Address
   - State
   - Postcode
   - Phone number

14. Were any tests conducted?
   - No
   - Yes → list the type of tests (eg. x-ray, blood tests) and dates

15. When was your last consultation for this condition?

16. Have you fully recovered?
   - No → provide details
   - Yes → how long has it been since you recovered?

17. Does this medical condition interfere with, or restrict your lifestyle activities, or normal occupational duties?
   - No
   - Yes → provide details
12. family medical history
Has any parent, brother or sister, living or deceased, had
• diabetes
• heart disease
• stroke
• cancer (type and site)
• polycystic kidneys
• muscular dystrophy
• cystic fibrosis
• mental disorder
• Huntington's chorea
• familial polyposis, or
• any other hereditary disorder?
- No → go to 13
- Yes → provide details

<table>
<thead>
<tr>
<th>Mother</th>
<th>Father</th>
<th>Sister</th>
<th>Brother</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

condition

age diagnosed  age at death (if applicable)

<table>
<thead>
<tr>
<th>Mother</th>
<th>Father</th>
<th>Sister</th>
<th>Brother</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

condition

age diagnosed  age at death (if applicable)

<table>
<thead>
<tr>
<th>Mother</th>
<th>Father</th>
<th>Sister</th>
<th>Brother</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

condition

age diagnosed  age at death (if applicable)

13. genetic testing
Have you ever had, or are you considering having a genetic test?
- No → go to 14
- Yes → provide details

14. AIDS declaration
To the best of your knowledge is there any possibility that you have ever been infected with, or have you ever tested positive for, AIDS (Acquired Immune Deficiency Syndrome), or HIV (Human Immunodeficiency Virus) or are you in a high risk category for contracting HIV (eg. had a blood transfusion, injected drugs other than as prescribed by a medical practitioner, shared needles, engaged in male to male sexual intercourse, worked as or engaged the services of a sex worker)?
- No → go to 15
- Yes → provide details

You may be required to complete a questionnaire and undergo medical testing.

15. overseas travel
Do you intend to travel or live overseas in the next 2 years?
- No → go to 16
- Yes → provide details
country
city/area
date you are travelling / /
reason for travel

how long you are travelling for

16. hazardous activities
Have you or do you intend to engage in any potentially dangerous physical activities?
Examples include aviation (other than as a fare-paying passenger), diving, hang gliding, parachuting, motor racing, rock or mountain climbing, football, boxing, martial arts and bungy jumping.
- No → The following must be completed:
  • Medical Release Authority on page 19
  • Zurich Master Superannuation Fund Membership Application (if applicable) on page 21
  • Payment Authority on page 23
  • Declaration of the insured and policy owner on page 25
- Yes → complete the following questionnaire that applies to you
AVIATION QUESTIONNAIRE

1. Do you hold a Civil Aviation Authority licence?
   - No
   - Yes → state the type and period held

2. Do you intend to change the scope of this licence?
   - No
   - Yes → provide details

3. Have you ever had an accident or been charged with violating Civil Aviation Authority regulations?
   - No
   - Yes → provide details

4. Do you ever use unauthorised landing areas?
   - No
   - Yes → provide details

5. Complete the following schedule
<table>
<thead>
<tr>
<th>category</th>
<th>flight hours in past 12 months</th>
<th>flight hours future annual average</th>
</tr>
</thead>
<tbody>
<tr>
<td>commercial airline</td>
<td></td>
<td></td>
</tr>
<tr>
<td>charter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>private</td>
<td></td>
<td></td>
</tr>
<tr>
<td>aero club / flying school</td>
<td></td>
<td></td>
</tr>
<tr>
<td>agriculture</td>
<td></td>
<td></td>
</tr>
<tr>
<td>helicopter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ultralight / microlight</td>
<td></td>
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</tbody>
</table>

6. Do you intend to engage in any form of aviation other than any of the above categories?
   - No
   - Yes → provide details

FOOTBALL QUESTIONNAIRE

1. Are you amateur or professional?
   - Amateur
   - Professional

2. Do you receive any payments?
   - No
   - Yes → provide details of any annual payments

3. What code do you play? (eg. soccer, league, aussie rules)

4. What are the average number of hours that you participate in this activity per week?

5. Have you ever been injured in this activity?
   - No
   - Yes → provide details of any injuries sustained

MOTOR RACING (CAR / CYCLE) QUESTIONNAIRE

1. Are you amateur or professional?
   - Amateur
   - Professional

2. What types of events have you raced in? (eg. drag racing, speedway, rally driving)

3. What class of racing do you participate in? (CAMS category if applicable)

4. How many events do you participate in? annually

5. What is your vehicle type?

6. What is your engine type and size?

7. What is the maximum speed of your vehicle? km per hour

8. Have you ever been injured in this activity?
   - No
   - Yes → provide details of any injuries sustained
### SCUBA DIVING QUESTIONNAIRE

