Zurich Australia Limited

Maturity Payment form
Non-superannuation investments

This form is to be used to provide payment instructions on the maturity of your non-superannuation investment.

1. Investment details

Zurich investment number

Zurich investment type

Investor / Policyowner 1 details (or company details)

Title Surname

Given name(s) Date of birth / /

Note: Please attach evidence such as a certified copy of a marriage certificate to verify any name change.

Residential address State Postcode

Postal address (if different to above) State Postcode

Contact details Work ( ) Home ( )

Mobile Email

Investor / Policyowner 2 details (or company details)

Title Surname

Given name(s) Date of birth / /

Note: Please attach evidence such as a certified copy of a marriage certificate to verify any name change.

Residential address State Postcode

Postal address (if different to above) State Postcode

Contact details Work ( ) Home ( )

Mobile Email

2. Payment details

Please provide details of an Australian bank account in your name or a joint account, where you are an account holder, you would like the funds to be deposited:

Name of financial institution

Address State Postcode

Account name

Bank/State/Branch (BSB number) | | | | - | | | | Account number | | | | | | | | | |

Please check with your bank or financial institution that account details are correct. Incorrect information can result in payment to the wrong account. Zurich is not responsible for funds paid to the wrong account on your instruction.

ZU24414 - V2 09/26 - KDEG-024768-2026

3. Insurance cover

Important: When redeeming the full value of this policy, if you have life insurance attached, please note your life insurance will not automatically continue. The continuation of your insurance will depend on the terms and conditions of any existing cover. If you wish to maintain your life insurance coverage, please contact the Customer Care team on 131 551, who will evaluate your eligibility and inform you of the options available to you.

4. Declaration and discharge

I/we:

- agree that where the redemption represents a full redemption, the payment of the benefit in accordance with my/our instructions constitutes a full and effective discharge from Zurich Australia Limited ('Zurich') of all its obligations under the policy;
- have enclosed the original policy documents issued by Zurich with this form or I/we declare that the original policy document has been lost, destroyed or not received, and that a diligent search has failed to locate it;
- agree that should the original policy document subsequently be found, I/we shall immediately notify Zurich, and return it for cancellation;
- declare that I/we have not assigned or mortgaged this policy nor has it has been pledged as security for any loan;
- declare that I am/we are legally entitled to make the withdrawal from my/our Policy;
- hereby indemnify Zurich against any and all claims relating to reliance on the information provided; and
- acknowledge consent to the collection, use, storage and disclosure of my/our personal information (including any sensitive information) as described in the Zurich Privacy Policy and the Privacy Statement which is available at www.zurich.com.au or by calling Zurich's Customer Care team on 131 551.

Investor / Policyowner 1 signature ✘ Date / /

Investor / Policyowner 2 signature ✘ Date / /

Your Privacy

Zurich is bound by the Privacy Act 1988 (Cth). In completing the forms or questions herein you will be providing us with your personal and, perhaps, sensitive information. The collection and management of this information is governed by the Privacy Act 1988. For a more detailed explanation of Zurich's Privacy Policy please visit our website at www.zurich.com.au or contact the Zurich Privacy Officer on 132 687 or email us at privacy.officer@zurich.com.au.

Any questions? Call 131 551

Please send your completed application form to:

Investment Administration Team, Zurich Customer Care, Locked Bag 994, North Sydney NSW 2059

5. What identification items do we need from you?

To enable Zurich to finalise payment of your redemption, we require proof of identification to be provided together with your completed Maturity Payment form. Please note that the processing of your redemption will be delayed and may be treated as unclaimed and transferred to the Australian Securities and Investment Commission (ASIC) in accordance with unclaimed money requirements where you do not provide adequate identification within the required timeframe.

Option 1: Electronic verification

To help you confirm your identity quickly and securely, we can verify your details electronically. This means you won't need to send certified documents by post, saving you time and effort.

Please provide details for **either** of the following forms of identification:

Note: If your electronic verification is unsuccessful, you may be requested to submit a certified copy of your identification as per option 2.

Australian Driver's Licence

Driver's Licence number

Card number*

*Your Card Number is different from your Licence Number. It is usually located on the back of your driver's licence or vertically on the front if you are unsure, please contact us for more guidance.

State of issue Expiry date / /

Australian Passport

Passport number

Date of issue / / Date of expiry / /

Authority/Place if issue

By providing my proof of identity details above, I consent to its use to electronically verify my identity. I understand my personal information will be shared securely with Equifax Australia in order to match my information with identification data sources using their IDMatrix service. If my details do not match the records, I will be notified by Zurich to explain the next steps, which may include sending original certified copies of identification documents by post.

Option 2: Certified copies of identification sent by post

To verify your identity please send in original certified copies (not original documents) of the following:

Please tick which one applies

- ☐ An **Australian passport** (provide the pages that identify you, including the page with your photograph). A passport that has expired up to 2 years ago is also acceptable;
- ☐ An **Australian State or Territory driver's licence bearing your photograph** (front and back copies are required);
- ☐ A **proof of age card** issued by an Australian State or Territory (must contain a photograph of you);
- ☐ A **Foreign passport containing your photograph and signature** (see below for information on providing foreign language documents).

OR

If you cannot provide a certified copy of one of the above documents then you must provide **certified copies** of one document from column A and one document from column B.

A	B
☐ Australian birth certificate **OR** ☐ Australian death certificate (for death claims only)	☐ Letter from Centrelink (or other Commonwealth, State or Territory agency) issued to you within the last 12 months regarding a government assistance payment showing your name and residential address
☐ Australian citizenship certificate	☐ Utilities bill or local government notice issued to you within the last three months showing your name and residential address
☐ Health card issued by Centrelink	☐ Notice issued by the ATO to you within the last 12 months showing your name and residential address
☐ Pension card issued by Centrelink (front and back copies)	☐ Notice from school principal showing name, residential address and period of attendance of person under 18 issued within previous three months

If you cannot provide any of these documents or you are unsure how to complete your identification form please contact us on 131 551 for assistance.

A certified copy means a document that has been certified as a true copy of an original document by an approved person. For a complete list of persons who can certify copies of documents, please contact Zurich Customer Care on 131 551, or refer to the Zurich website, zurich.com.au.