

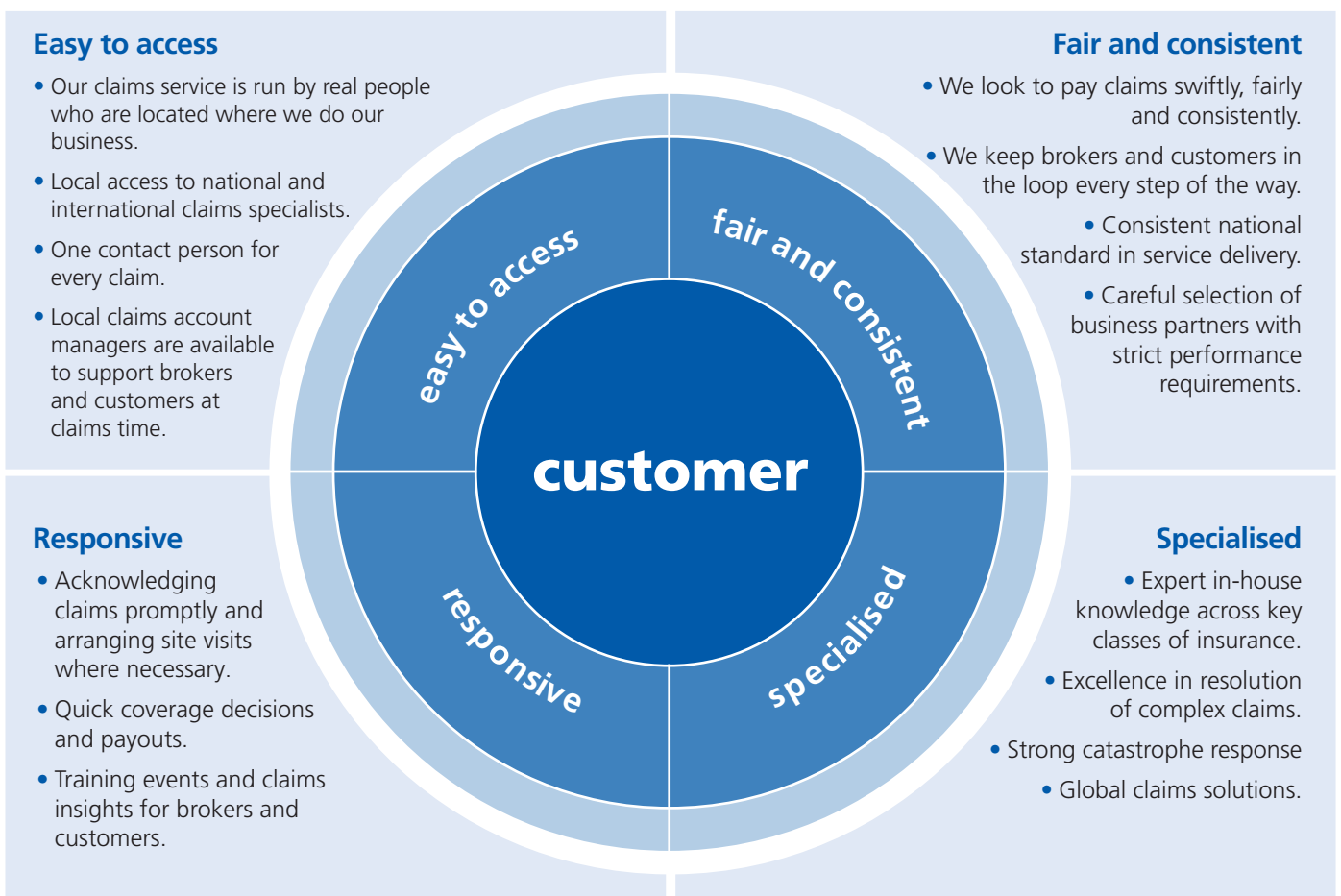
# We put the customer at the centre of what we do

Zurich Claims

We strive to deliver an outstanding claims experience for our customers. Working together with brokers at claims time means that our customers get back into business as quickly as possible following an incident.



Our service proposition is built on four claims promises:



**Claims time is when we deliver on our promise to customers and brokers. We believe our relationships and expertise can and do make the difference.**