Important Information

Macquarie Life is not an authorised deposit-taking institution for the purposes of the Banking Act (Cth) 1959, and Macquarie Life’s obligations do not represent deposits or other liabilities of Macquarie Bank Limited ABN 46 008 583 542. Macquarie Bank Limited does not guarantee or otherwise provide assurance in respect of the obligations of Macquarie Life.

Information contained in this Product Disclosure Statement (PDS) can change from time to time. If the change is not materially adverse, the updated information will be available on our website, www.macquarie.com.au. A paper copy of any updated information will be given to you on request without charge.

Applications for a FutureWise policy can only be made via the electronic application available through Macquarie Life's online insurance platform. It is important that you consider this PDS before completing the online application form.

The information contained in this PDS is general information only. We have not taken into account your objectives, financial situation or needs. You should consider the appropriateness of the information in this PDS before making a decision to acquire the product or acting on any information in this PDS.

About this document

When reading this PDS a reference to “we”, “our”, “us” and “Macquarie Life” means Macquarie Life Limited. Any reference to “you” or “your” means the applicant for, or owner of, a FutureWise policy.

There are also some terms used which have a special meaning. These terms are shown in italics and are explained in the dictionary at the end of this PDS.
FutureWise terms and conditions

Life Cover

Applying for Life Cover
You can apply for cover on your own life, or on the life of another person, as long as the person to be insured is aged between 15 and 70.

Amount of Life Cover
With Life Cover, you apply for a specified amount of cover that is known as the Life Cover sum insured. The minimum amount you can apply for is $100,000 and there is no maximum, provided it can be financially justified.

Increases in Life Cover
If you have a FutureWise policy, you can apply to increase the existing Life Cover sum insured at any time while the insured person is aged between 15 and 70, by completing an online application and providing any additional information requested by Macquarie Life. The minimum amount of any increase is $10,000 and is subject to acceptance by Macquarie Life.

When Life Cover is reduced
The Life Cover sum insured will be reduced by the following:
- the amount of any Life Cover that is paid for terminal illness; and
- the amount of any Total and Permanent Disablement (TPD) Cover that is paid.

When the Life Cover sum insured is payable
The Life Cover sum insured will be paid if the insured person:
- is diagnosed with a terminal illness; or
- dies,
after the cover start date shown in your policy and before the Life Cover ends, explained in the section titled ‘When Life Cover ends’.
The maximum amount we will pay for terminal illness is $2 million across all cover held with Macquarie Life for the insured person.

When we won’t pay
No claim will be payable if death is caused directly or indirectly by an intentional self inflicted act, within 13 months of:
- the cover start date;
- the date any cover is reinstated, including under the Life Cover Buy Back (but only in respect of the reinstated cover);
- the cover start date for any increase in cover that you applied for (but only in respect of that increase).

Macquarie Life may, when lawfully entitled to do so, avoid or adjust your cover if you have breached your duty of disclosure (or you or the person to be insured have made a misrepresentation) in your application for FutureWise or when applying for an increase in cover.

When Life Cover starts
Life Cover starts from the date the signed application and declaration have been received and your cover has been accepted by Macquarie Life, shown as the cover start date in the policy issued to you.

When Life Cover ends
Life Cover ends on the earliest of:
- the cover anniversary after the insured person turns 99 years of age;
- the death of the insured person;
- payment of the Life Cover sum insured in full;
- payment of the TPD cover sum insured that reduces the Life Cover sum insured to nil;
- cancellation of the cover upon the written request of the policy owner;
- cancellation of the cover by Macquarie Life Limited due to non-payment of the premium (and policy fee) when due; or
- any other date applied under a special condition shown in your policy.
Total and Permanent Disablement (TPD) Cover

Applying for TPD Cover

You can apply to include TPD Cover with the Life Cover as long as the person to be insured is aged between 15 and 60.