1. Are you amateur, professional and/or an instructor?
   - [ ] Amateur
   - [ ] Professional
   - [ ] Instructor

2. What type of qualifications / certifications do you have?

3. What types of dives do you do (eg. cave, pot hole, exploration, wreck)

4. What depths do you dive?
   - Average depth: __________ metres
   - Maximum depth: __________ metres

5. How many dives do you do each year?
   - ______ annually

6. Do you use explosives?
   - [ ] Yes
   - [ ] No

7. Have you ever been injured in this activity?
   - [ ] No
   - [ ] Yes → provide details of any injuries sustained

### OTHER ACTIVITIES QUESTIONNAIRE

1. Is there any other type of sport or pastime that you do? This can include other potentially hazardous activities such as boxing, martial arts, hang gliding, motor boat racing, rock or mountain climbing, abseiling, bungy jumping, competitive skiing, parachuting, sky diving and so on)

2. Are you amateur or professional?
   - [ ] Amateur
   - [ ] Professional

3. Do you receive any payments?
   - [ ] No
   - [ ] Yes → provide details of any annual payments
   - __________ annually

4. What are the average number of hours that you participate in this activity per week?
   - ______ hours per week

5. Have you ever been injured in this activity?
   - [ ] No
   - [ ] Yes → provide details of any injuries sustained
Dear Doctor

I authorise you to release details of my personal medical history to Zurich Australia Limited ABN 92 000 010 195 (Zurich) or any of its authorised agents.

A photocopy (or similar) of this authorisation is as valid as the original.

☐ Mr ☐ Mrs ☐ Ms ☐ Miss ☐ Other: __________________________

last name

given names

☐ male ☐ female
date of birth / / 

signature

date / / 

---

Dear Doctor

I authorise you to release details of my personal medical history to Zurich Australia Limited ABN 92 000 010 195 (Zurich) or any of its authorised agents.

A photocopy (or similar) of this authorisation is as valid as the original.

☐ Mr ☐ Mrs ☐ Ms ☐ Miss ☐ Other: __________________________

last name

given names

☐ male ☐ female
date of birth / / 

signature

date / / 

---
You need to become a member of the Zurich Master Superannuation Fund to apply for Zurich Superannuation Term Life Insurance Plus or Zurich Superannuation Select Term Plus. You must also complete the Tax File Number Notification Form on the following page.

1. member declaration

1.01 Please read the following information, and sign below to confirm your agreement.

I understand that, in accordance with the conditions of the Trust Deed and Rules of the Zurich Master Superannuation Fund (Fund) and relevant superannuation legislation:

- Zurich Australian Superannuation Pty Limited is the Trustee of the Zurich Master Superannuation Fund (ABN 33 632 838 393), RSE Registration number R1067651
- the Trustee owns any policy taken out on my life
- I cannot use the Fund as collateral security, that is, for borrowing purposes
- Benefits provided through the Fund are fully preserved until I have retired and attained my preservation age, or in circumstances allowed by superannuation legislation or the Australian Prudential Regulation Authority, as detailed in the PDS, Part 1, pages 76–79
- I can only make contributions to the Fund in accordance with the relevant legislation, as detailed in the PDS, Part 1, page 76, and
- I apply to Zurich Australian Superannuation Pty Limited, the Trustee of the Fund, for membership of the Fund as set out in the Application Form. Upon my application being accepted I agree to comply with the rules governing the Fund.

I also certify that:

- I am eligible for membership of the Fund in accordance with the relevant legislation
- My decision to apply for membership of the Fund is based on the information in the PDS and my understanding of this information
- I will notify the Trustee in writing if I cease to be eligible for membership of the Fund
- I understand that my participation in the Fund will only commence after I have been advised in writing by the Trustee that my application has been accepted
- I have provided my tax file number details on the attached form.

I also agree that the Trustee may charge my account or bill me direct for any liability arising under the Superannuation Contributions Tax (Assessment and Collection) Act 1997, and in relation to any other Government charges or imposts which relate to me.

applicant’s signature

date / /
2. beneficiary nomination

A non-binding nomination is optional.
To make a nomination that is binding on the Trustee please complete a Binding Nomination form in the Zurich Super Estate Management Brochure.

Do you wish to make a non-binding nomination?