Type of TPD Cover

If the person to be insured is gainfully employed for a minimum of 20 hours per week at the time of application, then you can apply for TPD Cover:

- on the basis of the own occupation definition of total and permanent disablement, if the person to be insured is engaged in an occupation which we will cover on an own occupation basis; or
- otherwise, on the basis of the any occupation definition of total and permanent disablement.

If the person to be insured is engaged in domestic duties at the time of application, then you can apply for TPD Cover on the basis of the domestic duties definition of total and permanent disablement.

If covered for the TPD benefit, your policy will indicate whether the insured person is covered on the basis of the own occupation, any occupation, or domestic duties definition. These definitions only apply if, at the time of the injury or illness for which the claim for total and permanent disablement is made, the insured person was aged less than 65. After that time, the remaining provisions of the definition of total and permanent disablement only apply.

When the insured person is covered on the basis of the own occupation definition of total and permanent disablement, the any occupation definition applies if, at the time of the injury or illness for which the claim for total and permanent disablement is made, the insured person has not been gainfully employed within the preceding 6 months.

Amount of TPD Cover

With TPD Cover, you apply for a specified amount of insurance that is known as the TPD Cover sum insured. There is no minimum sum insured, but the maximum cannot exceed the lowest of:

- the Life Cover sum insured;
- if you are applying for TPD Cover on the basis of the domestic duties definition of total and permanent disablement, $750,000; and
- $2.5 million.

Increases in TPD Cover

If you have a FutureWise policy with TPD Cover, you can apply to increase the TPD Cover sum insured at any time while the insured person is aged between 15 and 60. You can do this by completing an online application and providing any additional information requested by Macquarie Life. The minimum amount of any increase is $10,000 and is subject to acceptance by Macquarie Life.

When TPD Cover is reduced

The TPD Cover sum insured will be reduced by the amount of any Life Cover that is paid for terminal illness.

When the TPD Cover sum insured is payable

The TPD Cover sum insured will be paid if the insured person suffers total and permanent disablement after the cover start date shown in your policy and before the TPD Cover ends, explained in the section titled ‘When TPD Cover ends’.

Life Cover Buy Back

The Life Cover sum insured is reduced by any TPD Cover sum insured paid. If a TPD claim is paid, the Life Cover that was reduced by the TPD claim can be reinstated 12 months later without the need for medical underwriting.

We will write to you with the offer for you to buy back the Life Cover that was reduced, 12 months after we pay the claim. We must receive your written acceptance within 30 days of our making the offer. We will then tell you the cover start date for the reinstated Life Cover or, if your policy has terminated because the Life Cover sum insured was reduced to nil, we will issue a new policy for the reinstated cover.

The premium for the reinstated Life Cover will be based on the original Life Cover sum insured. Any premium adjustments, exclusions or special conditions, which applied to the original Life Cover, will also apply to the reinstated Life Cover.

The Future Increases feature, explained in the section titled ‘Features applicable to Life and TPD Cover’, is not available for cover reinstated under Life Cover Buy Back. Indexation Increases will apply to reinstated cover.

Life Cover Buy Back cannot be exercised if a claim for terminal illness is in progress or has previously been paid for the insured person.
When we won’t pay

No claim will be payable if total and permanent disablement is caused directly or indirectly by an intentional self inflicted act.

Macquarie Life may, when lawfully entitled to do so, avoid or adjust your cover if you have breached your duty of disclosure (or you or the person to be insured have made a misrepresentation) in your application for FutureWise, or when applying for an increase in cover.

When TPD Cover starts

TPD Cover starts from the date the signed application and declaration have been received and your cover has been accepted by Macquarie Life, shown as the cover start date in the policy issued to you.

When TPD Cover ends

TPD Cover ends on the earliest of:
- the cover anniversary after the insured person turns 99 years of age;
- death of the insured person;
- payment of the Life Cover sum insured in full;
- payment of the TPD Cover sum insured in full;
- cancellation of the cover upon the written request of the policy owner;
- cancellation of the cover by Macquarie Life Limited due to non-payment of the premium (and policy fee) when due; or
- any other date applied under a special condition shown in your policy.

Features applicable to Life and TPD Cover

Indexation Increases

So that your cover retains its value over time despite inflation, on each cover anniversary before the insured person reaches age 65, we will increase the sum insured by the greater of 3% and the increase in the consumer price index.

We will tell you the proposed indexation increase before it applies and you can choose not to accept the increase. If you decline an indexation increase it will not affect future indexation increase offers. To decline an indexation increase, you must send us a written decline notice, which must be received by us before the applicable cover anniversary.

Indexation increases will not apply when the total sum of the cover for the insured person with Macquarie Life reaches the following:

<table>
<thead>
<tr>
<th>Cover Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life Cover</td>
<td>$5m</td>
</tr>
<tr>
<td>TPD Cover (any or own occupation)</td>
<td>$2.5m</td>
</tr>
<tr>
<td>TPD Cover (domestic duties)</td>
<td>$1m</td>
</tr>
</tbody>
</table>
Future Increases

Under this feature, after certain events you can apply to increase the Life Cover sum insured, and if applicable, the TPD Cover sum insured, and we will accept the increase without the need for medical underwriting.

The following table sets out the events and the maximum amounts by which you can apply to increase the Life Cover sum insured, and if applicable, the TPD Cover sum insured. This feature is available until the insured person turns 55.

<table>
<thead>
<tr>
<th>Personal events</th>
<th>Maximum increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marriage of the insured person</td>
<td>The lesser of:</td>
</tr>
<tr>
<td></td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td></td>
<td>- $200,000</td>
</tr>
<tr>
<td>The insured person or their partner gives birth to or adopts a child</td>
<td>The lowest of:</td>
</tr>
<tr>
<td></td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td></td>
<td>- $200,000; and</td>
</tr>
<tr>
<td></td>
<td>- the increase in the size of the mortgage</td>
</tr>
<tr>
<td>The insured person takes out a new mortgage or increases an existing mortgage</td>
<td>The lowest of:</td>
</tr>
<tr>
<td>(excluding refinance or draw down)</td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td></td>
<td>- $200,000; and</td>
</tr>
<tr>
<td></td>
<td>- the increase in the size of the mortgage</td>
</tr>
<tr>
<td>The insured person has an income increase of 15% or more in a 12 month period</td>
<td>The lowest of:</td>
</tr>
<tr>
<td></td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td></td>
<td>- $200,000; and</td>
</tr>
<tr>
<td></td>
<td>- five times the increase in income</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Business events</th>
<th>Maximum increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>An increase in the insured person’s value in a business (if the life insured is</td>
<td>The lowest of:</td>
</tr>
<tr>
<td>a partner, shareholder or similar principal in a business and this policy supports</td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td>a buy/sell, share purchase or business succession agreement)</td>
<td>- $200,000; and</td>
</tr>
<tr>
<td></td>
<td>- the increase in the value of the insured person’s financial interest in the business</td>
</tr>
<tr>
<td>An increase in the value of the insured person’s interest/share in a business</td>
<td>The lowest of:</td>
</tr>
<tr>
<td>(if the insured person is a key person in a business)</td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td></td>
<td>- $200,000; and</td>
</tr>
<tr>
<td></td>
<td>- five times the average of the last three consecutive annual increases in income</td>
</tr>
<tr>
<td>Increase in the size of a business loan</td>
<td>The lowest of:</td>
</tr>
<tr>
<td></td>
<td>- 25% of the applicable sum insured when your policy started; and</td>
</tr>
<tr>
<td></td>
<td>- $200,000; and</td>
</tr>
<tr>
<td></td>
<td>- the increase in the size of the loan</td>
</tr>
</tbody>
</table>

Only increases of $10,000 or more are eligible for applications under the Future Increases feature. The increase in cover must be requested within six months of the event and only one increase may be actioned in any 12 month period under this feature.