- No → go to 3
- Yes → you must agree to the following and make your nominations

I nominate the following person(s) as a dependant(s) to receive any benefit in the following proportions remaining in the Fund on my death.

I understand that this nomination will revoke all of my previous nominations to the Trustee (if any).

I may revoke or alter a nomination at any time in writing to the Trustee and the Trustee has absolute discretion to determine to whom the benefit is to be paid and if to two or more people, an absolute discretion to determine the proportions to be paid between them. I understand I can only nominate my dependants as defined in the Trust Deed or my estate. (As defined in the Zurich Master Superannuation Fund Trust Deed, a dependant may include your spouse, your children, and any other person you have an interdependency relationship with.)

<table>
<thead>
<tr>
<th>name of beneficiary 1</th>
<th>relationship</th>
<th>share of benefit</th>
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</table>

<table>
<thead>
<tr>
<th>name of beneficiary 2</th>
<th>relationship</th>
<th>share of benefit</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

3. tax file number notification to Fund trustee

Superannuation legislation requires you to provide your Tax File Number (TFN) to the Trustee in order to make personal (post-tax) contributions and/or to avoid paying excessive tax on employer (concessional) contributions.

What do you need to do?

To ensure you are able to make non-concessional (after-tax) contributions and to avoid paying excessive tax on employer (concessional contributions), you must complete the TFN details below. Failure to do so will meant that the Trustee will be unable to accept your contribution.

Important information you need to know before providing your TFN

We are required to tell you the following things before you provide your TFN to the Trustee. Your TFN is confidential and you should know the following things before you decide to provide it.

- Under the Superannuation Industry (Supervision) Act 1993, taxation legislation and the Privacy Act 1988, we are allowed to collect your TFN.
- If you do provide your TFN to us, we will use it only for legal purposes. This includes finding or identifying your superannuation benefits where other information is insufficient, calculating tax on any superannuation lump sum you may be entitled to, allowing your superannuation provider to quote your TFN to the ATO when reporting details of contributions for the purposes of the Superannuation Surcharge Tax, and providing information to the Commissioner of Taxation. These purposes may change in the future.

- It is not an offence if you choose not to quote your TFN. However, if you don’t tell us your TFN, either now or later, you may pay more tax on your benefits than you have to. You may reclaim this through the income tax assessment process. It may also be more difficult to find your benefits in the future to pay you any superannuation benefits you are entitled to, or to amalgamate or find any other benefits for you. These consequences may change in the future.
- If you provide your TFN to us, we may provide it to the Trustee of any other superannuation fund to which your benefits are transferred in the future. We will not pass your TFN to any other Fund if you tell us in writing that you do not want us to pass it on. We may also give it to the Commissioner of Taxation. Otherwise we will treat it as confidential.
- Please note that the ATO will provide your TFN details to the Trustee on your behalf unless you instruct the ATO otherwise.

3.01 Fund details

<table>
<thead>
<tr>
<th>fund name</th>
<th>Zurich Master Superannuation Fund</th>
</tr>
</thead>
<tbody>
<tr>
<td>fund address</td>
<td>Locked Bag 994, North Sydney, NSW 2059</td>
</tr>
<tr>
<td>fund phone number</td>
<td>131 551</td>
</tr>
</tbody>
</table>

3.02 Your details

<table>
<thead>
<tr>
<th>male</th>
<th>female</th>
</tr>
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<table>
<thead>
<tr>
<th>date of birth</th>
<th>/ /</th>
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<table>
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<tr>
<th>membership number (if known)</th>
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</table>

<table>
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<tr>
<th>your tax file number</th>
<th></th>
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<table>
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<tr>
<th>applicant's signature</th>
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<tr>
<th>date</th>
<th>/ /</th>
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</table>
DIRECT DEBIT REQUEST SERVICE AGREEMENT

This agreement sets out the terms and conditions on which the Account Holder has authorised Zurich to debit money from their account and the obligations of Zurich and the Account Holder under this Agreement.

The Account Holder understands and agrees that:

- Direct debiting may not be available on all accounts. The Account Holder is responsible for ensuring the specified account can accept direct debits and there are sufficient cleared funds available in the nominated account to permit payments under the Direct Debit Request on the due date for payments.
- Zurich accepts no responsibility for issues arising where incorrect details have been provided. The Account Holder should check the account details provided to Zurich are correct. If uncertain, check with your financial institution before completing the Direct Debit Request.
- Zurich will debit the account for the sum of the amounts due at the debit date for all specified products.
- Changes to bank account details must be provided in writing.
- Zurich will give the Account Holder at least 14 days notice in writing if there are any changes to the terms of this Service Agreement.

Zurich agrees that:

- When the due date for payment is not a business day, the debit will be processed on the next business day.
- The Account Holder can cancel, vary, defer or suspend the Direct Debit Request on a policy by providing notice to Zurich in writing. You need to allow us 14 days before the next drawing date to process your request.
- Upon request, Zurich will forward a copy of the current terms and conditions for direct debits, to the Account Holder by post, facsimile or other agreed method.
- Zurich will provide details of this Direct Debit, on request.

Disputes

The Account Holder should first give notice of any disputed drawing to Zurich. Zurich will respond within 7 working days of receiving your letter. Zurich has formal procedures for dealing with a complaint.

Dishonoured debits

If a drawing is unsuccessful, Zurich will cancel the payment in respect of the dishonoured debit. On receipt of new information after a dishonour, Zurich will process a one-off debit to pay the policy up to date. If two consecutive dishonours occur, Zurich may cancel the authority. Zurich may charge a dishonour fee to the relevant product. Currently the fee is nil. The financial institution may also charge fees relating to the dishonour to the account, which is the Account Holder’s responsibility.

Confidential information

Zurich may disclose information about your account to its banker (in connection with a claim made against it relating to an alleged incorrect or wrongful debit made from the account), your financial institution, your adviser and to other companies within the Zurich Financial Services Australia Group of companies. Zurich will not disclose information about you or the account to any other person, except where you have given consent or where the disclosure is required by law.

The Account Holder may give notice to Zurich in writing at the address shown.

1. Who is paying for the insurance?

We will send the billing details to the person you nominate.

- Life insured 1 → go to 2
- Life insured 2 → go to 2
- Someone else (such as a company, trust or business partner) → provide details below

<table>
<thead>
<tr>
<th>Mr</th>
<th>Mrs</th>
<th>Ms</th>
<th>Miss</th>
<th>Other:</th>
</tr>
</thead>
</table>

last name / company / Trustee of Superannuation Fund

given names

postal address

state postcode

contact phone number (   )

2. Select how you would like to pay

2.01 Frequency of payment

- Monthly
- Quarterly
- Half yearly
- Yearly

2.02 Method of payment

- Credit Card → go to 2.03 on the following page
- Direct Debit → go to 2.04 on the following page
- Cheque (Half yearly / Yearly payment) → please attach a cheque
2.03 Direct debit from a credit card
- Visa
- MasterCard

Cardholder’s name

Expiry date / 

Card number

Go to 2.05 →

2.04 Direct debit from a bank, credit union or building society

Account name

BSB number –

Account number

2.05 What type of account are you making a direct debit from?
- Standard bank account → go to 2.06
- Credit union, credit card or building society
  - Credit Unions direct debits are on the 25th of the month,
  - Credit Cards direct debits are on the 17th of the month, and
  - Building Society direct debits are on the 11th of the month.

2.06 What date would you like to make a payment?
- 10th of the month
- 14th of the month
- 20th of the month

2.07 Direct debit declaration
- We acknowledge that this direct debit request is governed by the terms of the Direct Debit Request Service Agreement.
- We have read the Direct Debit Request Service Agreement and agree with its terms and conditions.

Signature – account holder 1 / primary cardholder

Date / / 

Signature – account holder 2 (if applicable)

Date / / 

3. How would you like to make your first payment?
Your initial payment must be received with this application.

- By cheque → attach a cheque
- Using the same account details supplied at either 2.03 or 2.04
- Direct debit using different account/credit card → provide details

- Visa
- MasterCard
- American Express

Cardholder’s name

Expiry date / / 

Card number

BSB number –

Account number
I/we declare that I/we:

- have read the Zurich Wealth Protection PDS of which this Application Form is part, and apply to Zurich Australia Limited (Zurich) and/or Zurich Australian Superannuation Pty Limited for the insurance set out in this Application;
- have based the decision to apply for this insurance on the PDS and my/our understanding of the PDS;
- understand that the policy/policies applied for will become effective when this Application is approved by Zurich;
- will inform Zurich of any relevant changes which occur before my/our policy is received;
- have read and understood my/our Duty of disclosure as detailed on page 4, and understand that this duty continues until written notice has been given that the cover has been accepted or declined;
- have read and understood the Privacy Statement on page 4 and consent to the collection and use of personal information and sensitive personal information about me/us in the manner described;
- agree that if I/we make any overpayment of premium that Zurich may retain the overpayment unless it exceeds $5.00; and
- agree that if this application for insurance is intended to replace any existing policy or policies as referred to in this application, when Zurich notifies me/us that my/our application for insurance has been accepted, I/we must cancel such policy or policies. If I/we do not cancel any existing policy or policies as referred to in this application when notified by Zurich that my/our application for insurance has been accepted, the insurance applied for and accepted by Zurich will be ineffective and any claim made by me/us or any other applicable person to Zurich, will be rejected.