The maximum amount by which the applicable sum insured can be increased over the life of the policy is $1 million. The TPD Cover cannot be increased above $2.5m if the any occupation or own occupation definition applies, and $750,000 if the domestic duties definition of total and permanent disablement applies. (These maximum limits apply across all cover for the insured person held with Macquarie Life.)

During the first six months after the sum insured has been increased under this feature, we will only pay a claim in respect of the increased Life Cover sum insured if the insured person dies as the result of an accident, and in respect of the increased TPD Cover sum insured if the insured person suffers total and permanent disablement as the result of an accident.
Your policy
If we accept your application, we will issue a policy detailing the:

■ policy owner(s);
■ insured person;
■ Life Cover sum insured;
■ if applicable, the TPD Cover sum insured and whether the insured person is covered on the basis of own occupation, any occupation, or domestic duties definition of total and permanent disablement;
■ cover start date;
■ cover anniversary;
■ any premium adjustments which apply;
■ any special conditions which apply; and
■ the premium and policy fee payable for the first year and when it is payable.

The policy will be referable to our No 4 Statutory Fund.

Words or expressions shown in italics have the meaning explained in the dictionary at the end of this PDS.

Nominating your beneficiary
Generally, as the policy owner, you will receive any benefit payments. If you are also the insured person, you can nominate up to ten beneficiaries to receive the Life Cover sum insured should you die. If you do not nominate a beneficiary, the Life Cover sum insured will be paid to your legal personal representative or other person we are permitted to pay under the Life Insurance Act.

Each beneficiary you nominate must be a person, a company or a legally recognised charity. You can change or cancel these nominations at any time in writing. A change in a nomination only takes effect when received by us.

At time of claim, if part of a nomination is invalid or one of the nominated beneficiaries has pre-deceased the insured person, the proceeds in relation to that invalid part or pre-deceased nominated beneficiary will be paid to your legal personal representative.

If a nominated beneficiary is a minor, we may pay the proceeds in relation to that nominated beneficiary to their legal guardian or into a trust for which that minor is a beneficiary.

All nominations will automatically cease if ownership of the policy is transferred.

Guaranteed upgrades to your cover
We will automatically pass on any future improvements we make to FutureWise when they do not result in an increase in the premium rates. Where they do result in an increase in the premium rates, you have the option not to take up the offer of the upgrade.

Improvements will not apply to a claim resulting from an illness which became apparent, or an injury or event which occurred, before these improvements took effect.

Guaranteed renewable
Provided you continue to pay your premiums and policy fee when due, your policy is guaranteed renewable, which means that we cannot cancel or alter the terms of the cover because of changes in the insured person’s health, occupation or pastimes.

If you request to extend, vary or reinstate your cover, your duty of disclosure applies but only in respect of the cover that is being extended, varied or reinstated.

World wide cover
Your policy covers the insured person 24 hours a day, anywhere in the world.

Transferring ownership of your policy
You can transfer your policy by completing a Memorandum of Transfer, which must be signed by both you and the transferee, and sending it to us, with your policy, for registration.

You can obtain a Memorandum of Transfer by contacting us.

Keeping us informed
To ensure that our records are kept up to date and correct, we request that you advise us in writing:

■ of a change in your address or contact details; or
■ if you plan to leave Australia for more than a year.

Premiums and other costs

How the premium is calculated
The premium that you pay is calculated as at the cover start date and each subsequent cover anniversary, using our FutureWise premium rates, considering the type and amount of cover provided, the premium payment frequency and the insured person’s:

■ age (premiums generally increase with age);
■ gender;
■ general health;
■ smoking status (premiums are higher for smokers);
■ recreational pursuits; and
■ occupation.