Additional declaration of the Life Insured

I confirm that I am not now receiving or considering any medical or surgical attention or treatment other than that shown in this Application. I understand that the Policy applied for will not become effective until this Application is approved by Zurich.

<table>
<thead>
<tr>
<th>Life insured 1 – signature</th>
<th>date / /</th>
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<tbody>
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<table>
<thead>
<tr>
<th>Policy Owner 1 – signature</th>
<th>date / /</th>
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<th>Policy Owner 2 – signature</th>
<th>date / /</th>
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<table>
<thead>
<tr>
<th>Parent/Guardian – signature of policy owners 10-16 years old</th>
<th>date / /</th>
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<tr>
<td>relationship to the life insured</td>
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page 25 of 28
The following information is required for underwriting and policy administration.

1.
1.01 Is there more than one Life Insured in this application?
   □ No
   □ Yes → provide instructions
     □ Wait until both lives are accepted before issuing a policy
     □ Issue a policy for each life as soon as possible

1.02 Have any medical exams, blood, or other tests been arranged?
   □ No
   □ Yes → provide details
     doctor’s name or paramedical provider
     address
     state
     postcode
     date of tests / /

1.03 Was this Life Insured’s Statement completed by the Life Insured in their own handwriting?
   □ Yes
   □ No → provide details

1.04 Was this application completed and signed in your presence?
   □ Yes
   □ No → provide details

1.05 We intend to contact the Life Insured directly to obtain any missing information. If this is not acceptable tick the ‘No’ box below
   □ Yes → provide their phone number and the best time to call them
     phone number
     time to call
   □ No

2.
Provide details of any loyalty discounts that may apply
2.01 Do any loyalty discounts apply?
   □ No → go to 3 on the next page
   □ Yes → go to 2.02 below

2.02 What loyalty discounts have been quoted?
   □ Multi Policy Discount
   □ Family Discount
   □ Business Discount

2.03 Provide details of the other policies which make the Life Insured eligible for this discount
   Multi Policy Discount
     application date or policy number
     type of policy
     1. 
     2. 
     3. 
   Family or Business Discount 1
     application date or policy number
     type of policy
     name
     date of birth / /
     relationship to life insured
   Family or Business Discount 2
     application date or policy number
     type of policy
     name
     date of birth / /
     relationship to life insured
   Family or Business Discount 3
     application date or policy number
     type of policy
     name
     date of birth / /
     relationship to life insured

Continue filling out this report on the next page
3. Are there any applications for other life insureds being submitted with this application?
- No → go to 4
- Yes → provide details of the life insureds below

<table>
<thead>
<tr>
<th>Last name</th>
<th>Given names</th>
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4. Provide adviser details and your commission split.
Commission totals (first year/renewal) must add up to 100%

<table>
<thead>
<tr>
<th>Adviser name 1</th>
<th>Adviser number</th>
<th>Licensee name</th>
<th>Phone number</th>
<th>Fax number</th>
</tr>
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<tbody>
<tr>
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<td></td>
<td></td>
<td>(           )</td>
<td>(          )</td>
</tr>
<tr>
<td>Commission split</td>
<td>First year</td>
<td>%</td>
<td>Renewal</td>
<td>%</td>
</tr>
<tr>
<td>Adviser name 2</td>
<td>Adviser number</td>
<td>Licensee name</td>
<td>Phone number</td>
<td>Fax number</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(           )</td>
<td>(          )</td>
</tr>
<tr>
<td>Commission split</td>
<td>First year</td>
<td>%</td>
<td>Renewal</td>
<td>%</td>
</tr>
</tbody>
</table>

4.01 Please nominate the servicing adviser
- Adviser 1
- Adviser 2
- Adviser 3

5. Provide any additional comments

6. ADVISER DECLARATION
I/We declare that the information shown in this application accurately and completely records what was provided.

Adviser 1 – Signature

Date: / / 

Adviser 2 – Signature

Date: / / 

Adviser 3 – Signature

Date: / / 

7. Is this your first application with Zurich, or have you recently changed licensee?
- No
- Yes → please attach your business card to this application.

Send the completed form to: Zurich Australia Limited Locked Bag 994 North Sydney NSW 2059 For all enquiries: phone 131 551 www.zurich.com.au