The premium rates are ‘stepped’ which means that, generally, each year the premium increases based on insured person’s age. If the sum insured increases then the premium will also increase. Before each cover anniversary, we will send you a notice with the premium and policy fee for the period to the next cover anniversary.
As part of the online application process, an indicative premium will be provided to you. You can also request a copy of our FutureWise premium rates. The actual premium could increase if you have a birthday after the indicative premium is provided and before the cover start date. We may also only be able to offer you cover if you agree to a higher premium.

**Policy fee**

A policy fee per insured person is also payable each year. As at 1 November 2006, the policy fee is $75 per annum if you pay your premium annually or $6.25 per month if you pay your premium monthly. The policy fee will be adjusted each year on the 1st March by the greater of 3% and the consumer price index, and will be effective from the cover start date or cover anniversary on or following that date.

**Payment of the premium**

Your premium is calculated on an annual basis and can be paid yearly or monthly in advance. However, if you choose to pay it monthly, a loading of 6% will apply. The premium can be paid from the following sources:
- credit card;
- direct debit from a bank account;
- cash hub of a Macquarie Investment Manager or Investment Accumulator account;
- Macquarie Cash Management Trust (CMT).

You must provide us with a valid premium deduction authority to enable us to deduct the premium and policy fee when due for payment.

The premium and policy fee payable for the first year are shown in the policy. If you pay annually, we will deduct the premium (and policy fee) on the cover anniversary each year. If you pay monthly, we will deduct the premium (and policy fee) every month on the same day of the month as the cover anniversary. If the date shown falls on a weekend or public holiday, the premium and policy fee will be deducted on the next business day following the due date.

All payments to us must be in Australian dollars.

**Non payment of premiums**

If a premium (and policy fee) payment is declined, we will send a notice to you advising the date on which the cover will end if the amount due is not paid. If a payment sufficient to meet the amount due is not made by that date, we will cancel the policy.

We will give at least 20 business days written notice before the policy is cancelled because of non-payment of premiums.

**Changes to the premium**

We can change the FutureWise premium rates but only if we do this for all policies in a defined risk group. We will usually provide 60 days prior written notice before changing the rates. The increase will come into effect on the next cover anniversary.

**Surrender value**

Your FutureWise policy does not have a surrender value.

A pro-rata refund will be made where a premium and policy fee is paid annually and cover is cancelled prior to the next cover anniversary.

**Making a claim**

**Notifying us of a claim**

Please contact Macquarie Life if you think you are eligible to make a claim, or are unsure and would like some assistance. It is important that you notify us as soon as possible after any event that may lead to a claim.

We will then send you a claim form and letter that explains in detail our requirements and what the next steps are.

**Assessing a claim**

Macquarie Life will pay a benefit only after admission of liability. To assess the claim, Macquarie Life will require the following, in a form that is satisfactory to us:
- a properly completed claim form;
- your policy;
- proof of age of the insured person (unless previously provided);
- if the Life Cover sum insured is being claimed because the insured person has died, a Death Certificate;
- if the Life Cover sum insured is being claimed because the insured person has been diagnosed with a terminal illness, then proof of terminal illness;
- if the TPD Cover sum insured is being claimed, then proof of total and permanent disablement.

Macquarie Life may also request medical assessments and other information to assess your claim. Where we request an examination, assessment or financial audit by a person we nominate, Macquarie Life will meet the cost. Otherwise you must meet the cost of satisfying our claim requirements.

**Payment of a claim**

We will pay the claim as soon as possible once it has been approved.

All claim proceeds will be paid in Australian dollars.
General information

Your adviser
You may wish to seek advice from a licensed financial adviser in considering FutureWise and to determine the amount and type of cover you require considering your personal circumstances.

Your adviser is your main point of contact for your insurance so, if you have any questions about your FutureWise cover, please talk to your adviser.

If your application for FutureWise is accepted, we may pay your adviser a commission for selling this product. The commission is paid by Macquarie Life and does not affect your premium. You can obtain details from your adviser of any commission paid.

How to apply
To apply for cover you need to complete an online application. We may ask for additional information or require medical tests so we can assess your application further. This will be arranged through our nominated pathology provider, who can arrange for their services to be undertaken at the workplace or home of the person to be insured or at medical centres across Australia.

Your duty of disclosure
Before entering into a contract with Macquarie Life Limited you have a duty, under the Insurance Contracts Act 1984, to disclose to us every matter you know, or could reasonably be expected to know, that is relevant to our decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to us before your cover is extended, varied or reinstated. Your duty, however, does not require disclosure of a matter:
- that diminishes the risk to be undertaken by us;
- that is of common knowledge;
- that we know or, in the ordinary course of our business, ought to know;
- as to which compliance with your duty is waived by us.

Non-disclosure
If you fail to comply with your duty of disclosure and we would not have entered into the contract on any terms if the failure had not occurred, we may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, we may avoid the contract at any time.

If we are entitled to avoid a contract of life insurance, we may, within 3 years of entering into it, elect not to avoid it but reduce the amount that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to us.

Underwriting
We will promptly notify you or your adviser of any additional information needed to underwrite your application. If you do not want your adviser to receive information relating to the underwriting assessment of the person to be insured, you must inform us in writing at the time of application.

We may seek additional information about the medical and financial circumstances of the person to be insured, as well as any hazardous pursuits or pastimes, occupational duties and other information that may assist with assessment of your application. Macquarie Life may ask the person to be insured to undergo a medical examination or blood test. We will cover the costs associated with that and any tests required. The tests and requirements vary depending on the age and occupation of the person to be insured and the amount and type of cover applied for.

On written request, we can send medical examination and blood tests results to a doctor nominated by the person to be insured.

Who should sign
Both you and the person to be insured (if not you) must sign the declaration that will be printed with a copy of the application.

If the applicant is a company, the declaration must be signed by two directors or one director and the company secretary or by one director for a single director company. You must specify whether you are a director or secretary when signing.

If the applicant is the trustee of a self managed superannuation fund, the trustee(s) must sign the declaration as the applicant and complete the Trustee Declaration.
Cooling-off period

If you acquire a FutureWise policy, but decide that the insurance cover does not suit your needs, you have a 14 day “cooling-off period” during which you can cancel your cover and receive a refund of the premium and policy fee that you have paid. If you wish to use the cooling off period, you must not have made a claim and must notify us in writing within 14 days of the earlier of:

- the date you receive your policy; or
- the end of the 5th day after we issue the policy.

Privacy

Your privacy and that of the insured person, is important to Macquarie Life. This statement explains how personal information can be used or disclosed and provides information about your privacy rights.

By completing the online application you and the person to be insured agree to allow Macquarie Life to use the personal information of you and the person to be insured to:

- assess and process the application for insurance;
- communicate with you and your nominated adviser about the application and any cover Macquarie Life supplies to you;
- monitor, audit, evaluate and otherwise administer your policy; and
- assess, process and investigate any claims.

Unless you notify Macquarie Life otherwise, the personal information may be used by us or other companies in the Macquarie Bank Group to offer products or services which may be of interest to you.

If you, or the person to be insured, do not supply Macquarie Life with the personal information requested, Macquarie Life may not be able to provide the cover applied for.

Health information

The references in this Privacy Statement to personal information include sensitive information such as medical and health related details of the person to be insured.

If required to assess your application, administer your policy or process any claims, Macquarie Life may seek further information from any doctor consulted by the insured person.

Disclosure of personal information

You and the person to be insured also agree that other companies in the Macquarie Bank Group and our external service providers, that in some cases may be offshore, (including for example, reinsurers, mailing houses and claims assessors) may access personal information when appropriate to assess your application, administer your policy or process any claims.

Macquarie Life may also disclose the personal information of you and the person to be insured:

- if acting in good faith, we believe that the law requires or permits us to do so;
- if you or the person to be insured consent;
- to any party proposing to acquire an interest in our business; and
- to the doctor identified in the application of the person to be insured in the event that any medical tests that we have requested return an abnormal result.

The personal information will also be provided to your adviser in connection with the application for insurance and on-going management of your policy, unless you instruct us not to supply your adviser with any detailed medical information received by us. You can do this in the declaration that forms part of your application, or by writing to us.

Your rights and responsibilities

If you do not supply all of the personal information requested, Macquarie Life may not be able to provide you with the cover for which you apply. You also have a duty of disclosure (explained above) under the Insurance Contracts Act 1984.

Under the Privacy Act 1988, you may request access to your personal information held by Macquarie Life. You can contact us to make such a request or for any other reason relating to the privacy of your personal information. Our contact details are shown in the section titled “Who to contact”.

8
Who to contact

We are here to help with any questions you have about your cover. Our contact details are:

1800 005 057
1800 812 175
insurance@macquarie.com
Macquarie Life
GPO Box 5216
Brisbane QLD 4001

Telephone calls made to you or received from you may be recorded.

What to do if you have a complaint

Macquarie Life has procedures in place to properly consider and deal with your enquiries and complaints within 45 days of a complaint being made. If you have a complaint you may write to the Complaints Officer of Macquarie at our address shown above.

If your complaint is not resolved to your satisfaction within 90 days you may refer it to the Financial Industry Complaints Service on 1300 780 808.

Tax

Generally the premiums that you pay for your Life Cover or TPD Cover are not tax deductible and any benefit that is payable under the policy is not subject to income tax or capital gains tax (CGT).

However there are some circumstances where the premium may be claimed as a tax deduction and some circumstances where any benefits paid may be taxable. For example, this may be relevant in situations where an employer owns the policy or pays the premium, or where the policy is owned by the trustee of a self managed superannuation fund.

We recommend that you speak to your tax adviser regarding the tax consequences of insurance cover and policy ownership.

Interim cover

We provide you with interim cover whilst your application is being assessed.

Interim cover

We will pay the interim cover if the person to be insured:
- dies as the result of an accident; or
- if TPD Cover has been applied for, suffers total and permanent disablement* as a result of an accident,

where the accident occurs during the period of interim cover and death, or total and permanent disablement* (if applicable), occurs within 12 months of the start of interim cover.

* For the purposes of Interim Cover if, when applying for TPD Cover, the person to be insured is:
- gainfully employed (whether the application is based on the own occupation or any occupation definition), the any occupation definition of total and permanent disablement applies;
- engaged in domestic duties, the domestic duties definition of total and permanent disablement applies.

When interim cover starts

Interim cover starts on the date an application is completed via the online platform by your adviser.
When interim cover stops
Interim cover will stop when the application for cover is
■ declined;
■ cancelled or withdrawn by the client;
■ not proceeded with due to non-receipt of outstanding requirements;
OR
■ 14 days from the date cover is offered;
■ 90 days from the date the interim cover started; or
■ a claim under this interim cover is accepted or declined, whichever occurs first.
When lawfully entitled to do so, we may avoid or adjust your interim cover if you have breached your duty of disclosure (or you or the person to be insured have made a misrepresentation) in your application for FutureWise.

When interim cover is not payable
Nothing will be payable if the event giving rise to the claim under interim cover was caused directly or indirectly by:
■ an intentional self-inflicted act;
■ consumption of alcohol or drugs; or
■ the person to be insured engaging in any sport, pastime or occupation that we would not normally cover at standard rates.

What we will pay
The maximum that we will pay across all interim cover that applies to the person to be insured is the lesser of:
■ the FutureWise sum insured that has been applied for to a maximum of:
  ■ Life Cover $1 million
  ■ TPD Cover $500,000; and
■ the sum insured that we would offer under our usual underwriting rules based on the proposed premium.
The amount we pay under interim cover may be adjusted if the person to be insured is eligible to claim under interim cover with another company.
**Dictionary**

**accident** means a fortuitous and unforeseen event, resulting in an injury, which is not caused, or contributed to, by an intentional act of the insured person.

**activities of daily living** means
1. bathing and showering;
2. dressing and undressing;
3. eating and drinking;
4. using the toilet to maintain personal hygiene;
5. moving from place to place by walking, wheelchair or with assistance of a walking aid or getting in and out of bed, a chair or wheelchair.

**any occupation** means any occupation, business or employment for which the insured person is suited by education, training or experience that would generate earnings greater than 25% of the insured person’s earnings in the most recent period of 12 months in which he or she was gainfully employed.

**consumer price index** is the weighted average of the eight Australian capital cities combined, published by the Australian Bureau of Statistics or any body which succeeds it, in respect of the 12 month period finishing on or prior to 30th September. It will be determined at 31st December each year and applied at the cover anniversary on or following 1st March in the next year.

**domestic duties** means the tasks performed by an insured person whose sole occupation is to maintain the family home. These tasks include, unassisted by another person, cleaning of the home, cooking of meals for their family, doing the family laundry, shopping for the family’s groceries and taking care of dependent children (where applicable). Domestic duties do not include duties performed outside the insured person’s home for remuneration or reward.

**gainfully employed** means that the insured person is engaged in an occupation, business or employment for remuneration or reward.

**income** means income earned through personal exertion calculated:
- after the deduction of expenses incurred in producing that income; and
- before the deduction of income tax.

It is based on the total remuneration package and includes salary, wages, packaged fringe benefits, regular commissions, bonuses, overtime payments and superannuation.

For the self-employed it also includes that share of net income the business directly generated by personal exertion after deduction of all business expenses but before the deduction of tax.

Income does not include:
- income that the insured person would continue to receive from his or her business even if unable to work, including any ongoing profit generated by other employees of the business; or
- other unearned income such as dividends, interest, rental income.

**loss of independent existence** means the total and irreversible inability to perform at least two of the numbered activities of daily living without the assistance of another person.

**loss of limbs** means the total and irreversible loss of the use of:
- two limbs; or
- sight in both eyes; or
- one limb and the sight in one eye,

where ‘limb’ means whole hand or whole foot.

**own occupation** means the occupation, business or employment in which the insured person was gainfully employed at the time of the injury or illness for which the claim for total and permanent disablement is made (or, if not gainfully employed at that time, the occupation, business or employment in which the insured person was most recently gainfully employed).

**terminal illness** means that the insured person is diagnosed with an illness, which reduces life expectancy to less than 12 months from the date of claim, as confirmed by a specialist physician approved by Macquarie Life.
**total and permanent disablement** means that due to injury or illness:

(a) if the:

- **own occupation** definition applies:
  - the insured person has been absent from work for a continuous period of at least three months; and
  - in our opinion the insured person is incapacitated to the extent that he or she is unlikely ever again to be able to engage in his or her own *occupation*;

- **any occupation** definition applies:
  - the insured person has been absent from work for a continuous period of at least three months; and
  - in our opinion the insured person is incapacitated to the extent that he or she is unlikely ever again to be able to engage in any *occupation*;

- **domestic duties** definition applies:
  - the insured person has not performed *domestic duties* for a continuous period of at least three months; and
  - in our opinion the insured person is incapacitated to the extent that he or she is unlikely ever again to be able to perform *domestic duties*, or engage in any *occupation*;

OR

(b) the insured person has suffered *loss of limbs*;

OR

(c) the insured person has suffered *loss of independent existence*. 
How to contact Macquarie Life

Financial Advisers

☎️ 1800 005 057

Existing Clients

✉️ Your adviser is your main point of contact for your insurance cover with Macquarie Life, so if you have any questions about your cover, please talk to your financial adviser.

✉️ You can contact Macquarie Life by mail at:
GPO Box 5216
Brisbane QLD 4001